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Complaints from Telephone Subscribers Are Heard Loud and Clear.

Several hundred people attended the service hearing held by Ontario Telephone Service Commission in Kingston recently. Subscribers of Community Telephone from the North Leeds area, Inverary, Perth Road, Newburg and Tamworth were present to express their views regarding the proposed rate increases in telephone service. Both written briefs and oral presentations were accepted by the Commission.

Proposed price increases range from 40% to 130% and it was felt that the size of the increase was not in keeping with the current era of wage and price controls. Many people cited examples where poor telephone service created a serious hazard problem in the community. School representatives indicated it was often difficult to reach homes in times of emergency. Volunteer fire departments have experienced difficulty in reaching volunteer fire men in times of emergency. In one case, it was reported that one gentleman actually put out the fire himself and drove down to the fire station to tell them, only to find out that the fire department had not yet managed to get through to all volunteer firemen.

Concern was expressed about an outdated and unfair mileage rate which may have applied in the horse and buggy era but certainly had little relevance today. Also many people put forward demands for larger calling area so that subscribers would be able to call all municipal officials, schools, doctors and other essential services without paying long distance rates. Many briefs suggested that telephone rates should be reduced rather

than increased to reflect the current quality of service received. Amongst those making presentations at the hearing were Mr. Dan Delaney, on behalf of the Village of Newboro; Mr. Pat McManus on Dename of Concerned Citizens in Morth Leeds; Mr. Whitney on behalf of the Seeley's Bay Chamber of Commerce; and Mr. Earl McEwen, MLA for Frontenac Addington. Over 50 oral presentations were heard during the course of the meeting.

It is clear that subscribers of Community Telephone Service are concerned about the poor quality of service they receive and about the high rates that they are expected to pay already. It remains to be seen just what the Telephone Commission will decide about the application by Community Telephone for a rate increase. No doubt we will all be waiting impatiently for that decision.

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TO REGISTER contact Mrs. Phyllis Scott, 272-2688, or Mrs. Nan Miller, 272-2340.

The Beverly Senior Citizens held their monthly meeting in the United Church Sunday school rooms on April 15. The junior chore entertained us. Mr. Dick Byron showed movies. Mrs. Laura Russell was convener of a delicious lunch served to 43. Our next meeting will be held on May 20 at 2 p.m. Senior Citizen Week is being held June 19-25. We are hoping to have a bus take all that want to go to our yearly rally on June 24 which is held in Brockville this year. We are very busy now selling tickets on a beautiful afgan Mrs. Iva Dougol made, one of our members. This is how we made money for our Christmas party.