

**VON  
CANADA**

**SENIORS'  
SUPPORT**

**NORTH LEEDS**

Elgin, Ontario K0G 1E0

Township of North and South Crosby; Bastard and South Burgess; Incorporated Villages of Newboro and Westport

Information and Referral  
Volunteer Visiting  
Medical Transportation  
Home Maintenance

Funded by  
THE MINISTRY OF COMMUNITY  
AND SOCIAL SERVICES

**SENIORS' SUPPORT  
NORTH LEEDS**

**OBJECTIVES:**

- To improve the quality of life for Seniors within the North Leeds area by assisting their independence within their own community.
- To alleviate isolation by providing friends who will assist in activating social skills and in maintaining community contact and support.
- To provide support and outreach services for Seniors and/or family members caring for the chronically ill, disabled or elderly at home.
- To obtain, compile and make available information concerning existing services in the North Leeds area.
- To assist in the co-ordination of services available in various communities throughout North Leeds.

Regular Office Hours  
9 am to 2:30 pm  
Monday to Thursday

**SERVICES:**

❖ **Volunteer Visiting Program**

- Offers Seniors the opportunity of friendship and support in a one to one relationship.
- Visitors are screened and matched to meet the interests and needs of the Senior.
- Ongoing training and supervision for the volunteers is offered by the coordinator.
- Service is free and confidential.

❖ **Information and Referral**

- Assists Seniors and their family members in finding the answers to any social, legal, health or housing concerns by providing information or by referring inquiries to the appropriate services.
- Provides information to Seniors and their family members regarding existing community support programs and resources.
- Service is free and confidential.

**Collect calls will be accepted from Long Distance exchanges within the area serviced**

❖ **Transportation Program**

- Rides are arranged upon request for residents aged 55 and over.
- To medical appointments (including dental, hearing, vision, physio or occupational therapy) within the North Leeds area and to the larger centers of Kingston, Brockville and Smiths Falls.
- 4 days notice prior to appointment is requested.
- Fee and service is confidential.


❖ **Home Maintenance Registry**

- We will maintain a registry of local handypersons who are willing to perform "odd" jobs for Seniors and match them according to needs and area.
- The VON Seniors' Support - North Leeds Program is not responsible for the quality of work or its cost.
- The Senior will pay the worker directly.

**If you would like to obtain more information about using our services or becoming a volunteer please call:**

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 Tuesday to Thursday (613) 273-2836

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