



TOWN OF WHITCHURCH-STOUFFVILLE

Your Community Newsletter

"Country Lifestyle Close To The City"

Ward 1



**Councillor
Ken Ferdinands**

905-640-1900 X 700

ken.ferdinands@townofws.com



Mayor Sue Sherban

905-640-1900 X230

mayor.sherban@townofws.com

Ward 6



**Councillor
Rob Hargrave**

905-640-1900 X 705

rob.hargrave@townofws.com

Ward 2



**Councillor
Phil Bannon**

905-640-1900 X 701

phil.bannon@townofws.com

Ward 3



**Councillor
Clyde Smith**

905-640-1900 X 702

clyde.smith@townofws.com

Ward 4



**Councillor
Susanne Hilton**

905-640-1900 X 703

susanne.hilton@townofws.com

Ward 5



**Councillor
Harry Bowes**

905-640-1900 X 704

harry.bowes@townofws.com

MAYOR'S MESSAGE

Dear Residents:

Summer is here and it is very rewarding to see our Lebovic Leisure Centre, parks and shopping areas full of people enjoying the beautiful flowers and greenery that the warmer weather brings. One of the many great things about being your Mayor is that I get to go into our neighbourhoods day after day (and most nights) and work with many of you who give your time to build our great town.

CUSTOMER SERVICE

Customer service is based on relationships between people. Build trust & confidence in your relationships and excellent customer service will follow.

In the recent months the Town has been taking steps to improve customer service. During this process we have trained staff and developed the Town Mission Statement and intend to provide customer service tips to keep the momentum. We have now available a newly designed Annual Corporate report, which contains information such as financials, Department reports and sources available to the community. Please stop by the Town offices and pick-up a copy of the report.

Initial budget preparations for calendar year 2006 are underway, budget meetings are scheduled for the first week of November. I would encourage all ratepayers to participate in this exercise by making my office aware of your priorities and potential new programs that you would like to see introduced to improve our quality of life.

Whether it is homes being built and bought or businesses being opened, Whitchurch-Stouffville is definitely a town on the move. I am proud of the direction we are currently taking and I am proud of the accomplishments Town staff has made, but we still have much more to do! 2005 will continue to bring many opportunities and challenges and we will face them head on.

The Council members graciously commit their time to service the people in the Whitchurch-Stouffville Community and make our town a finer place to live and raise our families. Finally, Council thanks residents for the confidence placed in us for the 2003-06 term of office and we take the challenge seriously and enthusiastically. Please let us know how you think we are doing!

Best regards,

Sue Sherban, Mayor

www.townofws.com