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Rileys' Window Cleaning



Armed with the motto "Service is a Mindset", Rileys' Window Cleaning has successfully tackled the industry with its team of experienced professionals and commitment to outstanding service. Many people expect the worst when dealing with a service company, however, a growing list of pleased and loyal customers praise the dedication to excellence Rileys' Window Cleaning has to offer.

"People have low expectations when they hire someone," said owner John Riley. "Often the service person will show up without a uniform, smoking on the job, and acting unprofessional. I try to be as professional as possible, and believe in treating the customer with respect, like you would a close friend."

John points out that too many in the service industry have forgotten the meaning of the most important concept, the backbone of a business—the service. That's why the team at Rileys' Window Cleaning has deeply rooted this philosophy into all aspects of their company, which has resulted in their successful growth.

"We haven't forgotten the meaning of service," said John. "It means giving assistance, lending help, and showing respect by giving your best." John added, "Our company excels when we are invited into someone's home and we give them not only excellent window cleaning, of course, but also polite, respectful behaviour towards them and their property."

This important practice is reflected in their motto, Service is a Mindset.

"People make choices of how they want to run a business," he said. "We made the choice to be service oriented. Customer satisfaction always comes first and all other considerations follow."

Most importantly, Rileys' Window Cleaning is family-owned and operated. The company was started in 1956 by John's father, Tom. The success of the company, and enduring quality of its motto have stood up to 50 years of trial and perfection.

"We've been in business a long time," said John. "You can't accomplish that without looking after your customers properly."

Rileys' Window Cleaning has been serving some of the finer homes and businesses since its early days. Whether commercial or residential, Rileys' can arrange a full-service routine for you. Straightforward exterior or interior cleaning is available by themselves, or in combination with the cleaning and re-installing of storm windows.

The service is available both seasonally and monthly.

"We can schedule repeat appointments so that you never have to worry about dirty windows again," explained John. "Our Regular Maintenance Program allows us to schedule a service call monthly, bi-monthly, or quarterly. We come by and clean what we like to think of as the "entertainment areas" of the house to keep things neat and tidy all year round."

In addition, Rileys' Window Cleaning is dedicated to the environment. The company uses a rare, environmentally friendly cleaning formula that doesn't attract dust and dirt.

Rileys' can take care of your window cleaning needs, call 416-421-5758.
For more information email John at jriley@rileyswindowcleaning.com

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Markham Ceramic Tile & Marble has been serving the community for the last six years, and specializes in the sale of Ceramic, Granite and Marble, and the installation and fabrication of granite and marble kitchen counter tops.

Owner John Moncada said Granite is more affordable than once thought, and is becoming more popular.

"Ceramic tile and granite counter tops are an investment for the future," he said. "They add comfort and value to your home."

However, John is quick to point out that they are not a kitchen cabinet company.

"We specialize in ceramic, granite and marble installations," he said.

In addition, the company takes pride in their commitment to quality, after all, with a saying like "Quality is a Trademark", you know you're only receiving the best products available. For example, Sam Moncada, John's brother and co-owner, stresses that the quality of the material is just as important as the tile, and that Markham Ceramic & Tile is not a Jack-of-all-trades, but a specialty company that works hard to maintain its reputation of excellence.

As a family owned and operated business, and backed by the experience accumulated over 40 years of providing installations, Markham Ceramic Tile & Marble offers unbeatable quality and service.

"We help the customer in every way," explained John. "We give the best quality in every job, big or small."

John explained that listening to the customer, and understanding all their views and concerns is extremely important, and is a cornerstone of the business. Without this important point, customer satisfaction is hard to achieve, however, Markham Ceramic Tile & Marble has managed to keep its customers happy and coming back.

For a company based on the referrals of its customers, the companies growth and success reflects a job well done.

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