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www.msh.on.ca

VITALITY



EMERGENCY FAST TRACK CLINIC UPDATE

Markham Stouffville Hospital Emergency Department opened a fast track clinic in October 2001 in efforts to improve service to all of its Emergency patients.

The need for a Fast Track clinic was identified by:

1. The increase in Emergency visits. In 2001/02 there were 40,000 visits compared to 31,805 visits in 1996/97.
2. More patients are requiring intensive assessments, diagnostic tests and treatments thereby causing longer waits for our less urgent and non-emergent patients.
3. The desire to improve customer service and waiting times.

How are we doing?

- To date we have had 5,359 visits in our Fast Track Clinic (Oct 01 to Mar 02).
- Our average wait time in fast track clinic is 1.3 hours.

What have our patients told us?

- "...Thanks to the Fast Track Patient Care—what a fantastic asset to our community hospital."
- "...[The] Fast Track Program is absolutely "sensational..."
- "The Fast Track [Clinic] was very helpful and quick..."



How does the Fast Track Clinic Work?

Everyone who comes into the Hospital emergency department is triaged by a nurse to determine the urgency of his/her medical problem. If the person's need is not emergent, he/she may be referred to the Fast Track Clinic. The Fast Track Clinic team includes an emergency physician, nurse practitioner and a clinical nurse. Fast track patients have access to all Hospital services, i.e. x-ray, laboratory, specialists.

Fast Track Clinic hours are:

Monday to Saturday: 2:00 – 10:00 p.m. ~ Sunday: 12:00 – 10:00 p.m.

YORK REGION HUMAN SERVICES PLANNING COALITION

The Health Services Planning Coalition (HSPC) was established in 2001 to support long term, integrated planning and funding of human services. Its goal is to have all human service providers and levels of government working together to ensure York region residents have strong, caring and safe communities in York Region.

The HSPC report entitled: Fair is Fair – Health Care Investment in York region states healthcare providers are doing their best to respond to rapid growth but are failing because they are still trying to catch up to historical under funding.

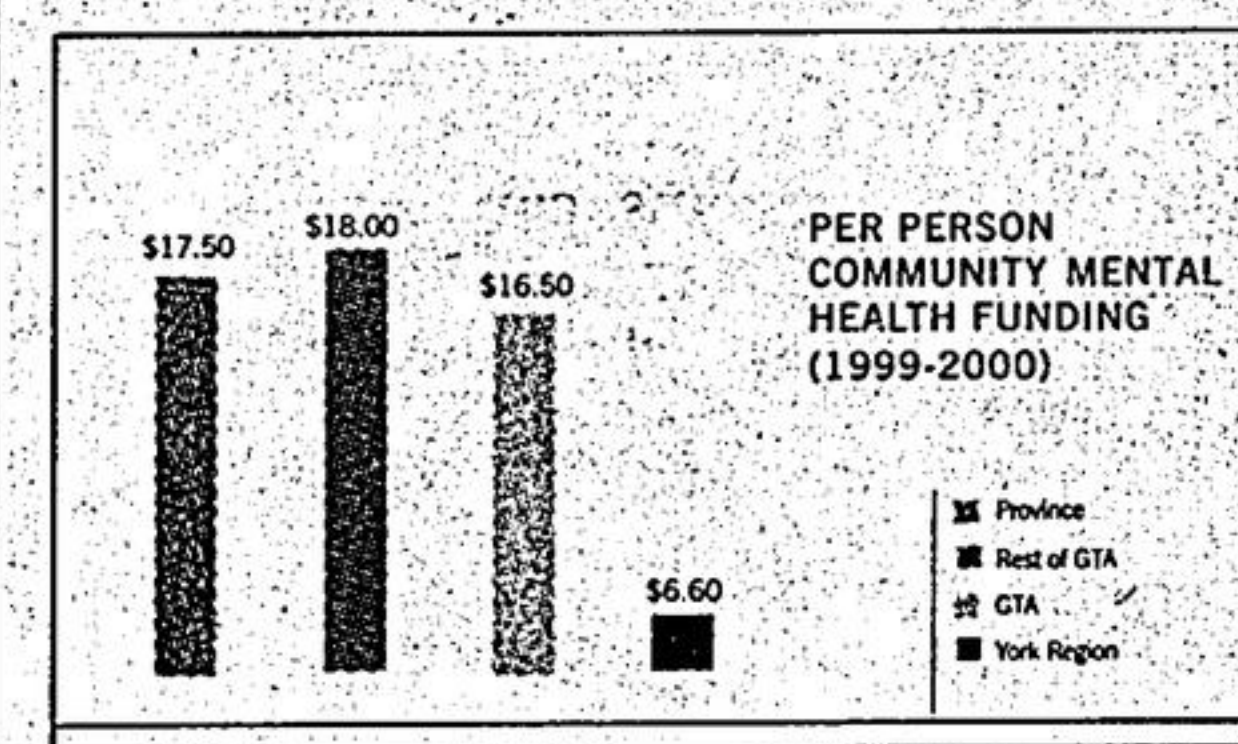
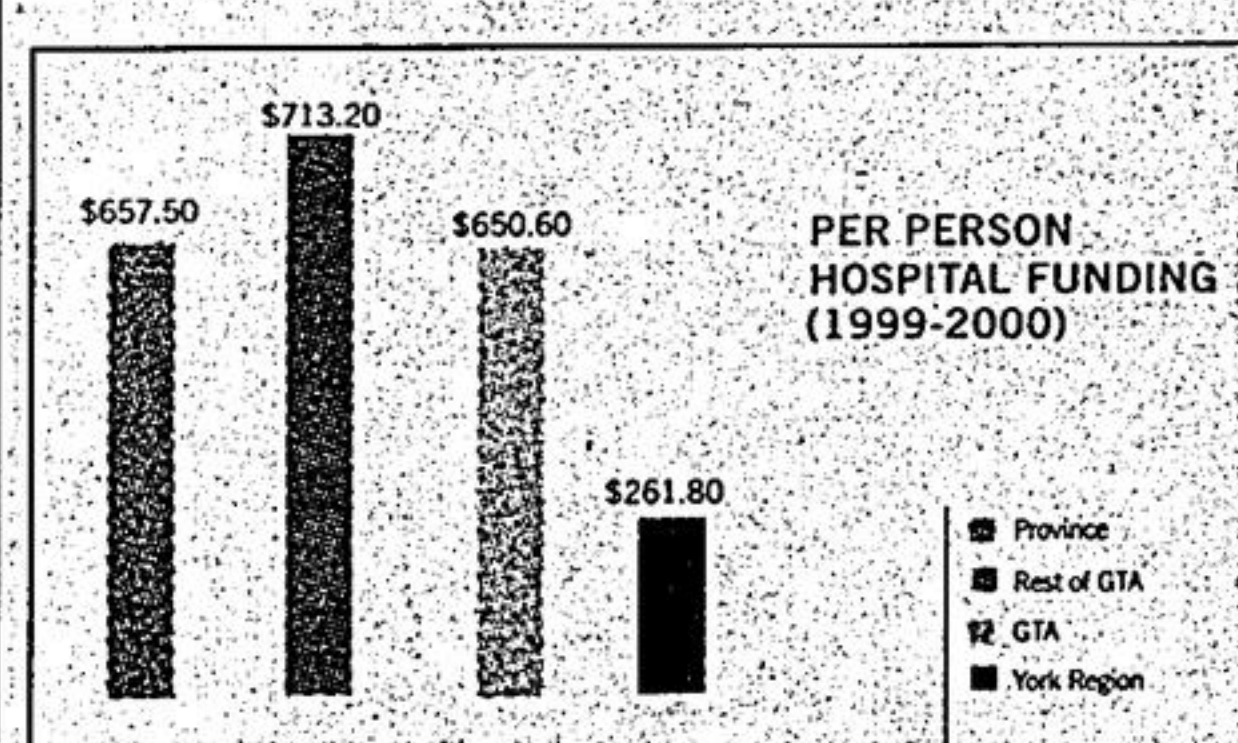
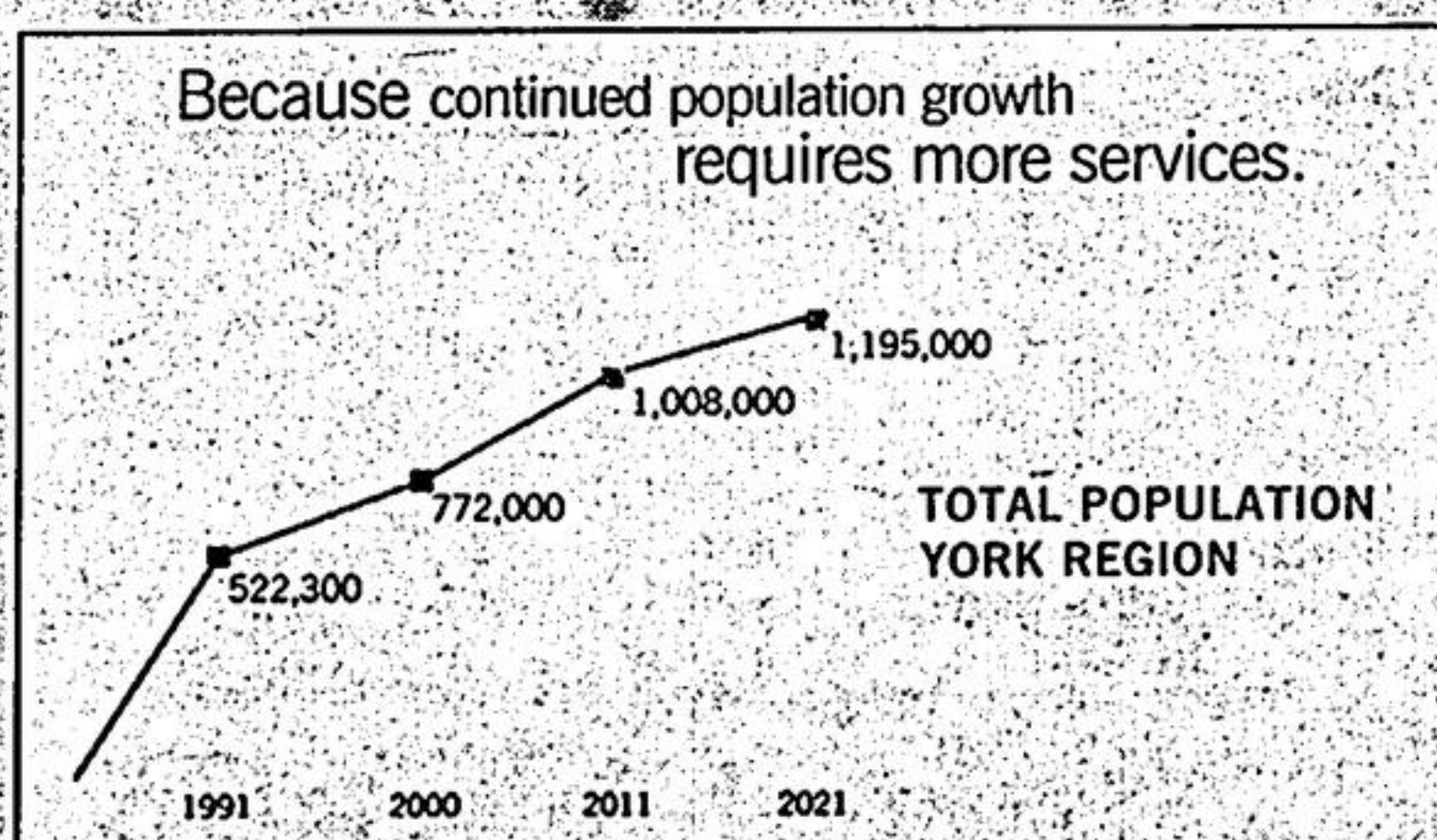
York Region's rate of growth in 1999 was 5.6% compared to the province's growth rate of 1.3%; provincial healthcare funding for York Region did not keep pace.

- Hospital funding was 60% lower than provincial funding average.
- Community mental health funding was 62.3% lower than the provincial funding average.
- Community Care Access Centre funding was 31% lower than the provincial funding average.
- Both long-term care facilities and public health funding were 20% lower.

York Region needs equitable and timely funding because rapid growth requires new investment, says Bill Hogarth, Director of Education for the York Region District School Board and Co-Chair of HSPC. "Continued population growth also requires more services for everyone – especially seniors."

The HSPC has released a brochure to educate citizens of the magnitude of the region's health care under funding. The HSPC report about the lack of healthcare funding in York region will be released in the fall.

For more information about the Human Services Planning Coalition and The Regional Municipality of York, visit www.region.york.on.ca.



ANNUAL GALA DINNER COMMITTEE SEEKING ADDITIONAL MEMBERS

Interested in volunteering on one of our Event Committees? The Annual Gala Dinner Committee is seeking additional members for the Silent Auction and Sponsorship Committees

For more information

Interested individuals should contact

Kathy Little, Special Event Coordinator (905) 472-7395
klittle@msh.on.ca

HAIR CUTS FOR HOSPITAL



The Markham Stouffville Hospital Foundation

Bitu Makky (L) and Jennifer Gerson (R) of MAK Hair Design invite you to get your Start-of-Summer Hair Cut on Sunday June 23 from 10 a.m. to 5 p.m. and support the Maternal Child System at Markham Stouffville Hospital. All proceeds from Hair Cuts on June 23 will be donated to the Hospital. MAK Hair Design is located at 411 Manhattan Drive, Unit 3A (corner of Manhattan and McCowan), phone number is (905)475-1600. Ladies', Men's and Kids' Cuts. Free refreshments and raffles for great gift baskets.

DONOR RECOGNITION

Thank You!! Every donation that Markham Stouffville Hospital receives is important. Each one goes toward purchasing much needed equipment to help us serve the community's healthcare needs.

Our Donor Recognition Program presents an opportunity for us to express our appreciation to you and recognize your generous donation. There is also an opportunity for you to see how your donation has been used and find out what the Hospital is doing.

Everyone who donates to Markham Stouffville Hospital is recognized by name in the "Book of Honour". This book is located beside the Donor Wall in the main lobby of the Hospital. Our Donor Wall recognizes donations at varying levels, starting at \$5000, and serves as a permanent reminder that we truly appreciate your support.

The Friendship Garden is the newest part of our Donor Recognition Program and recognizes those who have made extraordinary voluntary contributions to the Hospital.

To find out more about our Donor Recognition Program, contact Betty at (905) 472-7579 or by email at bmorden@msh.on.ca

MSH Foundation Annual Golf Tournament: August 12, 2002 at

York Downs Golf and Country Club

Milliken Children's Festival: September 7, 2002, 9:30 a.m.

Milliken Mills Community Centre

Fashions for Life Fashion Show: October 30, 2002

Body & Soul Joint Fundraising Dinner and Show: November 21, 2002