



PHOTOS/LORI EMMERSON

Staff at Unionville Heating and Air Conditioning.

Unionville Heating & Air Conditioning is the best in town

Thank you Markham. Thank you Unionville and thank you Stouffville for voting Unionville Heating & Air Conditioning Ltd. the best in the Readers Choice Awards for 1998.

Our staff is very proud of this achievement and will continue to work hard to win your confidence and your business in the coming year.

After 15 years in business, our customers have repeatedly said that our service and our staff are the best and now we have proved it.

Serving Markham, Unionville and Stouffville exclusively allows us to address problems with your heating or air conditioning system faster than our competitors.

We also offer a program that will prevent problems with your air conditioning and heating systems.

Our ASAP program (Automatic Service Available Program) is a preventative maintenance program where we automatically notify you when the time comes for service.

We call you in the spring to prepare your air conditioning system for the coming season and call you again in the fall to prepare your furnace system for winter. And the appointments are scheduled at a time that is convenient for you.

This program allows a level of reliability, efficiency and, most of all, a warranty that protects customers year-round.

FRIENDLY, RELIABLE HELP 24 HOURS A DAY

Customers benefit from our 24-hour cellular phone and two-way radio communication system.

This allows an open communication between the technician and the dispatch.

Dispatch Manager Michele Adams is willing to listen to any problem you might have and is able to offer over-the-phone advice to get the system up and running.

If she isn't able to solve the problem over the phone, our service staff, which includes Andrew, Dave, Shane and John, are always ready to help.

Customers have repeatedly told us that they appreciate talking to a technician after-hours instead of an answering service.

We listened!

They said we want a good product at a fair price and we listened! They said we want fast, reliable and local service and we listened!

ALWAYS LOOKING TO IMPROVE

And we are still looking to improve our company and our policies in order to keep our customers and their friends coming back.

Our famous Wall of Fame, which has over 600 referral letters, is testimony to our continued success.



John St. Germain adds the Readers Choice Award for Best Heating and Air Conditioning Company to his collection of awards and referrals.

THANKING THE SUPPLIERS WHO HELP MAKE UNIONVILLE HEATING A SUCCESS

I would also like to thank our suppliers who are really the backbone of our company. They include:

Dave at Eastern Refrigeration; Mark at Trent Metals; Bill at Gormley Custom Sheet Metal; Joe at Airex Supply; Supreme Lighting; Werner's Wholesale Group, who allow us to carry the Bryant product line; Lee Stewner, and Len Carfa who have been outstanding manufacturers service and technical representatives.

We have an excellent relationship with Bryant, its products and its people. When a company works close with a manufacturer, the possibility of failure is non-existent.

CUSTOMERS MAKE US A SUCCESS

It is not hard to run a good local business in an excellent local area when you have great people all around you — great customers, great staff, great companies and great suppliers.

Thank you, John St. Germain, president Unionville Heating is located at 4418 Hwy 7 Unionville. For details call 479-1290.



Thank You For Voting Our Desserts
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