

Letters

Reader urges banks to put customers and staff first

Dear Editor,
Big banks plus big profits equal bad news.

I was surprised this week to see that at the Bank of Montreal, teller services are now only to be available from 12 noon until 3 p.m.

On questioning the teller, I learned this had enabled the bank to lay off four

employees. "All the banks are doing the same," she said.

Obviously the message is this: use their bank machines or else.

This comes in a year when all the big banks have reported record profits.

It appears even bigger shareholder earnings are now more important to the Bank of Montreal than people's lives

and jobs.

Does anyone doubt that bank customers, the community, and the local economy would be far better served by four productive wage-earning employees than by bigger bank profits and richer shareholders?


I hope bank customers will express their opinions by taking their business to those institutions which still put people (customers and employees) first.

Blake Tufford
Stouffville

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