

# Restaurant horror stories can be turned around with the right touch

(From page 7)

When it was time to pay the bill, we put the coupon beside our credit card. We were surprised when the waiter returned to tell us the offer was only good Mondays through Thursdays. The fine

print at the bottom of the coupon had been cut off when the tape came out of the cash register.

A free coffee, or something a little more creative than an awkward apology might have gone a little ways towards removing the

sting we were feeling. After all, it was the coupon that had attracted us to the restaurant. And seeing as the bunglers had added insult to injury by not having two items on the menu that we had wanted, then by trying to charge us too

much for an item we did finally order, a gesture was more than due here. Instead, all they gave us was cause to stay away and warn our friends to do the same!

Another local restaurant responded to the increase in wholesale coffee prices by suddenly, and without notice, reversing their "bottomless cup of coffee" policy. Imagine the shock when a regular customer picks up his bill to see he's been charged for six coffees after taking his wife out for breakfast. Time to find a new favorite restaurant.

Thankfully, there are examples

out there of restaurateurs who turn a minus into a plus. Once, realizing he had forgotten to bring us our salad long after we had begun our main course, a waiter announced that dessert and coffee were on the house. When we returned for dinner a few weeks later with a hungry and thirsty group of six, the maitre d' one upped himself by offering free liqueurs at the end of our meal.

Needless to say, we became regulars there. After all, when you dine out after a stress-filled day in the jungle, the surprises should be satisfying, not horrifying.

## GET RID OF YOUR HAZARDOUS HOUSEHOLD WASTE



**POISON**  
Pesticides, Chemicals  
Rat poison, Bleach  
Pharmaceuticals  
Cleaning fluids

**CORROSIVE**  
Batteries  
Drain cleaners  
Oven cleaners

**FLAMMABLE**  
Paints, Solvents  
Oils, Gasoline  
BBQ starter

**EXPLOSIVE**  
Aerosols  
Propane cylinders

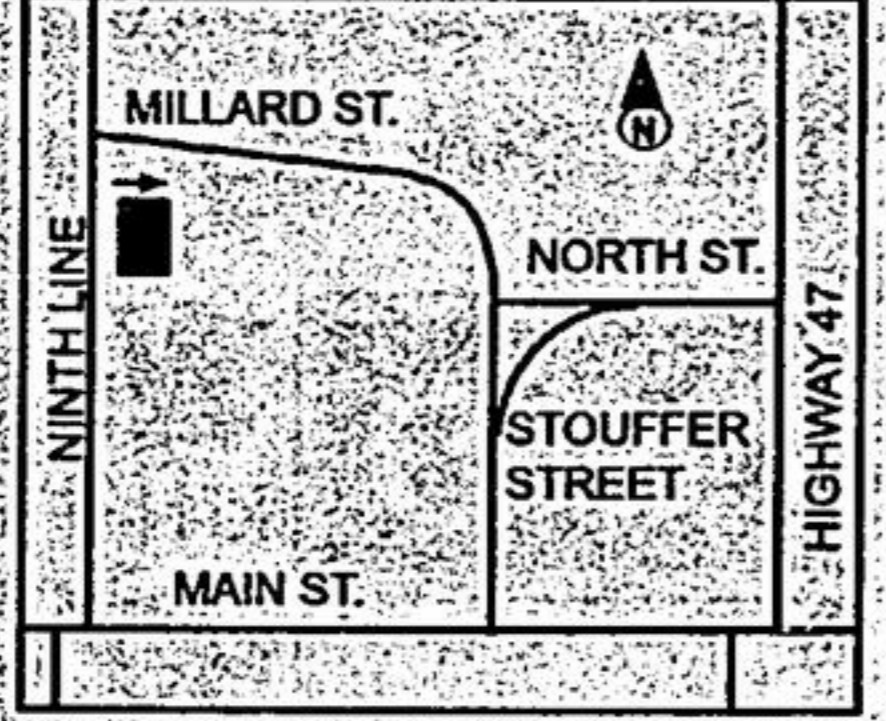
### AT YORK REGION'S HOUSEHOLD HAZARDOUS WASTE DAYS FOR WHITCHURCH-STOUFFVILLE AND MARKHAM

#### What to do:

- Look under your kitchen and bathroom sinks, in the medicine cabinet, tool shed, garage and basement. You'll probably find all kinds of cleaners, waxes, detergents, cosmetics, expired prescriptions, solvents, paints, bug killers, oils and grease, etc.
- Make sure all materials are in original containers or contents are very well marked on containers. Do not mix different products together. Be sure that all containers are capped. Please remember that your containers must be deposited with waste materials and are not returnable.
- Bring your household hazardous waste to one of the locations shown.

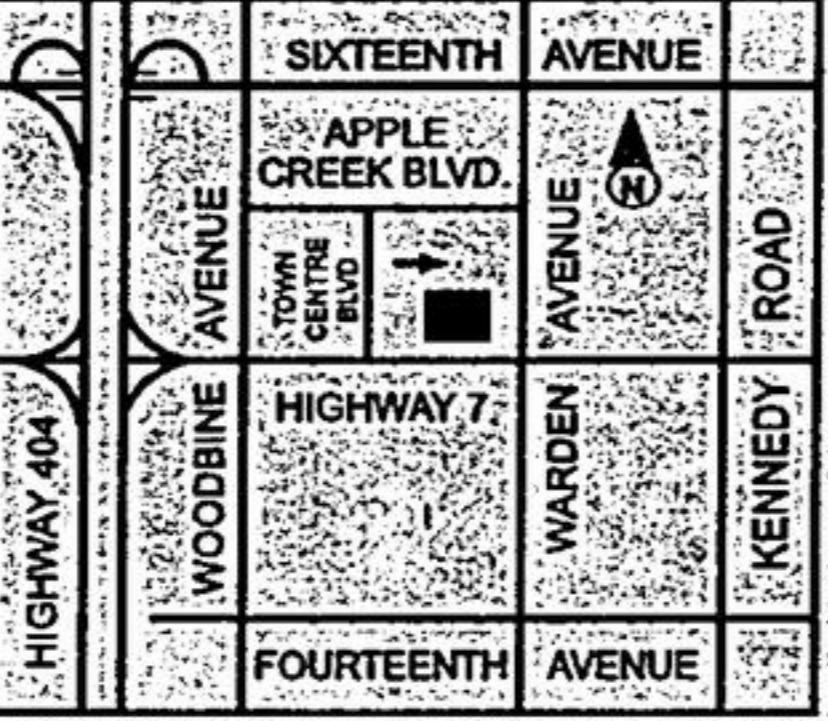
#### WHITCHURCH-STOUFFVILLE RECREATION COMPLEX

**THURS., SEPT. 8, 1994**  
(11:30 a.m. - 7:00 p.m.)  
**FRI., SEPT. 9, 1994**  
(11:30 a.m. - 7:00 p.m.)  
**SAT., SEPT. 10, 1994**  
(8:30 a.m. - 4:00 p.m.)



#### MARKHAM CIVIC CENTRE

**THURS., OCT. 13, 1994**  
(11:30 a.m. - 7:00 p.m.)  
**FRI., OCT. 14, 1994**  
(11:30 a.m. - 7:00 p.m.)  
**SAT., OCT. 15, 1994**  
(8:30 a.m. - 4:00 p.m.)



#### Please note:

- York Region residents only (driver's licence required as proof).
- No commercial, industrial or medical office wastes accepted.
- No explosives (other than the above types), ammunition, PCBs, or radioactive wastes accepted.
- Needles and syringes from household medicinal use will be accepted in rigid containers only. No other pathological wastes will be accepted.
- Tires, motor vehicle batteries and oil filters will also be accepted.

Residents of York Region may also take their hazardous materials to any of Metropolitan Toronto's eight depots, which are open year-round on Wednesdays from 10:00 a.m. to 6:00 p.m. and Saturdays from 7:00 a.m. to 12:30 p.m. excluding statutory holidays.

Please note that some of Metropolitan Toronto's rules are different than York Region's and they are as follows:

- Each container can be no larger than 20 litres.
- The maximum quantity per drop-off is 50 litres of material.
- Unidentified wastes and empty containers are not accepted.
- Needles and syringes are not accepted.
- Tires are accepted at only the three locations denoted by (\*) and there will be a charge for any load of tires weighing more than 150 kilograms.

The locations of the eight depots are as follows:

<p><b>*KEELE VALLEY LANDFILL SITE MAPLE (VAUGHAN)</b></p>	<p><b>*Bermondsey Transfer Station</b> 188 Bermondsey Road, North York</p>	<p>Scarborough Transfer Station Transfer Place, 1850 Markham Road, Scarborough (South from Nugget Avenue West of Markham Road)</p>
	<p>Disco Transfer Station 120 Disco Road, Etobicoke</p>	<p>The Former Commissioners Incinerator 400 Commissioners Street, Toronto</p>
	<p>*Ingram Transfer Station 50 Ingram Drive, North York</p>	<p>Brock West Landfill Site Concession #3, Pickering (West of Brock Road)</p>
	<p>Victoria Park Transfer Station 3350 Victoria Park Avenue, North York</p>	

If you require further information, call your Town Office.



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7100 Warden Avenue, Unit 7, Markham (Warden / Steeles)

#### SCARBOROUGH CHRISTIAN SCHOOL is now accepting Registrations for September 1994

**THE KINDERGARTEN**  
776 Brimley Road  
Scarborough  
(North of Eglinton Ave.)  
2nd Location (new)  
2885 Kennedy Road  
Scarborough  
(North of Finch Ave.)  
New Term starts Sept. 6/94

The Kindergarten program features the popular SING, SPELL, READ AND WRITE program, together with a sound Biblical emphasis.  
1/2 day program \$110/mnth.  
Full Day program \$220/mnth.  
Registration Fee \$50/Student

**THE ELEMENTARY SCHOOL**  
614 Brimley Road  
Scarborough  
(North of Eglinton Ave.)  
New Term Starts Sept. 6/94

The program provides small classroom instruction for Grades 1-6. Each grade is evaluated at the end of the school year by the Canadian Test of Basic Skills to ensure that the educational goals have been achieved. A school uniform is mandatory for Grades 1-6.  
10 months \$255/mnth.  
Registration Fee \$50/student

**THE SCARBOROUGH CHRISTIAN ACADEMY**  
985 Jonesville Cres.  
North York  
(Eglinton/Victoria Park Area)  
New Term starts  
Grades 7-8 Sept. 6/94  
Gr. 9-12/OAC Sept. 2/94

The Academy provides courses for Grade 7 through 12/OAC. The Academy operates on the trimester system for Grades 9-12/OAC with three convenient starting dates in September, January and June. All classes are taught by dedicated and well-trained staff. A school uniform is mandatory for Grades 7-11.  
10 months \$255/mnth.  
Registration Fee \$50/student

**THE SCARBOROUGH CHRISTIAN COLLEGE**  
4600 Steeles Ave. East  
Markham  
(at Midland Ave.)  
New Term starts  
Gr. 12/OAC Sept. 2/94

The college specializes in academic programs for Grades 12/OAC. The college has achieved excellent results in national Canada-wide academic competitions. The college also operates on the Trimester system.  
Per course \$325  
Book Deposit \$100 (refundable)

Dr. E.J. Noble, Registrar  
4600 Steeles Ave. East  
Markham, Ontario L3R 0L2

Tel: (905) 477-4433  
Fax: (905) 477-1547

Please send me full information on:  
 Kindergarten  Brimley Rd.  Kennedy Rd  
 Elementary (Gr. 1-6)  Brimley Rd. (Gr. 1-2)  Kennedy Rd  
 Scarborough Christian Academy (Gr. 7-12)  
 Scarborough Christian College (OAC)

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Postal Code: \_\_\_\_\_