

Customer Appreciation

UNIONVILLE™

HEATING & AIR CONDITIONING LTD.

OUR CUSTOMERS ARE ALWAYS TALKING ABOUT US!

August 19, 1988

Unionville Heating & A/C Ltd.
4418 Highway #7,
Unionville, Ontario
L3R 1M2

Dear John:
I would like to thank you for the quick response to our call regarding servicing our Rheem air conditioner.
During the two years we have been using our unit we have found it to be trouble free.
The service call as you know could have been eliminated if we had of the filters in our electronic air cleaning system.
We have been very pleased with the system since it was installed 2 and congratulate you and your people on the service you offer.
Thank you and keep up the good work.

October 12, 1988

Mc. John St. Germain
Unionville Heating and Air Conditioning

Dear John:
Thank you very much for the excellent service provided to us with the installation of our gas furnace. It is so nice to be wa...
The very high recommendations from our friends regarding your company and the men who did the work provided workmanship and, very importantly, service and, believe me, it is much better than we will be calling on you again. We will be calling on you again for servicing from now on and we will highly recommend you to our friends and family.
Thank you and your men and

AIR CONDITIONING SALE
Starts January 20

August 25th, 1988

Mr. J. St. Germain
Unionville Heating and Air Conditioning
Unionville, Ont.
L3R 1M2

Dear Mr. St. Germain:
We are writing you in regards to the excellent service we received from your company on the installation of our central air on Tuesday August 16th.
Your prompt, efficient, and courteous service must be commended. We were both extremely impressed by your personal unexpected pre-installation visit on the Monday night.
Your men were attending at 8:00am on Tuesday and they left clean. They left no trace of their presence.
Mr. John St. Germain
Unionville Heating & Air Conditioning
4418 Highway 7
Unionville, Ont.

John,

We are glad that it was a top priority to us to have central air conditioning installed in our home before the "Heat Wave of 1988".
After much consideration on what brand name was the best, we chose Rheem for the following reasons:
1. High energy efficiency.
2. All copper tubing.
3. Rheem has...

Mr. John St. Germain
President
Unionville Heating & Air Conditioning Ltd.
4418 Hwy. #7 (Upstairs)
Unionville, Ontario
L3R 1M2

Dear John:
I would like to express my thanks and appreciation to Unionville Heating and Air Conditioning regarding my recent purchase of a Rheem high efficiency central air conditioning unit. As you know, I am a very fussy person and, over a period of several weeks, spent many hours researching different kinds of central air conditioning units as well as obtaining estimates from several companies in Markham and Scarborough.
I am very pleased that I purchased the Rheem product from Unionville Heating & Air Conditioning. The installation was absolutely impeccable in every detail. Special thanks to Dave and Glenn for a job exceptionally well done. Also, I am so glad that I followed your advice and had the larger and more powerful fan motor installed. The 1/3 H.P. motor has greatly improved air circulation throughout the house. The two rooms that were always difficult to heat are now very warm and comfortable. I feel confident that next summer the larger fan will also ensure that all rooms in the house are cool and comfortable.

Although I was somewhat skeptical at first about the need for a larger fan blower motor, I am really pleased that I followed your advice and opted for the larger motor. A technician from Lennox Industries also confirmed that while the existing 1/5 H.P. motor would "do the job", the larger 1/3 H.P. blower would be much more effective and efficient especially in a two story or backsplite home.
In closing John, it has been a real pleasure doing business with both you and Linda. Your installers, Dave and Glenn, are in a class by themselves. You can be absolutely certain, I will highly recommend Unionville Heating & Air Conditioning to everyone I know.
Best of luck to you John, your staff and Unionville Heating & Air Conditioning in the future.

Yours very truly,

P. Dean

Unionville Heating & Air Conditioning
4418 Highway # 7
Unionville, Ontario
L3R 1M2

Attention: John St. Germain
Dear John:

Both Allen & I would like to thank you and your crew, Dave, Ken, Glen & Jerry for the terrific installation of furnace, air conditioner, air cleaner and humidifier on August 23, 1988.
We were most impressed with your courtesy, professionalism and expertise in dealing with us.
In the months that we've actually looking forward to the different to test our new acquisition.
Everything, and best regards for the future.

Paul Rudolph
Paul Rudolph, C.A.S.

Dear John:
I would like to thank you for the quality of the conditioning unit.
The amount of time investigating which type of unit to purchase and the people behind the company installing the product appeared to be the most honest and trustworthy and (by have).
The proof is always in the pudding and I have no doubt that the day you installed the unit and rolled out a truck would not have to walk directly on the floor.
Yours truly,
Paul Rudolph
Paul Rudolph, C.A.S.

I am so pleased that I have recommended Unionville Heating & Air Conditioning to two other friends who purchased Rheem units and they installed by your company.

Sincerely,

Don W. Tam, P. Eng.

SHOULDN'T YOU BE!!

