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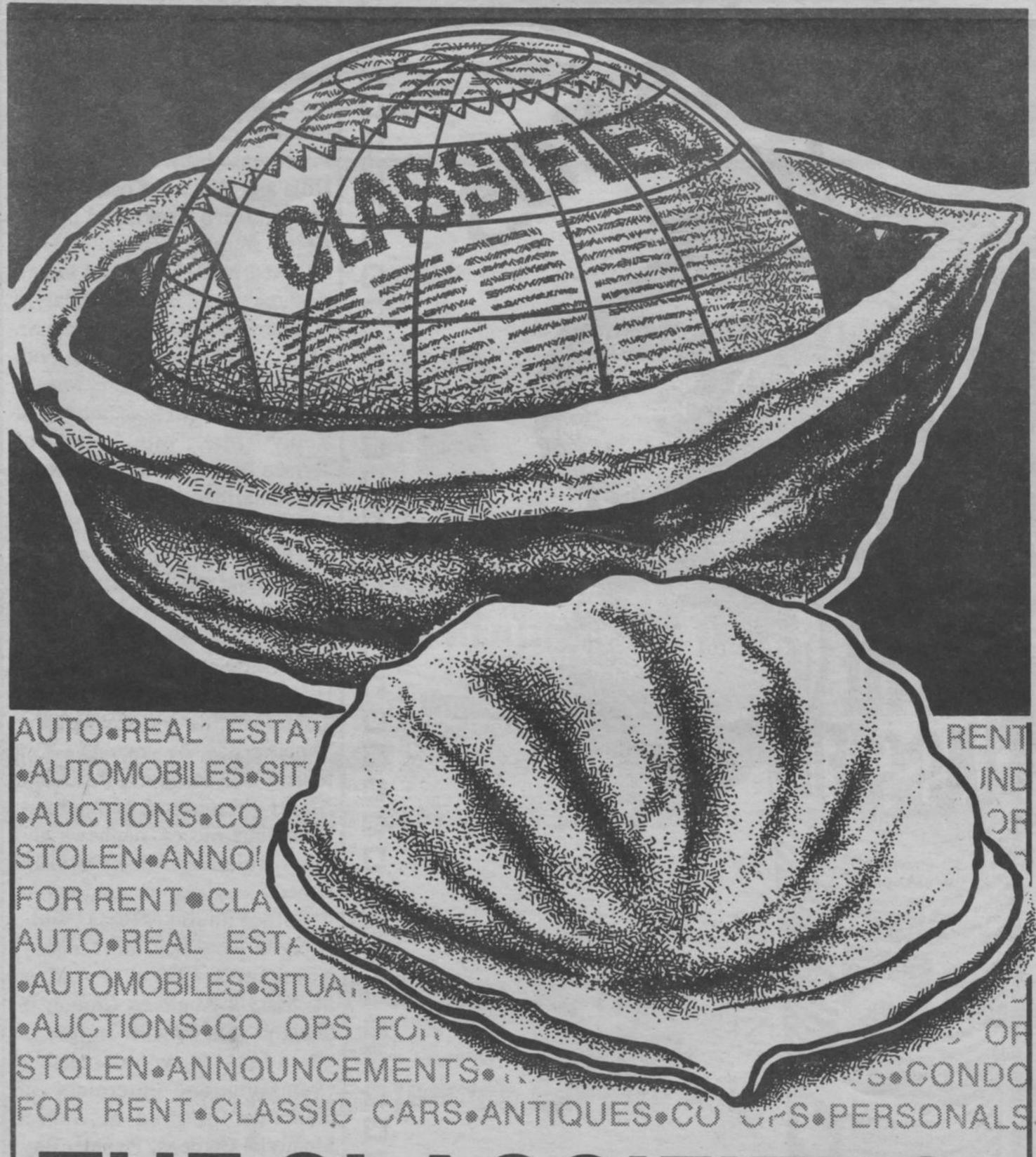
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THE CLASSIFIEDS:

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ACCESS telephone line to start sometime this spring

continued from page 14

MNDM will co-ordinate the set-up of a toll-free telephone information service to refer callers directly to the person who can answer specific questions. ACCESS should be in place by next spring.

MNDM will also be launching an Aboriginal Internship Program to provide native people with new training opportunities in the private sector and in public agencies. This one-year pilot project seeks to build partnerships between municipal, First Nation and provincial agencies, employers and native employments service agencies.

With the assistance of advi-

sors from the aboriginal community, the program aims at placing native people in positions in the private and public sectors.

Native will acquire experience and training in the handson aspects of management through these one-year intemships and will be in a position to take this experience back to their communities or pursue permanent job opportunities in their field of expertise.

"I believe these initiatives reaffirm our government's willingness to consult and cooperate to develop the northern economy," says Martel.

Employers: employees are bridge to your customers

The most important element in any business, whether it is a huge, multi-national corporation or a small enterprise with a strictly-local focus, is the relationship between customers and front-line employees. As well as being an organization's representative to its customers, employees also are customers' agents inside the company. It is employees' efforts which determine whether or not the customer is satisfied.

In fact, this bridging role is so important that a company will succeed or fail based on the quality of the people doing business—face-to-face—with the customer. So, attracting the best quality employee, then keeping that person, is vital to an organization's competitiveness

But, to accomplish this, a company has to make a serious commitment to employee satisfaction. Employee satisfaction must be second only to customer satisfaction in terms of company priorities, and employee satisfaction will, to a large degree, be influenced by the extent to which customers are satisfied.

The Schreiber Parks and Recreation Department will be hosting a

ppersonal and the service of the ser

"Crafts N' Stuff" Sale
Sunday, November 22, 1992.
Community Hall in the Recreation
Complex at 12:30 p.m.

If you are interested in a registration form for a table, or have any questions, plese call the Recreation Office at 824-2317.



TENDER

Tenders to be received to November 27, 1992 by The McCausland Hospital for the supply of fuel oil for the period January 1, 1993 to December 31, 1993.

The lowest or any tender not necessarily accepted.

Please submit to:

Chief Executive Officer
The McCausland Hospital
2 Cartier Drive
Terrace Bay, Ontario
PoT 2Wo