

Northern Developments

By Maurice Fenelon
Northern Development Officer
This article is part II of the Motor Vehicle Repair Act which became effective October 1, 1988, outlining main features of the legislation.

The repairer must offer return of removed parts to the consumer when the work is authorized. This right may be waived by the consumer. No charge and warranty repair parts need not be returned.

The repairer's invoice must show:

- name and address of customer and repairer
- make, model, V.I.N. and licence number
- date vehicle returned
- odometer reading at time of return
- description of the work or repair
- parts installed, whether new, used or reconditioned
- price of the parts installed
- number of hours billed, labor rate and total cost of labor
- total amount billed
- terms of warranty
- where shop supplies are charged to a customer, they must be itemized on the invoice

Repairers must provide a warranty on new or reconditioned parts and labor required to install them for a minimum of 90 days or 5,000 kilometres, whichever comes first. The warranty on a motorcycle or motor-assisted bicycle is 30 days or 1,500 kilometres.

If the vehicle becomes inoper-

Business

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Wilson asked if the person could be more specific and the person said, "everyone in North America."

Wilson responded by saying he wouldn't buy the person's product. The person was somewhat taken aback with Wilson's reply, but Wilson said he was trying to show the individual his market wasn't as large as he originally thought, and that "everybody" would not buy his product.

Rolf commented, "some people think we're trying to only show the negative aspects of starting and running your own business. We're just trying to bring to light all the aspects of starting and running a business. If we can stop somebody from starting a business that would fail, and from losing money, we consider that a success as well as helping people start a business."

To give an example of the kind of revenue needed to be successful, Rolf gave the following example.

A man who owns his own business has a son who asks for \$50 for a skateboard. The man complies and takes the money from his cash register. Rolf said, "it is entirely conceivable that 96 cents of every dollar is committed to business expenses." Using a bit of math, Rolf showed that the man would have to generate an additional \$1,250 in order to make up the \$50 he just gave his son.

Through follow up surveys, Rolf said MITT has learned that about 15 to 25 per cent of people attending such seminars actually pursue a business plan and start a business.

Wilson and Rolf are on the road throughout the year and give about 100 seminars across the province. They are due back in Terrace Bay in a couple of months and will be conducting a seminar on marketing.

able or unsafe due to defective repairs while under the warranty, the customer must return the vehicle to the original repairer unless it is unreasonable to do so.

If the vehicle is under warranty and repairs are made by another repairer, the consumer may recover the original cost of the work or repairs and reasonable towing charges.

The warranty does not apply to:

- fluids, filters, lights, tires or batteries
- parts not warranted by the manufacturer when the vehicle was new

Repairers are entitled to recover from the supplier of a defective part any amount paid to customer under the warranty

- the repairers may not charge an insurance company more than an individual for an estimate or repairs

For more information contact the Ministry of Consumer and Commercial Relations at 435 James Street, South, Thunder Bay, Ontario, P7E 6E3 or call 475-1641. Information may also be obtained by contacting the Ministry of Northern Development and Mines, 2 Stevens Ave., Marathon, Ontario or call 229-1153. For areas outside of Marathon ask your operator for Zenith 33160.

Mature dogs can be trained to stop bad habit of biting

By Alice Scott

There could be many reasons why an older dog starts to bite.

If it is a dog who has always had an outstanding temperament then you should consider first having the animal examined by your vet.

A dog that suffers from arthritis, hip dysplasia, bladder stones, infections, injuries, broken bones, or who is pregnant or in the process of having puppies may bite when in pain.

It is a response to pain that is uncontrollable - not a response to the person touching the animal. Always be careful when handling an animal in pain and avoid touching the part of the body that is in pain.

Grooming your pet can also cause problems. Remember to use praise, kindness and an occasional biscuit to keep him calm. Don't hit the dog if he becomes restless and uncontrollable - give him a break every 15 minutes.

If you're working on a sensitive area, such as the ears and face, be extra careful since a dog may respond by biting your hand.

Hitting a dog with your hand or newspaper or constantly pointing at him in anger creates a hand-shy dog.

When he is at a breaking point the first place he'll bite is your hand. Abuse only creates problems. It has never worked with children, adults and definitely not with an animal that has no way of understanding you.

If your dog is a fear biter, these are dogs who are insecure and nervous and who bark excessively, it is going to be almost impossible to change his behaviour.

But if he is biting as a protector then you can change this behaviour.

The best cure for any dog who bites is an obedience class. There you will learn how to correct your dog with the proper tools, such as a training choke collar and leash.

By taking your dog to a class and also spending extra time with him you can correct his behaviour

without damaging his personality.

I have had so many people tell me the only thing these dogs understand is a beating.

I've always asked them, "If you were beaten for everything that happened would you love and respect that person. I wouldn't."

Obedience training is also beneficial to correct the problem of shyness in a dog.

It helps the dog to become confident in you and therefore more secure in his surroundings.

These dogs should be trained slowly and with exuberant praise. Remember, patience is the most important quality when training your dog to stop biting.

Next week I'll be giving advice on housebreaking mistakes and problems for dogs and cats.

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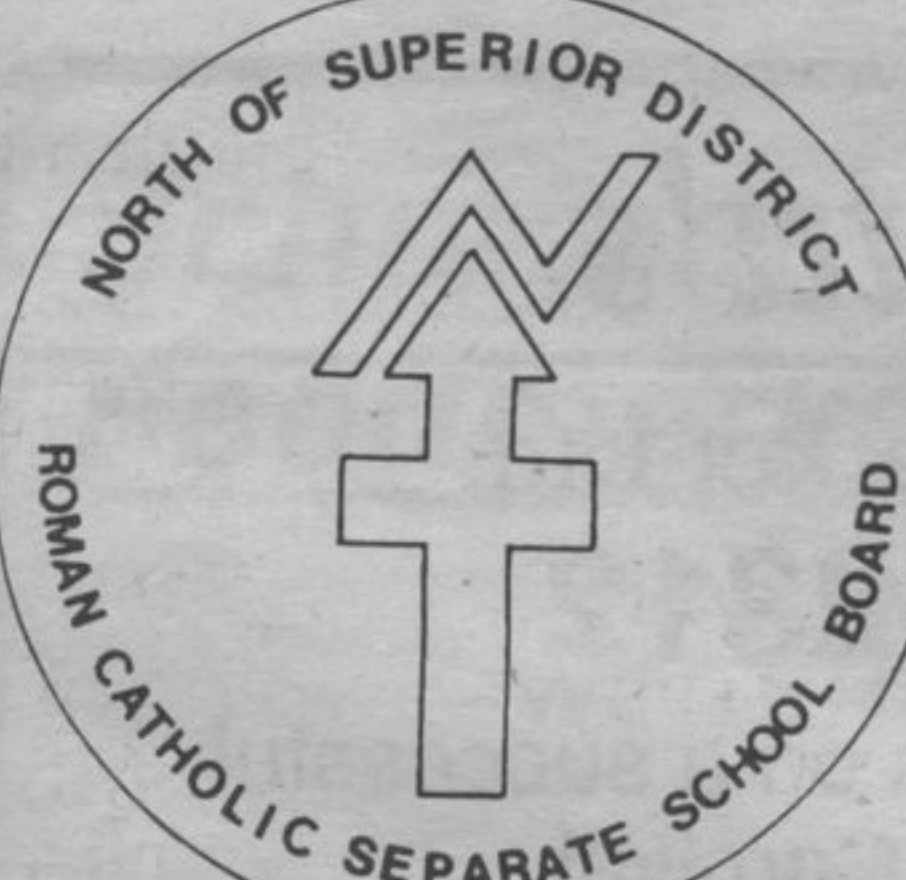
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- Effectuer le classement
- Effectuer toute autre tâche connexe demandée

Exigence:
Connaissance du français et l'anglais parlés et écrits est essentielle.

Les personnes intéressées sont priées de faire parvenir leur curriculum vitae. Send by priority post by **January 31, 1989**. Please include references. LOCATION: SCHREIBER, Ontario.

Personnel
Le Conseil des écoles séparées du district de Supérieur-Nord
C.P. 730
SCHREIBER, Ontario
P0T 2S0

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