What to do about computer errors

If you own a credit card, subscribe to any magazine, or have a bank account, you've probably run into "computer hassles" at one time or another. These usually take the form of incorrect billings, notice of delinquent accounts that have already been paid, or failure to register a change of address.

There are a number of steps you can take if you are the victim of a computer foul-up.

Sometimes a telephone call will be enough to resolve the problem. Usually though, it isn't. If you find it necessary to write to a company to clear up your complaint, be sure

to send copies of relevant receipts or records along. Keep a copy of your correspondence.

If there is no response, send a second letter by registered mail, refer to the first one, and keep a copy of this letter as well. If there's still no response, you will need to seek help elsewhere. You may want to contact the Better Business Bureau or the Consumers' Association of Canada. They will be very helpful and will try to resolve your problem for you. Newspaper "action line" columns are also very often successful in resolving these types of complaints.

Canada wins US competition

Two Canadian films · focusing on environmental problems have taken top honours in the 1982 Society of American Foresters' Forestry Film Festival. The annual competition, which began in 1975, attracts film makers from across the country involved in motion pictures about the dynamics of the forest environment, and the practice of forestry.

"Acid Rain: Requiem or Recovery," produced for Environment Canada, a government agency, by the National Film Board of Canada (NFBC) was judged the best film of the competition. It is a dramatic account of the origins and effects of acid precipitation.

"The Forest in Crisis," also produced by the National Film Board of Canada for the Canadian Forest Service, En-

vironment Canada, and the Forest Resources Branch of the Ontario Ministry of Natural Resources, has been selected for second place honours in the contest. The film sounds an alarm for the protection and renewal of the forest resources of Canada.

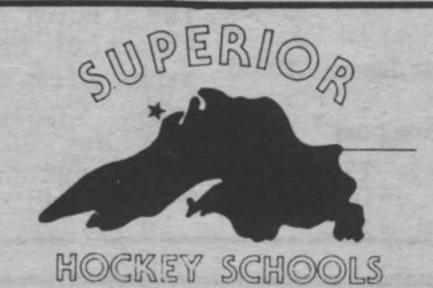
"Forest in Crisis" was directed by Susan Murgatroyd. Assistant Director was Jim Hyder, a resident of Thunder Bay.

TRIVIA



The Bluefin Tuna

The bluefin tuna moves every minute; prevented from swimming, it dies from lack of oxygen. By the age of 15, a bluefin will have swum an estimated million miles, National Geograph-



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Cut-up tray pak 3-31/2 lb. avg. **BOILING FOWL**

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1.78 lb. 3.92 kg. Long or short cut an economical meal BEEF ribs 1.28 lb. 2.82 kg.

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