

Dear Mr. Stokes:

On January 9th you wrote to Mr. Grundy regarding the difficulty experienced by Mr. Bosley in obtaining insurance from Baxter Insurance Agency on his snowmobiles.

On investigation we found that the Baxter Agency had been purchased by Mr. A. Desjardins who has now written to us.

Mr. Desjardins has advised us that Mr. Bosley had called at his office during his absence and possibly the matter would have been handled differently if he had been in the office at the time. Mr. Desjardins has assured us that at no time has an application for snowmobile insurance been declined because the applicant had no other insurance requirements. Generally speaking, agents do urge individuals to keep their insurance as much as possible with one agent both in the interest of the client and of course, from an economic point of view, in the interest of the agent. However, I do agree with you that if the individual despite recommendation of the agent, still wishes to place business through him, it should not be declined. We are writing further to the agency to be certain the situation will not occur in the future.

Yours very truly,

M.B. Dawson,

Insurance Research Analyst.

### PENNER OPENS OFFICE

For the first time in Northwestern Ontario history, a Federal Member of Parliament has opened a full time constituency office in this riding. On January 26th Keith Penner visited Dryden and officially opened an office there.

"Although the office is location in my hometown", Mr. Penner said, "I want to emphasize that it is intended to better serve the entire riding". Mr. Penner had had a telephone answering service operating in Dryden for the past year on a volunteer basis.

The office will have a full time secretary who will act as Mr. Penner's liaison between his Ottawa office and his constituents.

Some of the routine work now being handled in Ottawa will be transferred to the constituency office. Constituents can reach the office by phoning (807) 223-5767 or by writing Box 418 in Dryden. Many phone calls and letters are now expected to be directed to Dryden rather than Ottawa.

"The main purpose of the office", he said, "is to more effectively and efficiently serve

the people of the riding with respect to inquiries or any problems related to the Federal jurisdiction. It is no longer necessary to contact Ottawa direct to get political action".

A recent resolution passed by the House of Commons authorized M.P.'s to establish riding offices in an effort to improve and upgrade the access of people to their Federal Government. The Dryden office will function in close co-operation with Mr. Penner's office in Ottawa.

Mr. Penner emphasized that the new office was set up as an extension of the services of an elected representative to all citizens. "The office is located in Dryden, but it is intended to better serve the entire region", he said. Mr. Penner will continue to visit the communities in his riding on a regular basis.

## DOREEN'S SNACK BAR



GOOD FOOD IS  
OUR BUSINESS



NEW YORK STRIP STEAK

\$2.25

WITH ALL THE TRIMMINGS

THIS WEEK

CORN BEEF SANDWICH

WITH FRENCH FRIES

DOREEN'S OWN SOUTHERN

FRIED CHICKEN \$2.50

WITH ALL THE TRIMMINGS

\$1.00

TAKE OUT ORDERS

PEROGIES, CABBAGE

ROLLS, DONUTS ETC

PHONE 825-3606



## Lakehead University

THUNDER BAY, ONTARIO, CANADA

The School of Business Administration, Lakehead University, Thunder Bay, is currently gathering a profile on qualified individuals from the community who are interested in teaching credit and non-credit courses on a part-time basis. Areas of interest include accounting, retailing, sales management, finance, law, personnel, insurance, and real estate.

For further details and an application form write to:

Part-time Appointments,  
School of Business Administration,  
Lakehead University,  
Thunder Bay "P", Ontario.