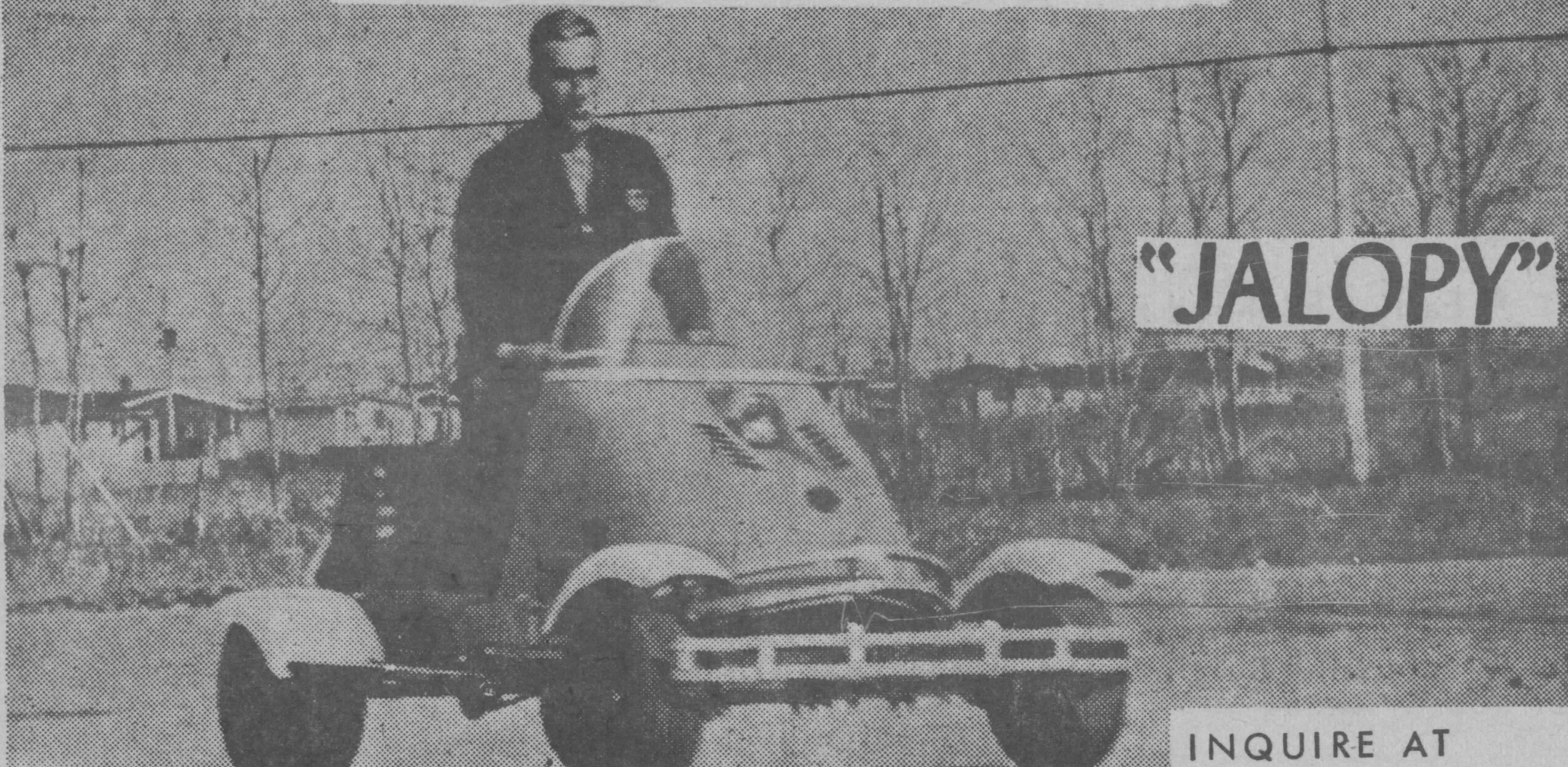


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To Whom It May Concern- cont'd from page 4 .....

some of them falling to pieces in dry cleaning process belts lined with paper lining hard type, cracking and peeling in the dryer.

Also some stains made by cooking oils, such as fish oil, cod liver oil, and also some fruits like blue berries etc. If you let it set in it is almost impossible to remove even after a few hours, especially from garments made of all kinds of synthetic materials. The worst thing is lipstick.

A lady customer came in with some clothes to be dry cleaned, we took them in and checked them as usual. There was one winter light brown tweed over-coast with patched pockets on it. We made a load and put it in the dry cleaning machine, but in about five minutes I personally noticed in the sight glass of the dry cleaning machine that my varsol was all red like blood. Right away I sensed my trouble, stopped the machine and pumped all my red varsol (about 60 gallons) to the distillation and put the distill on to clean my varsol which took over two hours, and in the mean time started to look for the garment with the lipstick and sure enough the brown winter coat with the patched pockets was like some

one was cut and bleeding through there. We found pieces of loose lipstick lodged in the very corner of the patched pocket that could not be turned inside out to find the lipstick, stuck in the corner like glue. It took all our efforts to remove the lipstick, but the rose stain was still there on the background that was white.

Then when the varsol was all distilled and where I lost at least five gallons of varsol in distillation (\$5.60 a gallon) I put the load back to reclean, using special chemicals to remove the colour from the lipstick, where I lost half a day of my time.

I was all ready to finish including the customers coat with the lipstick and waiting for her to call for her clothes so I could explain about the loss I took on account of a little neglect, but some one else came and got the clothes.

After a week the customer came back with the coat and instead of apologising that she left a loose piece of lipstick in her coat pocket she was very "irate" blaming me without giving me a chance to explain the trouble she has given me with her business.

She took her coat and went to the Town Council to complain that I could not find her lipstick  
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