Milford Library Branch

Check It Out

By Julie Lane

Tech In Your Library

The County of Prince Edward Public Library & Archives offers far more than just books and movies. With the holidays fast approaching, a hot topic is often new technology. Now is the time that many popular devices go on sale and when people upgrade or invest in a new device. But, the hitch that many people get caught on is the seemingly endless web of options and lack of clear instructions. Most devices do not come with a detailed list of steps for set-up, device anatomy or, in some cases, even clear directions on where to go for questions. Furthermore, if you don't know what 16GB of storage means, you could be purchasing something that doesn't necessarily fit your needs. Then, once the device is acquired, often people are left to struggle through on their own or have the store or a well-meaning family member set it up for them. Unfortunately, all of those options leave gaps in information and understanding of how to use and access your new device. This is where your library can help.

One-on-one appointments are available at any branch of the library. During your free one hour appointment, you get to work with one of our IT staff as we work together to answer any questions you may have. We can guide you through the maze of possible device options if you are in the market for a new tablet. If you have a new device to set up, we can help with that, too. Our goal is always to help you through the process by doing more guiding and less "doing" for you. We also take notes during the sessions so if you need a reminder, we've got you covered! We want you to feel comfortable with your device and use it to its fullest capacity, no matter how many one-on-one sessions it takes.

If your device needs to download updates and your internet connection is too slow or you have limited download capacity consider coming into the library and using our WIFI. This is something we see a lot especially at the rural branches and we are happy to provide this service.

All you need is a library card to access this free service.

In addition to the one-on-one appointments, there are many other services the Technology Resource Centre offers. You can take courses in the New Year on some of the more popular devices and online tools, you can utilize our makertech including 3D Printers, 3D Scanners, our green screen and much more, all with your faithful Library card. We can offer workshops at the Milford Branch Library if there is sufficient interest in a particular topic – please feel free to contact me directly at jlane@peclibrary.org if you have any requests.

We want to help you not only understand and feel comfortable with the technology you use every day but also gain the confidence to explore what else is available to you. To book a one-on-one appointment, you can email techhelp@peclibrary.org or call 613-476-5962 and we would be more than happy to help! All questions, devices, and learners are welcome.



Happy Holidays and a big 'Thank you' to all, whether you lent a helping hand, purchased wine or just dropped in for a friendly "hello". Your support is greatly appreciated.

Hours until Christmas:
Saturdays & Sundays only - 11:00 to 5:00,
or otherwise give us a call.

Closed January 1 until March 23, 2019

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