### Letters

## Family Services volunteer answers

Dear Mr. Editor: questions in her February 12

Some have previously been answered in your Mayor Buck asked a lot of column. Some I'm not qualified to answer, and article about family serhope someone will.

#### Irving's gossip report in Viewpoint column is like Hollywood rumors

Dear Mr. Editor: I've always been proud of

he fact we had a paper the calibre of The Liberal for much needed local repor-

Alas, the February 19 issue containing 'Rumblings in the blackboard jungle' by Jim Irving and his in depth gossip reporting on rumors can only be compared to types like Hollywood gossip columnists.

The writer, as a taxpaying member of the public and parent who is pro-education but anti-inflammatory reporting - regarding the board, administration or OSSTF, feels you have certainly in this past week's edition, allowed your image to change.

And I for one take ex- Thornhill, Ont.

ception to such drivel.

Any of your readers who take an interest in education, and care to be informed, would have been better served had Mr. Irving done more in depth reporting prior to the last trustee elections.

The amount of space given to Mrs. McMonagle's views is ridiculous. Let us all remember she is

but one new member of a large board. Let us think of the ad-

ministration and board in positive terms and give them a chance as a body. Let us have no more rumor reporting, but a little

more positive thinking. MRS. E. McCARTHY, 19 Shadylane Crescent.

However, having been an office volunteer for a few months, may I submit a few answers, being limited as to

In 1969 the Richmond Hill Social Planning Council and Ministerial Association responded to the communtiy's need by initiating a steering committee to organize a counselling service which began in 1970, in space given by a local law

By 1974, the Richmond Hill-Thornhill Family Services alone had 463 counselling sessions with couples, 727 with individuals, 53 with families a total of 1,243 counselling sessions.

Family Services is a voluntary agency.

Twenty-five percent of the cost of funding is raised through client fees (on a sliding scale - 30 percent are unable to pay any fees; of those able to pay, the fee is based on ability to pay.)

Other funds come from educational events, donations from the National Marriage Guidance Council.

groups, personal contributions and money raised by volunteers.

Twenty-four active volunteers give 52 hours a week, at least, sometimes more, for office assistance. As we all know, the four family life centres will run out of funds by the end of March.

We also are aware letters with 1,900 signatures and a brief were presented to regional council in January by an inter-church delegation, asking council "do everything in its power to assure these services be

subsidized in the order of

\$100,000 for 1975 in order to

assure their continuity"

As tax-payers, we appreciate Mayor Buck's concern about "dipping her hand into another man's pocket''' - we need politicians who are careful with money, to offset those who fling it about with

reckless abandon.

One can only hope and assume she has dragged her heels equally hard with regard to other area expenditures, for just one instance. the

County School Board which in architects' drawings looks partly like Drapeau's proposed Olympic Stadium and partly like the Taj

But with York Region's population of 192,850 (mid-1974) the Family Services need for \$100,000 could be met at a cost of 51.85 cents a person in tax money. Not even the price of a package of filter tip or a beer in a

We may all avail ourselves of their services if we wish. If families are helped to stay together, the cost to the taxpayer is lessened by the saving on welfare payments or mother's allowance.

Some of us who work in the offices think it might not be a bad idea if our reluctant politicians spent a few hours in the office discovering what goes on: '("Is there a need? Do the centres fulfill the need? Does the general public support the need?")

Counsellors are interviewing clients in two closed rooms. Dr. Fidler is Richmond Hill, Ont

headquarters for York in his office, perhaps with a client. Mr. Edmunds likewise (credit counselling department).

> All of these come in and out of the small main office for information or consultation with Maguire, who in the meantime is supervising three or four volunteer workers in the office and juggling her own work, four telephone lines, an intercom and clients at the reception desk with the "cool" of a head nurse in an operating room, whereas some of us would be a quivering heap of raw nerves disintegrated to a pulp on the floor.

As an office it has a very pleasant atmosphere, but it surely gets congested. In the evenings sometimes all seven rooms in the offices are filled at the same time by counsellors with clients.

I wonder whether people who question the efficiency of the Family Services think we all sit around and pray. No so. Come and see. LOLA RUFFMAN, 69 Highland Lane,

his district sales manager, Mrs. Bonnie Quinnell. Brad opened up a new route in Oak Ridges, and is now serving 33 new customers in this area. Circulate petition

By Ivy Reeve

North Thornhill

Correspondent

existing tri-level system, a

group of parents in the

Roselawn Senior Public

school attendance area want

an opportunity to present

their views to the York

County Board of Education.

to the two-level system

would be reasonable,

practical and most im-

Atkinson of Orlon Crescent.

number of other volunteers

in the Richvale area are

circulating a petition

requesting a meeting with

the school board. They hope

the petition will be endorsed

by a majority of community

Mrs. Atkinson and a

Dissatisfied with the

and is saving his money for a trip his school is planning to Mexico in March. He is interested in stamp collecting and is tied for first place in a chess tournament his school is sponsoring.

Carrier salesman of the month Liberal carrier, Brad Holmes of Brad attends King Senior Public School Parker Avenue receives a cheque from

# Nurse says Family Services fills gap

Dear Mr. Editor:

I would like to reply to Aurora Mayor Evelyn Buck's column 'Family Life Centre Questions Beg Answers' in the February 12 Liberal, I am replying as a registered nurse.

During my nursing years when I observed a 12-year old patient's asthma attacks repeatedly triggered by a visit from her grandmother, I became interested in psychosomatics — the effect of emotions on the organs and body functions. It was easy to solve the

problem in that case by removing the child from the environment. But even here both would be bound to lose something from the loss of the relationship.

Headaches, high blood pressure, ulcerative colitis, duodenal ulcer, asthma attacks? — in many patients nerve tension plays a part. Frustrations, anxieties and tension in this fastpaced world and constantly changing relationships are all part of day to day living

The amount of and how concentrated the accumulation, duration of time and how well we cope with them, determines whether the emotional stress becomes chronic and affects the health and wellbeing of ourself and of those with whom we are in close contact.

I cannot see that

'Medicine' has responded adequately to the need for specialized help in this area. OHIP covers counselling by a medical doctor only.

How many doctors have the training and the time? Both family doctors and Mental Health refer to

Family Services Where does Mental Health fit in? How many of us would visit a psychiatrist to tell him "I feel tired,

anxious and depressed most of the time. I have headaches; I'm always screaming at the kids, our marriage is falling apart. We can't communicate, no one understands me - I don't understand or even like myself"

We may not even know how we feel - just know life is meaningless. This can happen in any stage of life. Adolescence particularly is a period of storm and stress.

It can be a very discouraging feeling if you think you are wasting a doctor's time. Fortunately attitudes toward 'Mental Health' are changing, but some still feel there is a stigma attached to the need for psychiatric help.

To get help you have to want and seek help. Most of us think of the psychiatrist as someone we see when we are referred by our family doctor and are in desperate need of help.

And by then the struggle

back to sound mental health can be a long hard fight. sometimes a losing battle. Who can help before this level of emotional distur-

bance has been reached? What part can the family physician play?

When a complete medical checkup reveals nothing significant, spilling out your troubles to a trusted friend can be good therapy, if he is a patient listener and you are an uninhibited talker. Most tranquilizers and anti-depressants are meant

#### Fans should support our local firms

Dear Mr. Editor:

I would like to ask the sports fans of Richmond Hill how they can justify not supporting the sponsors of local teams.

These businessmen, who have laid out many dollars over the years to encourage local sports activities, deserve your patronage.

Like any sensible person I buy where the bargains are best, but at least let's give the local sponsors the chance to show the goods they have and offer us a competitive deal. JIM MILNE,

221 Browndale Crescent. Richmond Hill, Ont

to handle only acute temporary conditions such as extreme anxiety, depression or grief

If it is a chronic conditon it should be worked on, not masked.

If the problem goes deep and persists, does your family doctor have the specialized training, personality qualities and the time required to obtain results?

Who has these necessary requisites? A good family and

marriage counsellor is: empathetic, intuitive, accepting and warm; skilled in active listening; has extensive training in counselling; has the skills and the tools to help the person, couple or family function better in the environment, to help him-her discover the self he-she can understand, like and accept.

Then he-she can begin to try to understand, like and be more accepting of others and of situations. I see the family and

marriage counsellor filling the void between the psychiatrist and the family

Referrals from doctors, Mental Health, Public Health nurses, schools, ministers, lawyers and courts indicate confidence in Family Services as being better qualified to help with emotional problems.

Most gratifying was the doubling over 1973 of selfreferrals — more people are seeking help and are becoming aware of where the specialized help is available.

This may in part be due to the 2,358 reached by educational events offered by the Richmond Hill -Thornhill Family Services alone (attending the courses from as far away as Oshawa).

Included were marriage preparation and enrighment courses, Parent Effec-

#### CARS says thank you

Dear Mr. Editor:

The committee of the Yonge-Aurora Branch of The Canadian Arthritis Society would like to thank The Liberal for the publicity given our "skate sharpening

We would also like to thank the readers of The Liberal for their support, York Fabric Shop of Aurora who donated 10 percent of their fabric sales for that day and supplied us with coffee.

A very special thanks to Vic Paraninfo, owner of Vic's Shoe Repair. Results for the day were \$213.29. ALEX SIM,

Chairman, CARS, 44 Mill Street, Aurora

tiveness Training (the learning of communication skills to help us more effectively relate to others a skill I hope will soon be taught in the lower grades in elementary school). Marriage and parenthood

are our two most important relationships, and we receive no training — the last stand of the amateur! Transactional Analysis; Marriage and Parenting in the 70's, etc. are courses for young people and for adults that help us to grow as persons and in our personal

relationships. Most of the expenses for these courses are covered by admission charges.

The Family Life Centres are educating in preventive medicine — are filling a special need in counselling and education that is not available elsewhere in our community. Any of us who have read make a serious attempt to

Alvin Toffler's 'Future convince the board a return Shock' realize the need for this specialized help will How much shock our body portant would benefit the

can absorb without ill effects will be determined by munity," explains Mary how well-equipped we are to adjust to and cope with Family LIFE Centres — a

most appropriate name!

MRS. JOYCE MARK. 243 Rosemar Gardens, Richmond Hill, Ont

bothers Richvale parents

"We don't believe that the benefits of the present organization are great enough to warrant the movement of children by bus or on foot from one part of the community to another," Atkinson says.

Tri-level school system

"We want the board to realize that busing creates hardships for students. "We believe we should Neither the Roselawn nor the Charles Howitt schools have cafeterias, and for the younger children, commuting by bus may result in a long and tiring schoolchildren in this com-

> both schools returned to a kindergarten to grade 5, policy of accommodating pupils from the kindergarten to the grade 8 school levels, most children in the area would be within walking distance of either Roselawn or Charles Howitt 889-7305 or Janet Battista at

In addition to objections about bus travel, Atkinson says numerous parents have expressed concern about the "problems of adjustment" for grade 6 students who may be "somewhat young to be making the transition to a senior school routine."

It also has been suggested separation of the kindergarten-to-grade 5 from the 6 to 8 levels has "limited the schools' social atmospheres."

Prior to 1963, both schools accommodated pupils from kindergarten to the grade 8 level. Currently, Charles Howitt Public school ac-Atkinson estimates that if commodates children from while students in grades 6, 7 and 8 attend the Roselawn

Persons interested in signing the petition may contact Mrs. Atkinson at 889-6694.

Richmond

Arena

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