Saturday 10:30 a.m.

1001   ICTC Ontario
10:30 am - 11:45 am

OLA SPOTLIGHT SPEAKER

ROCH CARRIER,

National Librarian of Canada, author and advocate for Canadians.

CHANGES! CHANGES! CHANGES! THE LIBRARY AND ARCHIVES OF CANADA IN MOTION

As controversy swirls around the copyright clause in the new legislation to create the Library and Archives of Canada, no one is in disagreement with the formation of the new institution. It is a a fresh departure - a catalyst to change and improvement. M. Carrier brings us behind the scenes. Convenor: Ken Roberts, OLA President 2004.
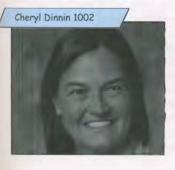

1002   MTCC 104B
10:30 am - 11:45 am
GET THINKING WITH PICTURE BOOKS!

Cheryl Dinnin, Teacher-Librarian, Caradoc Central and Parkview Schools, Thames Valley District School Board.

Learn how elementary teacher librarians can use picture books as vehicles for teaching thinking skills. Find out how to encourage higher-level thinking during story-times with your students. Hear about some great picture books, and get a booklist of additional books and thinking activities you can use in your next read-aloud session! Convenor: Sharon Weames, Lord Nelson Public School, Thames Valley District School Board.

Cheryl Dinnin 1002

1003   ICTC WELLINGTON
10:30 am - 11:45 am
NAMING OUR FIELD: FROM LIBRARIAN TO DOCUMENTALIST, CYBRARIAN, KNOWLEDGE MANAGER AND BEYOND

Alvin M. Schrader, Professor, School of Library and Information Studies, University of Alberta.

Who are we? Our field has had more names proposed for it than any other field in Western history. What do all these names mean? Will changing our name mean a change in our identity, image, power, prestige, public under-standing, core functions, core val-ues, or educational preparation? A new word doesn't mean there's a new idea, so what is the real issue? Gain a better understand-ing of the history of how our field has been named and defined, why name changes have been advo-cated, and the underlying issues and implications of these changes. Share ideas about effec-tive strategies for the future. Convenor: Brent Roe, York University.

1004   MTCC 103A
10:30 am - 11:45 am
LINKING WITH OPEN URL

Alan Darnell, Manager, OCUL Scholarly Information Resources Project, University of Toronto.

The past year has seen a flurry of new OpenURL-based linking prod-ucts. Gain an understanding of the OpenURL standard, why a library would want to use an OpenURL linking server, and discover some of the differences between the products now available.

1005   MTCC 203C
10:30 am - 11:45 am
SOMEWHERE OUT THERE: SERVICE DELIVERY TO DISTANCE STUDENTS

Gina Matesic, Reference and Instruction, University of Guelph-Humber College.

Serving remote and off-campus students demands ingenuity and innovation, as well as old-fash-ioned library skills. Distance stu-dents have geographical, techno-logical and personal obstacles to overcome as they pursue their aca-demic career. The advent of new technologies provides new oppor-tunities for information literacy, out-reach and management. The University of Manitoba has been providing service to remote users for decades. Hear about the evolu-tion of a busy service area and its integration of new technologies to promote information literacy, streamline service delivery and enhance student satisfaction. Convenor: Julie Drexler, York University.

1006   MTCC 206A
10:30 am - 11:45 am
USABILITY...TEST IT!

Carolyn Watt, President, The Customer Experience Company.

How do you ensure that what you develop is actually usable? Learn why usability is a key component in customer service. Whether it is a software product, a room layout, or a new process for issuing library cards, discover a 5-step process to develop usability tests that you can put in place today.

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10:30