

307 OLITA MTCC 202D
2:15 pm-3:30 pm

THE QUEST FOR THE HOLY GRAIL, OR, BUILDING A VIRTUAL CATALOGUE: ARE WE THERE YET?

Carrol Lunau, Resource Sharing Officer, National and International Programs, National Library of Canada; *Slavko Manojlovich*, Head of the Library Systems Office, Memorial University.

The emergence of new virtual libraries, catalogues, and consortia networks poses challenges for seamless access to information. There are some solutions. Learn more about Z39.50, the recently approved Bath Profile, and the strengths and weakness of using virtual catalogues. Key tasks for implementing your own project and for developing an RFP for Z39.50 library systems are covered. Convenor: Ellen Stroud, Canada Millennium Partners Program.

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BUILDING A SUCCESSFUL Z39.50 SERVICE

Session withdrawn.

309 OPLA MTCC 202B
2:15 pm-3:30 pm

ERGONOMIC DESIGN

Sue Hanel, President, Ergo-Safety Inc.

Identify the basic principles of ergonomic design. Issues such as setting up office equipment and work processes to reduce risks of musculoskeletal injuries

will be addressed. Learn specifically about how to ergonomically design book drops and computer and circulation desks. Convenor: Danielle Chagnon, Director, Library Information Systems, Ottawa Public Library



310 OCULA MTCC 205D
2:15 pm-5:00 pm
DOUBLE SESSION

GOVERNMENT PUBLICATIONS

Bruno Gnassi, Director Depository Services Program, Public Access Programs Sector, Public Works and Government Services Canada; *Mark Robinson*, Senior Copyright Analyst, Publications Ontario, Ministry of Consumer and Commercial Relations.

Representatives from the federal Depository Services Program and Publications Ontario will discuss the activities and future plans of these depository programs. Attend this session for an overview of the challenges these programs face to raise your questions and concerns about depository services in Canada and to hear the latest news about future developments. This session is a must for anyone interested in public access to government information. Convenor: Wendy Hubley, York University.

LOCATION CODES	
CP	Crowne Plaza
MTCC	Metro Toronto Convention Centre
YCIT	York College

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ONLINE COMMUNITY BUILDING

Leslie Fournier, Internet Research Manager, the Node Learning Technologies Network.

A web site can - and should - do more for your library than simply offering flat, unchanging content. How are librarians using the Internet to deliver reference services and to build the library community? Email, email discussion groups and listservs, forms for submitting document requests, synchronous and asynchronous conferencing, etc. are all being used in libraries to build online communities and deliver services. This is the practical "nuts and bolts" of building online communities for anyone looking to take their library's web site to the next level. For background, see <http://the.node.org/presentations/OLA/> Convenor: Geoff Sinclair, CNIB Library for the Blind.

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THE VIRTUAL REFERENCE LIBRARY AT THE TORONTO PUBLIC LIBRARY: PROGRAM AND SERVICE

Kathy Scardellato, Project Manager, and VRL staff *Brian Beagle*, *Beth Monahan*, *Marva Chung*, *Barbara Myrvold*, *Tiziano Vanola*, Virtual Reference Library, Toronto Public Library.

Tour the Virtual Reference Library and learn its secrets. New gateways will be introduced, and Toronto Public Library staff will describe how they use the Virtual Reference Library on the information desks. For a technical

SLAVKO MANOJLOVICH 307, 815



KEITH CURRY LANCE 304

