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**SUPER
CONFERENCE
2000**

FEBRUARY 3 - 5, 2000
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OFFICIAL PROGRAM

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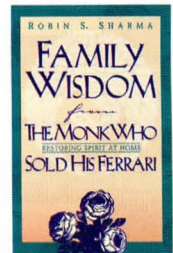
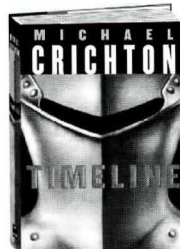
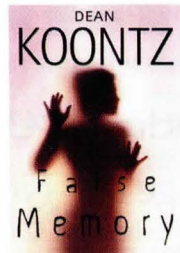
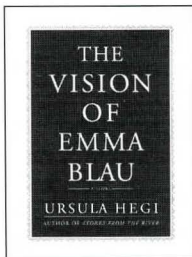
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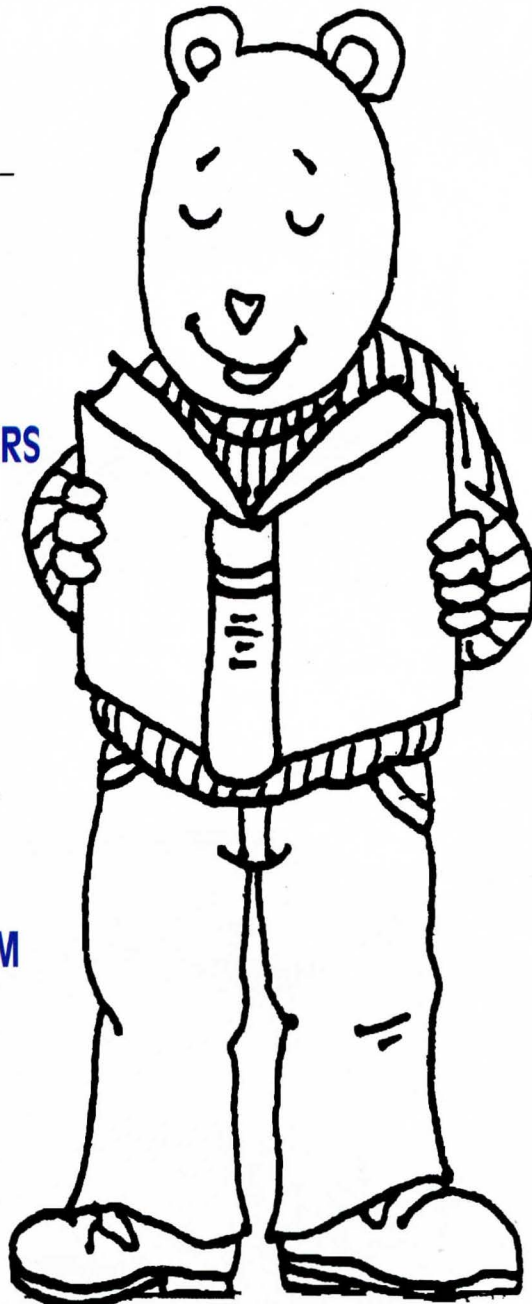
Yet another year has past,
And we've reached the millennium at last!
This year's **CONFERENCE** is 'special' – you know –
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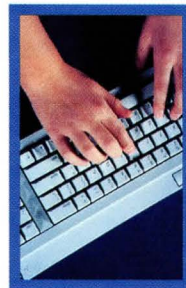
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SUPER CONFERENCE 2000



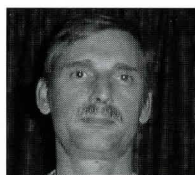
Anne Murphy
OLA Co-ordinator



Shelagh Paterson
OLA Co-ordinator



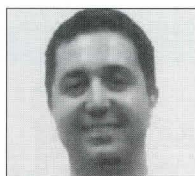
Jodi Cecchi
OLITA



Alex Eykelhof
OCULA



Hilary Bates Neary
OLTA



Peter Marques
OLITA



Lori Sims
OPLA



Martha Murphy
OLTA



Cathi Gibson
OSLA



Cindy Cooper
OPLA



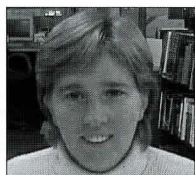
Yvon Léonard
ABFO



Linsey Hammond
OSLA



Olga Beaulieu
ABFO



Sue Coles
Volunteers



Penny Carr
Volunteers



David Penteliuk
Super Concierge

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SUPER CONFERENCE 2000 PROGRAM

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ONTARIO LIBRARIES AT 2000

THIS PARTY BELONGS TO US !

Welcome to the Ontario Library Association's Super Conference Millennium celebration - 'Ontario Libraries at 2000!'

Launched at the Association Policy Forum in November, the OLA's year-long Millennium celebration of our contributions to this province will involve everyone in libraries from CEOs to volunteers and pages.

Super Conference 2000 is but one step on the way. But, as always, what a step! The librarians of Ontario who are our members know what they are doing and, as a member, you can be proud of their achievement.

We in OLA have a lot to celebrate. As an Association, we will later in the year 2000 begin our 100th birthday party. It was in October 1900 that the decision was made to form the OLA. Last year the OLA returned to strong financial footing, ready to lead us with confidence and daring into a second hundred years.

As members, too, we can cheer. We have survived the 20th century a bit battered but dignified and full of accomplishment. A new OLA and a new century promise to bring more of us than ever together to invent, to create and to find solutions to the new conundra that will undoubtedly face us in the decades ahead.

We have done our homework and will do more at Super Conference 2000. But, most of all, we can celebrate our past and our future together.

Welcome!

June Wilson
OLA President 1999

Liz Hoffman
OLA President 2000

**1999
Presidents**



June Wilson
OLA



Leila Wallenius
OCULA



Art Rhyno
OLITA



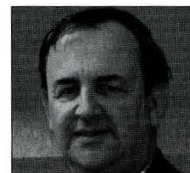
Audrey Lawrence
OLTA



Sharon Wilson
OPLA



Jo-Anne LaForty
OSLA



Yvon Léonard
ABFO

**2000
Presidents**



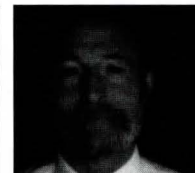
Liz Hoffman
OLA



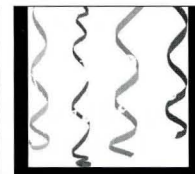
Janet Kaufman
OCULA



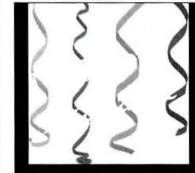
Ron Gabor
OLITA



Robin Dunbar
OLTA



Alastair Neely
OPLA



Sya Van Geest
OSLA

The Ontario Library Association's **SUPER CONFERENCE 2000**

Notes and Reminders

REGISTRATION DESK HOURS

Wednesday	6:00 pm to 10:00 pm
Thursday	7:00 am to 5:00 pm
Friday	7:00 am to 5:00 pm
Saturday	8:00 am to 2 pm

Your receipt is part of the sheet with your badge. If you require a receipt, do not throw your badge away. Speaker registration is in Room 205A.

EXPRESS DESK HOURS

If you registered before January 14, you will have received your badge in the mail. Avoid the Registration desk lineups by picking up your badge holder and program at the Registration area Express Desk at any of the above hours or at an Express Desk located in the

- Crowne Plaza Hotel lower lobby
- Renaissance (SkyDome) Hotel lobby
- Sheraton Centre lobby
- Westin Harbour Castle Pier 4 lobby (Convention floor)

at the following hours:

Wednesday	6:00 pm to 10:00 pm
Thursday	7:00 am to 9:00 am
Friday	7:00 am to 9:00 pm

SPEAKER REGISTRATION

Speaker registration is in Room 205A behind the delegate Registration Desk. All services described in the special Speaker's information package are available in Room 205A as well.

AccessOLA

OLA's web site has been redesigned to become a direct member service. It includes a regular news feature and a number of other up-to-date features.

New areas being launched this year include a career résumé database and the Association's Millennium Project. The new web site address will be: <<http://www.accessola.com>>.

AWARDS

OLA awards will be given by the OLA Board of Directors at the Thursday morning plenary session:

- The OLA Award for Distinguished Service to Bruce Walker
- Les Fowlie Intellectual Freedom Award to Toronto Public

Library's "Words from the Street" Project.

All other Awards are given at the luncheons on Saturday, February 5, 2000.

School library award luncheon:

- Award of Merit to Judy Fink
- Administrator's Award to Karen Wilkinson
- Award of Excellence to the Metro Elementary Teacher-Librarians Association.

Academic library award luncheon:

- OCULA Award to Marilyn McDermott, Mohawk College

Public library award luncheon:

- W.J. Robertson Medallion to Ken Settington
- James Bain Medallion to Gwen MacDougall
- OLITA Innovation Awards to

CNIB VisuNews and Windsor Public Library's WERLnet

- Ministry Awards to be announced

Children's award luncheon:

- Children's Services award to Aileen Wortley

The award winners will be available on Thursday and Friday in the OLA activity area at Expo 2000. Come congratulate them and find out more about what they did. Thursday's schedule is on p. 22, Friday's on p. 55.

BADGES AND RECEIPTS

Your badge is your official receipt and your entrance ticket to all sessions, the exhibit and the receptions. To redeem your drink tickets at the EDU Reference All-Conference Reception at EXPO 2000 on Thursday and at the Libraries Advance Ontario Reception at the CN Tower on Friday, bartenders will be matching your ticket to your badge. Don't forget to wear it!

CAFÉ OLA

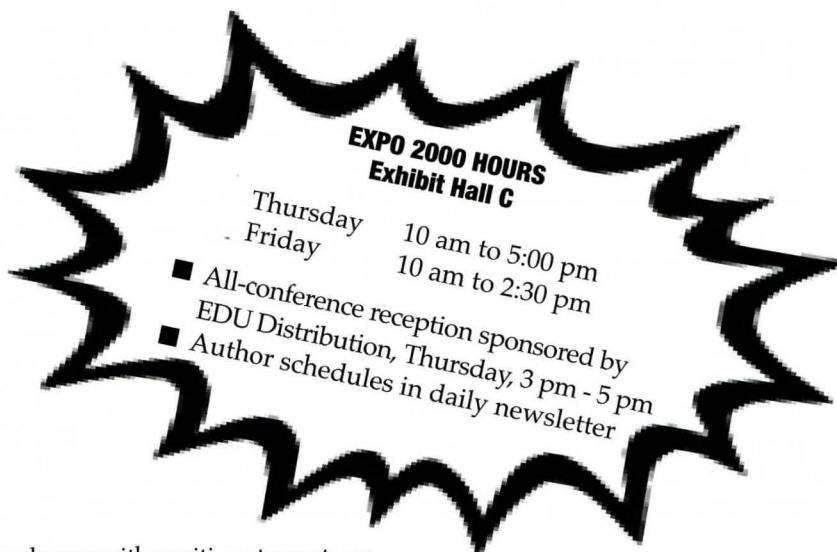
The café will now include two work stations at which you can check your e-mail or browse the internet. There is real food at reasonable prices. And a more inviting place to meet with vendors and with your peers.

CAREER CENTRE

OLA's Career Centre at EXPO 2000 will launch our new resumé databank. Practicing librarians from all types of libraries will be available to critique résumés and to answer questions about the library workplace. The work stations may be used for job searches; a selection of sites is recommended.

Super Concierge David Penteliuk

Mississauga Library System's David Penteliuk and his team are ready to help you enjoy Toronto and all its amazing entertainment and dining possibilities this weekend. The Super Concierge Desk is located in the Front Street Registration lobby and will have volunteers to help you plan your time and even book some of your events and dinner reservations. Looking for someone to dine with, register with Super Concierge! Have fun!



Employers with positions to post are invited to use the message board in the Career Centre. Enquire about the OLA Job Hot Site while you are there. If you require interviewing space, please ask at the Centre.

CHANGES IN THE PROGRAM

The Super Conference Daily Newsletter is the source of up-to-the-minute information on session and room changes, on new programs and on upcoming events. It is distributed at all morning sessions and is available at the Super Concierge and Registration Desks throughout the remainder of each day.

MEETING ROOM LIMITATIONS

The sizes of workshop session rooms have been chosen based on attendance indicators provided by delegates in pre-registration. Since delegates are not obligated to attend the sessions they indicate and since many do not fill out this section of the registration form, some rooms may unexpectedly prove inadequate to the demand.

Convenors are obliged to close sessions that exceed capacity. Delegates unable to get into a session should choose from the twenty other sessions available in most time slots.

ONE-ON-ONE CONSULTATION

The Y2K Doctor's Desk at the OLA's activity area in EXPO 2000 provides advice on hardware and software problems experienced by libraries in the recent year turnover. Staffed by professional, you can often get fast answers, quick fixes, great referrals on other questions as well. Try the service.

ONTARIO LIBRARY ASSOCIATION ACTIVITY AREA AT EXPO '99

If you have questions about your membership or about OLA programs and services, this is an excellent place to get answers. OLA Membership Coordinator Stephanie Parcher will be on hand to answer your questions.

THE OLA STORE

National Book Service operates the OLASTore for the OLA. OLA members pick the stock from the continent's leading professional publishers. The Store includes materials by Super Conference speakers, 2000 Silver Birch and Red Maple titles and much more.

Thursday	8 am to 5:00 pm
Friday	8 am to 5:00 pm
Saturday	8 am to 2:00 pm

SCHEDULE-AT-A-GLANCE

THURSDAY, FEBRUARY 3

From 7:15 am TICKET REQUIRED
GALA OPENING
NETWORKING BREAKFAST
 (p. 14)

8:45 am
SESSIONS 101-121
 (p. 15-18)

10:30 am
ALL CONFERENCE
SPECIAL EVENT 200
 MARK KINGWELL
 (p. 21)

Thursday 10:00 am-5:00 pm / Friday 10:00 am-2:30 pm
EXPO 2000
Canada's largest and best library trade show (p. 22 & 55)

Autographing • Prizes • Meet Your Award Winners
 The OLA Career Centre • Café OLA •

2:00/2:15 pm
SESSIONS 301-319
 including nine
 Special Extended Sessions
 (p. 22-25)

3:45 pm
SESSIONS 401-414 (p. 27-29)
 Special Extended Sessions continue
ANNUAL MEETING: OLTA
 (p. 28)

5:15 pm
ANNUAL MEETINGS
 OCUA, OPLA, OSLA (p. 29)

6:15 pm
AWARD RECEPTIONS

Evening (p.30)
RECEPTIONS:
The Exhibitors of EXPO 2000

6:30 p.m. at FIS/UT
ALUMNI ASSOCIATION
EVENT

FRIDAY, FEBRUARY 4

From 7:15 am TICKET REQUIRED
THE SUNRISE BREAKFAST

- Silver Birch Awards and Red Maple Award winners

 (p. 46)

8:45 am-10:00 am
SESSIONS 501-518
 including seven
 Special Extended Sessions
 continue (p. 46-50)

10:30 am-11:45 am
SESSIONS 601-615
 Special Extended Sessions continue
 (p. 52-54)

2:15/2:30 pm
SESSIONS 701-721
 including eight
 Special Extended Sessions
 (p. 56-59)

4:00 pm
SESSIONS 801-815
 Special Extended Sessions continue
 (p. 61-63)

5:15 pm
ANNUAL MEETING:
 OLITA
RÉUNION GÉNÉRALE ANNUELLE:
 ABFO
 (p. 63)

6:00 pm NO TICKET REQUIRED
ONTARIO LIBRARIES AT 2000:
A CELEBRATION AT THE CN TOWER

- Reception (p. 64)
- Entertainment, activities

 8:00 pm TICKET REQUIRED
DINNER AT THE TOP OF THE TOWER

SUPER SATURDAY, FEB. 5

From 7:30 am TICKET REQUIRED
SATURDAY BREAKFASTS

- General Pre-Plenary Breakfast
- OLTA Pre-Plenary Breakfast

 (p. 66)

9:00 am-10:00 am
ALL CONFERENCE
SPECIAL EVENT 900
 DAVID SUZUKI (p. 66)

10:30 am-11:45 am
SESSIONS 1001-1016
 (p. 67-69)

Noon-1:45 pm COMPLIMENTARY
AWARD LUNCHEONS (p. 70)

- Hon. HELEN JOHNS
- Hon. JANET ECKER
- Hon. DIANNE CUNNINGHAM*
- GARY CLEMENT
- Friends of Canadian Libraries

2:00 pm-4:30 pm
SUPER SESSIONS 1101-1105
 (p. 72-73)

4:30 pm-5:30 pm
ALL CONFERENCE
CLOSING RECEPTION for
MARIANNE SCOTT
 (p. 73)

* Not confirmed as of Jan. 7.

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2000

WEDNESDAY

FEBRUARY 2

9:00 a.m - 4:00 p.m.

Metro Toronto Convention Centre 205D

A COOL VENDORS DAY

Well, ladies and gentlemen it's that time again! Step right up and see your favourite electronic resources explained by the vendors. Gaze in amazement at lively demonstrations as the representatives from the leading electronic resource vendors answer questions about their products.

If you're thinking about purchasing an e-resource database or have already bought one and would like to meet with the vendor and ask a few questions, this is the perfect opportunity. You will also have the opportunity to compare competing products. What electronic resources are best for your library? Do you need a general purpose aggregator database or a more specialized niche product? What newspapers are your patrons reading? What do those statistics really mean?

This is a perfect opportunity to find out answers to these questions and many more. Please join your COOL representatives and meet some of today's leading electronic product vendors.
Convenor: The Coalition of Ontario Libraries (COOL).

2000

MEETINGS

SIRS Mandarin Users' Group
TALC School Library Consultants*
Provincial and Territorial Library
Associations' Council*

p. 14

Super Conference 2001 Planning*
Independent Schools Association*
Network 2000 Users' Group

p. 59

* By invitation. Enquire at the OLA office, 205C.

SPECIAL PROGRAMS

2000 THURSDAY FEBRUARY 3

THURSDAY, FEBRUARY 3
7:15 a.m.

Welcome to the Ontario Library Association's **SUPER CONFERENCE 2000**

Canada's most attended
library event!
Where the practical
meets the inspiring.

From 7:15 a.m.



OLA 1999 President
June-Elaine Wilson

GALA OPENING NETWORKING BREAKFAST in CP Ontario

Hosts: 1999 OLA Presidents
*June-Elaine Wilson, Jo-Anne
LaForty, Audrey Lawrence, Yvon
Léonard, Art Rhyno, Leila
Wallenius, Sharon Wilson.*

Come meet your friends, compare notes about the sessions you plan to attend, arrange how you can meet to discuss what you are seeing and learning. Take part in OLA's millennium celebration. Even win a prize!

Il y aura des tables au petit déjeuner pour les délégués francophones. Venez rencontrer vos pairs et discuter de ce qui se passe ou des sessions auxquelles vous allez assister. Vous gagnerez peut-être un prix!

\$10. PER PERSON/PAR PERSONNE

ROOM LOCATIONS

8 a.m.
Renaissance
Hotel (SkyDome)
Club Concourse
III
**SIRS Mandarin
Users' Group**

**CP
Crowne Plaza Hotel**
**MTCC
Metro Toronto
Convention Centre**

8:45 a.m.

Sessions 101-117

101 OCUA CP Ballroom B

8:45 am - 10:00 am



WHY LIBRARY STAFF AREN'T BETTER AT USING THE INTERNET

Rita Vine, Vice President, Integrated Management Resources Internet Training

Libraries have jumped on the electronic bandwagon, embracing the Internet as an

essential element in service, collection and delivery. But there is an undeniable dissonance between libraries' ambitious "e-service" aims and the actual abilities of staff members to exploit this new technology confidently and completely. Take a look at the underlying assumptions of IT implementations, how they fail to fully understand the needs of the average technology user, and what can be done about it.

Convenor: Janet Kaufman, University of Guelph.

102 OCUA MTCC 206A

8:45 am - 10:00 am

PURCHASING ELECTRONIC BOOKS

Lynn Silipigni Connaway, Vice-President, Research and Library Systems, NetLibrary, Inc.

Patrons are starting to enter the library right from their desktop – at home, school or work. Why not enable them to pull an electronic book off the shelf while they are there? See the strategies and issues surrounding this model of information delivery – "the next great chapter in books."

Convenor: *Doreen London*, Seneca College.

103 OCUA MTCC 206E

8:45 am - 10:00 am

RESOURCE CENTRES FOR GOVERNMENT PUBLICATIONS

Vivienne Monty, Senior Librarian, York University.

Libraries have relied for many years on depository publications from the government. As materials migrate to a digital form, the system of depositories must be remodelled. This remodelling is now taking place. SiGi or the System of Interactive Government Information is in prototype form and being currently tested.

Convenor: *Hélène LeBlanc*, Wilfrid Laurier University.

104 OPLA CP Kingsway

8:45 am - 10:00 am



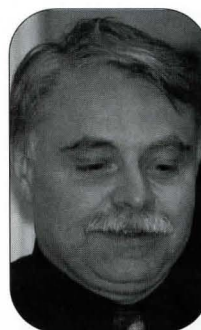
EXEMPLARY PUBLIC LIBRARY MANAGERS: WHO ARE THEY? HOW ARE THEY DIFFERENT FROM YOU AND ME?

Ken Haycock, Dean, School of Library, Archival and Information Studies at the

University of British Columbia.

What are the characteristics of exemplary public library branch managers? Do branch managers, their supervisors and staff agree on the criteria? Do municipal politicians and boards? Do the branches of well-regarded managers have any greater impact on their communities? Explore the research base and possibilities of this study-in-progress with the principal.

Convenor: *Elizabeth Rossnagel*, London Public Library and OPLA Vice-President 2000.



Peter Rogers

105 OSLA

MTCC 201F

8:45 am - 10:00 am

TO CATCH A THIEF: THE INTERNET AND PLAGIARISM

Peter Rogers, Lee Alexander, Teacher-

Librarians, Cardinal Newman Catholic Secondary School, Hamilton-Wentworth Catholic District School Board.

Take a lead in developing or revising school and board plagiarism policies. Help teachers stay on top of "essay" sites.

Convenor: *Heather Thom*, Marc Garneau Collegiate Institute, Toronto District School Board.

106 OSLA MTCC 201A

8:45 am - 10:15 am

USING TRIBES TO BUILD COMMUNITY

Denise Overall, Co-Ordinator, Staff Development, *Penny Ballagh*, Co-Ordinator Personal and Social Responsibility, Toronto District School Board.

Your library can promote inclusion and community among students, staff, parents and community. Teacher-librarians who incorporate TRIBES TLC agreements and strategies in their program become agents of change and promoters of effective schools.

Convenor: *Val Waldman*, Forest Hill Collegiate Institute, Toronto District School Board.

107 OSLA MTCC 201B

8:45 am - 10:00 am

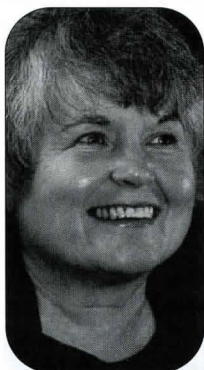
THE IMPLEMENTATION OF A DISTANCE EDUCATION PROJECT AND THE ROLE OF THE TEACHER-LIBRARIAN

Leanne Davidson, Terry Paulson, Teacher-Librarians, Rick Hansen Secondary School, Peel District School Board.

THURSDAY, FEBRUARY 3
8:45 a.m.

Hear about the implementation of a computer supported collaborative learning (CSCL) project using a CSILE environment. With a vision for the improvement of student learning, those in attendance will have an opportunity to review the project and the role of the Library Information Centre, the importance of research skills and the recommendations for educators considering distance environment components for course work. Convenor: *Rose Dodgson*, Library Consultant, Toronto District School Board.

108 OSLA MTCC 201C
8:45 am - 10:00 am



CANADIAN NOVELS FOR SENIOR STUDENTS: BUILDING A CORE COLLECTION

Virginia Davis, Consultant, Collection Development, National Book Service.

Share in an overview of recent and new Canadian novels suitable for study by senior students. Some emphasis will be placed on novels with multicultural impact. With the Canadian novel gaining ever improv-

ing international esteem, we now can offer an impressive choice for special study.

Convenor: *Lynn Poth*, A.Y. Jackson Collegiate Institute, Toronto District School Board.

109 OSLA MTCC 201D
8:45 am - 10:00 am

SONGS AND SMARTS: MULTIPLE INTELLIGENCES THE FUN WAY

Mary Beth McCleary, Teacher-Librarian, F.H. Miller Junior School, Toronto District School Board; *April Kassirer*, Children's Performer.

Capitalize on children's love of music! Use interactive songs, fables, rhythm games and rap to develop all the multiple intelligences. Easy, practical ideas for teacher-librarians and classroom teachers. No musical experience necessary! Convenor: *John Witheridge*, Orono Public School, Kawartha-Pine Ridge District School Board.

110 OSLA MTCC 201D
8:45 am - 10:00 am

B & B'S SUPER SCIENCE SITES

Betsy MacKinnon, Teacher-Librarian, Jackman Public School, Toronto District School Board; *Betty Stone*, Teacher-Librarian, Roden Public School, Toronto District School Board.

Science and the library program can be

a dynamic duo of learning opportunities if you have the right resources. This is a hands-on investigation of Internet science sites K-8. Organized by science topic, English and French. Convenor: *Ruthanne Snider*, Glencairn Public School, Waterloo Region District School Board.

111 OLITA MTCC 202A & B
8:45 am - 10:00am

STAFF TRAINING FOR NEW TECHNOLOGIES

Donna Cardiff, Training Officer, Mississauga Library System.

Do changes in technology make you and your staff feel like you are on a non-stop roller coaster ride? How do you develop a strategy for training in a constantly shifting technological environment? This session features a perspective from a staff trainer in a large library and offers some practical ideas for keeping staff skills in sync with changes in technology and work flow. Convenor: *Sam Kalb*, Queen's University Libraries.

112 OLITA MTCC 206B
8:45 am - 10:00 am

THE ROLE OF METADATA IN ORGANIZING THE WEB

Joyce Ward, Director, Content Classification, Northern Light Technology LLC



What is metadata? How will it impact searching the web? Where do libraries fit in? Explore the role of metadata and libraries in organizing the web from the vantage point of a search engine provider. The session also provides some strategies for managing internet searching and retrieving useful results even with the current lack of meaningful metadata on the web.

Convenor: *Victoria Owen*, CNIB Library for the Blind.

113 OLITA MTCC 205B

8:45 am - 10:00 am

INTERNET TRAINING FOR THE COMMUNITY: FOCUSING ON SPECIAL NEEDS GROUPS

Janice Lavery, Multicultural Services Specialist, *Brenda Livingston*, Literacy Services Specialist, Toronto Public Library.

Providing Internet access and training to all the adults in our communities requires that librarians face a number of new issues and challenges in facilitating Internet instruction. This session will explore some of the issues and techniques involved in offering Internet training to English as a Second Language classes, adult basic education classes, and groups of developmentally challenged adults. Convenor: *Mary Jane Celsie*, Richmond Hill Public Library.

114 OLITA MTCC 205D

8:45 am - 10:00 am

WHERE IS OMPAH? VIRTUAL PRIVATE NETWORKS AT KINGSTON FRONTENAC PUBLIC LIBRARY

Gillian McLeod, Co-ordinator of Systems and Technical Services, *Scott Van Luven*, Information Technology Specialist, Kingston Frontenac Public Library.

Virtual private networks use existing internet technology to provide secure connections among remote sites. Come to this session to hear how Kingston Frontenac Public Library faced the administrative and technological challenges of setting up a virtual private network for their 17 urban and rural branches. The speakers will also help you find solutions to similar problems you may face in setting up a virtual private network.

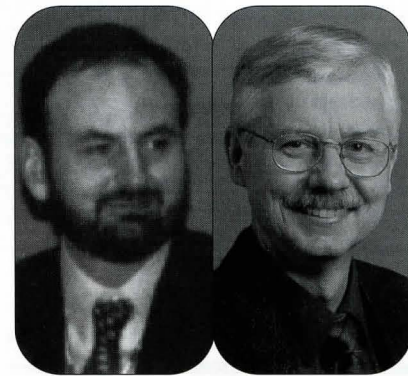
Convenor: *Joy Muller*, Newnham Campus Learning Commons, Seneca College.

115 OLITA CP Niagara

8:45 am - 10:00 am

OPEN SOURCE SOFTWARE AND LIBRARIES

Art Rhyno, Head, Systems, Leddy Library, University of Windsor; *Gene Wilburn*, Manager, Information



Technology Services, Royal Ontario Museum.

One of the most significant and exciting trends in technology is Open Source Software. Learn what open source software is and how it can benefit libraries and not-for-profit organizations. This session also describes open source initiatives in the library community and features a demonstration of the potential of Linux, the poster child of open source software, for building library applications. Convenor: *John Kerr*, McLaughlin Library, University of Guelph.

116 OPLA MTCC 203A & B

8:45 - 10:15 am

EFFECTIVENESS - SO WHAT! WHAT DOES IT REALLY MEAN?

Diane Mittermeyer, Associate Professor, Graduate School of Library and Information Studies, McGill University.



The Canadian Public Library Effectiveness Study demonstrated that each of the seven constituency groups being studied had its own set of indicators for defining the concept of effectiveness. While a few indicators such



OPENS TODAY AT 10 A.M. in the Exhibit Hall

as "Convenience of hours", "Range of materials", "Helpful staff", and "Range of library services", were highly agreed upon as the most important indicators by all seven groups, some striking differences were found, which call for the "What does it really mean?" question. To know that the users place a high value on the indicator "Co-operation with other libraries", while the Librarians, the Library Managers and the Board members place this indicator among their least important, is one thing. To pay attention to what this may really mean is another thing. Not only should we understand, but are these differences opportunities or threats?

For background on this session, see the article by Diane Mittermeyer in *Access*, v. 6, no. 2, mailed in January. Convenor: *Sharon Wilson*, King Township Public Library and OPLA President 1999.

117 OPLA MTCC 202C
8:45 am - 10:15 am

FUNDRAISING FOR SMALL PUBLIC LIBRARIES

Cathy Thomson, CEO, Uxbridge Public Library; *Kerri Robinson*, CEO, Collingwood Public Library, *Karen Schecter*, CEO, Smith Falls Public Library.

Discover "low-maintenance" fundraising ideas that have proven successful and that can be used in small public libraries. Learn how to decide what fundraising projects would best suit your library's needs. Convenor: *Rob Lavery*, Southern Ontario Library Service.

ROOM LOCATIONS
MTCC
Metro Toronto Convention Centre
CP
Crowne Plaza Hotel

118 OPLA MTCC 206C & D
8:45 am - 10:00 am

PAPER IS BEST, BUT... THE ELECTRONIC LIBRARY: A REAL LIFE EXPERIENCE

Ann Wood, Co-ordinator, Electronic Library Resources, Kitchener Public Library; *Mary Monteith*, Research Services Librarian, Kitchener Public Library.

How do libraries make the decision between electronic and print resources? What are the ramifications for collection development and budgets? How can consortia support access? Hear more about Kitchener Public Library's innovative approach to electronic resource development. A recommended implementation plan will be described along with the role of Web-based catalogues as "gateways" to the Internet and how this factors into the planning process. Convenor: *Judy Ward*, Kitchener Public Library

119 OPLA MTCC 202D
8:45 am - 10:15 am

REVITALIZING THE TORONTO PUBLIC LIBRARY'S BRANCH STRUCTURE

Elizabeth Glass, Manager, Planning and Development, *Heather Mathis*, Planning Specialist, *Antonella Nicaso*, Planner, Planning and Development, *Eda Conte-Pitcher*, Access and Information Specialist, Planning and Development, Toronto Public Library.

With amalgamation, the Toronto Public Library inherited 98 branches from seven library systems, each of which had its own service philosophy. Highlights will include benchmarking Toronto Public Library against other large, urban public libraries, establishing measures of service equity and access, and setting priorities for branch revitalization and renewal in light of a dynamic new service delivery model. Convenor: *Lori Sims*, Oakville Public Library.



Cindy Cooper

120 OPLA MTCC 206F
8:45 am - 10:15 am

OUTREACH AND PARTNERING STRATEGIES FOR CHILDREN'S PROGRAMMING

Cindy Cooper, Public Services

Librarian, Halton Hills Public Library
Cynthia Stevens, Home schooling Parent and Educator, *Maureen Sawa*, Kitchener Public Library.

Discover library outreach strategies including parent education, grandparent kits, home schooler session, teen parents and library service to prisons. Convenor: *Cindy Cooper*, Halton Hills Public Library.

121 OPLA MTCC 203D
8:45 am - 10:15 am

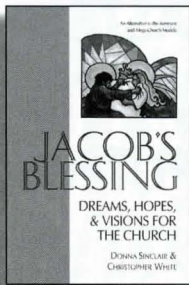
COMMUNICATION GAPS THAT MAKE YOU CRINGE

Barbara Quinlan, Communications Specialist.

Learn to recognize communication problems for what they are. From newsletters to 360° evaluation, this session explores techniques and strategies to let you take control of communication in your organization. Convenor: *Judy Hyland*, Brampton Public Library.



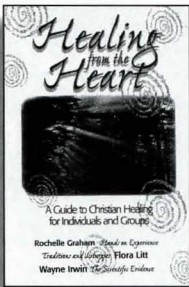
a few of our favourite Ontario authors



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DONNA SINCLAIR & CHRIS WHITE

What will be the new identity of the church as it redeems its relationship with a changing society?

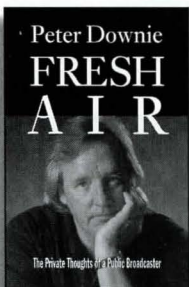
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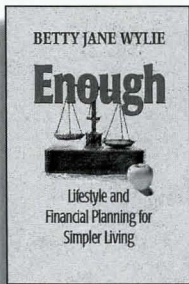
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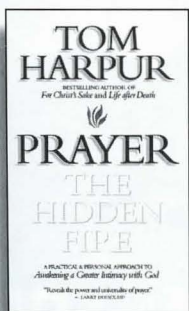
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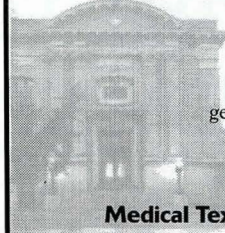
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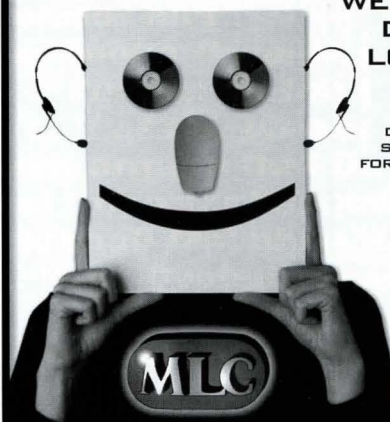
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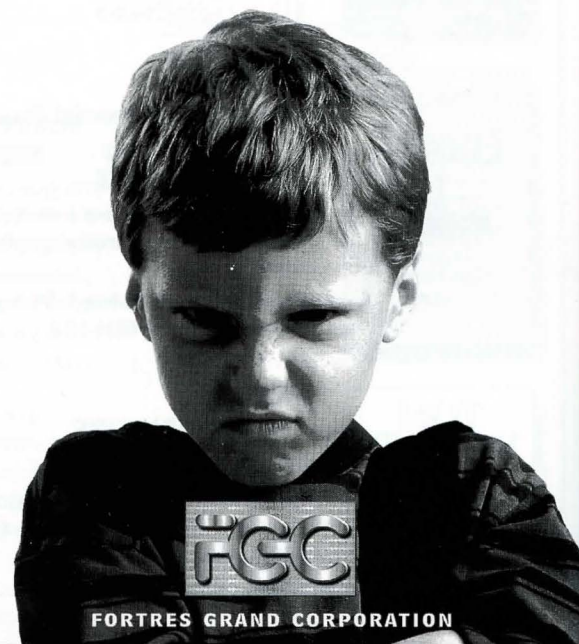
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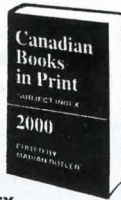
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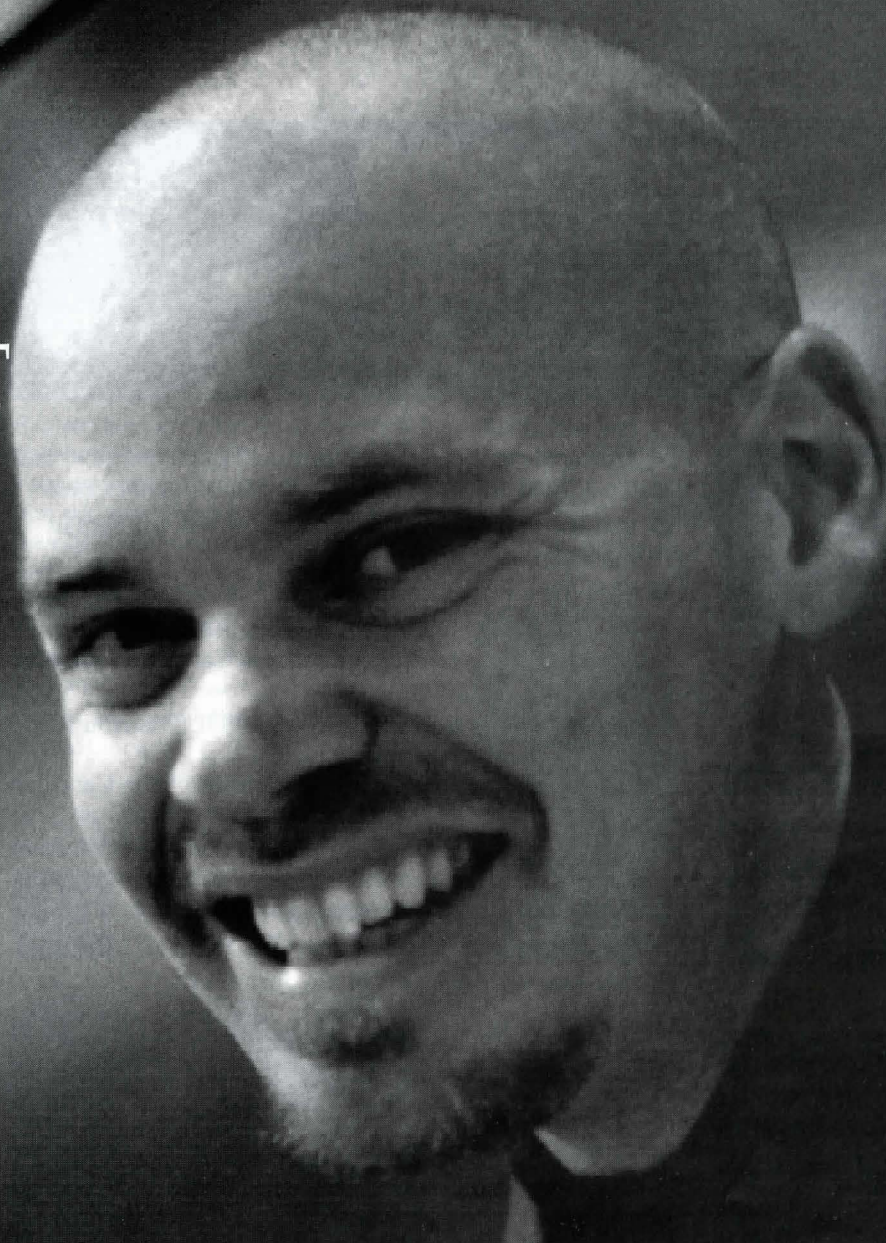
MTCC 106



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MARK KINGWELL

Professor of Philosophy at the University of Toronto, cultural commentator and author of two best-selling books *Dreams of Millennium: Report from a Culture on the Brink*, and *Better Living: In Pursuit of Happiness from Plato to Prozac*. It has been argued that Dr. Kingwell is Canada's most important social and cultural theorist since Marshall McLuhan. One of *The Globe and Mail's* "Five Most-Quoted Canadians."

Dr. Kingwell will autograph after the session.

THURSDAY, FEBRUARY 3
10:30 a.m.



EXPO 2000

CANADA'S BIGGEST AND BEST LIBRARY TRADE SHOW

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- Visit the OLA Membership booth to see the Y2K Doctor's Desk, to get your Millennium Project Planner and to register in the new Career database.

And from 3 p.m. today only:

- A special reception sponsored by EDU Distribution

Look who's signing at the booths today!!

We have asked publishers to bring the spirit of the Canadian Booksellers' Association trade show to the book side of Expo 2000 and they are doing so with a vengeance. See the Conference Newsletter for the full schedule and booth locations. A sample:

- Eric Walters, Anne Carter @ Orca Books
- Allen Morgan, Michael Martchenko, Priscilla Galloway, Claire Mackay, Joy Kogawa, Dorothy Joan Harris @ Stoddart

Congratulate your Award winning peers

- 12:00 pm OPLA's James Bain Medallion: Gwen MacDougall, North Bay Library Board
- 12:30 pm OCULA Award: Marilyn McDermott, Mohawk College
- 1:00 pm OLA Children's Services Award: Aileen Wortley, Mississauga Library System
- 1:30 pm OLTA W. J. Robertson Medallion: Ken Settingington, Toronto Public Library

New this year! A special reception 3-5 pm!

EDU DISTRIBUTION is hosting an All-Conference wine and cheese reception on the Exhibit Floor from 3:00 to 5:00 pm. with the support of:

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- Sharpe Reference
- ABDO Publishing

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- An excellent place to relax and meet.

SEE PAGE 55 FOR FRIDAY'S EXPO 2000 DETAILS!

2:00 p.m.
2:15 p.m.

Sessions 301-321

301 OSLA CP Wentworth

2:00 pm - 3:30 pm



THE ONTARIO COLLEGE OF TEACHERS AND ITS LIBRARY SERVICES TO THE MEMBERSHIP

Christopher Ball, Manager, Library and Archival Services, Ontario College of Teachers.

A new name on the education library scene. An overview of the Ontario college of Teachers Library and the services it provides. How this new provincial library can compliment and assist with services offered by the Board of Education and local school libraries.

Convenor: *Cindy Bratteteig, Birchmount Park Collegiate Institute, Toronto District School Board.*

302 OSLA MTCC 205D

2:00 pm - 3:30 pm



A CANADA YEARBOOK FOR THE MILLENNIUM

Dianne Clipsham, Woodroffe High School, Ottawa-Carleton District School Board; Jerry McKim, Statistics Canada Resource Teacher, Ottawa-Carleton District School Board.

The presenters have created a

Teacher's Guide to the 1999 Canada Yearbook for teachers of students grade 6 and up. Learn how to maximize use of this perennial fixture, now available on CD-ROM, and integrate its use of technology into your curriculum. Includes 12 lessons for classrooms and four research units. Convenor: *Marilyn Willis*, Russell D. Barber School, Peel District School Board.

303 OSLA

Withdrawn

304 OLA MTCC 201D

2:00 pm - 3:30 pm



MAKING THE MOST OF YOUR RETIREMENT

Marion Cameron, retired, University of Guelph; *Paul Barreca*, Financial Planner, Investment Planning Council of Canada;

William Gleberzon, Associate Director, Canadian Association of Retired Persons.

Retirement is a major expectation of many members. This lifestyle change can involve a dramatic, sometimes even painful shifting of gears. A retired librarian, an expert on lifestyles and a financial planner offer suggestions and ideas on budget planning, health, recreation and positive living that can make the transition to retirement a productive and enjoyable experience. Great opportunities do lie ahead! Convenor: *Conrad Reitz*, University of Windsor.

ROOM LOCATIONS

MTCC

**Metro Toronto Convention Centre
CP**

Crowne Plaza Hotel

305 OPLA MTCC 206C & D

2:00 pm - 3:30 pm

CREATING A GENERATION OF SAVVY SURFERS

Jan D'Arcy, Media Awareness Network; *Mary Cavanagh*, Ottawa Public Library.

Explore the new set of challenges and questions pertaining to marketing, privacy and reliability of online information and safety which are arising as over 2,000,000 Canadian children go online. Learn how a new initiative involving libraries, the Media Awareness Network, and community partners addresses these challenges. You will be impressed.

Convenor: *Andrea Gordon*, Burlington Public Library.

306 OPLA MTCC 202A & B



**Generously supported by
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2:15pm - 4:30 pm



Inge Saczkowski, *Ken Settrington*, *Ginette Girard*

READING PROGRAMS THAT SIZZLE

Inge Saczkowski, Head of Children's Services, Niagara Falls Public Library; *Ginette Girard*, Programming and Public Relations Co-ordinator, Cornwall Public Library; *Ken Settrington*, Children and Youth Advocate for Library Services, Toronto Public Library; *Hazel Reinhart*, Fort Erie Public Library.

Children's services experts share how

they planned, marketed and partnered to deliver successful reading programs. The 1998 award-winning Mystery Mansion Summer Reading Club and the 1999 Y2K Kids summer reading program at Toronto Public Library and Cornwall Public Library's award-winning French reading program are featured in the discussion.

Convenor: *Margie Singleton*, Clarington Public Library.

307 OPLA MTCC 203D

2:15 pm-5:00 pm



Don Mills

HOW DO YOU TELL YOUR LIBRARY'S STORY BEST?

Jim Morgenstern, dmA Planning and Management Systems; *Don Mills*, CEO, Mississauga Library System; *Steve Salmon*, CEO, Windsor Public Library;

Joel Sybrowsky, Management Dynamics.

An exploration of the role of performance measures in documenting the benefits of library services, plus a discussion of how performance measures are related to strategic planning and management of services. Examples of performance measures including those included in the Southern Ontario Library Service manual "The Library's Contribution to the Community." Convenor: *Cynthia Mearns*, Clarington Public Library.

308 OPLA CP Ontario

2:15pm - 4:30 pm

REVIVING STAFF MORALE

David Sinclair, Vice-President, Human Resources, Blue Mountain Resorts.

There's no "cookie cutter" approach to reviving staff morale, but if you, as the

leader, genuinely want it to happen, there's a long list of tactics from which to choose to fit the unique culture of your workplace and your personal style. Some can be implemented right away while others take some development time. In this interactive session we'll explore many, including recognition techniques, communication programs, the power of fun in the workplace and coaching for better performance.

Convenor: *Kerri Robinson*, Collingwood Public Library.

309 OPLA/OLTA MTCC 203A & B
2:15 pm - 5:00 pm



INTEREST BASED NEGOTIATION: SKILLS FOR MOVING FROM CONFRONTATION TO COLLABORATION

Gary Furlong, Training Consultant, Mediation,

Negotiation, Conflict Management.

Negotiation and conflict management are skills we use daily, yet we rarely focus directly on improving our skills in these areas. This session will cover the three ways: to negotiate, diagnosing conflict, identifying the skills and techniques that are most effective in managing disputes and directing negotiations toward common interests and "win/win" outcomes.

Convenor: *Patricia Symon*, Bruce County Public Library Board.

310 OLTA CP Kingsway
2:15 pm - 3:30 pm

HOW DO YOU GOVERN? CASE STUDIES IN MAKING DECISIONS IN DIFFICULT SITUATIONS

Moderator: *Ken Roberts*, CEO, Hamilton Public Library.

Panelists: *Elliot Berlin*, Trustee, Markham Public Library, *Suzanne O'Neill*, Trustee, London Public

Library Board.

Complex and controversial issues facing today's library boards are presented in an entertaining case study format and taken on by a panel who share their insights on how each situation



Ken Roberts

can be most effectively resolved. Trustees and library staff will gain an appreciation of the different approaches that can be taken, even when a sense of humour may be your best defense.

Ken Roberts, originator of this highly volatile and entertaining session at Super Conference '99, and of the new Board Challenge column in OLA's *Access* is back with more!
Convenor: *Martha Murphy*, Markham Public Library Board.

311 OSLA MTCC 205B
Hands-on Computer Session
TWO SESSIONS FULL / By ticket only
12:00 - 2:15 p.m. / 2:45 - 5:00 pm

THE NEW MINISTRY ELECTRONIC CURRICULUM PLANNER

Joe V. DiFazio, Vision Resource Teacher, Hamilton-Wentworth Catholic District School Board.

This hands on, lab-centered session will guide teacher-librarians through the Ministry of Education's latest version of the Curriculum Planner software now available. Teacher-librarians will be able to be trainers/ curriculum leaders in their schools.

Convenor: *Peter Rogers*, Cardinal Newman High School, Hamilton-Wentworth Catholic District School Board.

312 OSLA MTCC 201B
2:15 pm - 5:00 pm

MAKING THE LINK TO THINKING



Carol Koechlin, Library Consultant, Toronto District School Board; *Sandi Zwaan*, Retired Library Consultant.

How can teacher-librarians help teachers and students use information literacy skills and information technologies to construct knowledge? Participants will have experiences with teaching and learning strategies, design templates, assessment tools and current resources in a quest to discover personal solutions for this challenge.

Convenor: *Susannah Ketchum*, Bishop Strachan School, Toronto.

313 OSLA MTCC 206F
2:15 pm - 3:30 pm

DEVELOPING AN INTEGRATED UNIT: THE FRENCH REVOLUTION

Anne Coleman, Teacher-Librarian, Oshawa Central Collegiate Institute, Durham Region District School Board. Here is an integrated unit that incorporates multimedia serving a variety of high school disciplines and the *Information Studies*, K-12 expectations. Teachers and librarians will appreciate the practical implications.

Convenor: *Devra Freedman*, Agincourt Collegiate Institute, Toronto District School Board.

314 OSLA MTCC 202D
2:15 pm - 5:00 pm

DRAMA IN THE LIBRARY

Steve Baker, Drama Resource Teacher, *Jane Deluzio*, Co-ordinator, Drama / Dance, Toronto District School Board.



Role Play is a wonderful way into story as well as a useful teaching tool across the curriculum. Learn a variety of structures and techniques to integrate drama into your library program. All activities will be practical, non-threatening and low risk - no experience required.

315 OSLA CP Ballroom B

2:15 pm - 5:00 pm

THE INFORMATION LITERATE LEARNER AND ONTARIO'S NEW SECONDARY SCHOOL CURRICULUM

Bridget Harrison, Secondary Curriculum Manager, *Tim Gauntley*, Education Officer, Ministry of Education; *Esther Rosenfeld*, Co-ordinator of Libraries and Learning Resources, Toronto District School Board; *Don Harben*, Teacher, University of Toronto Schools; *Jo-Anne Laforty*, Head, Library, Eastdale Collegiate Institute, Durham District School Board and OSLA 1999 President.

The ability to analyze information critically is a vital skill that all Ontario



The Hon. Dave Johnson with Tim Gauntley

students should be expected to master by the time they graduate. The new secondary school curriculum and the information skills contained in the OSLA's *Information Studies, K-12* document can be integrated into the new curriculum. Current examples of the

integration of information skills in the grade 9 courses as well as the possibility of further integration in the grade 10 courses, the proposed 11 and 12 courses, and the new interdisciplinary courses will be analyzed.

Convenor: *Mark Kaminski*, Library Consultant, Toronto District School Board.

316 OLITA/OCULA MTCC 206B

2:15 pm - 3:30 pm

ELECTRONIC JOURNALS: FROM ACQUIRING LICENSES TO MAKING THEM AVAILABLE ON THE OPAC

Warren Holder, Electronic Information Resources Co-ordinator, *Carla Hagstrom*, User Support Librarian, Information Technology Services, University of Toronto Libraries.

Electronic journals are an important and growing part of the library's collections, yet may offer more challenges and possibilities than any other material the library provides. This session gives an overview of provincial and national initiatives in acquiring access to electronic journals and offers some guidelines for using electronic journals effectively in a library setting.

Convenor: *Victoria Owen*, CNIB Library for the Blind.

317 OLITA/OCULA MTCC 206A

2:15 pm - 3:30 pm

ILL AND DOCUMENT DELIVERY: WHERE DO WE GO FROM HERE?

Dave Binkley, Assistant Director, Information Services (Computing) and Systems Librarian, Trent University.

ILL and Document Delivery have become increasingly important functions within libraries. As library budgets get smaller there is a need to maximize the benefits of remote resources and streamline the process of getting materials to patrons. This session offers an in-depth look at the state of ILL in the province and examines some models for improving turn-

around time and patron satisfaction. Convenor: *Penny Westmacott*, D. B. Weldon Library, The University of Western Ontario.

318 OLITA/OPLA/OCULA

CP Ballroom A

2:15 pm-4:30pm

SMART COMMUNITIES: WHAT DO THEY MEAN FOR LIBRARIES?

Stan Skrzyszewski, Partner, ASM Advanced Strategic Management Consultants; *Maureen Cubberley*, Partner, ASM Advanced Strategic Management Consultants; *Elinor Bradley*, Manager, Smart Communities Directorate, Information Highway Applications Branch, Industry Canada; *Wendy Newman*, Chief Executive Officer, Brantford Public Library and Member, Smart Communities Panel.

The Smart Communities Initiative (introduced in 1998) paved the way for recent government funding to support and accelerate the implementation of communities that use information technology in new and innovative ways. What are some of the specific smart communities projects taking place in Canada right now? What does it mean for libraries? Join us for an assessment of the implementation of smart communities in Canada.

Convenor: *Donna Marentette*, Windsor Public Library.

319 Associate/OLITA MTCC 206E

2:15 pm - 3:30 pm

MARC AND URL: WHO ARE THESE GUYS?

Jana Ragogna, Automation Consultant.

An introduction to the 856 electronic access tag, 856 curriculum objective tag and how to work with them and the data services that can help maximize the power of your MARC database. Using any library system that incorporates the 856, learn how to expand your library collection via the internet. Other internet solutions for your library will also be explored.

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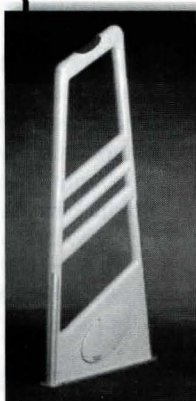
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3:45 p.m.

Sessions 401-417

Sessions 306, 307, 308, 309, 311, 312, 314, 315 and 318 continue.

401 OCUA MTCC 206A

3:45 pm - 5:00 pm

SCALING THE IVORY TOWER: TIPS FOR RECENT GRADS SEEKING POSITIONS IN ACADEMIC LIBRARIES

Kalina Grewal, Reference Librarian,
York University.

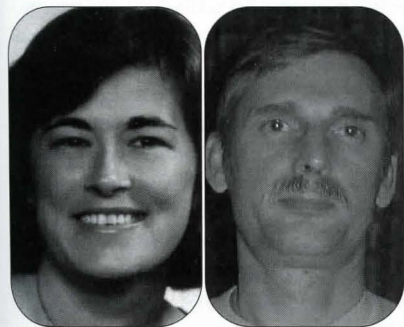
Confused about the search and hiring process at academic libraries? Want to put your best foot forward, but don't know how? In this session, learn how to improve your covering letter and curriculum vitae, as well as your performance in the job interview. Practical tips and strategies are emphasized.

Convenor: *Angela Madden*, Wilfrid Laurier University.

402 Associate/OCULA MTCC 201C

3:45 pm - 5:00 pm

CONSORTIUM LIBRARY SERVICES



Janice Hayes, Executive Director, The Bibliocentre, *Alexander Eykelhof*, Technology Manager, The Bibliocentre.

Consortia can save you money and avoid costs in the areas of technical and circulation services and the public

catalogue. Consider the issues, learn how to take best advantage of a consortium and hear how the Bibliocentre has been providing cost savings to Ontario's colleges for over thirty years. Convenor: *Alexander Eykelhof*, The Bibliocentre, Centennial College.

403 OSLA MTCC 201A

3:45 pm - 5:00 pm

OH NO - NOT ANOTHER BOOK REPORT

Julie Glazier, English Consultant,
Toronto District School Board.

Based on the work of Aidan Chambers, create a repertoire of authentic responses to literature other than book reports. There are more 'novel' ways of demonstrating comprehension than the standard book report. A current bibliography will be provided for all participants.

Convenor: *Ruthanne Snider*, Glencairn Public School, Waterloo Region District School Board.

404 OSLA MTCC 206B

3:45 pm - 5:00 pm



TEACHING ETHICAL BEHAVIOUR IN A CONSTRUCTIVIST CONTEXT

*Debbie
Abilock*,

award-winning
teacher-librarian,
The Nueva School,

San Francisco, member of AASL's Teaching for Learning Task Force and co-editor of *Knowledge Quest*.

The American Association of School Librarians' Information Power's eighth standard for school libraries describes a student who "practices ethical behavior in regard to information and information technology." How can we design curriculum to teach the con-

cept of intellectual property authentically? What proactive strategies can we employ to encourage the ethical use of information?

Convenor: *Rose Dodgson*, Library Consultant, Toronto District School Board.

Debbie is also speaking at OSLA's Super Saturday Super Session #1103 at 2 p.m.



405 OSLA

MTCC 201D

3:45 pm - 5:00
pm

BEST AND BRIGHTEST OF MULTIMEDIA

Shirley Lewis,
President, Lewis
Learning Link;

Robert Martelacci, The Learning Company.

Find out about the latest multi-media titles, videos, CD-ROMs and DVD.

Convenor: *Connie Rusica*, Media Supervisor, Toronto District School Board.

406 OSLA CP Wentworth

3:45 pm - 5:00 pm

ADVOCACY AND INFLUENCE: GRASS ROOTS POLITICAL ACTION

Eileen Burrell, Teacher-Librarian; *David H. Lewis*, Teacher Librarian, Toronto District School Board.

Grassroots political action addresses and supports library programs for the



THURSDAY, FEBRUARY 3
3:45 p.m.

education of students. It is important to target specific groups for advocacy and influence and to appreciate the importance of teacher-librarians associations, data collection and lobbying.

407 OSLA MTCC 202C

3:45 pm - 5:00 pm

**BUILDING THE READING HABIT:
OSLA WORK IN PROGRESS**

Chair: *Sue Leppington*, York Region District School Board, with members of the OSLA Task Force.

Research, including that done by Stephen Krashen, says that those who do not develop a love of reading for pleasure have difficulty in handling the literacy demands of our society. An OSLA Task Force has been struck to examine how teacher-librarians with their parent and community partners can instill the joy of reading and build the reading habit. The work of the Task Force will be shared at this session. Convenor: *Bonnie Lilien*, Don Mills Collegiate Institute, Toronto District School Board.

408 OLTA CP Niagara

3:45 pm-5:00 pm

**THE ONTARIO LIBRARY TRUSTEES' ASSOCIATION
ANNUAL MEETING**



Presiding:
Audrey Lawrence
OLTA
President 1999

The 1999 OLTA Council presents its achievements for the year.

The 2000 OLTA Council, led by Huron County Library Board trustee Robin Dunbar, will outline its plans and expectations.

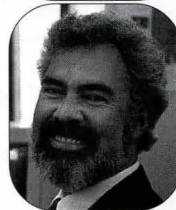
410 OLA Board of Directors MTCC 201E

3:45 pm - 5:00 pm



**THE REORGANIZATION OF THE OLA:
THE SEARCH FOR A FLEXIBLE, ISSUE-DRIVEN ASSOCIATION**

Liz Hoffman, Ryerson Polytechnic University, OLA President 2000; *June-Elaine Wilson*, Ministry of Transportation Library, OLA President 1999; *Brian Bell*, Oakville Public Library, OLA President 1998; *Mike Ridley*, University of Guelph, OLA Vice-President/President-Elect 2001.



For the last year, work has been proceeding on the development of a new structure for the Ontario Library Association that would bring together those working in and for libraries and those using library skill sets in locations other than those served by the OLA in the last 31 years into an organization that would build its strength from common interests, issues and learning needs and which would place less emphasis on a type of library's apparent uniqueness and ultimate separateness. This session explains the work to date and starts the broader dialogue with members about what works for them and what may not.

Repeated at 2:30 p.m. on Friday, Session #720.

409 OPLA MTCC 203A & B

3:45 pm - 5:00 pm

**SECRETS OF PROFESSIONAL
LIBRARY FUNDRAISERS**

Virginia Allibon-Kampe, Fund Development Officer, Windsor Public Library; *Jennifer Blunt*, Director of Development, Toronto Public Library.

These ideas and success stories are presented by professional fundraisers employed by public libraries. Learn about different types of fundraising programs and which ones might best suit your library's needs. Find out the difference between types of programs such as donor recognition programs, planned giving, direct mail, starting a foundation and others.

Convenor: *Cathy Thomson*, Uxbridge Public Library.

410 OLA See the box above.

411 OLITA CP Simcoe

3:45 pm - 5:00 pm

Y2K AND UNCOMPLIANT EQUIPMENT

Kevin Smith, Director of Operations, ReBOOT Canada.

"What can you do with that old piece of junk?" Want to do something useful with all the Y2K uncompliant equipment in your library? Do you have computer equipment that is sitting idle in your building? Come hear a representative from reBOOT Canada describe the work reBOOT does in refurbishing equipment for charities and non-profit organizations. Convenor: *Linda Linton*, Pickering Public Library.

ROOM LOCATIONS

MTCC
Metro Toronto Convention Centre
CP
Crowne Plaza Hotel

412 OLITA MTCC 206E

3:45 pm - 5:00 pm



**BEYOND HTML:
GETTING READY
FOR XML**

Ron Gabor,
Library
Automated
Systems,
Hamilton Public
Library.

If you read any
publication about

technology, chances are you have heard about XML, the acronym for the eXtensible Markup Language and possibly the buzziest of buzz words for the web right now. XML may do for the web what MARC has done for library systems. Come learn what XML is and why it has generated so much excitement.

Convenor: *Gina Minelli,* Hamilton Public Library.

413 OLITA MTC 206C & D

3:45 pm - 5:00 pm

**WEB
DEVELOPMENT:
THE NEXT
GENERATION**

*Dr. Geoffrey
Martin Rockwell,*
Director,
Humanities
Computing
Centre,
McMaster
University.



Remember when sticking a large image and some arbitrary text on a web page was all that was required to give your library a web presence? Today's web publisher must deal with an incredible amount of network and web-based technologies to serve the library's user community effectively. Learn how a webmaster manages to maintain both awareness and sanity as the web becomes an increasingly important portal to library services.

414 OLITA MTCC 205D

3:45 pm - 5:00 pm

DIGITIZING HERITAGE COLLECTIONS

Walter Lewis, Deputy Chief Librarian,
Halton Hills Public Library.

So you have an exciting collection to digitize, what next? Come to this ses-

sion to learn about products and tools for building a useable digital collection. Information on scanning equipment, digital cameras, image formats, and other critical aspects of digitization will be presented, and some examples of successful implementations will be demonstrated.

Convenor: *Elise C. Cole,* Oakville Public Library

5:15 p.m.

ANNUAL BUSINESS MEETINGS



**THE ONTARIO COLLEGE AND
UNIVERSITY LIBRARY ASSOCIATION
ANNUAL MEETING MTCC 205D**

Presiding: *Leila Wallenius,* OCUA President 1999.

Immediately following the OCUA Annual Meeting will be a reception for the winner of the OCUA Award, Mohawk College's Marilyn McDermott. This event is generously supported by The Bibliocentre at Centennial College.



**THE ONTARIO PUBLIC
LIBRARY ASSOCIATION
ANNUAL MEETING MTCC 203A & B**

Presiding: *Sharon Wilson,* OPLA President 1999.

Immediately following the OPLA Annual Meeting will be a reception for the winner of the W.J. Robertson Medallion for librarian of the year, Ken Setterington of Toronto Public Library.



**THE ONTARIO SCHOOL
LIBRARY ASSOCIATION
ANNUAL MEETING MTCC 201D**

Presiding: *Jo-Anne LaForty,* OSLA President 1999.

Immediately following the OSLA Annual Meeting will be a reception for the winners of OSLA's Awards, Judy Fink from Runnymede Collegiate in Toronto, Karen Wilkinson from the Thames Valley District School Board and the Metro Elementary Teacher-Librarians Association (METLA).

**THURSDAY, FEBRUARY 3
3:45 p.m./5:15 p.m.**

From
5:30 p.m.

RECEPTIONS



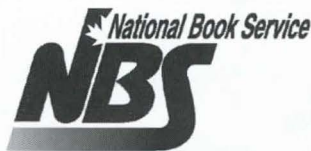
THE EXHIBITORS' RECEPTIONS

All delegates are invited to attend the reception by
BOWKER/MICROMEDIA/SILVER PLATTER
in the Ontario Room. Invitations for other receptions are issued by
OLA Associate Members in their booths at

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6:30 p.m.

Sessions 401-417

FIS Lecture Theatre, 140 St. George St.
6:30-8:00pm
**Buses leave the Metro Toronto
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(Health Science Consortium of Toronto),
Heidi Stock (U of T Department of
Alumni and Development), *Rita Vine*
(IMR Internet Training). Others to be
confirmed.

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As of January 9, 2000

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Thomas Allen & Son Ltd.

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Hushion House Publishing Ltd.
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John Wiley & Sons Canada, Ltd.
Prentice Hall Canada
Thomas Allen & Son Ltd.

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Crabtree Publishing Company
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H.B. Fenn and Company Limited
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John Wiley & Sons Canada, Ltd.
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Lobster Press
McArthur & Company
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Natural Heritage Books
Orca Book Publishers
Random House of Canada
Stoddart/Irwin/General

■ **Children's Books**
ABDO Publishing (EDU)
Barron's Publishing
the children's book store
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DILAM Inc.
Distican
Firefly Books Ltd.
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Groundwood Books
Hushion House Publishing Ltd.
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Kids Can Press
Lobster Press
Marshall Cavendish (EDU)
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Quill & Quire
Random House of Canada
Tundra Books
Scholastic Canada Ltd.
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Thomas Allen & Son Ltd.
Westerhof Media
World Almanac Education

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■ **DIRECTORIES**
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■ **FRENCH LANGUAGE BOOKS**
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Random House of Canada
Stoddart/Irwin/General
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■ **GENERAL MAGAZINES**
Canadian Magazine Publishers
Association

■ **GOVERNMENT DOCUMENTS**
Environmental Commissioner of
Ontario

■ **HISTORY/HERITAGE**
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■ **JOURNALS AND PERIODICALS**
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■ **LARGE PRINT BOOKS**
Stricker Books

■ **LIBRARY SCIENCE/SERVICES
BOOKS**
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Teacher Librarian

■ **LITERATURE AND CRITICISM**
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■ **MEDICAL**
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■ **MICROFILMS/MICROFICHE**
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Quill & Quire

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Salem Press (EDU)

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■ **RELIGION**
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Lobster Press
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Whitehots Inc.

★ ★ ★ ★ ★ AUDIOVISUAL EQUIPMENT AND MATERIALS

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Distican
National Book Service
Pegasus Library & Education Svcs.
Publishers Group West
Recorded Books, Inc.
Stricker Books

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EBSCO Canada Ltd.
McClelland & Stewart Inc.
National Film Board of Canada
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Learning
C.O.B.A.
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The Library Corporation - TLC

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(ISI)
Micromedia

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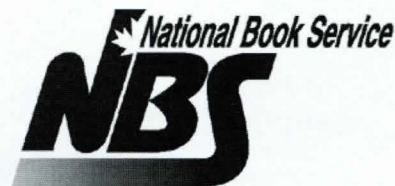
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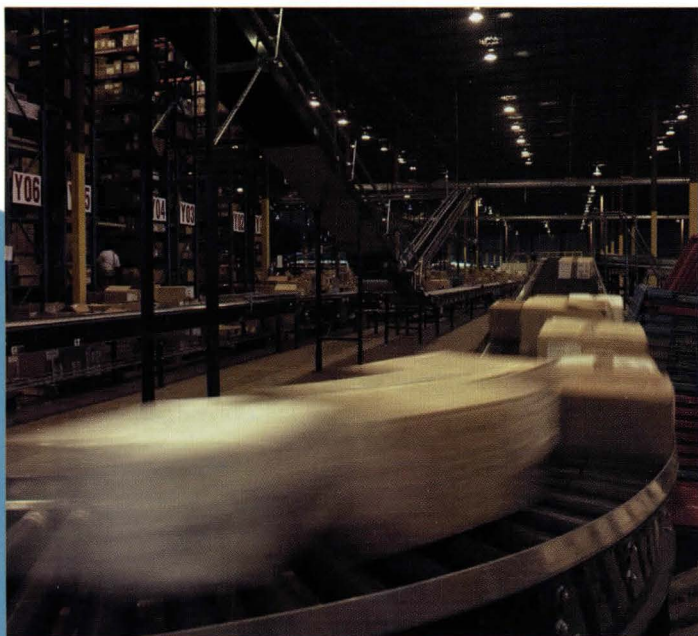
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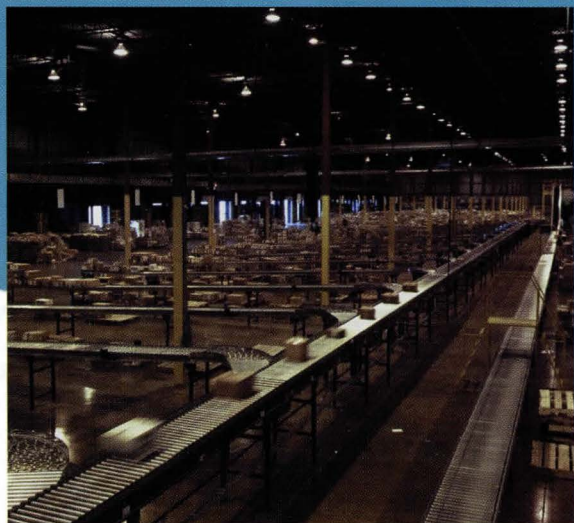
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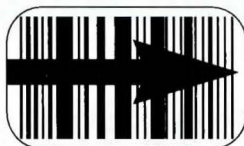
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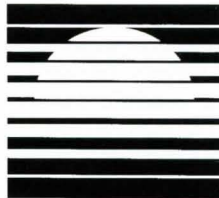
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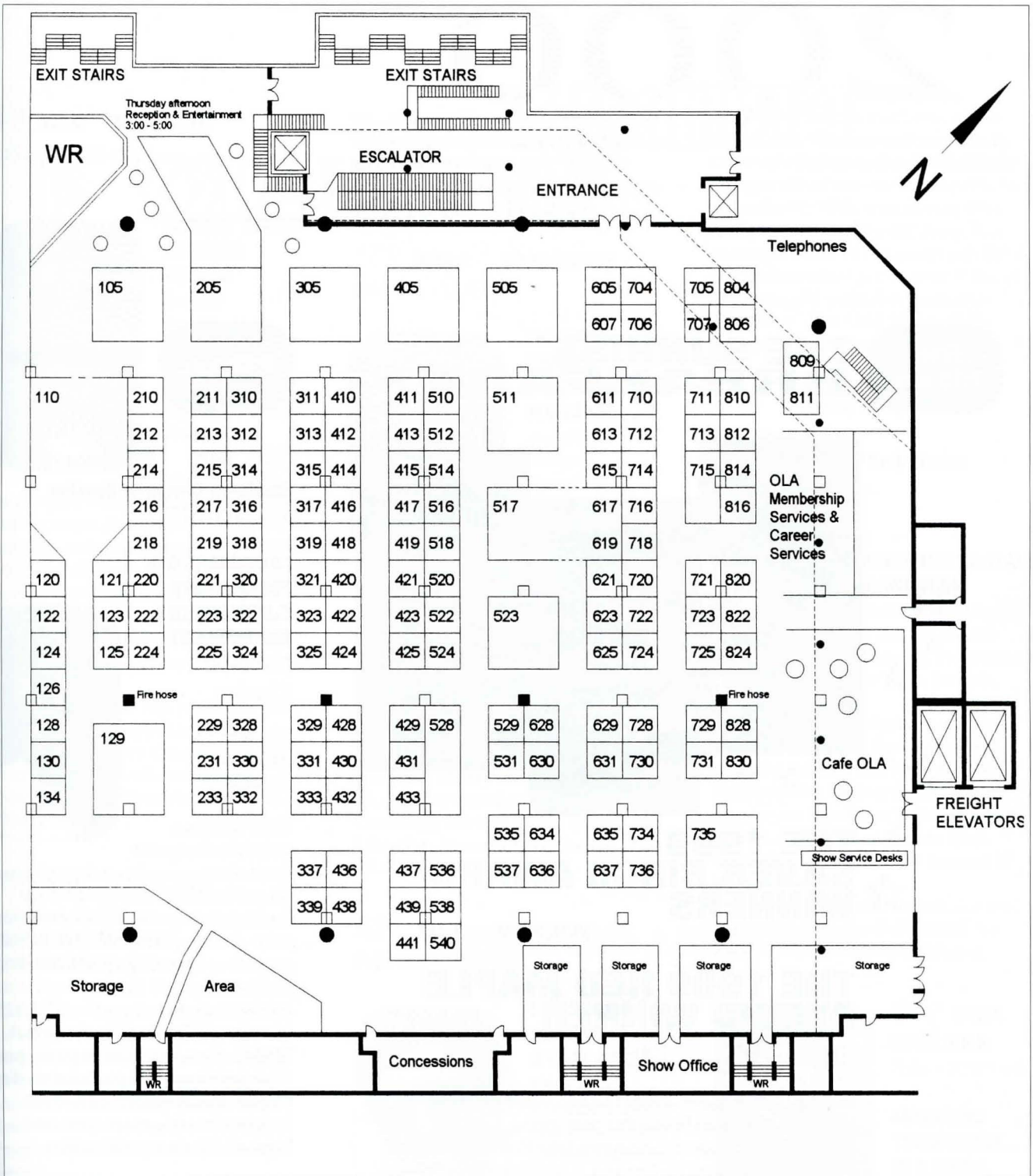
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FRIDAY, FEBRUARY 4
10:30 a.m.



FLOORPLAN
SUPER EXPO 2000

HALL C ★ METRO TORONTO CONVENTION CENTRE

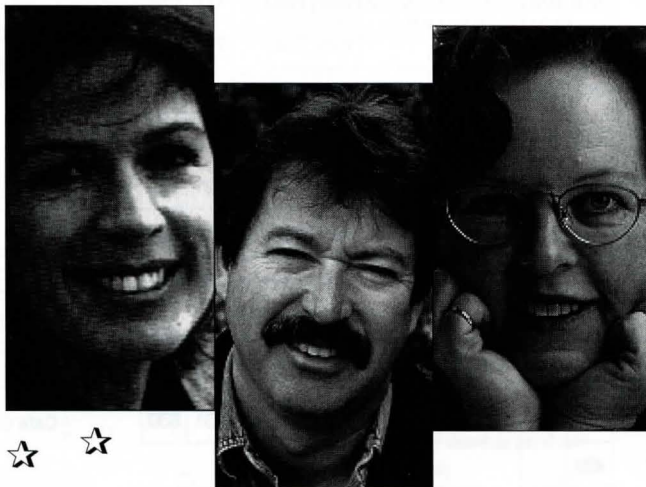
Thursday, February 3, 2000
10:00 am to 5:00 pm - Reception @ 3:00 pm - Northwest Corner

Friday, February 4, 2000
10:00 am to 2:30 pm

2000 FRIDAY FEBRUARY 4

From
7:15 a.m.

THE SUNRISE BREAKFAST



★ THE 1999 ★ SILVER BIRCH AWARD ★ WINNERS

MARG MEIKLE, ERIC WALTERS

★ THE 1999 RED MAPLE ★ AWARD WINNER

GAYLE FRIESEN

Some 50,000 children across Ontario voted for their favourite Canadian books this past spring. On May 13, Grade 7 and 8 students announced the Red Maple Award winner, and on June 11, Grade 4, 5 and 6 students presented their vote results in exciting, jam-packed ceremonies. The winning authors will share their reactions to these events. These are the children's choices – the ultimate readers' statement about Canadian books!

Convenors: *Carrie Raybould*, formerly Peel District School Board; *Katherine Palmer*, Toronto Public Library.

\$12 per person. Some tickets available at Registration.

**Crowne Plaza
Ballroom B**

8:45 a.m.

Sessions

001 ABFO CP Simcoe
Hands-on Computer Session
8h45 à 17h15

CATALOGAGE DES PUBLICATIONS ÉLECTRONIQUES SUR INTERNET

*Nathalie
Ebacher*

Bibliothèque
nationale du
Canada.



Cette session a pour but d'acquérir des notions permettant de cataloguer les publications électroniques sur Internet et de présenter les problèmes et les questions soulevés par le catalogage de ce type de publications. En matinée, la partie théorique présentera les règles pertinentes selon RCAA2R (chapitre 9), ISBD (ER) et le format MARC. En après-midi, la partie pratique permettra aux participants d'appliquer concrètement les notions apprises en visionnant et en cataloguant certaines publications.

Clientèle visée: Spécialistes de l'information qui ont une connaissance préalable du catalogage et d'Internet. Prérequis: Connaissance de Windows NT (ou 95) et du format MARC.

Président d'atelier: *Yvon Léonard*,
Président de l'ABFO

FRIDAY, FEBRUARY 4
7:15 a.m. / 8:45 a.m.

002 OLTA MTCC 201B

8:45 am - 5:15 pm



**LIBRARY BOARD
DECISION
MAKING**

*Brenda
Peddigrew*

Facilitator and
consultant in
transformational
change.

Library boards are charged with the responsibility of making major decisions for their communities and employees. Sometimes this role is difficult and it is all too easy to avoid the tough ones, or delegate them to management or municipal council. What information and skills do trustees need to carry out this responsibility?

Brenda Peddigrew has presented complex subjects to the public library world at past Super Conferences and is welcomed back with enthusiasm.

Convenor: *Verna Ross*, Aurora Public Library Board.

501 OLTA MTCC 206F

8:45 am - 10:15 am

**RECRUITING TRUSTEES,
RETIRING ADVOCATES**

Amalie Enns, Trustee, Niagara-on-the-Lake Public Library Board, *Ann Huffman*, Trustee, North Perth Public Library Board, *Sandy Levin*, Trustee, London Public Library Board, and *Randee Loucks*, Trustee Development Program, Southern Ontario Library Service.

The timing is right for library boards to develop skills for recruiting a new crop of trustees for appointment after the 2000 municipal elections and for making sure the skills and devotion of retiring trustees are not lost when they leave the Board. An expert panel of

trustees and library practitioners will address these two inter-related and significant issues.

Convenor: *Hilary Bates Neary*, Friends of the London Public Library.

502 OCULA CP Kingsway

8:45 am - 11:45 am



**THE UNIVERSITY
LIBRARY
ACCORDING TO
MACLEANS**

*Ann Dowsett
Johnston*,
Associate
Managing Editor,
*Maclean's
Magazine*.

An inordinate amount of pressure is placed on libraries during the annual Macleans survey of universities. Some institutions proudly point to their libraries as an excellent resource. At others, administrators look to the library as a route to a higher placement in the rankings. What do the figures about the library mean and how, if at all, are they significant to our users? Convenor: *Michael Ridley*, Chief Librarian, University of Guelph and OLA President-elect 2001.

503 OLITA MTCC 202C

8:45 am - 10:15 am



**ELECTRONIC
PUBLISHING:
A LOOK AHEAD**

Ernie Boyko,
Director, Library
and Information
Centre, Statistics
Canada; *Carol
MacAdam*,
Associate
Director for

Library Relations, JSTOR, New York.

What are some of the future trends in electronic publishing? As electronic publishing proliferates, it becomes

quite clear that the evolution of the library, its collection and services, is inevitably linked to the development and growth of the electronic publishing industry. This session examines trends in electronic publishing, and examines some of the issues surrounding the increased presence and use of electronically published materials. Convenor: *Alan Gale*, McLaughlin Library, University of Guelph.

504 MTCC 206E

**OLA Silver Birch/
Red Maple Award Task Forces**

8:45 am - 10:15 am

**IN CONVERSATION:
THE 1999 SILVER BIRCH AWARD AND
RED MAPLE AWARD WINNERS**

Gayle Friesen, *Janey's Girl* (Red Maple), *Marg Meikle*, *Funny You Should Ask* (Silver Birch Non-Fiction), *Eric Walters*, *Trapped in Ice* (Silver Birch Fiction).

The short introduction you will have had at breakfast to the 1999 award-winning authors will have whetted your appetite for more. This session allows you to explore their careers and current work as well as learn more about the children's interest in their books.

Convenors: *Katherine Palmer*, Toronto Public Library; *Carrie Raybould*, formerly Peel District School Board.

505 OLITA
MTCC 206B

8:45 - 10:00 am



**MANAGING
TECHNOLOGY
IN A SMALL
LIBRARY**

Jane Mitchell,
Librarian,
Renison College

Library, University of Waterloo.

Overwhelmed by technology and buzzwords? Are you trying to balance

FRIDAY, FEBRUARY 4
8:45 a.m.

a wide selection of technologies with a small staff and budget? Learn about Renison Library joining the Endeavor/TUG consortium and what it means for a small library to join with a large group, including the advantages and disadvantages. Take away some ideas for helping your library stay afloat in a sea of technology. Convenor: *Maggie Weaver*, Economic Development Division, City of Toronto.

506 OLTA/OPLA MTCC 206A
8:45 am - 10:00 am

HOW TO DELIVER PRESENTATIONS EFFECTIVELY

Danielle Riposati, Consultant, Corporate Communications; *David Bradfield*, Specialist, Electronic Communications

Learn how to prepare and deliver polished presentations. From planning and writing to speaking and managing Q & A sessions, you will receive tips and techniques that will make you shine like a star. Make your presentations more dynamic and compelling with multimedia and other visual aids. Discover some of the most effective presentation tools for training, or for your Board or City Council, and learn when to use them. Convenor: *Judy Hyland*, Brampton Public Library.

507 OLA MTCC 203A & B
8:45 am - 11:45 am

UPDATE ON COOL ACTIVITIES

Warren Holder, Electronic Information Resources Co-ordinator, University of Toronto; *Barbara Franchetto*, Southern Ontario Library Service; *Marilyn Kogon*, Toronto District School Board, *Alexander Eykelhof*, The Bibliocentre.

Whether you represent a public, school, special, or academic library, chances are you are benefitting from work now being done by the

Consortium of Ontario Libraries. COOL has successfully negotiated contracts with Encyclopedia Britannica, Electric Library and Ebsco. Come and find out what COOL is doing for you! Convenor: *Joy Muller*, Seneca College.

508 OSLA MTCC 201A
8:45 am - 10:00 am

SHAKESPEARE CAN BE FUN IN YOUR LIBRARY

Cathy Baker, Teacher Librarian, St Andrews Public School, Toronto District School Board; *Pam Hanson*, Teacher Librarian, Glen Ravine Jr Public School, Toronto District School Board.

Experience some simple "pick up and use" ideas centering around the Lois Burdett Shakespeare Can Be Fun! series that will instantly bring Shakespeare and his work to life for your students. Yes, you can even do Shakespeare with program assisted and ESL primary students. The Bard himself would approve.

509 OSLA CP Ballroom A
8:45 am - 11:45 am

REINVENT YOUR SCHOOL'S LIBRARY IN THE AGE OF TECHNOLOGY: A GUIDE FOR PRINCIPALS AND SUPERINTENDENTS

David Loertscher

David Loertscher is author of the book of the same title, as well as *Taxonomies of the School Library Media Program*, *Strategies for Successful Instructional*

Room locations
MTCC
Metro Toronto Convention Centre
CP
Crowne Plaza Hotel

Partnerships, an educator, and a pioneer in the field of educational standards and effective library practices, President, American Association of School Librarians, 1996-1997.

Reinvent the school library program in four major areas: collaboration, reading, enhancing learning through technology, and information literacy. Cross comparative work will be done to extract the best ideas from Canadian and U.S. practice. Refocusing the organizational structure to really deliver on our claim to enhance student achievement will be a major concern – particularly when technology is requiring us to rethink everything we have thought, said, and practiced for many years. Everyone will be invited to contribute a fresh insight. Convenor: *Cathi Gibson*, Library Consultant, Toronto District School Board and OSLA Super Conference 2000 Program Convenor.

510 OSLA MTCC 203B
8:45 am - 10:15 am

CHILDREN'S LITERATURE: A SPRINGBOARD TO SCIENCE

Nancy Moore, Educational Consultant, Moore Learning.

Participants will be introduced to a variety of children's literature that are starting points for science investigations and challenges for students to solve. Be prepared to explore and discover in this hands-on workshop. Convenor: *Ruthanne Snider*, Glencairn Public School, Waterloo Region District School Board.

511 OSLA MTCC 206C & D
8:45 am - 10:00 am

INFORMATION STUDIES AND THE SECONDARY SCHOOL CURRICULUM

Sya Van Geest, OSLA President 2000.

How can teacher-librarians use the

four-stage inquiry-research process outlined in OSLA's *Information Studies* document to implement subject curriculum? This workshop shares sample units that link subject curriculum expectations with information studies expectations. Each unit includes a culminating task, subtasks, practical student supports for each research stage, and assessment and evaluation strategies including rubrics. Handouts included. To be repeated on Saturday at 10:30 a.m., Session 1008.

Convenor: *Linsey Hammond*, John McCrae Secondary School, Ottawa-Carleton District School Board.

512 OSLA MTCC 201C

8:45 am - 10:00 am

SILVER BIRCH STRATEGIES

Lorna Embrey, Teacher Librarian, Agnes MacPhail School, Toronto District School Board.

The Silver Birch Awards Program is in its 7th year and is growing in popularity with junior level readers across the province. Find out about some creative ways of using the literature with students, including "Birch Banter", an on-line conference dedicated to discussing the nominees.

Convenor: *Katherine Shaw*, Miller's Grove Public School, Peel District School Board.

513 OSLA MTCC 201D

8:45 am - 11:45 am

BUILDING SECONDARY SCHOOL LIBRARIES: STAND ALONE AND NETWORK DESIGNS

Peter Rogers, Teacher-Librarian, Cardinal Newman Catholic Secondary



School, Hamilton-Wentworth Catholic District School Board; *Liz Kerr*, Consultant, Kawartha Pine Ridge District School Board.

See a variety of new secondary school library projects including shared space with a public library. Visioning, planning, design concepts and finished products will be discussed and viewed. There will be architects on hand to answer questions as well.

514 OPLA MTCC 201E

8:45 am - 10:00 am

REVERSING THE REAL BRAIN DRAIN: THE ONTARIO EARLY YEARS STUDY AND HOW LIBRARIES CAN PLUG IN

Mary Gordon, Administrator, Parenting Programs, Toronto District School Board; *Daria Sharanewych*, Manager, Children's Services, Oakville Public Library.

Hear evidence from neuroscience showing that most of the wiring in the human brain that supports lifelong learning, behaviour and health is in

place by the age of six. Convenor: *Cindy Cooper*, Halton Hills Public Library.

**EXPO 2000
opens at 10 a.m.**

**Authors will be available
at the publisher's exhibits.
Don't miss the excitement!**

515 OPLA CP Ontario



**Generously supported by
Pegasus**

8:45 am - 11:45 am

WOMEN AS LIBRARY LEADERS

Joanne Tate, Chief Executive Officer, Waterloo Public Library; *Eleanor James*, Chief Executive Officer, Oakville Public Library; *Jane Horrocks*, Chief Executive Officer, Richmond Hill Public Library; *Wendy Newman*, Chief Executive Officer, Brantford Public Library; *Margaret Beckman*, Library Consultant, Beckman Associates; *Barbara Clubb*, Chief Executive Officer, Ottawa Public Library.

Practical, personal experience from women who have become leaders in libraries. Encouragement and advice for women at all stages of their careers. The program includes a reception. Convenor: *Margie Singleton*, Clarington Public Library.



Eleanor James

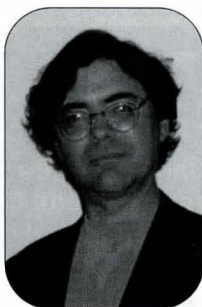
Margaret Beckman

Wendy Newman

Barbara Clubb

**FRIDAY, FEBRUARY 4
8:45 a.m.**

516 OLITA/OPLA MTCC 202D
DVD: PUTTING MULTIMEDIA
TO WORK IN YOUR LIBRARY
 8:45 am - 10:15 am



Paul Nicholls



Lynn McLeod

Paul Nicholls, Contributing Editor, Computers in Libraries, Information Today, Meaford, New Jersey; Lynn McLeod, Manager, Readers' Den, Mississauga Library System; Nora Pilibossian, Audiovisual Specialist, Adult Services, Oakville Public Library

What can DVD do for your library? DVD has been widely marketed as the next new wave in information and

educational technology. It's seen as a key tool in the increasing digitization of library collections and present shift to a new type of library and library service. Dr. Paul Nicholls will explore the unique possibilities of DVD technology, evaluate the technology and its titles, and discuss how best to put it to work in the digital and multimedia library.

Convenor: *Pamela Frick, Mississauga Library System.*

517 OLITA MTCC 202A & B

8:45 am - 10:00 am

**WISE WRITING:
GETTING YOUR GRANT**

Carol Kauppi, Grant Researcher/Writer, Canadian National Institute for the Blind; Karen Taylor, Director of Sales and Community Support, CNIB Library for the Blind; Kathy Scardellato, Project Leader, Virtual Reference Library, Toronto Public Library.

Get your organization at the top of the list for receiving much needed

resources. Effective grant applications get noticed. Attend this session for tips, instructions, and examples of winning grant proposals. Convenor: *Christina Wilson, Cambridge Public Library.*

518 OLITA MTCC 205D

8:45 am - 10:00 am

EMERGING TECHNOLOGIES

Joel Sybrowsky, CEO, Management Dynamics, Provo, Utah; Charles W. Brown, WaveRider, Vice-President, Marketing; Robert Reeve, President, CD Optics.

Speakers discuss the underlying technology behind three innovative products that will advance our industry. Topics include:


- **CD Optics:** The company's focus on repair of compact discs is now turning to methods for preventing compact disc damage in the first place.

- **WaveRider:** The focus is on wireless alternatives for providing high speed internet access. The discussion will include determination of your internet requirements, the wireless alternatives available and what the future holds. Specific wireless internet successes will be documented.



Charles W. Brown

- **Management Dynamics:** Software tools to help libraries more quickly, easily and graphically use data to get that extra \$100,000 for their book budgets. You can do peer comparisons using national and provincial data that can in turn be used in budget proposals or in benchmarking studies that identify strengths and weaknesses. Convenor: *Sean Crowe, The Wentworth Library.*



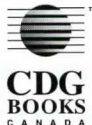
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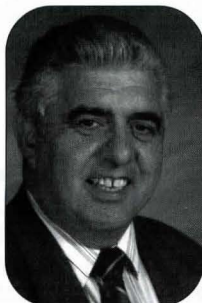
10:30 a.m.

**Sessions
601-615**

**Sessions 001, 002, 502, 507, 509,
513, 515 continue.**

601 OSLA MTCC 201C

10:30 am - 11:45 am



**CAPITAL IDEA!
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Peter Chrisomalis, Retired Principal,
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Kawartha Pine Ridge District School
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community, maximize your school lib-
rary information centre program through
youth workers, expand positive public
relations while promoting interactions
of youth and seniors and providing
essential services to the community.
Convenor: *Marilyn Willis*, Russell D.
Barber School, Peel District School
Board.

Room locations
MTCC
Metro Toronto Convention Centre
CP
Crowne Plaza Hotel

602 OSLA MTCC 205B

Hands-on Computer Session

10:30 am - 11:45 am

EXPERIENCE EBSCOHOST

Doug Lynch, Sales Representative.

Explore and learn about the latest
developments with EBSCOHost. Learn
search techniques, customization
options and hear about new content.
Convenor: *Ola Osadchuk*, Laurier
Collegiate Institute, Toronto District
School Board.

603 OSLA MTCC 202A & B

10:30 am - Noon

FULL SESSION; Ticket is required.

**THE IMPORTANCE OF QUESTIONS
FROM STUDENTS**

Norah Morgan, Doctor of Letters, Brock
University.

There is a skill and talent in asking
good questions, this session will
involve participation where those
involved will produce a group story
with opportunities for reading and
writing. *Norah Morgan*, author of
Asking Better Questions, will help par-
ticipants further understand how to
give students more opportunities to
ask more questions and develop their
questioning skills: good questions lead
to better learning.

Convenor: *Janette Johnston*, Kirby
Centennial School, Kawartha-Pine
Ridge District School Board.

604 OSLA MTCC 201A

10:30 am - Noon

**BOOKS NO LIBRARY WOULD
WANT TO BE WITHOUT**

Shirley Lewis, President, Lewis
Learning Links; *David Lewis*,
Children's Selection Specialist,
National Book Service.

Sparkling, humorous, lively, informa-



Shirley Lewis

tive books writ-
ten with style and
appeal for junior
students in
Grades 3, 4, 5 and
6 will be present-
ed.

Convenor: *John
Witheridge*,
Orono Public
School,

Kawartha-Pine

Ridge District School Board.

605 OSLA CP Niagara

10:30 am - Noon

**THROW A LIFE PRESERVER TO
YOUR GRADE 9 COLLEAGUES**

David McGill, Learning Technology
Teacher, Kawartha-Pine Ridge District
School Board.

See models of activities and assess-
ment which connect the OSLA'S
Information Studies document to specif-
ic curriculum documents for Grades 9
and 10. Develop lessons to take back to
school and use on Monday.

Convenor: *Tony Nardi*, Vaughan Road
Academy, Toronto District School
Board.

606 OLTA MTCC 206F

10:30 am - 11:45 am

**USING NEW ORGANIZATIONAL
MODELS IN PUBLIC LIBRARIES**

Michael Hick, Management Consultant,
Trustee, Cobourg Public Library.

See how new principles of organiza-
tional design employed in the private
sector can be applied to public libraries
to reduce costs and improve the quali-
ty of service.

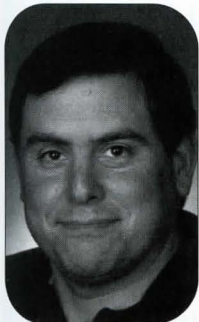
Convenor: *Suzanne O'Neill*, London
Public Library Board.

FRIDAY, FEBRUARY 4
10:30 a.m.

607 OLITA MTCC 206B



Generously supported by Pegasus



Rick Segal

10:30 am - Noon

THE FUTURE OF WEBCATS

Allison Standen, Project Manager, Library Systems Division, Geac Canada Ltd.; *Tamara Sears*, Senior Support Analyst, Library Systems Division,

Geac Canada Ltd.; *Dave Binkley*, Assistant Director, Information Services (Computing) and Systems Librarian, Bata Library, Trent University; *Rick Segal*, President, Chapters Online.

Now that almost every library system has a web interface, where do we go from here? Come listen and participate in this panel discussion on WebCats. The library vendor's view of the WebCat is contrasted with the view of new vendor Chapters Online. The results of an informal survey on how libraries are using WebCats in new and innovative ways provides further depth to this far-reaching analysis. The discussion will address how the latest technology and marketing techniques are used and will provide ideas for the "next generation" of WebCats. Convenor: *Ian Heckford*, Oshawa Public Library.

608 OLITA MTCC 205D

10:30 am - 11:45 am

COST RECOVERY PRINTING: A REPORT FROM THE FRONT-LINES

John Moore, Manager, Information Access Oxford, Oxford County Library; *Ralph Daehn*, Systems Librarian, Systems Services, University

of Guelph McLaughlin Library. If you need information on setting up successful pay-per-use printing stations, this is the session for you! Come hear examples from both an academic and public library setting on selecting, configuring, and deploying a cost-effective network printer solution. Convenor: *Elizabeth Rossnagel*, London Public Library.

609 OLITA MTCC 206A

10:30 am - 11:45 am

SUCCESSFUL TECHNOLOGY IMPLEMENTATION USING PROJECT MANAGEMENT

Nestor Cruz, Senior Project Manager, National Information Services, CNIB; *Bryan Yachuk*, Senior Project Manager, Ericsson Professional Services.

Initiating technical projects into your organization can be a daunting task. Implementing a project management plan or contracting with PM experts can ensure a successful and smooth implementation of your technology initiatives. Attend this session for an overview and examples of approaches to successfully completing your technology project by following a project management plan. Convenor: *Shann Leighton*, Grand Valley Public Library.

610 Associate/OLITA MTCC 202D

10:30 am - 11:45 am

ACQUIRING THE RIGHT COMPUTER BOOKS FOR YOUR COLLECTION

Robert Kasher, National Sales Manager, CDG Books; *Heather Bindseil*, President/CEO, Library Bound.

The challenge of maintaining a current and relevant collection of computer books in such a rapidly changing market can be met. Hear how the use of Automatic Release Plans and other options can assist in meeting public demand for these materials.

611 OLTA MTCC 206E

10:30 am - 11:45 am

ADVOCACY: CASTING MORE EFFECTIVE NETS FOR LIBRARIES



Rande Loucks



Margaret Andrewes

Facilitator: *Rande Loucks*, SOLS. Panelists: *Mary Hesser*, Chair Fort Erie Public Library Board, *John Vernon*, Chair Markham Public Library Board, and *Margaret Andrewes*, CEO, Lincoln Public Library.

Transforming advocacy from theory into practice is a perpetual challenge facing library boards. A panel of trustees and practitioners analyse advocacy campaigns that their boards have implemented successfully, and identify the techniques for transforming trustees into compelling public advocates for their library. Convenor: *Martha Murphy*, Markham Public Library Board.

612 OPLA MTCC 201E

10:30 am - Noon

CHANGING TIMES - NEW PARTNERS

Jean Lundy, Teacher-Librarian, Port Colbourne High School; *Barbara Sills*, Teacher-Librarian, Richmond St. School, Thorold; *Bette Rempel*, Manager, Children's and Community Services, St. Catharines Public Library.

Coping creatively. Real solutions to problems of funding and staff cuts in schools and public libraries. Explore

FRIDAY, FEBRUARY 4
10:30 a.m.

and discuss these changing times. Share examples of what has worked in your service area. Bring an example of a best idea that you have tried.
Convenor: *Stephen Hanns*, Welland Public Library.

613 OPLA CP Ballroom B
10:30 am - 11:45 am

POLISHING UP YOUR IMAGE
Sylvia Balfour, President, YCW Inc., Cambridge.

Learn how to communicate and to be understood. Learn how to present information in a clear, concise and credible manner. Learn the importance of attitude, personal image, and values in becoming a professional. Vocabulary, presentation, the results you want and the feed back you expect are other subjects to be discussed.
Convenor: *Diane Augustson*, Simcoe County Library.

614 OPLA MTCC 206C & D
10:30 am - Noon

TO NET OR NOT TO NET?
Pat Barlosky, Rob Morrison, Marilyn Braaten, Reference Librarians, Mississauga Library System.

Just how successful is the Internet as a reference tool and how does it compare with traditional resources? How do you decide whether to use the Internet and how do you integrate it to provide the best solution to your patron's query? This session will identify typical reference questions, demonstrate answers both with and without the Internet and present effective strategies for developing a personal response to the timely question: To Net or Not to Net?
Convenor: *Lori Sims*, Oakville Public Library.

615 OLA Copyright Task Force MTCC 202C
10:30 am - 11:45 am



THE NEW COPYRIGHT REGULATIONS ARE IN EFFECT: HERE IS WHAT THEY MEAN TO YOU

Bernard Katz, Chair, OLA Copyright Task Force, University of Guelph.

The regulations covering library exemptions in the last round of copyright revision are now official. Our resident expert outlines what is necessary for legal compliance and brings you up-to-date on national developments and future directions.
Convenor: *Brian Bell*, Oakville Public Library and OLA President 1998.

616 OLA MTCC 203D
10:30 am-11:45 am

INFORMATION PROFESSIONALS IN THE NEW INFORMATION ENVIRONMENT

Major changes in knowledge creation, access, and diffusion techniques call for corresponding changes in the skills and knowledge of information professionals. Research at the University of Toronto, Faculty of Information Studies, on three aspects of these issues is presented.

- "Knowledge Management"
Prof. Igor Jurisica
- "Metadata Applications for Resource Discovery"
Prof. Lynne C. Howarth
- "Myths and Realities of Universal Service and Universal Access"
Martin Dowding.

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- Expo 2000 closes today at 2:30 p.m.

Look who's signing at the booths today!!

Authors are autographing throughout the exhibit again. See the Conference Newsletter for today's schedule and booth locations. A sample:

- Mary Anne Kowalski, Ruth Ohi and Sarah Jennings are all at Fitzhenry and Whiteside
- Silver Birch and Red Maple winners Gayle Friesen, Marg Meikle and Eric Walters

Congratulate your Award winning peers

- 12:00 pm OSLA's Award of Excellence in Program: Judy Fink, Runnymede Collegiate, Toronto
- 12:30 pm OSLA's Distinguished School Administrator: Karen Wilkinson, Thames Valley District SB
- 1:00 pm OSLA's Award of Merit: Metro Elementary Teacher-Librarians' Assn.
- 1:30 pm Minister of Culture's Award for Innovation: To be announced.

The Y2K Doctor is still at the Desk!

THE Y2K DOCTOR

The Y2K bug was not as much of a problem as anticipated but there were still some glitches. If you had one, get expert advice.

THE CAREER CENTRE

Services during the OLA Conference include the launch of the OLA's new resumé database.

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Members can get their copy of the Millennium Planner, a catalyst for the library world to put its best foot forward this year!

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2:15 p.m.
2:30 p.m.

Sessions 701-720

Sessions 001, 002 continue.

700 OLTA MTCC 203D

2:15 pm - 3:45 pm

PLANNED GIVING FOR PUBLIC LIBRARIES: ON YOUR MARK! GET SET!

Leigh Morrison, Gift Planning Consultant, Department of Stewardship Services, United Church of Canada; Former Chair, Burlington Public Library Board; Founding Director, Burlington Public Library Foundation

Many gift related terms are bandied about – Major? Planned? Current? Deferred? – find out what they all mean. Assess your organization's readiness to receive and use such gifts, and learn how to move from accidental planned giving to an effective Planned Giving Program. Consider how your organization might begin to encourage Planned Giving as one of your fundraising strategies. Finally, survey the most common Planned Giving tools. There will be a display of resources and libraries are encouraged to share samples of their Planned Giving materials.

Convenor: *Susan Lawson*, Burlington Public Library Board.

701 OLTA MTCC 206C & D

2:15 pm - 3:45 pm

THE PUBLIC LIBRARY AS A BUILDER OF NEW COMMUNITIES

John Moore, Manager, Information Access Oxford, County of Oxford Integrated Network (COIN); *Sally Scherer*, Manager of Library Services, Chatham-Kent Public Library; *Marcel Giroux*, Chair, Kingston Public Library Board.

When municipalities amalgamate and

communities expand, how can the public library assist in forging new identities, alliances, and a sense of ownership and place? A team of library and information practitioners and trustees describe techniques for developing policies and services that promote the library and nurture community identity.

Convenor: *Hilary Bates Neary*, Friends of the London Public Library.

702 OLITA MTCC 205D

2:15 pm - 3:45 pm

BUILDING AND MAINTAINING A SUCCESSFUL INTRANET

Siu Yeung, Data Integration Specialist, Information Technology, City of Mississauga; *Scott McLaren*, Reference Librarian, Scott Library, York University.

Explore the many issues that arise in building an intranet including costs, the software, hardware, and network tools used. Learn how to develop successful strategies for building and maintaining an intranet that best suits your library's needs and that will promote its use.

Convenor: *Ronald Gabor*, Hamilton Public Library

703 OLITA MTCC 206B

2:15 pm - 3:45 pm



IMPLEMENTING A PERSONALIZED WEB PRESENCE

Eric Lease Morgan, Network Technologies Development Librarian, Digital Library Initiatives Department, North Carolina State University Libraries.

Database backends to Web servers are the most robust method for creating

customized internet services for your patrons and clientele. Database applications lending themselves nicely to this task will be described. Other techniques include Java Scripting, server-side solutions, Netscape cookies, and specialized HTML markup. This presentation not only outlines and demonstrates the advantages and disadvantages of each of these techniques, but it also addresses the ethical issue of privacy surrounding such services. MyLibrary@NCState, a personalized interface to the set of electronic resources hosted by the NCSU Libraries, will be used as one model of a customized service.

Convenor: *Sheilah O'Connor*, Toronto Public Library.

704 OCULA

CP Niagara

2:30 - 4:45 pm

PREPARING THE DOUBLE COHORT

Virginia Gillham, University Librarian, Wilfrid Laurier University; *Deborah Hobson*,



Virginia Gillham

Vice-President, Enrolment and Student Services, York University; *David Skillicorn*, Professor, Department of Computing and Information Sciences, Queen's University.

In the year 2003, with the elimination of OAC, post-secondary institutions will be greeted with twice the number of applicants from high schools. What should academic libraries be doing to prepare?

Convenor: *Leila Wallenius*, Laurentian University

ROOM LOCATIONS

MTCC

Metro Toronto Convention Centre

CP

Crowne Plaza Hotel

705 OCUA CP Kingsway

2:30 pm - 4:45 pm

**PLANNING YOUR OWN USER SURVEY:
A REFRESHER**

Joan Cherry, Professor and Associate Dean, Faculty of Information Studies, University of Toronto.

Many libraries survey their users on everything from the resources to the building itself, but what use are the results if we don't ask the right questions? Find out how, when and why you should conduct a user survey and what you should do with the results. Convenor: *Joanne Oud*, Wilfrid Laurier University

706 OSLA CP Ballroom A

2:30 pm - 3:45 pm

MAKING BOOKS WITH CHILDREN

Dr. Louise Granahan, Teacher, Toronto District School Board.

This hands-on workshop will allow participants to explore creative ways to present students' writing and art. Participants will have the opportunity to create samples of hinged books, fold-out books, sewn books, accordion books and fan fold books. Convenor: *Lise Moras*, Scarlet Heights Entrepreneurial Academy.

707 OSLA MTCC 201A

2:30 pm - 3:45 pm



**HOW MUCH IS A
MILLION?
TIPS FOR
FUNDING YOUR
WISHES**

Jo-Anne Laforty, Eastdale Collegiate, Durham District School Board.

Learn practical strategies for developing budgets. Discover tips for acquiring

money throughout the year. Gain an understanding of the budget process, an essential skill for teacher librarians at all levels.

Convenor: *Marilyn Willis*, Russell D. Barber School, Peel District School Board.

708 OSLA MTCC 201D

2:30 pm - 3:45 pm

**THE PRINCIPAL AND
TEACHER-LIBRARIAN:
REACHING INTO THE COMMUNITY**

Ron Cameron, Principal, *Myke Parrington*, Teacher-Librarian, Dr. Ross Tilley Elementary School, Kawartha-Pine Ridge District School Board.

Hear how the principal sets the stage within which the school library responds to students, teachers and parents. Find out how the Dr. Ross Tilley School Library and the school have ventured "outside the box" to forge interesting partnerships in the community.

Convenor: *Lilian Jovanovic*, Central Etobicoke Collegiate Institute, Toronto District School Board.

709 OSLA MTCC 203A & B



**Generously supported by
Pegasus**

2:30 pm - 3:45 pm

**PROVINCIAL STANDARDS,
THE FUNDING FORMULA
AND OTHER ISSUES:
A ROUNDTABLE DISCUSSION**

Facilitator: *Sya Van Geest*, OSLA President 2000 with *Rose Dotten*, Director of Library Information Services, University of Toronto Schools; *Liz Kerr*, Educational Services Consultant, Kawartha Pine Ridge District School Board.

OSLA is working on a number of key projects such as standards, a summer seminar on Information Studies and Curriculum, a videotape on school libraries for TVOntario, a support doc-

ument for teachers through OSSTF and much more. Come discuss these projects and the issues that are driving them and the work of your Association.

Convenor: *Heather Thom*, Marc Garneau Collegiate Institute, Toronto District School Board.

710 OSLA MTCC 205B

Hands-on Computer Session

2:30 pm - 5:00 pm

**STORIES WELL TOLD:
LITERATURE AND TECHNOLOGY
CONNECTIONS**

Joyce Preston, Resource Teacher, John Darling Public School; *Judy Campbell*, Retired Teacher-Librarian.

In a hands-on setting, participants will use HyperStudio to retell fairy tales, Claris HomePage to create bookmark libraries. A CD with activities connecting books to computer skills will be available. Ideas for all elementary grade levels will be included. Convenor: *John Witheridge*, Oronto Public School, Kawartha-Pine Ridge District School Board.

711 OSLA CP Ontario

2:30 pm - 4:45 pm

**BRAIN BASED LEARNING:
EXPLORING BRAIN GYM**

Donna Logan Van Vliet, Registered nurse, Educational Kinesiology Instructor and Consultant.

Within Educational Kinesiology, the Brain Gym Movements change stress patterns at source - in the brain. Brain Gym addresses the physical side of learning, unifying the body/mind pathways and senses. In this workshop you will explore your Brain Dominance Profile and its implications for learning when under stress. You will learn some practical strategies to release old blocks and patterns of learning and behaviour for yourself and others. Come prepared to get out

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2:30 p.m.

of your chair, have fun and possibly be astonished! You'll definitely be energized. Convenor: *Bonnie Lilien*, Don Mills Collegiate Institute, Toronto District School Board.

712 OLITA MTCC 206A

2:30 pm - 3:45 pm

ACCESSIBLE TECHNOLOGY FOR BLIND AND VISUALLY IMPAIRED LIBRARY USERS

Debbie Gillespie, Manager, Braille and E-text Production, CNIB Library; *Chris Chamberlin*, President, Frontier Computing.

For the thousands of visually impaired and blind Canadians computer and information technology has generated an environment which develops and fosters independence. Join us to see how your library can better its services to the print disabled members of your community. This session will provide an up-to-date overview of all the new technologies for the blind and visually impaired, and demonstrations on how to best utilize the technology. Convenor: *Thomas A. Edge*, Public Information Centre Hamilton-Wentworth.

713 OLITA MTCC 202A & B

2:30 pm - 4:45 pm

KNOWLEDGE MANAGEMENT AND THE INTELLECTUAL CAPITAL OF INFORMATION PROFESSIONALS

Debra Wallace, Assistant to the Dean,



Special Projects, Faculty of Information Studies, University of Toronto; *Lynn*

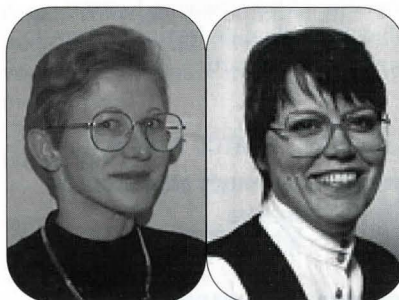
C. Howarth, Dean, Faculty of Information Studies, University of Toronto.

This introductory session will discuss the basic concepts of knowledge management and explore the role of librarians in the process of knowledge sharing with an emphasis on understanding a library's various types of intellectual capital. The Faculty of Information Studies at the University of Toronto has developed a Knowledge Management Institute to meet the growing demand of senior managers and executives who need to understand how knowledge management processes can be designed and implemented to benefit their organizations. <http://www.fis.utoronto.ca/institute/> Convenor: *Sam Kalb*, Queen's University Libraries.

714 OLITA MTCC 206E

2:30 pm - 4:45 pm

DATA MINING: IS IT RIGHT FOR YOUR LIBRARY?



Ulla de Stricker, President, de Stricker Associates; *Stephen Arnold*, President, Arnold Information Technology; *Maggie Weaver*, Co-ordinator, TradeLink Resource Centre.

As technology has moved us all past the information retrieval model based on character string matching, new tools present exciting new opportunities not only to find what could not be found before, but to discover what was not sought. Data mining refers to a set of methods applied to bodies of information objects in order to discern patterns and extract meaning. Corporations are

using such tools, but their application in libraries is new. The session features three well known information industry experts who share their views on the opportunities for information professionals to apply new management tools to the data "beneath their feet" in order to plan and leverage resources optimally. Convenor: *Peter Marques*, Legislative Library, Legislative Assembly of Ontario.

715 Associate/OLITA/OCULA MTCC 202D

2:30 pm - 3:45 pm

THE MISSING LINK? HELPING YOU UNDERSTAND THE POWER OF LINKING TECHNOLOGY

Mary Brace Palumbo, Information Quest; *Michael Tavares*, Silver Platter.

Linking Technology through the use of the DOI (digital object identifier) is increasingly offering libraries a chance to maximize and integrate access to previously disparate materials. You will come away with an understanding of the future of integrated information access and one-step research.

716 OPLA MTCC 201E

2:30 pm - 3:45 pm

PUPPET PANACHE

Carol Anne Weibe, Children's Librarian, Cambridge Public Library.

Sequel to last year's incredible puppetry session focussing on the use of puppetry in programming and as a means of raising the profile of children's services in your organization. A practical session demonstrating the many ways to make and use puppets. Convenor: *Suzanne Campbell*, Orillia Public Library.

**MTCC
Metro Toronto Convention Centre
CP
Crowne Plaza Hotel**



717 Associate/OPLA

CP Ballroom B

2:30 pm - 3:45 pm

DECONSTRUCTING THE MOVIE MACHINE: SECOND EDITION

Fiona Zippan, Douglas Atkinson, Directors, Canadian Video Services Inc., authors of The PPR Guide, Check It Out and Videos for Kids.

This popular workshop continues its ongoing in-depth examination of the current trends and marketing strategies in the visual entertainment industry and the concurrent genesis of the ratings system. An in-depth look at top picks, hidden gems, and what to avoid at literally any cost will help you build the best possible video collection with any budget. Attention will be given to the advent of DVD, controversial public performance rights issues and the ramifications of the most recent copyright legislation. Fresh popcorn will once more be liberally provided!
Convenor: *Nora Pilibossian, Oakville Public Library*

718 OPLA MTCC 206F

2:30 pm - 3:45 pm

NEW LIBRARY GRADUATES: CATALYSTS FOR CHANGE

What new or enhanced skills are new graduates bringing to the workplace? What are their applications and what should we be doing to ensure that we gain the benefit? They may lack experience but they have much to share

with us and our libraries can be the better for it. A panel of students, recent graduates and educators will describe the most recent developments in library education that you should know about and should make sure you do not miss!

Convenor: *Brent Roe, York University.*

719 OPLA MTCC 201F

2:30 pm - 3:45 pm

UNDERSTANDING PROPERTY INSURANCE FOR YOUR LIBRARY

Barbra Anne Vaspori, Risk Management/Business Planning, Frank Cowan Company Ltd.

Many library directors and managers find the topic of insurance confusing and intimidating. How much property insurance is enough? How does one go about estimating replacement values on collections, furniture and struc-

tures? What standard clauses should be in place? A representative of Cowan Public Entity, the insurers of many public libraries and municipalities, will guide participants through these mysteries and provide advice on property insurance and risk management steps to protect your assets.

Convenor: *Lori Sims, Oakville Public Library.*

720 OLA See the box below.

This is a repeat of Session 410 from Thursday.

721 MTCC 201C

2:30 pm - 3:45 pm

NETWORK 2000 USERS' GROUP

Barbara Taylor, CEO, St. Marys Public Library, Chair.

720 OLA Board of Directors MTCC 202C

2:30 pm - 3:45 pm



THE REORGANIZATION OF THE OLA: THE SEARCH FOR A FLEXIBLE, ISSUE-DRIVEN ASSOCIATION

Liz Hoffman, Ryerson Polytechnic University, OLA President 2000; June-Elaine Wilson, Ministry of Transportation Library, OLA President 1999; Brian Bell, Oakville Public Library, OLA President 1998; Mike Ridley, University of Guelph, OLA Vice-President/President-Elect 2001.



For the last year, work has been proceeding on the development of a new structure for the Ontario Library Association that would bring together those working in and for libraries and those using library skill sets in locations other than those served by the OLA in the last 31 years into an organization that would build its strength from common interests, issues and learning needs and which would place less emphasis on a type of library's apparent uniqueness and ultimate separateness. This session explains the work to date and starts the broader dialogue with members about what works for them and what may not.



A repeat of Session #410.

FRIDAY, FEBRUARY 4
2:30 p.m.



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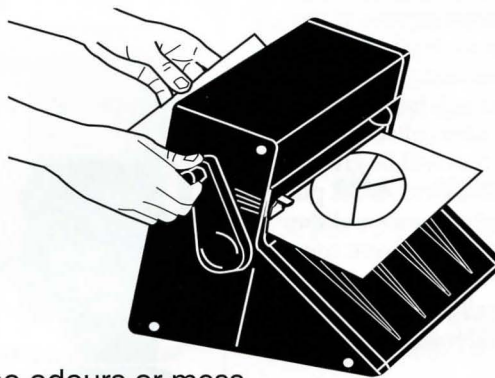
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3M Innovation

4:00 p.m.

Sessions 801-813

Sessions 001, 002, 704, 705, 710, 711, 713, 714 continue.

801 OSLA MTCC 201D

4:00 pm - 5:00 pm



A WINNING TEAM: THE PRINCIPAL AND THE TEACHER-LIBRARIAN

Pat Adams, Principal, Ingrid Berzins, Teacher-Librarian, Lydia Trull Public School, Kawartha-Pine Ridge District School Board.

Share the vision of a library without walls that works in spite of budget cuts and staffing restrictions. Find out about their collaborative strategies to create a dynamic school library program with the support of students, parents, teachers and administrators. Convenor: *Michelle Regina*, York Region Catholic District School Board.

802 OSLA MTCC 201A

4:00 pm - 5:15 pm

SCIENCE BEHIND THE NEWS

Kathryn Begin, Head of Library, Elmwood School, Ottawa-Carleton District School Board.

This project gives students an opportunity to relate the science they learn in class to the modern society in which they live. Convenor: *Susannah Ketchum*, Bishop Strachan School, Toronto.

803 OSLA MTCC 202C

4:00 pm - 5:15 pm

BUILDING AN INCLUSIVE LIBRARY

Lyndsay Moffat, Teacher-Librarian, Givins Shaw School, Toronto District School Board.

Is there a group of readers you have trouble finding books for? Learn how to build an inclusive library collection to meet the needs of diverse communities. In this session, numerous children's and young adult titles that can help you build an inclusive collection will be highlighted.

Convenor: *Katherine Shaw*, Miller's Grove Public School, Peel District School Board.

804 OSLA MTCC 203D

4:00 pm - 5:15 pm

"ADVOCACY ACTION" AND THE SECONDARY SCHOOL LIBRARY PROGRAM

Ann Hamilton, Retired Teacher-Librarian, Ottawa-Carleton District School Board.

Learn how to develop a team approach to an "Advocacy Action" plan for library programs in your district. Practical examples of how secondary teacher librarians showcased their talents in communication and curriculum leadership will be shared. Convenor: *Lynn Poth*, A.Y. Jackson Collegiate Institute, Toronto District School Board.

805 OSLA CP Ballroom B



Generously supported by Pegasus

4:00 pm - 5:15 pm

BOOKS FOR RELUCTANT READERS

Judy Sarick, President, The Children's Bookstore.

Get acquainted with exciting and interesting new books that even the reluctant reader will want – with tips on how to present those winning titles to keep the school buzzing with booktalk. Convenor: *Carol Koechlin*, Library Consultant, Toronto District School Board.

806 OCUA MTCC 206B

4:00 pm - 5:15 pm

VOLUNTEERS IN THE LIBRARY

Michele McBride-Roach, Co-ordinator of Community Services, *Julie Roberts*, Young Adult Librarian, Kitchener Public Library.

Issues of training and supervision must be considered before libraries can make full use of volunteers. With the curriculum requirement for secondary school students to participate in some volunteer activities libraries will become the choice of many and how we participate must be determined before the first volunteer arrives.

807 OLTA MTCC 206F

4:00 pm - 5:15 pm



THE ANIMALS AT THE TABLE

Audrey Lawrence, Director of Education, Canadian Association of Medical Radiation Technologists.

This interactive session will focus on how people typically interact at meetings, what motivates them to move forward, clam up, or engage in animalistic activities to achieve their ends. It will discuss why people have different styles of selecting information and making decisions, and will cover strategies for keeping meetings productive and satisfying for all the animals at the table.

Convenor: *Sheila Minogue-Calver*, Cumberland Public Library Board.

808 OLITA MTCC 202D

4:00 pm - 5:15 pm

**DISTANCE EDUCATION:
LIBRARY STRATEGIES**

Steve Schafer, Director, Library Services, Athabasca University; *Luke McWatters*, Chief Executive Officer, Digital Conceptualist, The EDEN Project Inc.

With the increasing presence of distance education in schools across Ontario and Canada, how do libraries prepare for the remote patron? What type of service and network strategies have been designed to meet the needs of distance education students? Find out how a few libraries have prepared for distance education, and what the problems and issues involved are in moving toward this new area of library service.

Convenor: *Donna Bourne-Tyson*, North Bay Public Library.

809 OLITA MTCC 206C & D

4:00 pm - 5:15 pm



WEB SEARCH ALERT

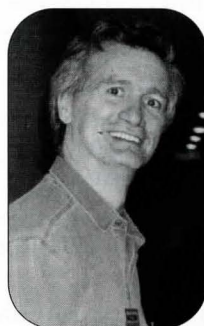
Gwen Harris, Information Consultant and Internet Specialist, Gwen Harris Information Services.

The choice of search tools on the Internet is constantly expanding. Portals give way to vertical portals, meta searchers compete with desktop search agents, specialty search engines have niche appeal. This session reviews the current search scene to identify the main types of search services and highlight the newest and the best.

Convenor: *Jill Nicholson*, Ajax Public Library.

810 OPLA MTCC 203A & B

4:00 pm - 5:15 pm



Sam Coghlan

**ONE PLACE TO GO:
GOVERNMENTS DISCOVER THE COMMUNITY LIBRARY**

Sam Coghlan, Chief Librarian, Oxford County Library; *George Stock*, Co-ordinator, Rural Resources

Partnership; *Sally Scherer*, Manager of Library Services, Municipality of Chatham-Kent; *Sheldon Parsons*, Commissioner of Community and Client Services, Municipality of Chatham-Kent.

Discuss the benefits to libraries, governments and taxpayers of library-governmental co-operation in service delivery and consider service delivery as a source of funding for public library sustainability. Examine practical considerations and issues such as workload, privacy, training, impact on library service, funding, promotion, evaluation and space requirements. This session provides an opportunity to re-define the role of the community library branch in the new millennium. Convenor: *Lori Sims*, Oakville Public Library.

811 OPLA MTCC 201C

4:00 pm - 5:15 pm



**LOOKING BACK TO THE FUTURE:
GENEALOGY FOR THE MILLENNIUM**

Susan Hoffman, Local History Librarian; *Geoffrey Cannon*, Information Services

Librarian, Halton Hills Public Library.

Discuss a successful partnership between a public library and an Ontario Genealogical Society branch. Examine fee-based genealogical research in a public library and receive an update on genealogical reference services and resources.

Convenor: *Alastair Neely*, London Public Library and OPLA President 2000.

812 OPLA/SDC MTCC 206A

4:00 pm - 5:15 pm



THE ONTARIO PUBLIC LIBRARY STRATEGIC PLAN MEETS THE 21ST CENTURY

Moderator: *Jane Horrocks*, Ontario Librarian Strategic

Plan Chair, and CEO, Richmond Hill Public Library.

The Ontario Public Library Strategic Plan, *One Place to Look*, is a decade old. Its forward-looking vision supported public library development very strongly throughout the '90s.

The Ontario Public Library Strategic Directions Council last year decided that it is time to develop a new plan that will take public libraries through the next decade. How will this be done? What are the issues? A panel of dynamic library leaders will discuss the challenges and opportunities that a new Plan will present. It will outline the progress being made to date in raising the funds necessary to carry the project out and summarize the preliminary work already under way.

Members of the Strategic Plan Administrative Group and of the Strategic Directions Council will participate.

813 OPLA MTCC 201F

4:00 pm - 5:15 pm

**CHILDREN'S RIGHTS
IN THE PUBLIC LIBRARY –
NOW WHAT?**

Sharon Wilson, Head of Children's Services, King Township Public Library, Chair, OLA Task Force on Children's Services, OPLA President; *Cindy Cooper*, Public Services Librarian, Halton Hills Public Library.

The Children's Rights in the Public Library is now one year old. Find out how libraries are using it to benefit their community/library. Find out how many have adopted it and how to advocate for it with your library board. Frequently asked questions and how to answer them.

Convenor: *Cindy Cooper*, Halton Hills Public Library.

814 Associate/OPLA MTCC 201E

4:00 pm - 5:15 pm

**CANADIAN CHILDREN'S BOOKS:
A SUCCESS FOR TEACHERS,
STUDENTS AND PUBLISHERS**

Kathryn Cole, Publisher, Stoddart Kids.

Understand the publishing process from manuscript to matching authors and illustrators to finished book. This publisher of many award-winning books will discuss how to use great Canadian children's books for language development, social studies and more.

Convenor: *Cathy Matyas*, Kitchener Public Library.

815 OPLA MTCC 205D

4:00 pm - 5:15 pm

**LIBRARIES AND THE CONNECTING
CANADIANS INITIATIVE**

The goal of the "Connecting Canadians" initiative is to make Canada the most connected nation in the world. Industry

Canada has a number of programs in place to meet this goal. These programs are built on six priorities:

- Canada On-Line
- Smart Communities
- Electronic Commerce
- Canadian Content On-Line
- Canadian Governments On-Line
- Connecting Canada to the World

Within the Canada On-Line priority, national access targets have been set to give all Canadians access to the Information Highway. This includes connecting all public schools and libraries; providing 250,000 computers for schools and libraries, and providing

public Internet sites in up to 10,000 rural, remote and urban locations. Recently the Community Access Programme (CAP) for urban centres was announced. Come and hear how your library can 'plug' into the programs available.

Convenor: *Karen Ketcheson*, Industry Canada Ontario Regional Office.

**ROOM LOCATIONS
MTCC**

**Metro Toronto Convention Centre
CP
Crowne Plaza Hotel**

5:15 p.m.

ANNUAL BUSINESS MEETINGS



**THE ONTARIO LIBRARY AND
INFORMATION TECHNOLOGY
ASSOCIATION**

**ANNUAL MEETING
MTCC 206C & D**

Presiding: *Art Rhyno*, 1999 President.

Immediately following the Meeting, there will be a reception for the winners of the OLITA Innovation Award, the CNIB's VisuNet and the Windsor Public Library's WERLnet Project.



**L'ASSOCIATION DES
BIBLIOTHÉCAIRES FRANCOPHONES
DE L'ONTARIO
LA RÉUNION ANNUELLE
CP Simcoe**

Présidant: *Yvon Léonard*, Président 1999.

Immediately following the Meeting, there will be a reception for the winner of Le Prix Micheline Persaud de l'ABFO, Mme Ginette Girard.

**FRIDAY, FEBRUARY 4
5:15 p.m.**

FRIDAY EVENING

Bendevvous

AT THE CN TOWER

A celebration of Ontario Libraries at 2000!

The OLA's Libraries Advance Ontario Task Force has a millennium project in which we can all take part. By the time you get to Super Conference 2000, you will have some idea of the projects and programs that will make the year 2000 special for us all. And tonight, the Libraries Advance Ontario Task Force has a party for us! It is our time to celebrate!

The reception at 6:00 p.m.

For two hours, the ground level of the CN Tower belongs to us! The reception is without cost to full conference and Friday delegates. The CN Tower has been redesigned by the same company that designed the University of Toronto's Information Commons, the site of last year's great evening event. It is a great venue, bottom to top.

The entertainment

There will be hors d'oeuvres and a glass of wine for everyone. And a cash bar if you want more. There are a variety of things to see and do, great upbeat live music by recording artist Pavlo and his group, and prizes. Libraries Advance Ontario has some ideas that will surprise and delight you. And then there is the company of friends you have found at Super Conference 2000!

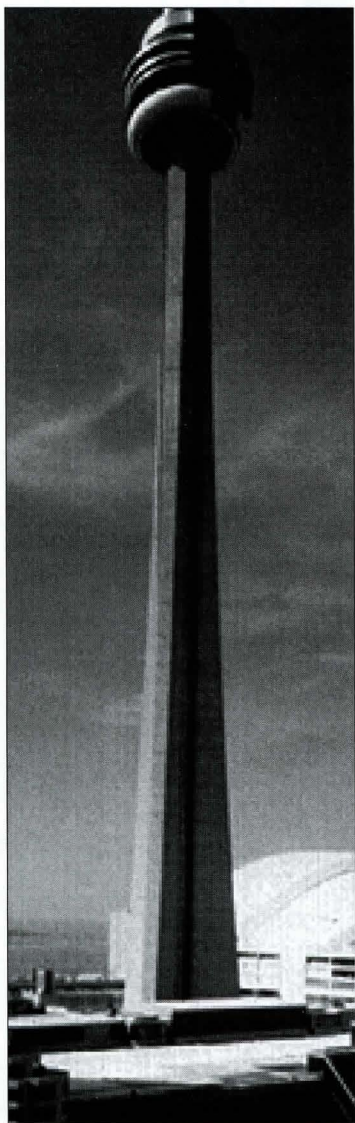
The ride to the top

It costs \$25 for an adult to ride to the Observation Deck but you get to do it free as part of the entertainment we are providing at this celebration. At OLA's Super Conference 2000, there is only the best for those who have made Ontario's libraries great!

And stay for a spectacular dinner at 8 p.m. unlike anything in Ontario!

For this spectacular meal overlooking Toronto at night, there is no sponsor but then there is probably no equal. Some tickets may be still available at the Registration Desk, but check early.

IT'S TIME TO TOAST THE NEW CENTURY!



FRIDAY, FEBRUARY 4
6:00 p.m. / 8:00 p.m.

Delivering a universe of research possibilities

Now you can take full advantage of the world's premier research databases — the ISI® citation databases — through the *Web of Science*™. This powerful Web-based solution unlocks remarkable searching capabilities and enables you to search further, faster, and more comprehensively than ever before.

Others may offer Web access. But none can match the power of the navigational and retrieval options made possible only through the links inherent in citation data. This ability to take a known, relevant paper or work and find other, more recent papers that cite it enables you to track developments backward and forward in time, and discover valuable research you may not otherwise have considered.

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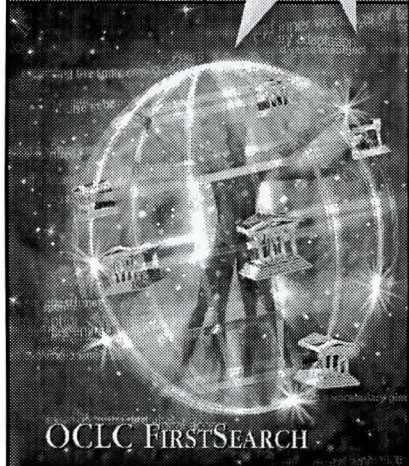
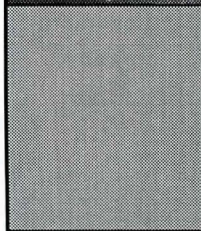
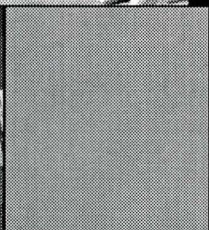
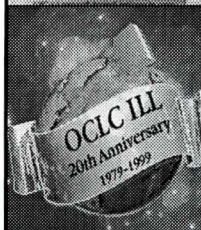
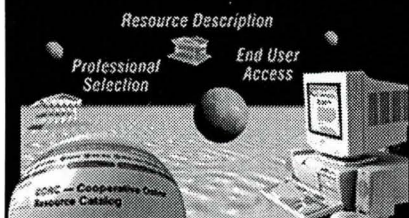
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at booth #830**



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Provide your users with streamlined access to full-text articles, your library's holdings, ILL and the collections of libraries worldwide with the OCLC FirstSearch service. Stop and see the new FirstSearch that offers access to full text from over 6,000 journals, including full images from over 2,000 titles.

Get materials to your users faster than ever before. The new OCLC CatExpress service is an easy-to-use, Web-based copy cataloging solution for small libraries and libraries in groups. By drawing on the richness, diversity and completeness of OCLC WorldCat, the world's largest online union catalog, you can easily perform routine copy cataloging tasks online.

Integrate resources under one Web interface. The OCLC SiteSearch suite lets your users find print and electronic resources in one place, with one search. See how new features can help you use the Web to create unique resources and tie them into your customized electronic library.

Stop by OCLC booth 520 to see product demonstrations and learn more about the OCLC services that libraries are using to deliver information to users.

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THE FRIENDS OF CANADIAN LIBRARIES
FRIENDS' DAY
at
SUPER CONFERENCE 2000

ALL DELEGATES ARE WELCOME TO
ATTEND THE PROGRAM OF
THE FRIENDS OF CANADIAN LIBRARIES

Sponsored by **RANDOM HOUSE CANADA**
with the support of the Ontario Library
Association, the Southern Ontario Library Service,
Grolier Educational, Watters Marketing, Packaging
Alternatives and The Library Depot.

9:00 am - 10:00 am OPENING SESSION

FUNDING AND GAMING IN ONTARIO MTCC 203A

Rob Lavery, Southern Ontario Library Service; *Tina Tucker*, Friends of the
Thunder Bay Public Library; *Lynne L. Bertolini*, Senior Manager, Gaming Policy
and Program Development, Alcohol and Gaming Commission.

Obtain the latest information on how Friends' groups and non-profit organizations
such as libraries and library foundations are regulated in Ontario. Hear Thunder Bay's
experience with trust agreements and learn more about the new Alcohol and Gaming
Commission's guidelines. See where you fit in.

10.30. - 11.45.a.m.

Two Concurrent Sessions. Choose one from:

■ **RUNNING A SUCCESSFUL BOOK SALE MTCC 203A**

Viola Poletes and *Grant McKillop*, Friends of the London Public Library.

■ **FRIENDS AND RELATIONS MTCC 203B**

Caroline Hallsworth, CEO, Sudbury Public Library; *Geoff Nie*, CEO, Ajax Public
Library; *Robert Hubsher*, CEO, Cornwall Public Library.

Explore the dynamics of successful relationships between Friends' Groups and
the library's CEO.

12 noon LUNCHEON **Crowne Plaza Kingsway Rm**

D'ARCY JENISH

is a senior writer at Maclean's. He is author of *Indian Fall*. (1999),
Canada on Ice (1998), *Money to Burn: Trudeau, Mulroney and the
Bankruptcy of Canada* (1996) and *The Stanley Cup: A Hundred Years
of Hockey* (1996).

2:00 pm - 3:30 pm

■ **ROUND TABLE DISCUSSIONS MTCC SIMCOE**

Topics include membership, fundraising, challenges for rural libraries,
definition of roles, etc.

The Friends program has been developed by the Friends of Canadian Libraries
Val Marshall, President, *Jami Van Haaften*, Vice-President.

2000 SATURDAY FEBRUARY 5

7:30 a.m.

ALL CONFERENCE BREAKFAST

Liz Hoffman, OLA President 2000
and the Association's Presidents 2000.

MTCC 201B

TRUSTEES' BREAKFAST

Robin Dunbar, OLTA President 2000.

MTCC 201F

\$12 per person

SEATS RESERVED AT THE PLENARY
FOR BREAKFAST TICKET HOLDERS

9:00 a.m.

A SUPER CONFERENCE SPECIAL EVENT

FOR ALL
DELEGATES

Plenary
Session
900

MTCC
Bassett Theatre

DAVID SUZUKI

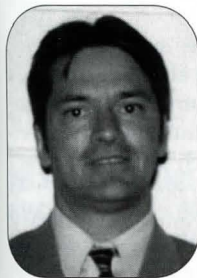
prolific, prodigious producer of books,
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articles on nature, the environment, and
the human spirit. A massively honoured
and honourable Canadian in our midst.

SATURDAY, FEBRUARY 5
7:30 a.m. / 9:00 a.m.

10:30 a.m.

Sessions 1001-1019

1001 ABFO CP Wentworth
10:30 am - Noon



LE SERVICE À LA CLIENTELE EN BIBLIOTHÈQUE: UN MUST

Benoît Ferland,
Directeur de la
Bibliothèque
publique de
Hawkesbury.

Une démarche simple et pratique, appliquée par le présentateur dans son milieu, démontrera l'importance de s'assurer de la qualité du service à la clientèle en bibliothèque. Présidente d'atelier: Olga Beaulieu, Présidente 1998, Université de Sudbury.

1002 OCLC MTCC 206A
10:30 am - 11:45 am

ONGOING DEVELOPMENTS IN AACR2
Margaret Stewart, Chief, Standards and Support, National Library of Canada.

Implementation of the recommendations emanating from the International Conference on the Principles and Future Development of AACR held in Toronto, October, 1997, is well on its way to becoming a reality. During the conference, basic principles underlying AACR were challenged. Have internet resources made the concept of cataloguing the item in hand obsolete? Should AACR be rewritten? How can the rules be changed to accommodate the description of ongoing web sites and databases? An overview of the rule revision process and how one can contribute to the process will also be featured.

1003 OSLA MTCC 202A
10:30 am - 11:45 am



Jane Moore

INQUIRY AND RESEARCH WITHIN THE GRADE 8 HISTORY CURRICULUM

*Gayle Reid and
Jane Moore,*
Library
Information
Services,
Branksome Hall
Senior School Library, Toronto.

This session will begin with the Grade 8 History course profile unit on Confederation and will outline a broad range of teaching/learning activities focusing on inquiry and research skills and the use of appropriate information technology from the OSLA's *Information Studies, K-12* curriculum. Appropriate assessment strategies and resources will be included. Convenor: *Sandra Nemenyi,* Rockcliffe Middle School, Toronto District School Board.

1004 OSLA MTCC 202B
10:30 am - Noon

LITERATURE STUDY USING INTERNET CONFERENCING

Gert Rosenau, Instructional Facilitator, Computers in Education.

The bookclub is an internet e-mail conference which promotes literature study across grades and location (Jr.-Int.-Sr. levels). It is a five week, three times a week internet project which addresses several Information Technology (OSLA) expectations. Use technology to explore information, collaborate with others, test ideas and present findings. Use conference rooms, netscape and the Internet to motivate your students to study

authors and literature. Convenor: *Joan Bowness,* Durham District School Board.

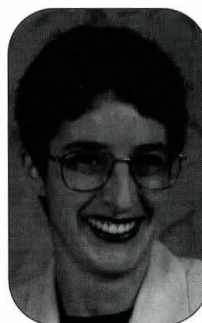
1005 OSLA MTCC 205B
Hands-on Computer Session
10:30 am - Noon

INTEGRATE ClarisWorks INTO YOUR CURRICULUM

Leslie Waters, Computer Teacher, Toronto District School Board.

A variety of projects produced on ClarisWorks by students in elementary schools will demonstrate how ClarisWorks can be used effectively in the classroom to enhance the mathematics, language and social studies curricula. Hands-on use of this Ministry licensed integrated package will be a major part of the session. Convenor: *Janette Johnston,* Kirby Centennial School, Kawartha-Pine Ridge District School Board.

1006 OSLA MTCC 202C
10:30 am - 11:45 am



Diana Maliszewski

MANY VOICES: MULTI-CULTURAL AND MULTI-LINGUAL PERSPECTIVES ON SCHOOL LIBRARIES

Diana Maliszewski,
Teacher-Librarian
Lynette Spence,
Principal, Toronto
District School
Board.

Does your library collection reflect the diversity of your school community? How many books do you circulate containing a language other than English? Lynette and Diana will present a philosophy of inclus for library programming and acquisitions. They

SATURDAY, FEBRUARY 5
10:30 a.m.

will also provide practical ideas and resources.

Convenor: *Val Waldman*, Forest Hill Collegiate Institute, Toronto District School Board.

1007 OSLA CP Simcoe

10:30 am - 11:45 am

YNN AND THE COMMODIFICATION OF ONTARIO'S CLASSROOMS

Chris M. Worsnop, Freelance Consultant in Media Education, President, Wright Communications.

Like skinning rabbits, there are many ways of turning public education over to private interests. The Youth News Network (YNN) proposes to sell your students as a captive audience to international advertisers. When they come knocking at your school door, there are a few things you should know in advance, before you accept the bribes YNN will offer you.

Convenor: *Marion Lord*, Weston Collegiate Institute, Toronto District School Board.

1008 OSLA MTCC 206F

10:30 am - 11:45 am

INFORMATION STUDIES AND THE SECONDARY SCHOOL CURRICULUM

Sya Van Geest, OSLA President 2000.

How can teacher-librarians use the four-stage inquiry-research process outlined in OSLA's *Information Studies* document to implement subject curriculum? This workshop shares sample units that link subject curriculum expectations with information studies expectations. Each unit includes a culminating task, subtasks, practical student supports for each research stage, and assessment and evaluation strategies including rubrics. This is a repeat of Session #511 on Friday.

Convenor: *Linsey Hammond*, John McCrae Secondary School, Ottawa-Carleton District School Board.



Sandra Hughes, Learning Resource Teacher, Enrichment, Farringdon Hill Enrichment Centre.

Learn an effective strategy for implementing "Information Studies: K - OAC" at the elementary school level. Discover the design implementation and results of an interactive website used to support the research process. Recommended resources and tips for success will be provided.

Convenor: *Marilyn Willis*, Russell D. Barber School, Peel District School Board.

1010 OLITA MTCC

10:30 am - Noon

THE Y2K BUG: A LOOK BACK

Mike Robinson, Senior Technical Partner, pragMagic Inc.

This session marks a pause in the post-Y2K era and looks back to see what lessons can be gleaned from the millennium turnover. What was expected? What was not?

Convenor: *Janice Hayes*, The Bibliocentre, Centennial College.

ROOM LOCATIONS

MTCC
Metro Toronto Convention Centre
CP
Crowne Plaza Hotel

1009 OSLA

MTCC 203D

10:30 - 11:45 am

IMPLEMENTING INFORMATION STUDIES, K-12 WITH AN INTERACTIVE WEB SITE

1011 OLITA MTCC 206E

10:30 am - Noon

TECHNOLOGY AND NATIVE ISSUES

Larry Sanders, Senior Communications Advisor, Human Resources Development Canada, Regina.

Some say technologies such as the Internet are bringing about a world with no barriers to information, particularly for those communities traditionally dispossessed such as remote First Nations. But the gap between the information "haves" and "have-nots" is actually widening -- in part because there is no universal access strategy built into the telecommunications policy framework of Canada. Come hear an author and a researcher for the First Nations organizations' submissions to the CRTC speak on the telecommuni-

cation policy challenges facing not only Canada's native communities, but all Canadians living outside large urban areas.

Convenor: *Ella-Fay Zalezsak*, Oakville Public Library.



1012

OLITA/OCULA/OPLA

MTCC 101

10:30 am - Noon

IMPLEMENTATION: THE DILEMMAS OF ROLLING OUT AN INFORMATION TECHNOLOGY STRATEGIC PLAN

Valerie Jackson Feinman, Co-ordinator of Library Instruction; former chair of the Faculty Senate Committee on Academic Information Technology and current chair of the Faculty Senate, Adelphi University, Garden City NY

While libraries have experienced a tremendous expansion of information

technology, the technology infrastructure that keeps all this working has not grown at the same pace. Join us to find out how to implement an IT strategic plan that will develop the technological infrastructure to meet user and staff needs in today's library environment. Convenor: *Cindy Poon*, Clarington Public Library.

1013 OPLA MTCC 206C

10:30 am - 11:45 am

TECHNOLOGY AND FAIRY TALES CAN COEXIST IN CHILDREN'S DEPARTMENT

Ilna Hitchcock, Children's Librarian, Hamilton Public Library.

Is there still a role for folk tales and fairy tales in the children's department? How do librarians use the new technology and still instill these stories into their programming? Learn how the new medium co-exists with the basics in Childrens programming. Convenor: *Stephan Hanns*, Welland Public Library.

1014 OLTA MTCC 205D

10:30 am - 11:45 am



COLLABORATING WITH MUNICIPAL COUNCIL

Harold Fursman, Councillor, Town of Hanover, Library Board trustee; *David Siegel*, Professor of Politics, Brock University.

Library boards and Municipal Councils operate in their own worlds. Each must understand the other's interests and concerns. Trustees sometimes have difficulty realizing that Councils do have other concerns. Councillors sometimes only see their

role as that of watchdog. How can the Board make its concerns the concerns of Council? Join municipal councillors, trustees and other experts to discuss how to work collaboratively and effectively with Council.

Convenor: *Robin Dunbar*, Huron County Public Library Board and OLTA President 2000.

1015 Friends of Canadian Libraries

MTCC 203A

10:30 am - 11:45 am

RUNNING A SUCCESSFUL BOOK SALE

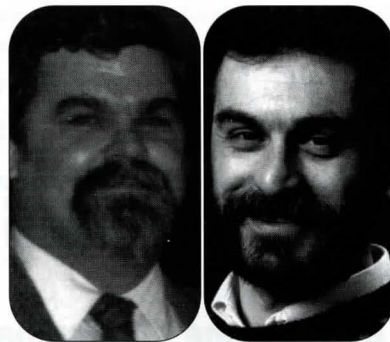
Viola Poletes and *Grant McKillop*, Friends of the London Public Library.

Convenor: *Val Marshall*, President, Friends of Canadian Libraries.

1016 Friends of Canadian Libraries

MTCC 203B

10:30 am - 11:45 am



FRIENDS AND RELATIONS

Caroline Hallsworth, CEO, Sudbury Public Library; *Geoff Nie*, CEO, Ajax Public Library; *Robert Hubsher*, CEO, Cornwall Public Library.

Explore the dynamics of successful relationships between Friends' Groups and the library's CEO. Convenor: *Jami Van Haaften*, Vice-President, Friends of Canadian Libraries.

1017 OLA/SOLS MTCC 202D

10:30 am - 11:45 am

DOCUMENTING "THE LIBRARY'S CONTRIBUTION TO YOUR COMMUNITY"

Wendy Newman, CEO, Brantford Public Library; *Beth Ross*, CEO, Huron County Library; *Marguerite Urban*, Huntsville Public Library; *Jane Van der Kraan*, Chair, Huntsville Public Library Board. Moderator: *Margaret Scratch*, Southern Ontario Library Service.

The Brantford, Huron County and Huntsville libraries approached using "The Library's Contribution to Your Community" from three very different perspectives. Each chose to gather evidence of different social and economic benefits delivered by the library and communicate them to different audiences. Come and hear what they wanted to document, how they did it and what they will do with the results. Convenor: *Lori Sims*, Oakville Public Library.

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books, materials by many
of this year's speakers and
books by the 2000 Silver
Birch and Red Maple
Award authors.

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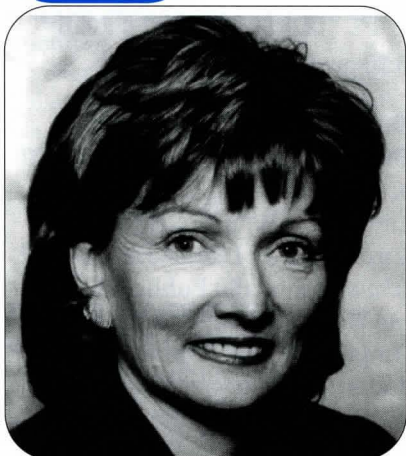
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p.m.**

**SATURDAY, FEBRUARY 5
10:30 a.m.**

12:00 noon

THE AWARD LUNCHEONS 2000

INCLUDED IN FULL CONFERENCE OR SATURDAY REGISTRATION



PUBLIC LIBRARY AWARDS LUNCHEON

MTCC 201

The Hon. Helen Johns

Minister of Citizenship, Culture and Recreation
Awards to be given:

- James Bain Medallion to the Outstanding trustee
- W.J. Robertson Medallion to the Outstanding public librarian
- Minister's Award for Innovation
- Angus Mowat Awards



SCHOOL LIBRARY AWARDS LUNCHEON

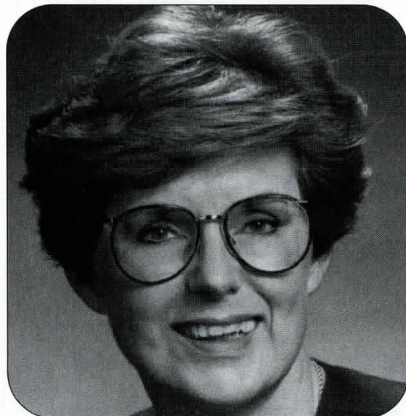
Crowne Plaza Ballroom

The Hon. Janet Ecker

Minister of Education

Awards to be given:

- Award of Excellence to the Outstanding school library program
- Distinguished School Administrator for Outstanding support of school libraries
- Award of Merit Outstanding practitioner



ACADEMIC LIBRARY AWARDS LUNCHEON

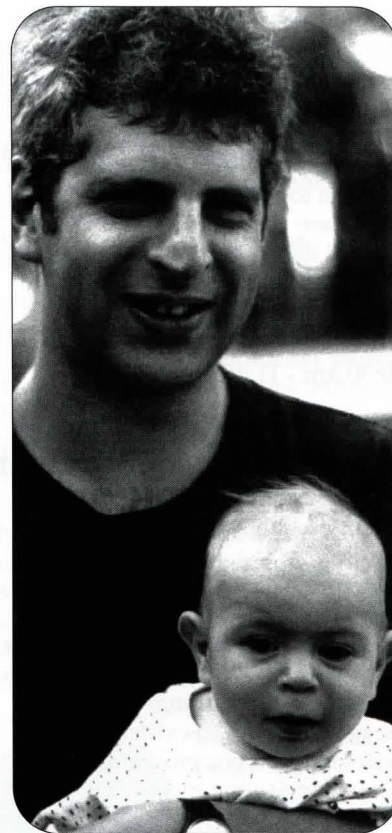
MTCC 206B &D

The Hon. Dianne Cunningham

Minister of Training, Colleges and Universities
(Not confirmed at time of writing. See the Super 2000 Daily Newspaper. for update.)

Awards to be given:

- OCULA Award Academic excellence in librarianship
- OLITA Award for Innovation



CHILDREN'S SERVICES AWARD LUNCHEON

CP Niagara Gary Clement
1999 winner

of the **Governor General's Award for Illustration,**

author of **The Great Poochini**

"I laughed, I barked."

Ezra Dogpound

Award to be given:

- Children's Services Award Distinguished career

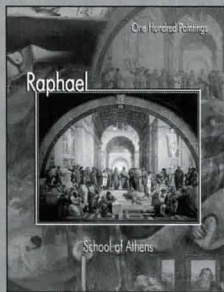
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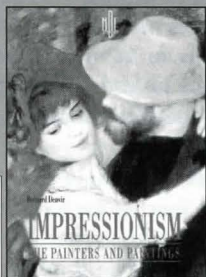
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- Can human cells be immortal?
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The 2000 SUPER SESSIONS

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2:00 pm - 4:30 pm

1101 OPLA MTCC 101
2:00 pm - 4:30 pm

1102 OLITA MTCC 202
2:00 pm - 4:30 pm

THE NATIONAL LIBRARY AND THE NATIONAL ARCHIVES OF CANADA: PERCEPTIONS AND POSSIBILITIES

Roch Carrier

National Librarian of Canada

Ian Wilson

National Archivist of Canada

The National Libraries of the United States, Great Britain, France, Italy, Japan are part of the cultural psyche of those countries. Can such an electric state of consciousness be raised in Canadians about their national heritage as it is embodied in the National Library and National Archives of Canada. Roch Carrier is one of our country's most prominent authors and Ian Wilson is Ontario's gift to Ottawa. In this conversation with them, we gain a sense of the possibilities and develop a feeling for our role in making hopes a reality. Convenor: Mike Ridley, University of Guelph.

LIBRARIES IN A LEARNING SOCIETY AND ECONOMY

Steve Cisler

Diane Bédard, Supervisor of Resource Centres, Windsor-Essex Catholic District School Board; *Doug Horne*, Reference Librarian, University of Guelph; *Rosemary Kavanagh*, Executive Director, CNIB Library for the Blind; *Kathy Scardellato*, Toronto Public Library Virtual Reference.

Steve Cisler has been at the forefront of technological innovation at Apple for over a decade. He has an interest not only in "the big picture" topics but in the human application of them. Libraries have a role to play in the learning society but also in the learning economy. He promises an interactive session that will be fun and informative – no Power Point, no infomercials, no reading of a paper but a conversation between equals about topics that are not so equal. A major coup for OLITA!

Convenor: Art Rhyno, University of Windsor, OLITA President 1999.

INTERDISCIPLINARY HABITS OF MIND

Debbie Abilock

Nueva School, San Francisco.

In *The Power of Mindful Learning*, Ellen Langer says that great performances, on the violin or in the workplace, transform technical skills into a unique, context-sensitive, one-of-a-kind experience. Skills must be learned as flexible strategies in which automaticity is not the goal. This Super Session focuses on the use of flexible thinking skills, or habits of mind, in student online investigations and participant Web development.

Debbie Abilock is winner of her school's first Teacher for Excellence Award, the ALA's Scribner Award and the California School Library Association's President's Award. In her current position as a member of AASL's Teaching for Learning Task Force (1998-) and co-editor of *Knowledge Quest* (1997-), she is working to reconceptualize the mission of school libraries in student learning. She has accepted appointments to the School Library Advisory Group of PacBell's Education First, the Hewlett Foundation's Advisory Board for the National Digital Library and the Noyce Foundation's Literacy Initiative.

Convenor: Cathi Gibson, Toronto District School Board.

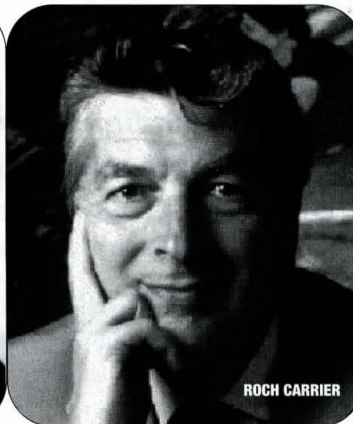
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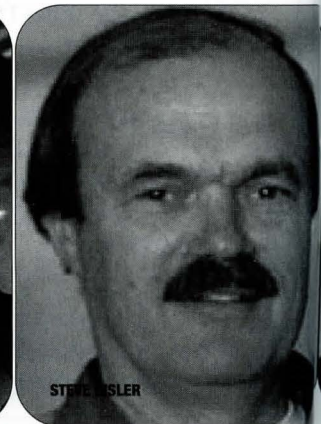
DEBBIE ABILOCK



JO BRYANT



ROCH CARRIER



STEVE CISLER

1104 **OCULA** MTCC 206F
2:00 pm - 4:30 pm

CREATING NON-DEFENSIVE ORGANIZATIONS: A CALL FOR HOPE IN THE NEW DECADE

Kathryn Deiss

Senior Program Officer for Training and Leadership Development, Office of Management Services, Association of Research Libraries.

This session seeks to develop some keys to the problem of organizational defenses -- those behaviors that inhibit risk-taking, innovation and ease within the current environment. Through looking at some theories and concepts in the field of organizational development, the presenter will engage the group in thinking about how organizations might free themselves of what are thought to be endemic organizational flaws, but over which individuals and organizations may have power. The focus is on how organizations and individuals can help change their responses in order to achieve what they wish to achieve.

Convenor: Linda Cracknell, Wilfrid Laurier University.

1105 **OLTA** MTCC 203BD
2:00 pm - 4:30 pm



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FUTURE LEADERSHIP IN PUBLIC LIBRARIES

Jo Bryant

City Librarian, Toronto Public Library

Ken Haycock

Director, School of Library, Archival and Information Studies, The University of British Columbia

Susan Lawson

Senior Analyst, Risk and Control, Internal Audit Services

Gloria Leckie

Associate Professor, Graduate Program in Library and Information Science, Faculty of Information and Media Studies, University of Western Ontario

What new and different qualities will public libraries need from their CEOs in the future? Are library schools and boards training and supporting new library and information specialists to meet present and future demands? How can tomorrow's public library leaders be identified? A panel of practitioners, educators and trustees assess the expectations, risks and challenges facing today's CEOs and brainstorm for the future.

Convenor: Norma Gibson-Macdonald, Burlington Public Library Board.

4:30 p.m.

MTCC 206BD

THE SUPER CONFERENCE CLOSING RECEPTION in honour of Marianne Scott



Dr. Marianne Scott, National Librarian since 1984, retired in September. Under her leadership, the National Library gained international respect for its work in developing standards. Other accomplishments include the strengthening of relationships between the National Library and the library community, the development of AMICUS, and a CD-ROM edition of the national bibliography, Canadiana.

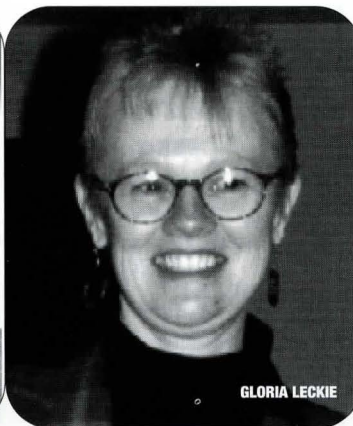
Hosts for this occasion are the OLA Board of Directors led by Liz Hoffman, OLA President 2000.



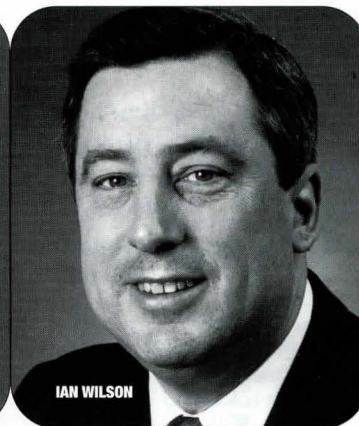
KATHRYN DEISS



KEN HAYCOCK



GLORIA LECKIE



IAN WILSON

SATURDAY, FEBRUARY 5
2:00 p.m.

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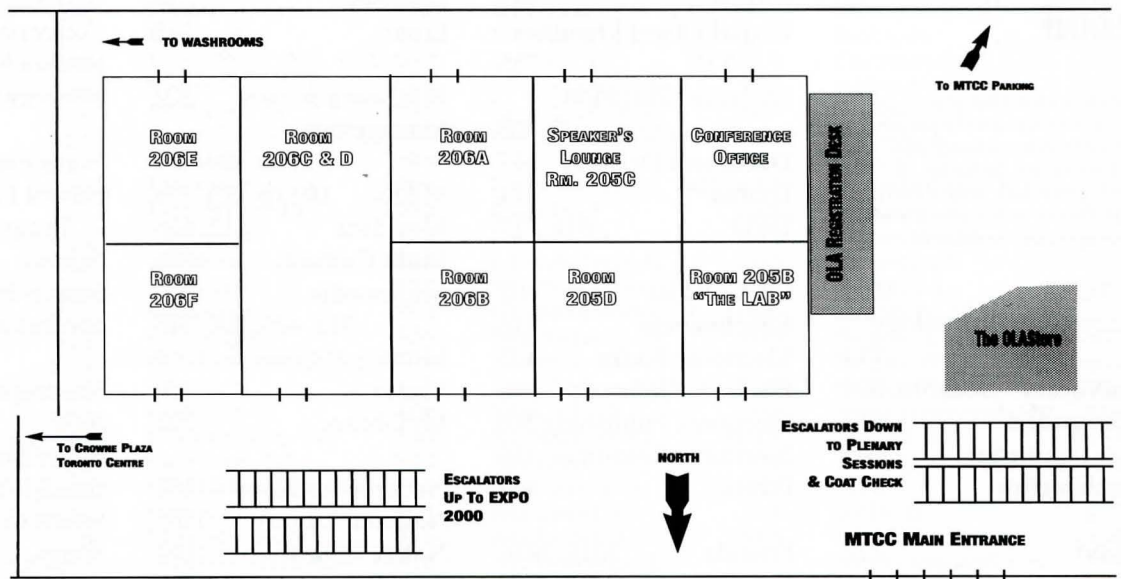
**A SELECTED
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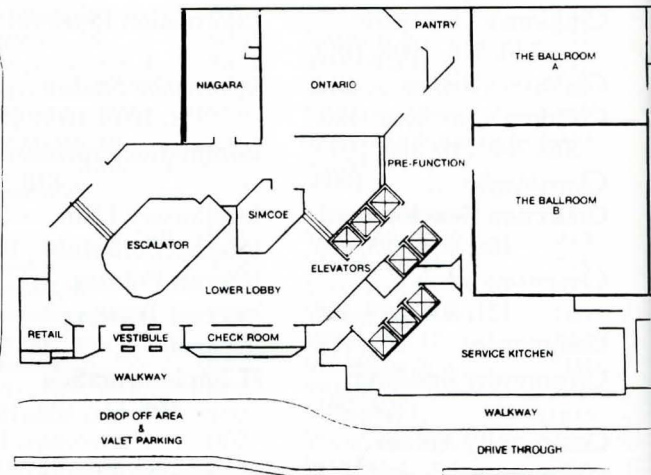
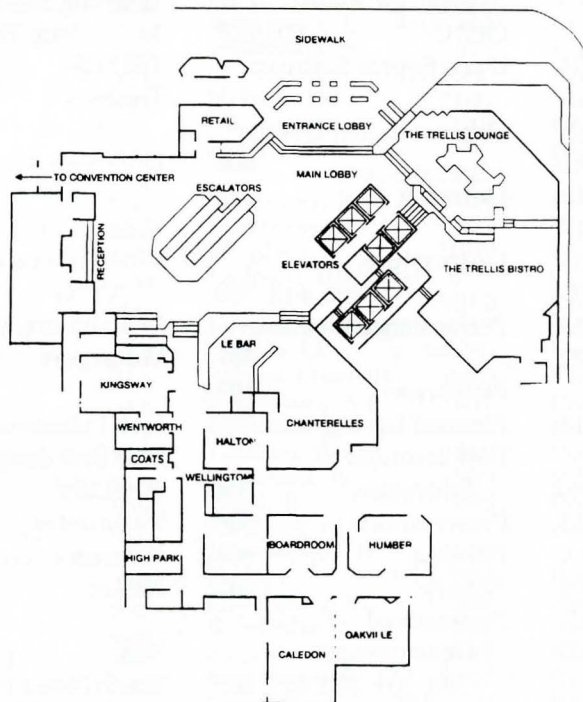
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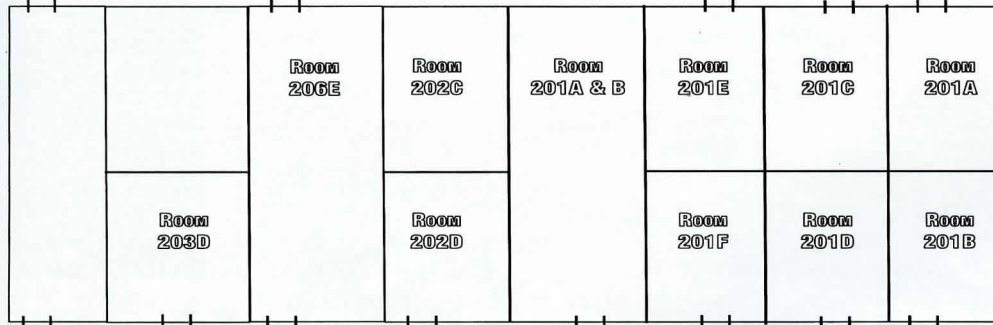
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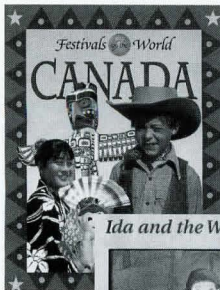
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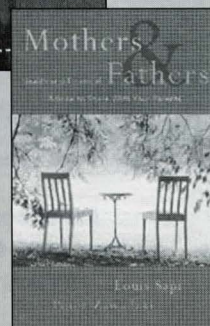
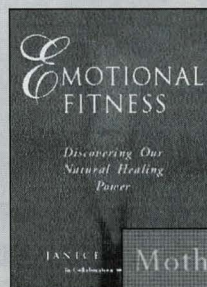
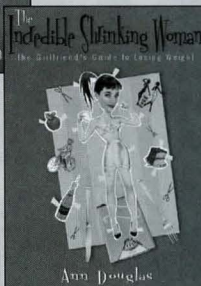
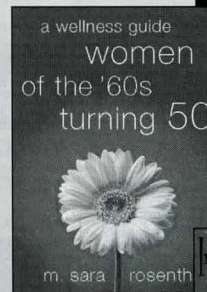
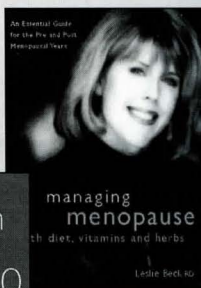
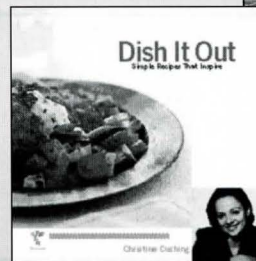
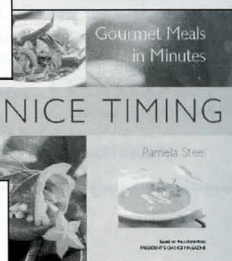
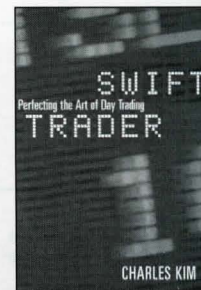
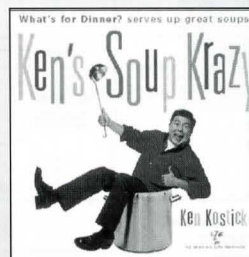
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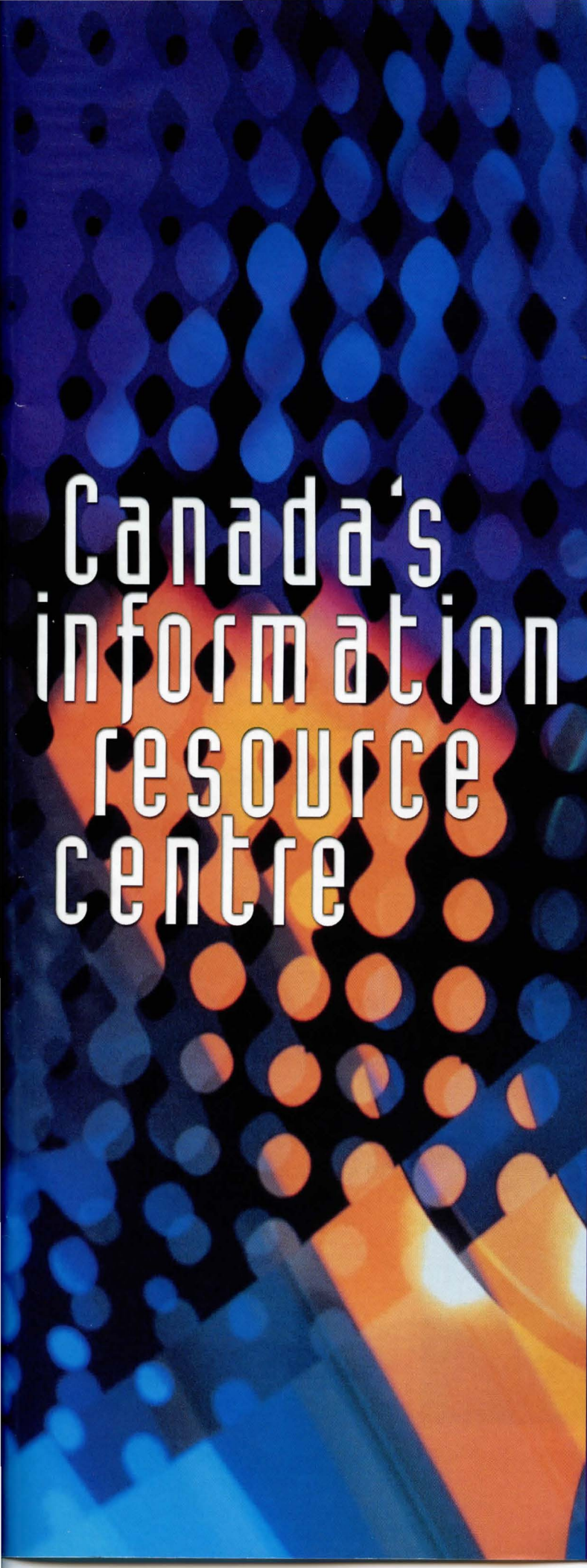
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