

308 OPLA MTCC Rm 205D
2:15 pm-3:30 pm

DESIGNING HEALTHY AND EFFICIENT SERVICE DESKS

Elaine Bird, Director of Operations, Pickering Public Library; *Margaret Gatt*, Branch and Special Needs Supervisor, Oakville Public Library.

Hear from other librarians who have met the challenge of designing circulation desks and other public service points with a view to improving efficiency while minimizing the potential for costly repetitive strain injuries.

Convenor: *Margie Singleton*, Clarington Public Library.

309 OPLA MTCC Rm 104A
A SPECIAL DOUBLE SESSION
2:15 pm-5:00 pm

STRATEGIC THINKING: A MEANS OF INNOVATION

Dr. Min Basadur, Founder and President, Centre for Research in Applied Creativity, faculty member, Faculty of Business, McMaster University.

"Change is the only constant." How does a manager, a board, or a team make good decisions in an environment in constant flux. Traditional models for planning seem inadequate. *Dr. Basadur*, author of "The Power of Innovation", knows that people in organizations can learn to think more innovatively and strategically, and that organizations can plan to become more innovative. This experiential presentation will show you how to tap into a massive organizational resource by leveraging the creative thinking of every individual in your library.

Convenor: *Lori Sims*, Lincoln Public Library.



Laura Higginson

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OPLA
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ELECTRONIC RESOURCES FOR JOB SEEKERS

Laura Higginson, Business Librarian, Mississauga Library System.

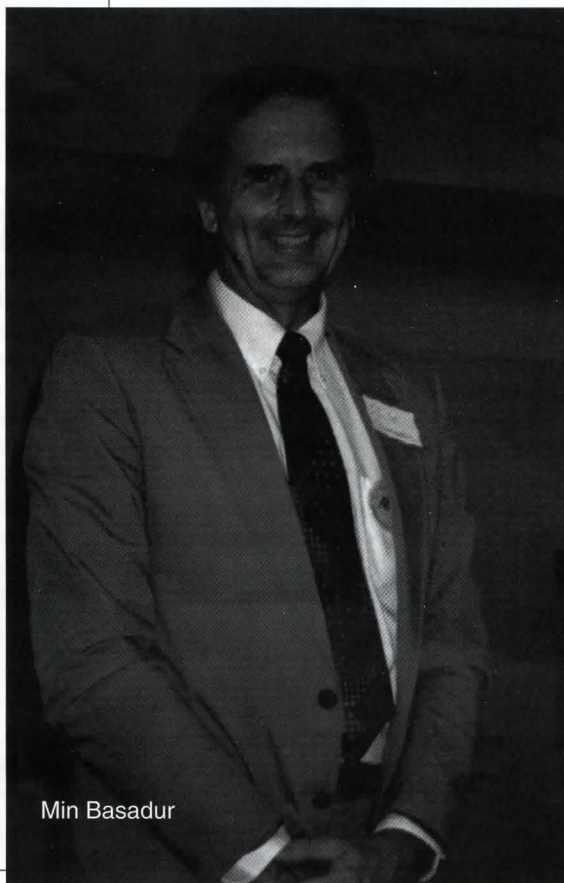
Many people turn to the public library for help in finding employment. A multitude of job-related resources on the internet or in CD-ROM format are highlighted.

311 OPLA CP Ontario
2:15 pm-3:30 pm

THE LIBRARY'S CONTRIBUTION TO YOUR COMMUNITY: AN UPDATE

Jim Morgenstern, DMA Planning & Management Services; *Margaret Scratch*, Southern Ontario Library Service.

Libraries must justify their funding



Min Basadur

and be accountable to their communities. Get practical advice on compiling defensible data on the social and economic benefits of library services. Tips for the identification of appropriate performance measures in your library, and ideas for their use in planning and managing services are provided. Based on the SOLS resource manual of the same name. Convenor: *Catherine Presant*, Clarington Public Library.

312 OSLA MTCC Rm 202A
2:15 pm-3:30 pm

BOOKMARK LIBRARIES: QUICK ACCESS FOR RESEARCH

Judy Campbell, Hespeler Public School, and *Joyce Preston*, John Darling Public School, Waterloo Region District School Board.

Use bookmark libraries on diskette to click and go to internet sites on the topic being researched. Learn how to make and distribute collections of URLs for course themes and units of study using software such as Claris Home Page and Netscape.

313 OSLA MTCC Rm 206C
A SPECIAL DOUBLE SESSION
2:15 pm-5:00 pm

THE VIRTUAL LIBRARY FROM BOOKS TO BOOKMARKS

Mark Kaminski, OSLA President 1998, David & Mary Thomson Collegiate Institute, Toronto District School Board; *Brian Bell*, Oakville Public Library; *Marla Miller*, University of Toronto; *Leslie Chan*, University of Toronto; *Gail Dykstra*, Micromedia; *Dennis Ablett*, Electric Library Canada; *Esther Rosenfeld*, Toronto District School Board; *Eric Robbins*, Peel District School Board; *Diane Bédard*, Windsor-Essex Catholic District School Board.

Explore the concept of the virtual library as it is being developed in Ontario school libraries. Some leading edge teacher-librarians describe how they have adapted their libraries to make use of on-line resources. Internet vendors provide a sense of how inter-