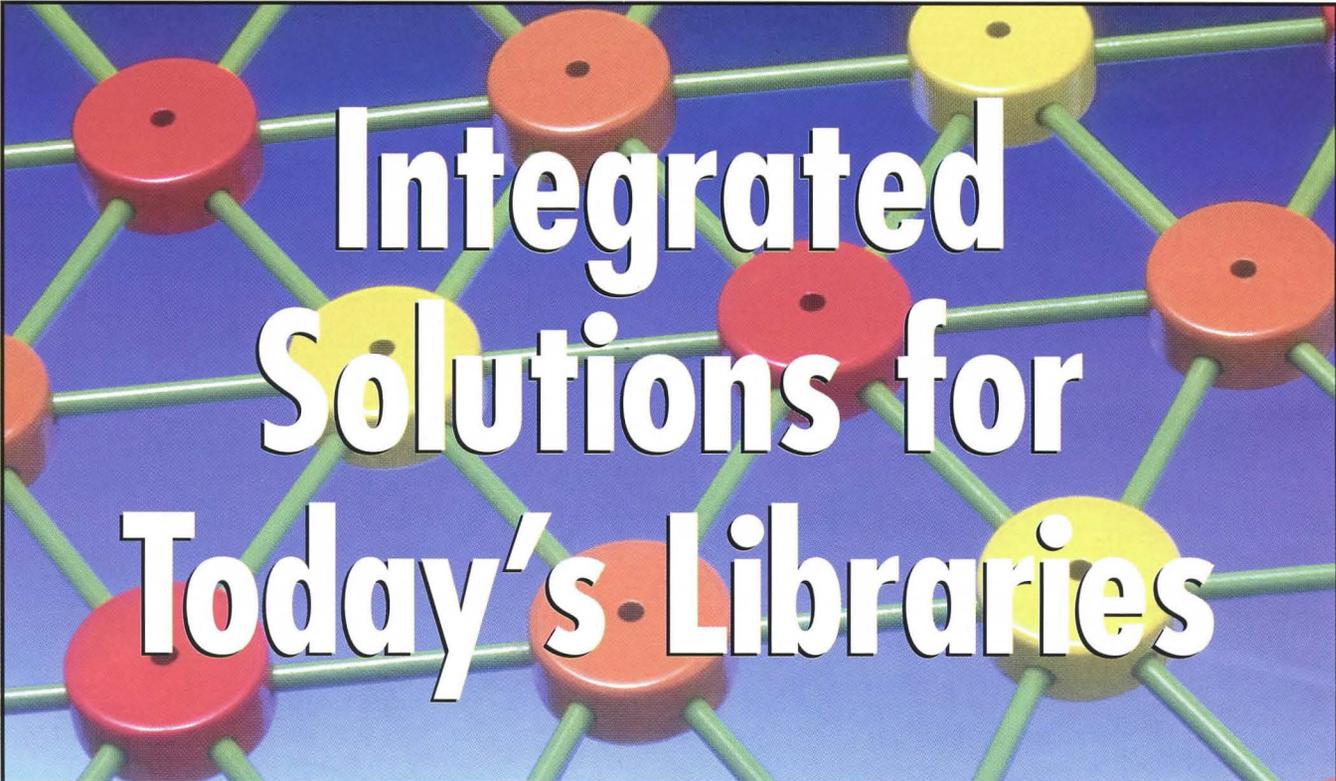




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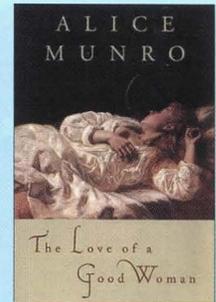
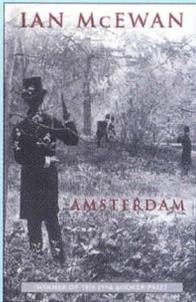
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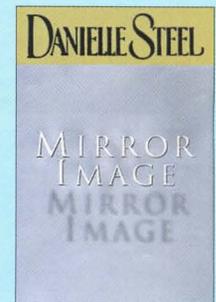
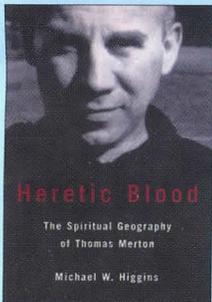
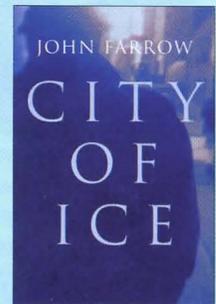
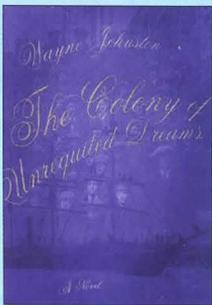


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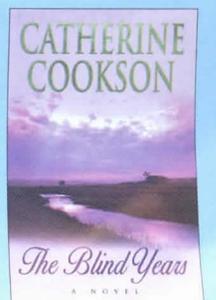
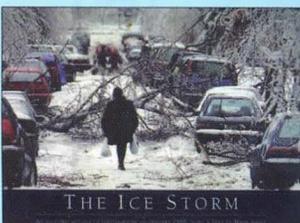
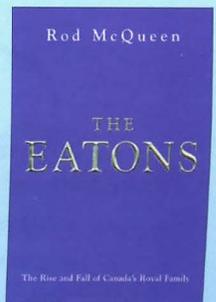
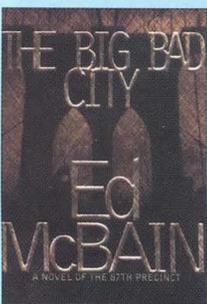
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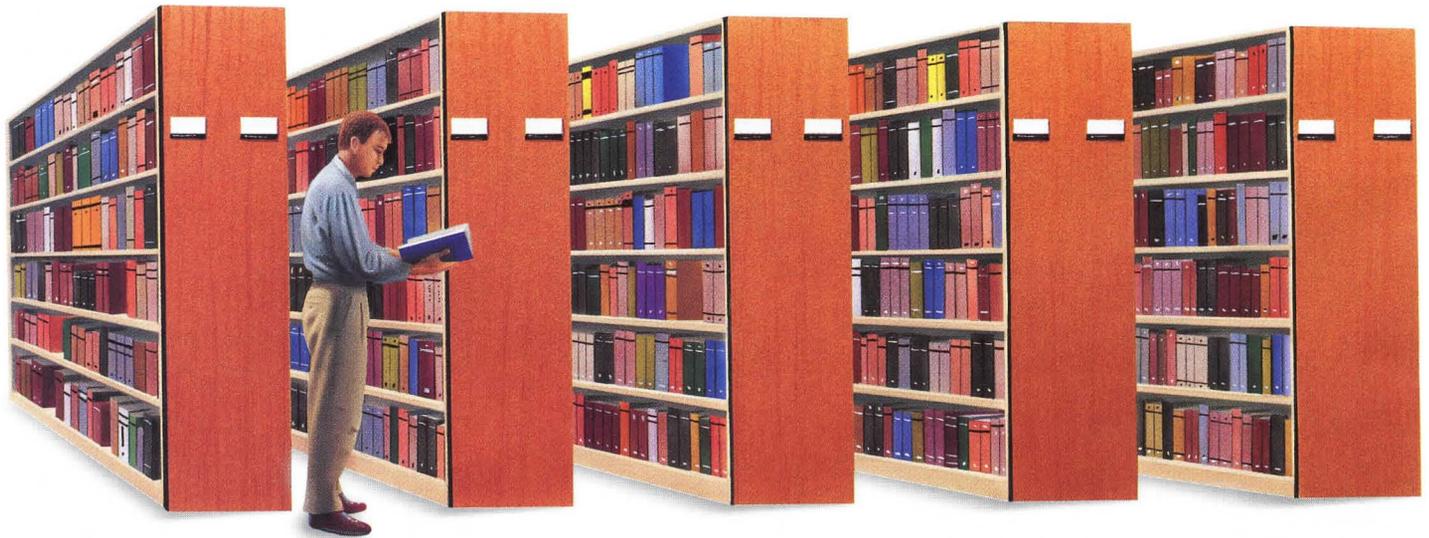
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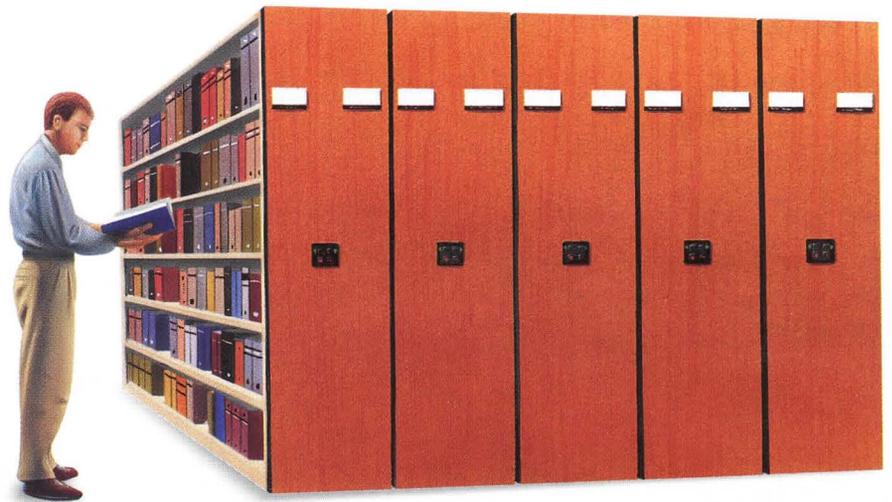
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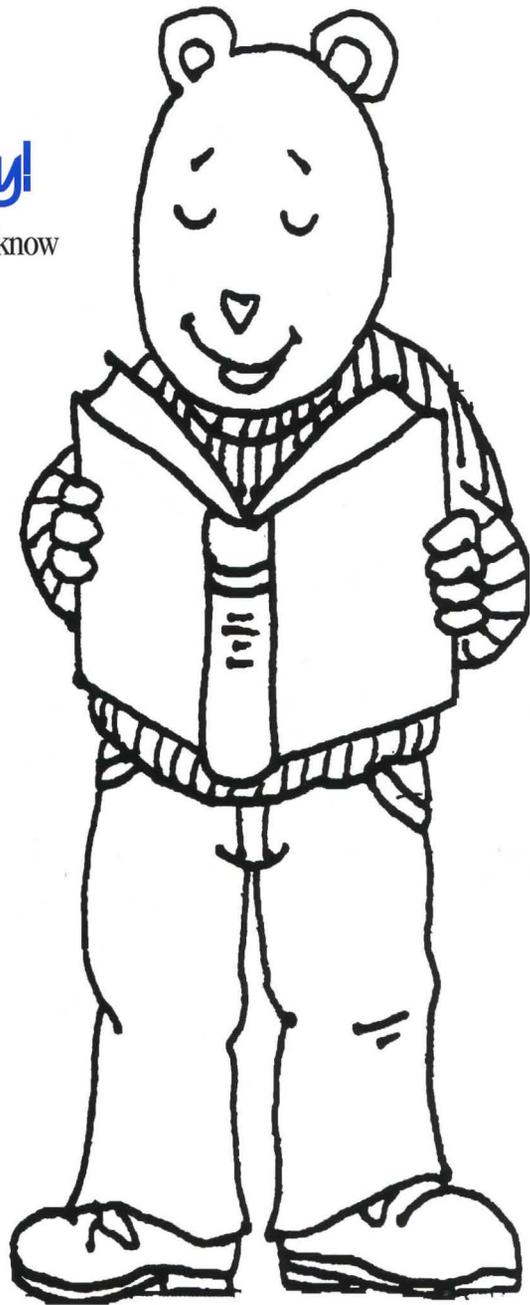
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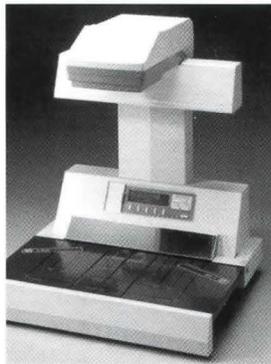


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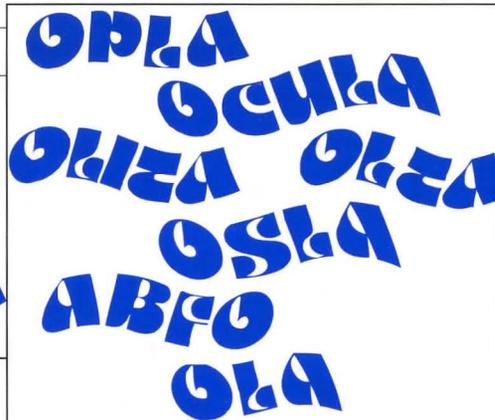


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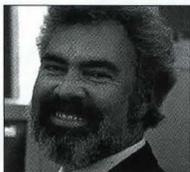
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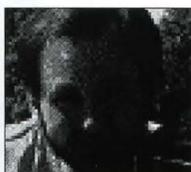
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OLA's 99th Year and Counting!

We are now beginning the final countdown to the Year 2000 and to the new millennium in 2001. Significantly, the Ontario Library Association is also making plans to mark its 100th Anniversary from October 2000 to October 2001. If there was ever a year to break with some old traditions and look ahead with anticipation, this is the year!

It has been traditional to refer to a conference as somehow being the personal creation of the President in a given year. I'd like to set the record straight for 1999. The stars of this year's conference are your peers across the Association who have devoted thousands of volunteer hours working for you to prepare Super Conference '99. And the two brightest stars fixed high in this firmament are this year's conference co-ordinators, Brent Roe of York University and Anne Murphy of Mississauga Library System.

At the beginning of this year, I challenged the planning team to seek your ideas, listen carefully to your input and to feel totally free to reinvent this year's conference. You have only to read the program to see that they've injected exciting format changes – the new CyberLab being organized by OLITA, the new Super Session events on Saturday, Friday night's gala dinner and reception hosted by the University of Toronto, a sensitively varied mix of lengths and formats for workshops, to name but a few.

They have created exciting and topical session streams, pulled together a star-studded line-up of speakers and assembled one of the largest vendor exhibits in Canadian library history!

I'm proud of the hard work that our many volunteers have invested in making this such an exceptional program. I thank all of the Presidents of 1998 who worked with their brilliant team of organizers and encouraged this new process.

Our new President June Wilson and her team of 1999 Presidents now begin the work of the 99th year of the Ontario Library Association and of the last momentous year of this century. They welcome your participation in this landmark year and look forward to receiving your comments and ideas for Super Conference 2000!

Again, welcome and enjoy the wonderful program that your peers have assembled for your revelation, inspiration and enjoyment.

For the 1998 OLA Board of Directors,

Brian Bell,
OLA President.



Super Conference '99 Co-Ordinators

BRENT ROE, York University
ANNE MURPHY, Mississauga Library System



Ontario College and University Library Association

JANET KAUFMAN, University of Guelph
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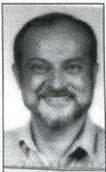
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CATHI GIBSON, Toronto District School Board
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Super Conference Special Programs

SAM KALB, Queen's University; BETH MARTIN, Mississauga Library System (OLA Career Centre); MARGARET SCRATCH, Southern Ontario Library Service (The Library Doctor Is In); TONY HORAVA, University of Ottawa; MARJATTA ASU, Ontario Library Service - North (EXPO '99 Theatre)

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Notes & Reminders '99

REGISTRATION DESK HOURS

Wednesday	4:00 pm to 9:00 pm	Convention Centre only
Thursday	7:00 am to 5:00 pm	Includes Badge Express in Hotel
Friday	7:00 am to 5:00 pm	Includes Badge Express in Hotel
Saturday	8:00 am to 12 noon	Convention Centre only

Your receipt is part of the sheet with your badge. If you require a receipt, do not throw your badge away. Speaker registration is in Room A203C.

EXPO '99 HOURS

Thursday	10 am to 3:30 pm
Friday	10 am to 2:30 pm

- The most companies exhibiting for librarians anywhere in Canada
- Over 2500 identifiable new products to check out!
- Fill out your Passport to Prizes
- The OLA 1999 Building Awards Competition Display
- Stations for checking e-mail
- See Career Centre, Expo Theatre and One-on-One below for more.

AccessOLA

OLA's web site has been redesigned to become a direct member service. It includes a regular news feature and a number of other up-to-date features. The new web site will be launched at the Gala Opening Breakfast on Thursday, January 21, 1999. The new web site address is: <<http://www.accessola.org>>.

AWARDS

The OLA Award for Distinguished Service will be given at the Thursday morning plenary session. All other Awards are given at the luncheons on Saturday, January 23, 1999.

Education award luncheon:
OCULA, OSLA, OLITA awards.

Public library award luncheon:
OPLA, OLTA, Government awards.

Children's award luncheon:
Children's Services award.
The OLA Library Building Award

Award winners will be available on Thursday and Friday in the OLA activity area on the Expo '99 floor. Meet them. Congratulate them. Find out more about what they did. A schedule appears on pp. 20 and 51.

BADGES AND RECEIPTS

Your badge is your official receipt. The badge must be worn at all Super Conference events and at Expo '99

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CAREER CENTRE

OLA's Career Centre at EXPO '99 is a combination of presentations, activities and handouts. Noon hour mini-sessions look at a variety of interesting career-related considerations. See pp. 20 and 51 for session details.

Employers with positions to post are invited to use the message board in the Career Centre. Enquire about the OLA Job Hotline and Job Hot Site while you are there. If you require interviewing space, please ask at the Centre.

EXPO '99 THEATRE

Twenty-minute demonstrations of recent products during the noon hour. A schedule is on pp. 20 and 51.

INFORMATION DESK

For general questions about events and conference program changes, please ask at the Information Desk located in the Front Street Lobby of the Metro Toronto Convention Centre by the OLA Store. *The Daily News* is another excellent source of up-to-the-minute information.

MEETING ROOM LIMITATIONS

The size of workshop session rooms have been chosen based on attendance indicators provided by delegates in pre-registration. Since delegates are not obligated to attend the sessions they indicate and since many do not

fill out this section of the registration form, some rooms may unexpectedly prove inadequate to the demand. Convenors are obliged to close sessions that exceed capacity. Delegates unable to get into a session should choose from the numerous other sessions available in most time slots.

ONE-ON-ONE CONSULTATION

"The Library Doctor Is In" at the OLA's activity area in EXPO '99. Staffed by librarians from public, school, academic libraries, you get fast answers, quick fixes, great referrals! No question is too large or too small, every question makes sense and nothing is too strange!

ONTARIO LIBRARY ASSOCIATION ACTIVITY AREA AT EXPO '99

If you have questions about your membership or about OLA programs and services, this is an excellent place to get answers. OLA Membership Coordinator Stephanie Parcher will be on hand to answer your questions. This is also the location for the Career Centre and our one-on-one consultation service.

THE OLA STORE

National Book Service operates the OLASTore for the OLA. OLA members pick the stock from the continent's leading professional publishers. The Store includes materials by Super Conference speakers, from the Silver Birch and Red Maple reading lists and from a host of other sources.

Thursday	8 am to 5:00 pm
Friday	8 am to 5:00 pm
Saturday	8 am to 2:00 pm

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SUPER CONFERENCE '99 Schedule-at-a-Glance

THURSDAY, JANUARY 21

From 7:15 am TICKET REQUIRED
GALA OPENING
NETWORKING BREAKFAST
 (p. 15)

8:45 am-10:00 am
SESSIONS 101-117
 (p. 15-17)

10:30 am-11:45 am
ALL CONFERENCE
SPECIAL EVENT 200
 LINDA McQUAIG
 (p. 19)

Thursday 10:00 am-3:30 pm / **Friday** 10:00 am-2:30 pm
EXPO '99
Canada's largest and best library trade show (p. 20, p.30 & p. 51)
 Expo Theatre • The Library Doctor Is In • Meet Your Award Winners
 The Library Building Awards Display • Career Centre • Café OLA

2:15 pm-3:30 pm
SESSIONS 301-321
 including six
 Special Double Sessions
 (p. 20 - 24)

3:45 pm-5:00 pm
SESSIONS 401-417
 Special Double Sessions continue
 (p. 26 - 29)
ANNUAL MEETING: OLTA

5:15 pm
ANNUAL MEETINGS
 OCULA, OPLA, OSLA (p. 29)

6:15 pm
RECEPTION: OCULA Award

Evening
RECEPTIONS:
The Exhibitors of EXPO '99

FRIDAY, JANUARY 22

From 7:15 am TICKET REQUIRED
THE SUNRISE BREAKFASTS

- Silver Birch Awards and Red Maple Award winners
- Cross Canada Check-up

 (p. 44)

8:45 am-10:00 am
SESSIONS 501-518
 including five
 Special Double Sessions
 continue (p. 44 - 48)

10:30 am-11:45 am
SESSIONS 601-615
 Special Double Sessions continue
 (p. 49 - 51)

2:30- pm-3:45 pm
SESSIONS 701-720
 including seven
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 (p. 54 - 57)

4:00 pm-5:15 pm
SESSIONS 801-813
 Special Double Sessions continue
 (p. 58 - 60)

5:15 pm
ANNUAL MEETING: OLITA
RÉUNION GÉNÉRALE ANNUELLE: ABFO
 OLA Children's Strategic Plan
 (p. 60)

Friday Dinner 7:00 pm / Robarts from 8:00 pm to 11:00 pm
LA RONDE: A GALA EVENING AT THE UNIVERSITY OF TORONTO

- Dinner at Hart House \$25 TICKET REQUIRED FOR THIS PART ONLY
- Programs, tours at Robarts Library & Faculty of Information Studies
- Receptions at Fisher Rare Book Library and FIS (p. 61)

SUPER SATURDAY, JAN. 23

From 8:00 am TICKET REQUIRED
SATURDAY BREAKFASTS

- General Breakfast
- OLTA Breakfast

 (p. 62)

8:45 am-10:00 am
SESSIONS 901-907
 (p. 63)
 9:00 am-10:00 am
ALL CONFERENCE
SPECIAL EVENT 900
 PAMELA WALLIN (p. 62)

10:30 am-11:45 am
SESSIONS 1001-1018
 (p. 64 - 66)

Noon-1:45 pm COMPLIMENTARY
AWARD LUNCHEONS (p. 67)

- PUBLIC LIBRARIES
- EDUCATION LIBRARIES
- PETER SIS
- Friends of Libraries

2:00 pm-4:30 pm
SUPER SESSIONS 1101-1106
 (p. 68 - 69)
 2:00 pm-3:15 pm
SESSIONS 1107-1109 (p. 71)

3:30 pm-4:45 pm
SESSION 1201
 (p. 71)

4:30 pm-5:30 pm
ALL CONFERENCE
CLOSING RECEPTION
 (p. 71)

1999

Thursday January 21

Welcome
to the
Ontario
Library
Association's

**SUPER
CONFERENCE
1999**

Canada's
most valued,
most
attended
library event!

From
7:15 a.m.

Breakfast

A GALA OPENING NETWORKING BREAKFAST CP Ontario Room

Meet your friends, compare notes about the sessions you plan to attend, arrange how you can meet to discuss what you are seeing and learning. And even win a prize!

Il y aura des tables au petit déjeuner pour les délégués francophones. Venez rencontrer vos pairs et discuter de ce qui se passe ou des sessions auxquelles vous allez assister. Vous gagnerez peut-être un prix!

\$10. PER PERSON/PAR PERSONNE.
Some tickets available at the door.

8:45 a.m.

**Sessions
101-117**



101 MTCC Rm 206E

ABFO
8h.45 à 10h.

LES LIMITES DES CONTRATS DE LICENCE: LE POINT DE VUE DU FOURNISSEUR D'INFORMATION

Mauricio Fernandez,
Vice-Président Édition,
CEDROM-SNi.

Cet atelier renseignera les bibliothécaires et les chercheurs sur l'incidence qu'ont les droits d'auteur sur leur

capacité à rechercher et à partager de l'information. Pour les bibliothécaires dans tous les secteurs d'activité, les travailleurs intellectuels et les professionnels de l'information.

Président d'atelier: *Yvon Léonard,*
Président d'ABFO 1999.

102 OCULA CP Oakville
8:45 am-10:00 am

USER FRIENDLY TECH-ED FOR "LATE ARRIVERS"

Maureen Connolly, Lorne Adams, Dept. of Physical Education, and *Tom Craig,* Women's Studies, Brock University.

Two self-confessed "late-arrivers" and one "early-arriver" to computers will help librarians who design and deliver beginner workshops on information technology understand what is needed to provide other "late-arrivers" with educationally satisfying and personally empowering workshops. Convenor: *John Kerr,* University of Guelph.

103 OCULA MTCC Rm 104C
8:45 am-10:00 am

ROLE vs. POSITION: SHARING LEADERSHIP

Kathryn Deiss, Senior Program Officer for Training and Leadership Development, Office of Management Services, Association of Research Libraries.

Effective leadership has deservedly had much attention in our literature over the last decade. Now, however, we see an increasing interest in the issues of vision creation, decision making, and problem solving within teams and groups. In the team environment, individuals move much more freely in and out of a leadership role, but cannot afford to be passive even when following. What are the qualities and skills of an effective follower? How do we develop these in ourselves and encourage them in other team members? When do we follow and when do we lead? Join an international consultant in library organization to find answers to these questions, and enhance your team functioning. Convenor: *Angela Madden,* Queen's University

104 OLITA MTCC Rm 206A
8:45 am-10:00 am

TECHNOLOGY READINESS FOR THE MILLENNIUM

Art Rhyno, Head, Systems, The Leddy Library, University of Windsor; *Nancy Strader*, Information Systems, Toronto Public Library.

The time to prepare for the Year 2000 problem is now. It is estimated that the problem affects 80 per cent of the world's computer systems. Two systems experts offer practical solutions to the year 2000 problem that can be implemented in your library. Convenors: *Gillian McLeod*, Kingston Frontenac Public Library; *David Harvie*, Southern Ontario Library Service.



Rick Goldsmith, Jo Bryant

105 OLTA MTCC Rm 203D
8:45 am-10:00 am

AMALGAMATION OF TORONTO'S LIBRARY BOARDS

Josephine Bryant, City Librarian, Toronto Public Library; *Elizabeth Brown*, Councillor, City of Toronto, trustee, Toronto Public Library Board; *Rick Goldsmith*, Chair, Toronto Public Library Board.

Issues in merging library boards cover everything from which computer to use, to how purchasing will be standardized to salary scales and union negotiations. Hear about the changes from those experiencing them and learn more about the challenges and opportunities inherent in amalgamating services, personnel and facilities. Convenor: *Joanne Pickering*, Markham Public Library Board.

106 OLITA MTCC Rm 104A
8:45 am-10:00 am

WEB SEARCHING: GET THE MOST FROM THE BEST

Gwen Harris, Information Consultant and Internet Specialist, Gwen Harris Information Services.

How can we use internet search tools for best results? Learn more about exploiting search tools on the web and using their special features to make your searches more effective. Along the way, find out what's new in services for searching the web and gather tips for assessing search tools. Convenor: *Carol Ufford*, Toronto Public Library.

107 OPLA CP Caledon
8:45 am-10:00 am

CHILDREN'S SERVICES: HOW TO PARTNER WITH OTHER COMMUNITY ORGANIZATIONS

Kathy Boelsma, Children's Librarian, Smiths Falls Public Library.

Learn how an innovative children's librarian from a small library has linked children, books and community organizations to promote literacy and library services. See the benefits these efforts have in creating a solid base for fundraising and advocacy. Convenor: *Joanne Hawthorne*, Toronto Public Library.

108 OPLA MTCC Rm 205D
8:45 am-10:00 am

RISK MANAGEMENT AND THE PUBLIC LIBRARY

Barbra Anne Vaspori, Risk Management Analyst, Frank Cowan Company Ltd.

In today's economic climate, there are few opportunities for public entities to reduce their costs while increasing efficiency. A successful risk management program will not only allow a better understanding of your cost of risk, but also ensure more control over these costs. This session identifies the types of risk libraries are exposed to,

defines what risk management is and its importance in your organization, as well as provides examples and suggestions for building a successful risk management program. Convenor: *Cynthia Mearns*, Clarington Public Library.

109 OPLA MTCC Rm 206B
8:45 am-10:00 am

ELECTRONIC vs PRINT MATERIALS: A BUDGET DILEMMA

Sandy Cameron, CEO, Pickering Public Library; *Jane Horrocks*, CEO, Richmond Hill Public Library; *Robert Hubscher*, CEO, Cornwall Public Library.

How libraries assign dollars to their print and electronic resource collections is a growing challenge. Cost, usage, public demand and currency are just some of the topics to be explored by a panel of practitioners grappling with this issue.

110 OSLA MTCC Rm 202A
via VTEL
8:45 am-10:00 am

SCHROCK SCHOOL: KATHY SCHROCK'S GUIDE FOR EDUCATORS

Kathleen Schrock, Technology Co-ordinator, Dennis-Yarmouth Regional School District, Yarmouth, Massachusetts.



Thousands visit Kathy Schrock's educational web site every week. Join her electronically via VTEL from Cape Cod Community College and learn how she evaluates sites for inclusion in her web site – criteria everyone should know when selecting educational sites on the web. Don't miss this opportunity to meet one of North America's most popular web site creators. Kathy Schrock's web site URL is www.capecod.net/schrockguide/

111 OSLA MTCC Rm 202D
8:45 am-10:00 am

NO MORE BRISTOL BOARD OR DUOTANGS

Mary Storey, York Region District School Board.

See how students in all grades can present information in an electronic format. Combining text, graphics, audio and video to make student presentation on a computer is very motivating for the student creator and appealing to the audience. Kidpix, Claris Slide Show, HyperStudio, MP Express and Word Perfect Presentation software are shown. Links to curriculum and information technology skills are covered.

112 OSLA MTCC Rm 206D
8:45 am-10:00 am

LIBRARY WITHOUT WALLS

Joan Heaton, LaSalle Secondary School, Limestone District School Board.

This school's web site allows students to access selected electronic information arranged in the style of a school library. The Library Without Walls features vertical files, magazines, newspapers and a bulletin board. In addition, teachers may file selected web sites that provide links to information in organized class resource pages. Students can work on assignments from home or at school.

113 OSLA Cancelled
8:45 am-10:00 am

ONE WORLD – MULTI-MEDIA AT YOUR FINGER TIPS

Kerri Chalmers, Ottawa-Carleton

District School Board.

Innovations at the Ottawa-Carleton Media Centre now allow the incorporation of the Media Centre catalogue into the catalogues of local high schools and also offer video access via the internet. Learn how you can make this happen in your Board.

114 OSLA MTCC Rm 206C
8:45 am-10:00 am

NAVIGATING THE WORLD OF ON-LINE COMMUNICATIONS

*Linda Stilborne, Learning Technology Consultant, author of *Canadian Teacher's Guide to the Internet*.*

Look at technologies and issues related to the use of on-line communications for class learning, distance education, professional development and personal interest. The methods and what we know about effective on-line communications have changed considerably in recent years. Learn about a range of available communications technologies, their advantages and disadvantages, about the contexts in which these are being used, and about some of the human issues that come into play when we communicate on-line.

115 OSLA MTCC Rm 203B
8:45 am-10:00 am

SECONDARY HITS: DAVIS' PICKS

Virginia Davis, National Book Service.

What books should you be ordering this year? Bring yourself up-to-date on new fiction and non-fiction "extraordinary" for secondary school students. There will be particular emphasis on Canadian titles.

116 ASSOCIATE CP Humber
Library Services Centre
8:45 am-10:00 am

OUTSOURCING / PROCESSING / CATALOGUING

Karen Stone, Cataloguing and

Marketing, and Cecile Dillon, Manager, Marketing and Sales, Library Services Centre; Margie Singleton, Clarington Public Library; Don Mills, Mississauga Library System.

LSC is a not-for-profit organization that provides cataloguing and processing services for libraries. The speakers will weigh the various options open to libraries for the cataloguing and processing of materials, and discuss the possible benefits of outsourcing these services as well as issues such as cataloguing quality standards.

117 ASSOCIATE MTCC Rm 205B
Electric Library Canada
8:45 am-10:00 am

APPROPRIATE USE OF THE INTERNET BY CHILDREN: THE PROS AND CONS OF FILTERING AND CENSORSHIP

Rose Dotten, University of Toronto Schools; Stan Skrzyszewski, ASM Consultants.

As the internet grows and becomes an integral part of school and public library services, children's needs must be addressed. A panel of experts on censorship, new media, and connected schools share some provoking ideas on traditional issues in a non-traditional media environment. Make up your own mind on filtering and censorship – but not before you've heard this discussion!

See Sessions 1004 and 1105 for more.

Convenor: *Maggie Weaver, Tradelink Resource Centre, Economic Development Division, City of Toronto.*



Rose Dotten, Stan Skrzyszewski

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TRIAL OFFER**



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10:30 a.m.

Plenary
Session 200

MTCC Room 105

A SUPER CONFERENCE SPECIAL EVENT

FOR ALL
DELEGATES

Generously supported by

Ameritech

LINDA McQUAIG

best-selling author of
THE CULT OF IMPOTENCE and
SHOOTING THE HIPPO

"Linda McQuaig's magnificent new book is the slap on the side of the head I'm afraid we all sorely need at this point." Heather Mallick, The Toronto Star.

Feeling powerless is the hallmark of our times. Linda McQuaig discusses libraries and librarians, and the choices we have in controlling our future.

**10 a.m.
to 3:30 p.m.**

**THE PROGRAM AT EXPO '99 Hall C
Canada's largest library trade show**

The Exhibit

Highlights today include:

- The most companies exhibiting for librarians anywhere!
- Over 2500 identifiable new products to check out!

**The Expo '99
Theatre**

Today's presentations in the Expo '99 Theatre:

- 12:00 pm Maximizing the Role of the Corporate Librarian
Sherri Scott, CEDROM-SNi
- 12:30 pm Ancestry.com's Charter Affiliate Program
Jenean Lindley, Ancestry.com
- 1:00 pm The Windows Advantage
Jana Ragogna, Follett Software Co.
- 1:30 pm The Latest Product and Service Developments at
Statistics Canada
Joël Yan, Statistics Canada

For descriptions of each session, see the special brochure at the theatre.

**Meet the
Authors**

Talk with the authors or get autographs at the exhibit, at the OLA Store or at sessions. Bring your own books or purchase them on the enclosed forms. Today's schedule is expected to include:

- Linda McQuaig, René Dionne
- Richard Scrimger, Andrea Spalding, Beverley and
Chris Wood, Ted Staunton, Eric Walters
- Janet Lunn, Kady MacDonald Denton

**Meet the
1999 Award
Winners**

- 11:50 am The OCULA Award: Martha K. Wolfe
- 12:15 pm OPLA's James Bain Medallion:
Hilary Bates Neary, Margaret MacLean
- 12:40 pm OLTA W. J. Robertson Medallion:
Sandy Cameron
- 1:05 pm OLA Distinguished Service Award: Liz Kerr
- 1:30 pm Children's Services Award: tba

**OLA Career
Centre**

Presentations and consultation at our great new centre:

- 12:00 p.m. Library Skills in an Alternative Work Setting I
- 12:30 p.m. How to Create Your Own Career:
Stan Skrzyszewski, ASM Associates
- 1:00 p.m. Preparing For A Job Interview:
Caroline Werle, RIM Services

The speakers will stay at the Centre to answer questions.

**The Library
Doctor Is In**

- Fast answers, quick fixes, great referrals!
- Staffed by librarians from public, school, academic libraries
- Where no question is too large or too small, every
question makes sense and nothing is too strange!

**Meet at
Café OLA**

- Come to our new café in Expo '99!
- Good food, real food at an attractive price!
- An excellent place to relax and meet.

SEE PAGE 51 FOR FRIDAY'S EXPO '99 SCHEDULE! DON'T MISS IT!

2:15 p.m.

**Sessions
301-321**

301 OCULA CP Oakville
2:15 pm-3:30 pm

**LIBRARIAN-SCHOLARS AS
INTERNET PUBLISHERS**

Linda Day, Catalogue Librarian, and
Tim Sauer, Head, Collection Services,
University of Guelph; *Cathy Moulder*,
Map Curator, Mills Memorial Library,
McMaster University.

Publishing successfully on the internet can be a challenge, but there are strategies that can make it easier. What is the most useful hardware and software? What skills will you have to master? How do you go about planning a publishing project? Come learn the benefits and pitfalls of internet publishing with three experienced guides. Convenor: *Ellen Tom*, University of Guelph.

302 ABFO CP High Park
14h.15 à 15h.30

**LES BIBLIOTHÈQUES ET
LA LITTÉRATURE FRANCOPHONE:
UNE PERSPECTIVE DU
PANORAMA DE TFO**

Pierre Granger, animateur, TFO
Panorama

Pierre Granger est un communicateur passionné, armé de plus de 23 ans d'expérience en journalisme télévisé. Dans cet atelier interactif, M. Granger discutera avec vous de l'avenir de la publication franco-ontarienne et des bibliothèques francophones qui sont nécessaires à son succès. M. Granger planifie une demi-heure de discussion, le soir précédent l'atelier, au sujet de la publication francophone, afin de susciter des commentaires. Cet atelier fait partie des nombreux événements du programme de l'ABFO cette année.

Présidente d'atelier: *Olga Beaulieu*,
Université de Sudbury.

Pierre Granger

**303 OCLA CP Caledon****Sponsored by FAXON Canada**

2:15 pm-3:30 pm

**INTERNET RESOURCES –
WHAT TO BUY, WHAT TO CLASSIFY,
HOW TO CLASSIFY**

Trina Richard, Cataloguing Librarian, Ryerson Polytechnic University; *Joe Cox*, Co-Manager, Inforum, Faculty of Information Studies, University of Toronto.

As more and more information, including books and journals, is published electronically and distributed on the internet, the tasks of organizing these resources and facilitating users' access to them becomes increasingly daunting. Reference and cataloguing librarians face many difficult decisions in handling the new formats. What is the best way to alert users to the existence of these resources? Many libraries have chosen to provide links from a web page. However, new generations of OPACs provide different options such as using a MARC cataloguing record to link the user directly to the document. Hear two experts in cataloguing internet resources discuss the advantages of this approach.

Convenor: *Marilyn McDermott*, Mohawk College.

304 OLITA MTCC Rm 206A

2:15 pm-3:30 pm

**PC'S AND NETWORKING:
THE UPGRADING DILEMMA**

Art Rhyno, Head, Systems, The Leddy Library, University of Windsor.

Computer hardware and software upgrading costs can be prohibitive. PC technology has moved at blazing speeds and has often outdistanced the ability of the library's budgets to keep pace with the requirements of many desktop applications. Explore some approaches to this dilemma including leasing and thin clients.

Convenor: *Ola White*, TCS (Canada) Ltd.

307 OLTA MTCC Rm 104C 2:15 pm-3:30 pm**THE 1999 OLTA TOWN HALL MEETING**

Presiding: *Edmundo Vásquez*, President 1998.

The Ontario Library Trustees' Association's Town Hall Meeting provides a lively forum for current issues. Roundtable discussions confront the questions and challenges that trustee members currently face.

The OLTA's Annual Meeting immediately follows at 3:45 pm (Session #404).

305 OLITA MTCC Rm 206B**A SPECIAL DOUBLE SESSION**

2:15 pm-5:00 pm

**STAFFING THE LIBRARY'S
SYSTEMS NEEDS**

John Richardson, Director of Sales, Gaylord Information Systems; *Michael Ridley*, Chief Librarian, University of Guelph; *Don Mills*, CEO, Mississauga Library System; *David Fisher*, Professional Development for Everyone.

Is your library prepared to support existing and future systems needs? Staff turnover, competition, plateaus – how do you keep attitudes and practices current? Case studies, tips and guidelines cover recruitment, retraining and retention. Learn what effective job descriptions include. Hear what progressive ideas have worked for others. Find out what tomorrow will require in library systems staffing.

Convenor: *Sam Kalb*, Queen's University.

306 OLITA MTCC Rm 206E

2:15 pm-3:30 pm

TOWARDS THE DIGITAL LIBRARY Part 1

Gwynneth Evans, Director General, National and International Programs, National Library of Canada and CIDL Secretariat; *Joanna Wellheiser*, Toronto Public Library.

The Canadian Initiative on Digital Libraries (CIDL) is a voluntary Alliance of more than 50 libraries - public, college, university and special - working together to address the exciting and demanding issues related to digital libraries. Join us for an overview of the progress made and a discussion of future plans. In Part I find out about the Toronto City Directory Digitization Project and the lessons learned in a public library. Part 2 (#405) follows at 3:45 pm.

Convenor: *Barbara Freeze*, CNIB Library for the Blind.

308 OPLA MTCC Rm 205D
2:15 pm-3:30 pm

DESIGNING HEALTHY AND EFFICIENT SERVICE DESKS

Elaine Bird, Director of Operations, Pickering Public Library; *Margaret Gatt*, Branch and Special Needs Supervisor, Oakville Public Library.

Hear from other librarians who have met the challenge of designing circulation desks and other public service points with a view to improving efficiency while minimizing the potential for costly repetitive strain injuries.

Convenor: *Margie Singleton*, Clarington Public Library.

309 OPLA MTCC Rm 104A
A SPECIAL DOUBLE SESSION
2:15 pm-5:00 pm

STRATEGIC THINKING: A MEANS OF INNOVATION

Dr. Min Basadur, Founder and President, Centre for Research in Applied Creativity, faculty member, Faculty of Business, McMaster University.

"Change is the only constant." How does a manager, a board, or a team make good decisions in an environment in constant flux. Traditional models for planning seem inadequate. *Dr. Basadur*, author of "The Power of Innovation", knows that people in organizations can learn to think more innovatively and strategically, and that organizations can plan to become more innovative. This experiential presentation will show you how to tap into a massive organizational resource by leveraging the creative thinking of every individual in your library.

Convenor: *Lori Sims*, Lincoln Public Library.



Laura Higginson

310 MTCC Rm 206D
OPLA
2:15 pm-3:30 pm

ELECTRONIC RESOURCES FOR JOB SEEKERS

Laura Higginson, Business Librarian, Mississauga Library System.

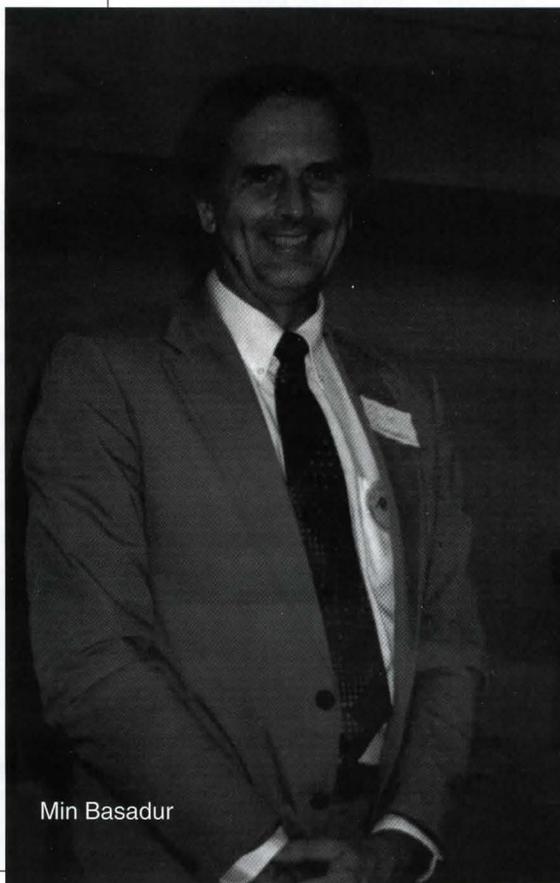
Many people turn to the public library for help in finding employment. A multitude of job-related resources on the internet or in CD-ROM format are highlighted.

311 OPLA CP Ontario
2:15 pm-3:30 pm

THE LIBRARY'S CONTRIBUTION TO YOUR COMMUNITY: AN UPDATE

Jim Morgenstern, DMA Planning & Management Services; *Margaret Scratch*, Southern Ontario Library Service.

Libraries must justify their funding



Min Basadur

and be accountable to their communities. Get practical advice on compiling defensible data on the social and economic benefits of library services. Tips for the identification of appropriate performance measures in your library, and ideas for their use in planning and managing services are provided. Based on the SOLS resource manual of the same name. Convenor: *Catherine Presant*, Clarington Public Library.

312 OSLA MTCC Rm 202A
2:15 pm-3:30 pm

BOOKMARK LIBRARIES: QUICK ACCESS FOR RESEARCH

Judy Campbell, Hespeler Public School, and *Joyce Preston*, John Darling Public School, Waterloo Region District School Board.

Use bookmark libraries on diskette to click and go to internet sites on the topic being researched. Learn how to make and distribute collections of URLs for course themes and units of study using software such as Claris Home Page and Netscape.

313 OSLA MTCC Rm 206C
A SPECIAL DOUBLE SESSION
2:15 pm-5:00 pm

THE VIRTUAL LIBRARY FROM BOOKS TO BOOKMARKS

Mark Kaminski, OSLA President 1998, David & Mary Thomson Collegiate Institute, Toronto District School Board; *Brian Bell*, Oakville Public Library; *Marla Miller*, University of Toronto; *Leslie Chan*, University of Toronto; *Gail Dykstra*, Micromedia; *Dennis Ablett*, Electric Library Canada; *Esther Rosenfeld*, Toronto District School Board; *Eric Robbins*, Peel District School Board; *Diane Bédard*, Windsor-Essex Catholic District School Board.

Explore the concept of the virtual library as it is being developed in Ontario school libraries. Some leading edge teacher-librarians describe how they have adapted their libraries to make use of on-line resources. Internet vendors provide a sense of how inter-

net-based technologies are being used to provide on-line information access. Participants will better understand some of the issues involved in moving toward this new concept of libraries.



**314 OSLA
MTCC Rm 202B**
2:15 pm-3:30 pm

LEARNING WITHOUT BOUNDARIES

Ethel Thayer, Canada's SchoolNet.

SchoolNet is the premier educational internet service with its hundreds of exciting services and resources. Develop strategies for

implementation of information and communications technology. Explore the SchoolNet web site and see what's new for teaching and learning from across the country.

315 OSLA MTCC Rm 202C
A SPECIAL DOUBLE SESSION
2:15 pm-5:00 pm

**BRAIN-BASED LEARNING:
EXPLORING BRAIN GYM**

Donna Logan Van Vliet, Carrying Place.

Brain Gym has been endorsed by the U. S. National Learning Foundation as one of the top 10 innovative approaches to learning. Brain Gym Movements stimulate the basic neurological senses (vision, hearing, touch and kinesthesia) and activate the neurological pathways in the brain. Whole brain integration awakens our natural abilities and allows our performance to become

effortless and fun, at any age. Come prepared to have fun and reduce stress in this participatory workshop!

316 OSLA MTCC Rm 202D
2:15 pm-3:30 pm

THE YEAR'S TOP 20 CD-ROMS

Myles Keston, The CD-ROM Store.

Use the newest software development standards to be more critical in your selection of new titles. Learn the parameters under which CD-ROM lending collections can be marketed. Gain a keener awareness of the artistic, technical and financial pressures facing CD-ROM developers.

317 OSLA MTCC Rm 206F
**A HANDS-ON DOUBLE SESSION
in the Super Conference CyberLab**
2:15 pm-5:00 pm

USING FILEMAKER PRO

Instructor: Val Johnson.

Filemaker Pro has been licensed by the Ministry of Education and Training to assist with administrative and curriculum tasks including a number of report card functions. Its use is also applicable to any library or business situation. (Limited enrolment.)

318 OSLA MTCC Rm 203B
2:15 pm-3:30 pm

PICTURE THIS: SARICK'S MERITS

Judy Sarick, The Children's Book Store.

Judy Sarick will again delight you and enhance your knowledge of picture

books and their role in the resource centre you supervise. Her observations and recommendations relate to the best of the 1998-99 market selection of picture books.

**319 OSLA
MTCC Rm 203D**
2:15 pm-3:30 pm

THE GREAT CANADIAN HISTORY PAGE

Chris Robins, Cobourg Collegiate-West, Kawartha-Pine Ridge District School Board.

Learn how a History Department Head in one secondary school used current information technologies successfully to engage his students in the gathering, organizing and archiving of primary source materials to enhance their learning of Canadian history.

**320 CP Humber
ASSOCIATE
A-G Canada**
2:15 pm-3:30 pm

**MULTILINGUAL
AND MULTISCRIP
PROCESSING FOR
LIBRARIANS:
THE STATE OF
THE ART**

*Jack Cain,
A-G Canada.*



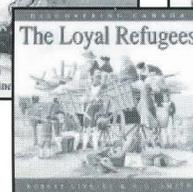
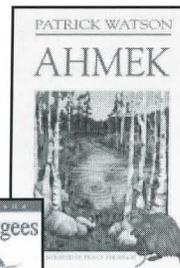
Meeting contemporary standards in the cataloguing of items in non-Roman scripts (e.g., Chinese or Cyrillic) is a major problem because the ALA character set is no longer ade-



Judy Sarick

Hurry over to Stoddart Kids booth #411:

- ⇒ meet our Publisher, Kathryn Cole
- ⇒ see our new Spring 1999 books
- ⇒ see Irwin's Ministry approved kindergarten curriculum kits
- ⇒ see the newest Eyewitness and Discovery series titles
- ⇒ meet a Canadian author and take home a free signed book
- ⇒ pick up a free poster and our new Spring catalogue
- ⇒ enter our draw to win a box of our booth book samples!



quate. UNICODE, which has been developed to overcome traditional limitations in multiscrypt processing may be the answer, and Jack Cain, a member of the UNICODE Implementation Committee and an expert in multiscrypt issues, will review recent developments in using UNICODE in a MARC environment, handling diacritics and special characters, and formulating international standards.

Convenor: *Michael Robertson*, London Public Library.

321 OLA MTCC Rm 205B

2:15 pm-3:30 pm

**IN CONVERSATION:
THE 1999
SILVER BIRCH
FICTION NOMINEES**

Beverley and Chris Wood, authors of *Dogstar*; *Andrea Spalding*, author of *An Island of My Own*; *Richard Scrimger*, author of *The Nose from Jupiter*.

The authors talk about their nominated titles and give you a head start in promoting this year's great program.

Bev and
Chris
Wood
with
Kato



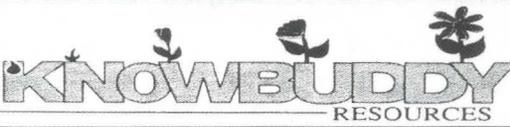
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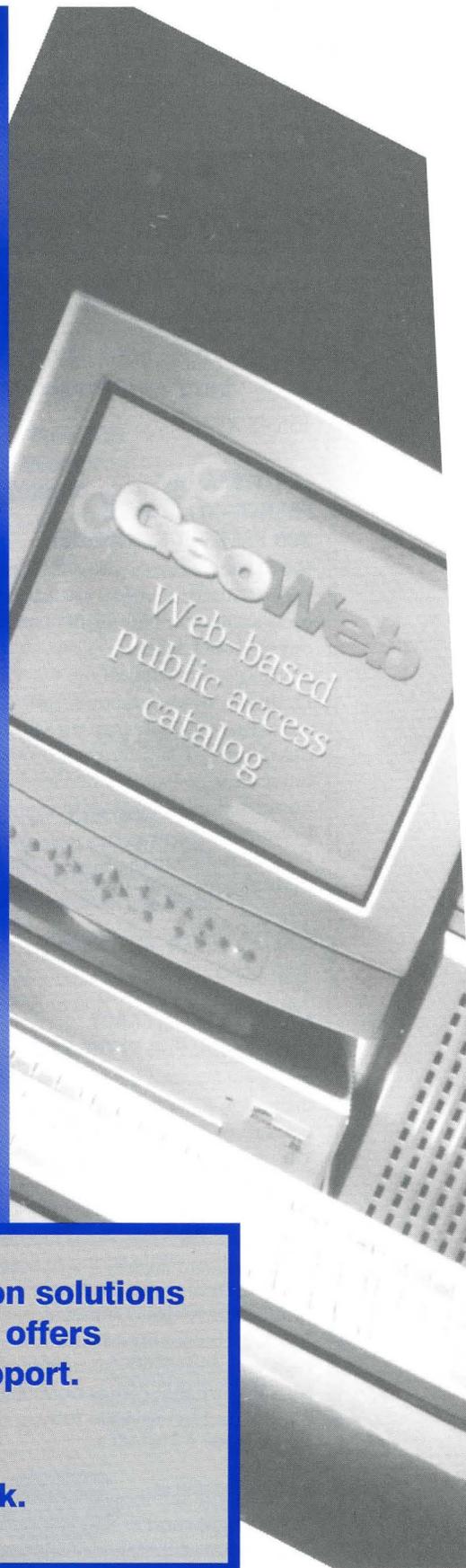
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3:45 p.m.

**Sessions
401-417****Sessions 305, 306, 309, 313, 315 and 317 continue.****401 ABFO CP High Park**

15h.45 à 17h.

**LA LITTÉRATURE
FRANCO-ONTARIENNE:
SON PASSÉ ET SON AVENIR**

René Dionne, Université d'Ottawa, spécialiste de la littérature franco-ontarienne et auteur de nombreux ouvrages et articles.

La littérature canadienne-française: son passé et son avenir: présentation des débuts de la littérature franco-ontarienne et esquisse de l'avenir à partir du tableau de la situation présente.

Président d'ateliers: *Benoît Ferland*, Bibliothèque publique de Hawkesbury.

402 OCULA CP Caledon

3:45 pm-5:00 pm

**LEVITY IN THE LIBRARY
(OR FINDING FUN IN THE STACKS)**

Stephanie Brooks, Undergraduate Coordinator, Faculty of Physical Education and Recreation, Brock University.

No matter how much we may enjoy our jobs, it is sometimes difficult to keep smiling while trying to keep pace with a '90s lifestyle! Your sense of humour provides one means of transforming the quality of your life – it can help you re-discover some of the simple pleasure that comes from being playful and living more fully in the moment.

Most people say they feel better after a good laugh – and in fact research has demonstrated that these feelings are translated into real health benefits. Regular bouts of laughter can be used, not only to rejuvenate your energy and your mind, but also to cope with stress and keep your immune system

in fighting form! This session incorporates current information on the link between humour and well-being, and provides creative – and useable – strategies for finding more levity in the library!

Convenor: *Marina Dranitsaris*, Centennial College.

403 OCULA CP Oakville

3:45 pm-5:00 pm

METADATA AND THE DUBLIN CORE

Lynne Howarth, Dean and *Wendy Duff*, Assistant Professor, Faculty of Information Studies, University of Toronto.

Metadata is any data used to assist in the identification, description and location of network-accessible resources. As electronic resources can be readily edited and moved, metadata can be useful in describing the origins of, and alterations to, electronic resources. Join two metadata experts as they explain the latest developments from the Dublin Core, highlighting issues of interest to librarians who catalogue internet resources. During the session,

404 OLTA MTCC 104C

3:45 pm-5:00 pm

**THE ONTARIO LIBRARY TRUSTEES' ASSOCIATION
ANNUAL MEETING**

Presiding:
Edmundo Vázquez
OLTA President
1998

The OLTA Annual Meeting immediately follows the OLTA Town Hall meeting (see session #307). The 1998 OLTA Council presents its accomplishments for this year and the 1999 OLTA Council identifies the issues to be pursued next year.

The issues of the OLTA Town Hall meeting will be brought forward as resolutions. The 1999 OLTA President will be elected.

participants will complete a descriptive record for an electronic resource using a DC template.

Convenor: *Trina Richard*, Ryerson Polytechnic University.



Rosemary
Kavanagh

CNIB Library for the Blind; *Karen Turko*, Early Canadiana Project Director, University of Toronto.

What are some of the specific digital library developments occurring in Canada right now? *Early Canadiana Online* is a joint project of the National Library, the Canadian Institute for Historical Microreproductions (CIHM), and the libraries of the University of Toronto and l'Université de Laval. It will build a digital library of over 3,500 texts of historical value that will revolutionize our access to key primary material. The unique possibilities of digital libraries in delivering library service to print-disabled Canadians is explored. Convenor: *Peter Marques*, Erindale College Library, University of Toronto.

406 OLITA CP Halton

3:45 pm-5:00 pm

**SETTING UP AN E-MAIL
DISCUSSION GROUP**

Tim Tripp, Librarian, Spar Aerospace.

Explore current technical and social issues of e-mail discussion groups or "listservs". Examine net software and inexpensive hosting services and participate in a brainstorming session on the creative use of listserv technology. Help generate ideas for expanding the

405

**OLITA / OCULA
MTCC 206D**

3:45 pm-5:00 pm

**TOWARDS THE
DIGITAL LIBRARY
Part 2**

Pam Bjornson, Executive Director, Canadian Institute for Historical Microreproductions CIHM, Ottawa; *Rosemary Kavanagh*, Executive Director,

use of e-mail discussion groups beyond the communication of colleagues to such things as creating electronic communities with our users. Convenor: *Jami van Haften*, North-eastern Ontario Regional Cancer Centre.

407 OPLA MTCC 206A
3:45 pm-5:00 pm

ADAPTIVE TECHNOLOGIES AND THE VISUALLY HANDICAPPED

Karen Taylor, Director, Production and Community Services and *Margaret Andrewes*, Advocacy Co-ordinator, CNIB Library for the Blind.

CNIB staff and librarians presently involved in the collaborative venture, VISUNET, explain how libraries can bring the internet and other computer services to print-disabled members of their communities through Community Access Programs. Convenor: *Rick Ficek*, Oshawa Public Library.

408 OPLA CP Humber
3:45 pm-5:00 pm

CD-ROMS AND THE INTERNET – HOW DO THEY AFFECT COLLECTION DEVELOPMENT?

Paul Nicholls, New Media Canada, Pelican Island Information.

Examine the issues surrounding the increased use of CD-ROMs and the internet on public and school library collections, and see how to use these

formats more successfully through innovative policies and practices. Convenor: *Gerda Molson*, Niagara-on-the-Lake Public Library.

409 OPLA MTCC 104D
3:45 pm-5:00 pm

MARKETING A SMALL LIBRARY ON A SHOESTRING

Maggie Weaver, Co-ordinator, Tradelink Resource Centre, Toronto Economic Development.

Marketing has now become a "core competency" for librarians. It is an essential part of the customer-focused organization, and yet marketing texts are not often written with libraries in mind. Learn to incorporate marketing initiatives into other strategic activities such as service development, and find out how to market to funders and sponsors as easily as to users. Convenor: *Catherine Presant*, Clarington Public Library.



410 OSLA MTCC 206E
3:45 pm-5:00 pm

CLASSROOM WITHOUT WALLS

Diane Hammond, Cameron Street Public School, Simcoe County District School Board, Collingwood.

Understand what a constructivist approach to using the internet in a

school setting can accomplish. Take a guided tour through selected web sites chosen for students, families, teachers and libraries. Sample virtual field trips and visit exemplary collaborative projects.

411 OSLA MTCC 202B
3:45 pm-5:00 pm

ELEMENTARY HITS: LEWIS' NEWEST LITERATURE CONNECTIONS

Shirley Lewis, National Book Service.

Once again, Shirley entices us with her newest picks of the very best elementary school literature and multimedia to help us and our teaching partners enhance our collections and programs.

412 OSLA MTCC 202D
3:45 pm-5:00 pm

THE EXEMPLARS PROJECT: ASSESSMENT, EVALUATION, AND REPORTING FOR RESEARCH REPORT WRITING

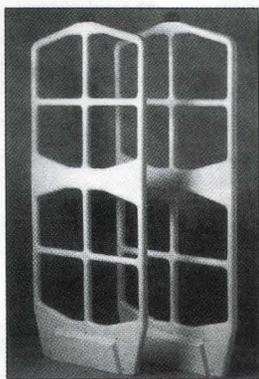
Joan Fallis, Simcoe District School Board.

The Exemplars Project at the Ministry of Education and Training is important to teacher-librarians/information teachers since the writing component is closely tied to research skills, particularly at the junior and intermediate levels. Understand the components of the project. Learn how to use them for assessment, evaluation and reporting.



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HAVE YOU EARNED YOUR OLA DOLLARS YET? SEE PAGE 47

413 OSLA MTCC 203B
3:45 pm-5:00 pm

EVALUATING LEARNING MATERIALS FOR THE NEW ONTARIO CURRICULUM

Kathryn McFarlane, Executive Director, Ontario Curriculum Clearinghouse.

The Ontario Curriculum Clearing-house provides leadership in evaluating resources as to how well they meet curriculum requirements. Learn how materials are evaluated and examine a cross-section of exemplary materials.

414 ASSOCIATE MTCC 203D
The Original Kids Video Company
3:45 pm-5:00 pm

DECONSTRUCTING THE MOVIE MACHINE: THE BEST AND WORST CHILDREN'S VIDEO

Fiona Zippan and Douglas Atkinson, authors/directors of The Original Kids Video Company.

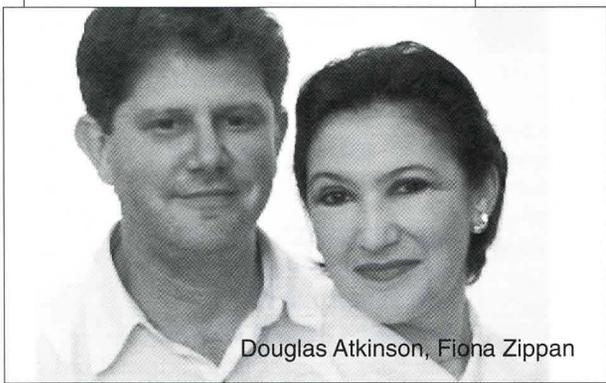
You must see this presentation of dozens of preview and review video clips, top picks, hidden gems, and what to avoid at literally any cost. A look at performance rights, the ramifications of Bill C-32 and the critical issues in audiovisual and children's work today. A particular focus is on building the best children's video collection on any budget. Fresh popcorn – the natural accompaniment to movie watching – is liberally provided! Convenor: *Rhonda Roth*, Seneca College.

415 OFA CP Niagara
3:45 pm-5:00 pm

PROGRAMMING WITH VIDEO RESOURCES

Gary Gibson, Retired Media Consultant, Hamilton Board of Education and Instructor, School Librarianship, Brock University.

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Douglas Atkinson, Fiona Zippan

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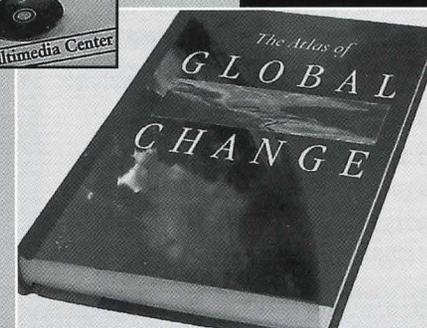
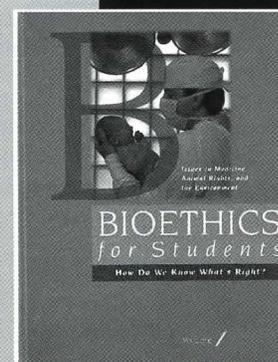
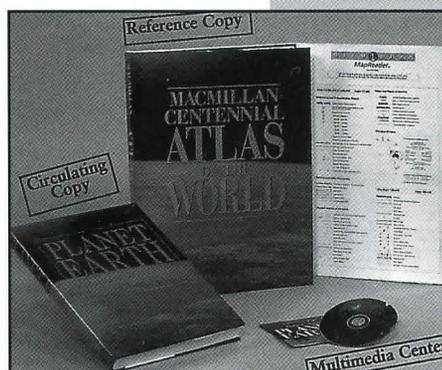
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416 ASSOCIATE

**CP Simcoe
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3:45 pm-5:00 pm

**SCHOOL LIBRARY
COLLECTION
DEVELOPMENT:
A PARADIGM SHIFT**

*Dorothe Feldner, Follett
Library Resources; Jane
Ragogna, Follett
Software Company.*

Various approaches have been taken to collection development in school libraries, but it remains a great challenge to build a collection efficiently that finely responds to the needs of a particular school. To meet this challenge, Dorothe Feldner at Follett Library Resources presents TITLE-WAVE, an internet tool for team planning, budgeting, ordering, and teaching using the best possible print and non-print resources. Learn to link your existing collection to professionally researched web sites.



417 OLA

MTCC 205B

3:45 pm-5:00 pm

**THE 1998
GOVERNOR-
GENERAL'S AWARDS
FOR CHILDREN'S
LITERATURE**

*Janet Lunn, winner for
The Hollow Tree; Kady
MacDonald Denton,
winner for illustrating
A Child's Treasury of
Nursery Rhymes.*

Janet Lunn

Kady
MacDonald
Denton

Janet Lunn and Kady MacDonald Denton collaborated on *Umbrella Party* this past year but it was their individual books, *The Hollow Tree* and *A Child's Treasury of Nursery Rhymes* that respectively garnered the awards for these two outstanding contributors to Canadian children's literature.

5:15 p.m.

ANNUAL BUSINESS MEETINGS

To avoid conflicts, only single type-of-library Associations are scheduled to have their annual meetings at this time. The Ontario Library Trustees' Association's Annual Meeting is Thursday at 3:45 pm (see session 404). OLITA and ABFO, the associations with members in all types of libraries, are on Friday at 5:15 pm.



**CP Caledon
THE ONTARIO COLLEGE AND
UNIVERSITY LIBRARY ASSOCIATION
ANNUAL MEETING**

Presiding: *Vivian Lewis, President 1998.*

Immediately following the OCUA Annual Meeting will be a reception for the winner of the OCUA Award and of the OCUA/Canebsco Student-to-Conference Award in the Crowne Plaza Humber Room. **SPECIAL THANKS TO THE BIBLIOCENTRE FOR THEIR SUPPORT OF THIS RECEPTION.**



**MTCC 104B
THE ONTARIO PUBLIC
LIBRARY ASSOCIATION
ANNUAL MEETING**

Presiding: *Barry Holmes, President 1998.*



**MTCC 202B
THE ONTARIO SCHOOL
LIBRARY ASSOCIATION
ANNUAL MEETING**

Presiding: *Mark Kaminski, President 1998.*

**From
5:30 p.m.**

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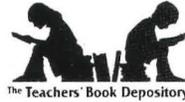
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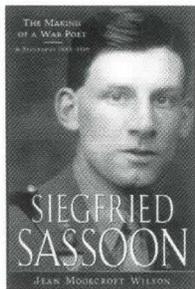
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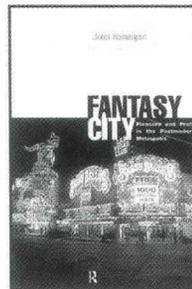
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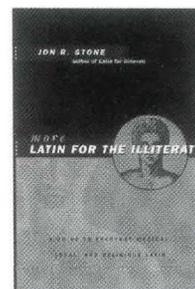
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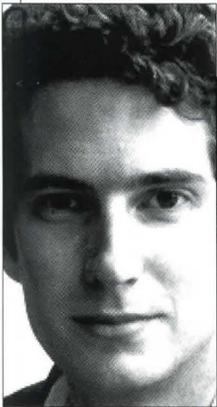


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The country's provincial and territorial associations meet twice each year to work on issues and activities of common concern. For the past six years, the visiting presidents have generously offered this fascinating overview of triumph and tragedy among libraries from coast-to-coast. We are not alone.

8:45 a.m.

Sessions 501-518

501 OLA CP Ontario
8:45 am-10:00 am

IN CONVERSATION: THE 1998 SILVER BIRCH AWARD WINNERS

Ken Opper, Silverwing (Silver Birch Fiction); Hugh Brewster, Anastasia's Album (Silver Birch Non-fiction).

The short introduction you will have had to this year's award winning authors at breakfast will have whetted your appetite for more. Explore their careers and current work, a vibrant and exciting group of authors. The children know what they are doing!

502 ABFO MTCC 206C
UNE SESSION PROLONGÉE
8h.45 à 11h.45



MODIFICATIONS À DEWEY, 21È ÉDITION

Benoît Ferland,
Directeur,
Bibliothèque
publique de
Hawkesbury.

La 21^{ème} édition en langue française de Dewey [en collaboration par la Bibliothèque Nationale de France, la Bibliothèque Nationale du Québec et l'ASTED

(Association pour les Sciences et les

Techniques en Documentation)] vient tout juste de paraître. Venez rencontrer M. Benoît Ferland, l'un des collaborateurs et directeur de la Bibliothèque Publique de Hawkesbury, qui présentera les plus récentes modifications apportées aux classes Dewey. Pour bibliothécaires et bibliotechnicien(ne)s. Présidente d'atelier: *Lyne Lapalme,* Bibliothèque publique de Clarence-Rockland.

503 OCULA CP Oakville
A SPECIAL DOUBLE SESSION
8:45 am-11:45 am

CONSORTIA – STATE OF, FUTURE OF, AND WORKING AS A CONSORTIUM – TRIALS, TRIBULATIONS AND SUCCESSES

Brian Bell, Oakville Public Library, OLA President 1998; *Alex Eykelhof,* Technology Manager, The Bibliocentre;

Warren Holder, Electronic Information Resources Co-ordinator, and Margaret Hawthorn, Reference Librarian, University of Toronto.

Right now in Ontario, academic and public libraries are forming consortia in order to negotiate the best possible pricing from vendors of electronic products. To bring you up-to-date, a panel of experts describe their recent experiences in working with consortia, and offer their opinions on the future of the library consortium in Ontario.

Convenor: Joy Muller, Seneca College.



Julie King

504 OCULA
CP Caledon
 8:45 am-10:00 am

CUSTOMER SERVICE BEFORE AND BEYOND LIBRARY WALLS

Dora Avramis, Toronto Public Library; Rea Devakos, Gerstein Science Information Centre, University of Toronto; Julie King, Canada One.

Times are changing! Your users' first impressions and continuing contacts are taking place outside the library's walls - through media, the Web or by phone. Learn how to use successful web design, public relations tactics and call centre techniques to improve your customer service.

Convenor: Rea Devakos, Gerstein Science Information Centre, University of Toronto

505 OLITA CP Kingsway
 8:45 am-10:00 am

LIBRARIANS AND TECHNOLOGY: CONTINUING EDUCATION AND CAREER DEVELOPMENT

Laine Ruus, Data Librarian University of Toronto; Bonnie Burwell, Information and Training Consultant and Product Reviews Editor, Information Highways Magazine
 Your future is your responsibility.

These leading-edge speakers offer strong approaches to remaining at the top of your field as the library world addresses its digital future. Traditional and more informal educational routes are examined. Where and how can you maintain currency in the profession?
 Convenor: Victoria Owen, CNIB Library for the Blind.



506 OLITA
MTCC 206A
 8:45 am-10:00 am

CLICK, DRAG AND DROP: TIPS ON MANAGING PERSONAL ELECTRONIC INFORMATION

Mitra Foroutan, Manager, Catalogue Services, RoweCom.

Save time wading through messages, documents, and links on your PC! Join us for some practical and easy-to-implement tricks for managing your e-mail, internet bookmarks, and other electronically stored data.
 Convenor: Sheilah O'Connor, Toronto Public Library.

507 OLITA MTCC 206D
 8:45 am-10:00 am

THE SNOW SITE

Laurie Harrison, University of Toronto.

SNOW (Special Needs Opportunity Windows) is a web-based project that delivers professional development resources for teachers of students with special needs. Find out about learning resources, on-line workshops, discussion forums. Learn how to access curriculum and develop accessible electronic resources.

Convenor: Karen Taylor, CNIB Library for the Blind.

508 OLTA CP Niagara
 8:45 am-10:00 am

THE CARVER GOVERNANCE MODEL: WHO IS USING IT? DOES IT WORK?

Randee Loucks, Manager, Trustee Development, Southern Ontario Library Service; Laurie Irvine, CEO, Southern Ontario Library Service; David Wright, Chair, Floucester Public Library Board; John Martel, Southern Ontario Library Service Board, Essex County District Health Board.

A few years ago, the OLTA introduced John Carver to the trustees of Ontario through a series of high profile workshops across the province. There was an enormous flurry of interest in Carver's Policy Governance Model not only here but throughout North America. But what became of the Model? Is it still being used? Was it as successful as it was expected to be? Have there been changes? Learn about the Model and hear the experiences of trustees and librarians who tried it.
 Convenor: Peggy Malcolm, Southern Ontario Library Service.

509 OPLA MTCC 205D
 8:45 am-10:00 am

NETWORK 2000 IN 1999

Sam Coghlan, CEO, Oxford County Public Library; Stan Squires, Ministry of Citizenship, Culture and Recreation, C.K. Tan, Avita Technology; Peggy Walshe, CEO, Kitchener Public Library.

Practical information from library personnel at sites that have implemented Network 2000, as well as an update from private and public sector partners involved in the project.

Convenor: Laura Kmety, Welland Public Library.

510 ASSOCIATE MTCC 203D
Oxford University Press Canada
 8:45 am-10:00 am

BACHELOR FOR RENT: THINGS YOU NEVER SUSPECTED ABOUT CANADIAN ENGLISH

Katherine Barber, Editor-in-Chief, Canadian Oxford Dictionary, Oxford University Press Canada.

For Katherine Barber, the most exciting aspect of compiling the Canadian Oxford Dictionary was identifying as uniquely Canadian many words that



Katherine Barber

most Canadians assume are used throughout the English-speaking world, but which, in fact, leave other English speakers quite perplexed. Come hear from a master lexicographer what makes Canadian English special and what is involved in compiling a major new dictionary. Convenor: *Kalina Grewal*, Scott Library, York University.

511 OPLA MTCC 205B
A SPECIAL DOUBLE SESSION
 8:45 am-11:45 am

**SAFETY AND SECURITY
 IN THE LIBRARY**

Russell Hanley, Branch Head and *Johanna Wellheiser*, Preservation and Digitization Specialist, Toronto Public Library; *Tony Mohr*, Police Constable, Metro Toronto Police.

Do you find yourself faced with an increase in security issues at your library? Come to this session to get practical tips on avoiding potentially troublesome incidents relating to personal security and theft, including specific security issues surrounding the protection and preservation of library materials. Convenor: *Joanne Hawthorne*, Toronto Public Library.

512 OSLA MTCC 203B
AN OSLA SUPER SESSION
 8:45 am-11:45 am

DEVELOPING LIBRARY STANDARDS

Tim Gauntley, Toronto District School Board; *Rose Dotten*, University of Toronto Schools.

It is vital that School Library Information Centres be at the forefront of the new assessment and accountability initiatives that currently dominate educational discussion. Learn how individual libraries, as well as library associations such as the OSLA plan, implement and evaluate standards in programs, staffing, facilities, and resources that provide consistent and authentic improvement in student learning and teacher practice. Special reference to Ontario curricular initiatives will be made.

513 OSLA MTCC 206F
**A HANDS-ON SESSION
 in the Super Conference CyberLab**
 8:45 am-10:00 am

USING CLARISWORKS

Leslie Waters, Pringdale Gardens Public School, Toronto District School Board.

The Ministry of Education has licensed a number of standard software programs for school use. Learn hands-on the basics of ClarisWorks, an integrated suite of programs with many useful applications for school library information centres. (Limited enrolment.)

514 OSLA CP Halton
 8:45 am-10:00 am

**CANADIAN COPYRIGHT IN THE
 SCHOOL ENVIRONMENT**

Phillip Jeffrey, Manager, Library Services, Hamilton Wentworth Catholic District School Board.

Information on recent revisions to the Canadian Copyright Act and how it affects elementary and secondary schools. Many new clauses affect use of the new media. Get up-to-date information and answers to questions.

515 OSLA MTCC 202D
A SPECIAL DOUBLE SESSION
 8:45 am-11:45 am

**DISTRIBUTED LEARNING IN THE
 DIGITAL ENVIRONMENT USING
 IBM/LOTUS LEARNING SPACE**

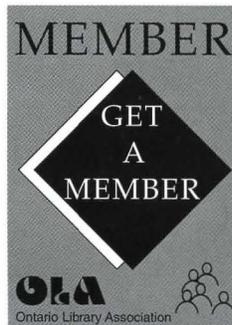
Learn how distance education has evolved into distributed learning in the digital environment. Demonstrations of current electronic courses are included. The second half of the session is in the Super Conference CyberLab.

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Help the Ontario Library Association reach its goal of 5000 members by the Year 2000. Participate in the OLA's Member-Get-A-Member Campaign.

516 OSLA MTCC 202B
8:45 am-10:00 am

**ASSESSMENT AND THE BIG 6:
A PARTNERS IN ACTION INITIATIVE**

David McGill and Jim Spencer, Port Hope High School, Kawartha-Pine Ridge District School Board.

An overview of the BIG 6 assessment project undertaken at Port Hope High School with an interactive component that allows participants to begin planning their own school-based projects for assessing information problem solving. For more on the BIG 6, see Session 904.

517 OSLA MTCC 202C
8:45 am-10:00 am

**ONE SMILING GAMBLING GRANDMA:
GRANDMOTHERS IN PICTURE BOOKS**

Myrna Levy, Teacher-librarian, Toronto District School Board.

Join Myrna Levy as she surveys recently-published picture books which depict the grandmother-grandchild relationship. Explore how accurately they reflect the lives of modern grandmothers as well as the roles they play in their grandchildren's lives.

518 OFA MTCC 202A
8:45 am-10:00 am

**RESOURCING THE NEW
ONTARIO CURRICULUM**

Pauline Weber, Magic Lantern Communications; John Taylor, Marlin Motion Pictures; Donald Sutherland, International Tele-Film.

Meet with a panel of educational media distributors and find out what videos are available to support two of the new elementary curriculum documents, Science and Technology, and Social Studies 1-6. Pick up some tips from the professionals on how to make video really come alive in any learning situation.

519 OSLA CP High Park
8:45 am-10:00 am
Formerly Session #902

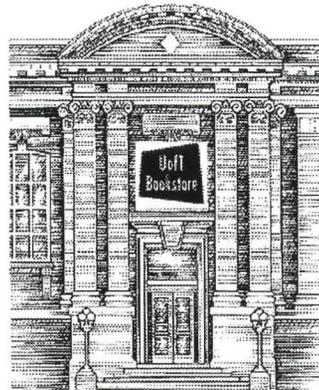
**FROM SILVER BIRCH TO
BLUE HERON TO RED MAPLE**

Pat Kerford, Joseph Gould Public School, Durham Board of Education.

Pat has been running incentive programs for many years because she

believes her students should have ownership over books they read. They even choose them. Her successful Grade 7-8 program, "The Blue Heron", will merge this year with OLA's Red Maple Award Program.

See also Sessions 321, 501, 615, 720, the Friday Sunrise breakfast and the Friday night entertainment for more Silver Birch/Red Maple opportunities.



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10:30 a.m.

**Sessions
601-615**

Special double sessions 502, 503, 511, 512 and 515 continue.



Dora Dempster

**601 CP Caledon
OCULA**
10:30 am-11:45 am

**ALTERNATIVE CAREERS
FOR LIBRARIANS**

Dora Dempster, Information Consultant and Internet Trainer; *Vicki Casey*, Managing Editor, *Information Highways Magazine*.

There are many reasons why librarians may wish to – or have to – apply their skills and

knowledge somewhere beyond the library. Suppose you were considering a different career... What's out there? Where would you start? Two respected career consultants discuss your best alternatives, and outline a process to put you on the career path that suits you. Convenor: *Rosalie Waller*, Seneca College



**602 CP High Park
OCLC Canada**
10:30 am-11:45 am

**HOW CAN OCLC HELP
YOU BUILD
AN ELECTRONIC
LIBRARY?**

Daniel Boivin, Director, OCLC Canada.

OCLC is a non-profit library service and research organization well known for its on-line cataloguing services and for WorldCat,

its international union catalogue. Libraries are now coming to OCLC for help in building and operating their

own customized global digital libraries. Through demonstrations of such products as FirstSearch, Electronic Collections On-line, and SiteSearch, you will see how these can be used together to build an Electronic Library such as Georgia's Galileo Project. Convenor: *Robert Hubsher*, Cornwall Public Library.

603 OLITA CP Kingsway
10:30 am-11:45 am

PUSH TECHNOLOGY

Ken Hertel, Intranet Specialist, Microsoft Corporation.

Push technology is increasingly in demand as a way to manage information overload. This session looks at how the Microsoft Library is providing its patrons with options to customize the way they receive library information. Participants can take back what they learn at this session to help them implement push technology in their own libraries!

Convenors: *Maggie Weaver*, City of Toronto, Economic Development Division; *Gina Minelli*, Hamilton Public Library.

604 OLITA /OCULA MTCC Rm 206D
10:30 am-11:45 am

**ELECTRONIC PUBLISHING:
ISSUES AND BENEFITS**

Alan Burk, Associate Director of Libraries and Director of the Electronic Text Centre and *Lisa Charlong*, Co-ordinator of SGML Initiatives, Electronic Text Centre, University of New Brunswick Libraries.

Through the impressive experience of

Alan Burk



the University of New Brunswick's Electronic Text Centre, learn about electronic publishing using the Text Encoding Initiative (TEI) of SGML, as well as the costs and procedures of creating an electronic text centre. Hear about current and upcoming projects that provide useful information for those contemplating a special collections publishing project.

Convenor: *Alan Gale*, University of Guelph Library

605 OLTA CP Ballroom A
10:30 am-11:45 am

**1 + 1 = 3
BOARD AND COUNCIL COLLABORATING
FOR A BETTER LIBRARY**

Randee Loucks, Manager, Trustee Development and *Anne Marie Madziak*, Small Libraries Consultant, Southern Ontario Library Service; *Margaret Rule*, CEO, Middlesex County Public Library; *Sandy Levin*, Municipal Councillor and member London Public Library Board; *Jane Van der Kraan*, Chair, Huntsville Public Library Board.

A solid working relationship between Board and Council is essential for good library service. Collaboration skills and a partnership approach are basic to the development of such a relationship. Using fictitious situation played out by CEO Marg Rule, and Board chair Jane Van der Kraan, and Councillor Sandy Levin, this session promises to be both entertaining and enlightening. The challenges and triumphs of working collaboratively will be highlighted, and participants will go away with an approach they can apply to their local situations. Convenor: *Peggy Malcolm*, Southern Ontario Library Service.

606 OLA MTCC Rm 202A

10:30 am-11:45 am

ISSUES IN THE ELECTRONIC LIBRARY

Significant research under way at the Faculty of Information Studies of the University of Toronto as follows:

Professor *Igor Jurisica*. The Library as a Knowledge Broker: Knowledge Management and Sharing.

Christine Marton. Women's Health Matters Network: An Internet-based Women's Health Information Resource.

Professor *Joan Cherry*, Professor *Wendy Duff* and *Lesley Lewis*. Use of Early Canadiana in Digital, Print and Microfiche Formats: A Comparative Analysis.

Convenor: *Barbara L. Craig*, Faculty of Information Studies, University of Toronto.

607 OPLA MTCC Rm 206B

10:30 am-11:45 am



DVD TECHNOLOGY IN LIBRARIES

Paul Nicholls, New Media Canada, Pelican Island Information.

A practical introduction to DVD technology for information professionals in all types of libraries.

DVD is a new family of high-capacity optical disc formats that represent the evolution of CD-ROM – an evolution that will begin to accelerate rapidly over the next year. You will gain an understanding of the developing industry trends, the basic technical background and the library applications, as well as sources of on-going information. At the end of the session, you will be well-prepared to assess hardware and software, and to strategize your own institution's migration to this exciting resource. No special technical knowledge or background is required to benefit from the session. Convenor: *Cindy Poon*, Clarington Public Library.

608 OPLA MTCC Rm 206E

10:30 am-11:45 am

DIVERSITY IN YOUTH FICTION

Mary Da Silva, Youth Librarian, Mississauga Library System; *Margaret Chambers*, Librarian, Mississauga Library System.

The theme of the teenager as "being different" and the prejudices that ensue is explored in this discussion of multi-cultural, gay and lesbian, and physical disability fiction. New and recommended titles will also be discussed. Convenor: *Lisa Moffatt*, Brampton Public Library.

609 CP Halton

OPLA

10:30 am-11:45 am

SUSTAINING YOUR COMMUNITY ACCESS PROGRAM

David Reid, Industry Canada.

CAP has been a boon in making it possible for many small public libraries to add internet reference services to their operations. Successful CAP directors and a representative from Industry Canada show how to keep the momentum rolling when the Industry Canada granting period ends. Convenor: *Lori Sims*, Lincoln Public Library.



610 OPLA

MTCC Rm 203D

10:30 am-11:45 am

WHAT'S NEW WITH AACR II

Jean Weihs, Principal

Consultant, Library Services Group, Toronto.

The study groups and task forces examining the recommendations that emanated from the international conference on AACR are due to report in 1999. This session describes the recommendations and the likely changes in the code.

Convenor: *Barry Holmes*, Niagara Falls Public Library.

611 Associate MTCC Rm 203D

S&B Books / Recorded Books, Inc.

10:30 am-11:45 am

THE SOUND OF GOOD BOOKS

Tom Sheehan, Sales Manager, Library Services, Recorded Books, Inc; *Barbara Rosenblat*, professional actress.

Unabridged audio books on cassette are among the highest circulating items in public libraries today. Whether you manage a collection or are planning to start one, you need to know the nature of the demand, the types of formats used and how books are produced. Through selected readings and analysis, you will gain vital and timely information on the productive use of this very popular item. Barbara is a renowned audio book narrator. She will give readings from different books she has narrated.

612 OSLA MTCC Rm 202B

10:30 am-11:45 am

TECHNOLOGY PLANNING: A USER-FOCUSED APPROACH

Joan Bouness, Facilitator and *John Briggs*, Technical Resources Officer, Durham District School Board.

Share the processes and resources utilized by a Board-wide team whose mandate was to produce a new system technology plan. Their process, which stresses the impact on users, can be used at a site or system level and is not restricted to educational settings.

613 CP Ballrm B

OSLA

10:30 am-11:45 am

THE BUSY EDUCATOR'S GUIDE TO THE WORLD WIDE WEB

Marjan Glavac, Bonaventure Meadows Public School, Thames Valley District School Board.



Take a tour of the World Wide Web with the author of *The Busy Educator's Guide to the World Wide Web*. Learn

how to find, retrieve and integrate internet educational resources into the class and school. Tips on educational and kid-friendly search engines and listservs that teacher-librarians, teachers and library staff should be aware of are included.



614 CP Ontario OSLA
10:30 am-11:45 am

KEEPING KIDS READING

Arlene Perly Rae, author of Everybody's Favourites.

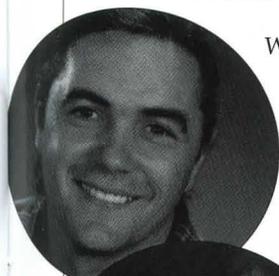
Get tips on how to stimulate pre-teen and older kids to read more and bet-

ter literature, using the great variety and quality of Canadian literature. The focus is on reading patterns and habits.

615 OLA MTCC Rm 202C
10:30 am-11:45 am

IN CONVERSATION: THE 1999 SILVER BIRCH NON-FICTION AWARDS

David Bouchard, author of If Sarah Will Take Me; Arlene Chan, author of Moon Festival; Sheree Fitch, author of There's a Mouse in My House!



What varied creations these talented authors have produced and, not surprisingly, their backgrounds are diverse as well.

Hear about their books, what they think your children are going to find in them, and how they decided on their creative path. There

will be autographing at the end of the session.

10 a.m.

THE PROGRAM AT EXPO '99
Canada's largest library trade show

The Exhibit



The Expo '99 Theatre

Today's presentations in the Expo '99 Theatre:

- 12:00 pm Cataloguing via the Internet
Allison Standen, Geac Canada
- 12:30 pm Brodart's Library Management Systems for Windows 98/NT
Karen Purvis, The Brodart Company
- 1:00 pm Experience the Tropical Rain Forest in Your Library
Celia Clark, Digital Frog International
- 1:30 pm To be announced

For descriptions of each session, see the special brochure at the theatre.

Meet the Authors

Talk with the authors or get autographs at the exhibit, at the OLA Store or at sessions. Today's schedule includes:

- Peter Sís, Ken Oppel, Hugh Brewster
- Katherine Barber, Arlene Chan, David Bouchard, Sheree Fitch, Gayle Friesen, Norah McClintock, William Bell, Pat Hancock
- Marjan Glavac, Arlene Perly Rae, Carol Koechlin and Sandi Zwaan

Meet the 1999 Award Winners

- 11:50 am OSLA Award of Excellence: Tim Gauntley
- 12:15 pm OLITA's Technological Innovation: Reps from the TriUniversity Group
- 12:40 pm OSLA Distinguished School Administrator: Peter Chrisomalis, John Trafford
- 1:05 pm OSLA Award of Merit: Donna Carson
- 1:30 pm ABFO Prix Micheline Persaud: Danièle Talbot-Bradley

OLA Career Centre

Presentations and consultation at our great new centre:

- 12:10 p.m. Using Your Skills In An Alternative Setting II
Julie Luckiewicz, Information Co-ordinator, Investment Funds Institute of Canada
- 12:50 p.m. Making a Successful Transition to Another Area of Librarianship
Liz Fox, Queen's University
- 1:30 p.m. To Be Announced

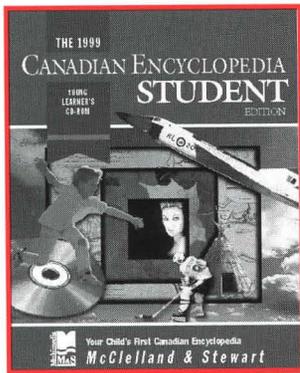
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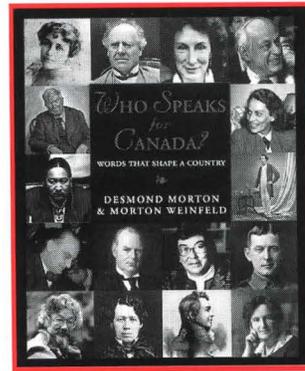
Meet at Café OLA

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SEE PAGE 20 FOR THURSDAY'S EXPO '99 SCHEDULE! DON'T MISS IT!



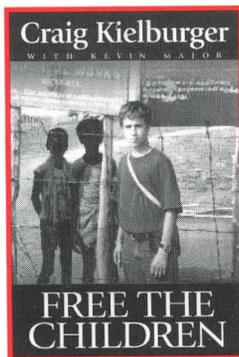
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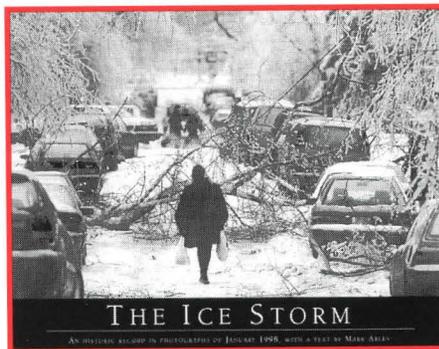
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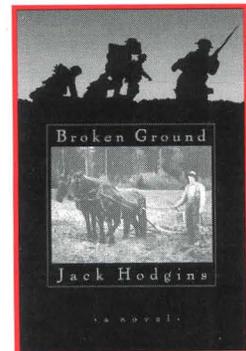
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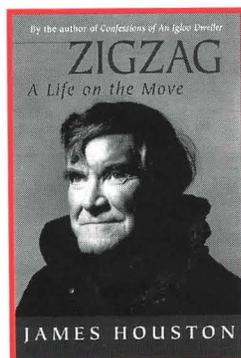
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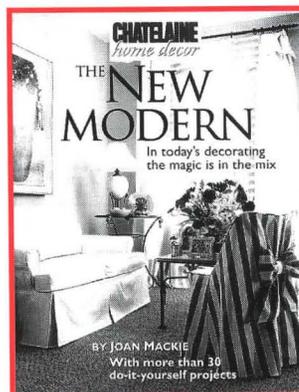
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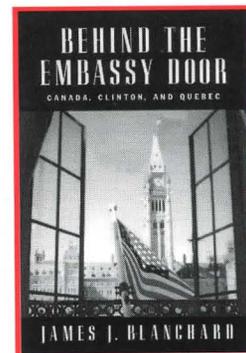
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for Friday and Saturday events
at the OLA Registration Desk in the Front Street Lobby of the
Metro Toronto Convention Centre

2:30 p.m.**Sessions
701-720****701 ABFO CP High Park**
14h30. à 15h45.**GESTION ET
MOTIVATION
DU PERSONNEL
DANS UN TEMPS
DE GRAND
CHANGEMENT***Marcel Blanchard*, Directeur général,
Canton de Russell.

Regroupements de municipalités, regroupements de services, changements administratifs de toutes sortes: personne n'est à l'abri du sentiment d'insécurité et du stress. Pourtant, il faut progresser. M. Marcel Blanchard, directeur-général et secrétaire de la municipalité de Russell présentera des moyens qui permettent de s'entourer d'un personnel bien choisi, de le motiver et d'assurer un travail d'équipe efficace. Il partagera des idées simples et pratiques qui aideront à mieux gérer ses ressources humaines dans un milieu de travail en (r)évolution constante. Pour les directeurs et directrices de bibliothèques, tout(e) gestionnaire de personnel et toute personne souhaitant survivre aux changements. Président d'atelier: *Yvon Léonard*, Ecole secondaire régionale de Hawkesbury.

702 OCLC CP Ballroom B
A SPECIAL DOUBLE SESSION
2:30 pm-5:15 pm**STRESS EQ AND UNSTRESS YOU!***Michael E. Rock*, Professor, School of Business, Seneca College; *Janice E. Rock*, M.A., psychotherapist.

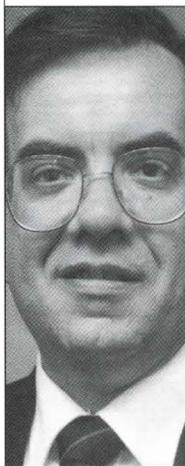
Current research shows that IQ tells you what you *can* do, but EQ tells you what you *will* do. Stress doesn't usually occur because of how smart we *are*, but rather, from how we are *smart!* EQ gives tremendous insight into the fol-

lowing question: "How is it that some very bright people in the office end up doing some very dumb things?"

Sometimes these things are more than dumb; they are downright unethical and hurtful - to the individual and to the organization.

Join Dr. Rock and his team, including Janice E. Rock, M.A., a Jungian dream-work psychotherapist, as they present an exciting interactive multimedia overview presentation of EQ. Two case examples, illustrating different relationship stress strategies, are highlighted. Participants get to discuss the application to their workplace. *No one will be put on the spot.*

Participants can expect a very lively, informative and fun presentation with numerous case examples, stories, and applications drawn from personal experience.
Convenor: *Susan Barclay-Pereira*, Durham College

Joseph
Mior

this introduction to scanning graphics, using digital cameras, and importing audio and video clips into Microsoft PowerPoint or other presentation software. If you can click the left mouse button, you can do all these things easily - you'll wonder why you've waited so long!

Convenor: *Gale Butterill*, Sir Sanford Fleming College**703 CP Oakville**
OCULA
2:30 pm-3:45 pm**WOW! HOW'D YOU
DO THAT!?***Joseph Mior*,
Professor, School of
Natural Resources,
Sir Sandford
Fleming College.

Liven up your presentations, and make your library instruction classes a lot more exciting for students. Come to

704 OLITA CP Ontario
2:30 pm-3:45 pm**TRAINING THE INTERNET TRAINER***Pamela Millar*, Information Specialist,
Smith Lyons.

Learn the steps necessary for designing and conducting an internet training program that meets diverse needs. Covered are such issues as how to assess user needs, how to structure an internet training program, and what content, tools and resources you should employ.
Convenor: *Judy Hyland*, Brampton Public Library.

705 OLITA MTCC Rm 205D
2:30 pm-3:45 pm**INTRANET MANAGEMENT***Ken Hertel*, Intranet Specialist,
Microsoft Corporation.

The Microsoft Library was instrumental in the creation of the corporate intranet. One portion of this project, MSWeb, remains the most popular and heavily used site on the MicroSoft intranet. Tim Raines shares lessons learned and experiences gained so that you can use an intranet to build community and to promote learning across your organization.
Convenor: *Donna Bourne-Tyson*, North Bay Public Library.

706 OLITA MTCC Rm 206D
2:30 pm-3:45 pm**IDENTIFICATION, AUTHENTICATION,
AUTHORIZATION:
ISSUES AND POSSIBILITIES***Dave Binkley*, Systems Librarian, Bata
Library, Trent University.

Mounting library resources on the Web offers levels of patron access never before possible, without the library having to distribute or support proprietary client software, or offer direct dial-up or other physical access. However, with the increased levels of access goes increased emphasis on val-

idation – making certain that access to a resource is restricted to that user community which is entitled to it. Validation on the web offers some peculiar challenges, and requires the system librarian to improvise solutions using a variety of available validation sources. This presentation summarizes those resources, and details examples of actual validation schemes.
 Convenor: *Robert Hubsher*, Cornwall Public Library.

707 MTCC Rm

206A OPLA

2:30 pm-3:45 pm

PARENT-CHILD MOTHER GOOSE PROGRAM

Celia Lottridge, Director, Parent-Child Mother Goose Program, Toronto.

Learn about the philosophy and content of an initiative which focuses on the importance of parents and

very young children being involved in a language-based program. The power of interactive rhyme to help parents connect positively with their infants and toddlers, and the benefits this program has for families unlikely to attend library programs will be of interest to all librarians working with children.
 Convenor: *Lisa Moffatt*, Brampton Public Library.

708 OLTA CP Caledon

A SPECIAL DOUBLE SESSION

2:30 pm-5:15 pm

FUNDRAISING EXPERTS SHARE THEIR IDEAS

Jennifer Blunt, Development Officer, Toronto Public Library; *Monique Désormeaux*, Manager, Service Planning & Communications, Ottawa Public Library; *Val Marshall*, President, Friends of Canadian Libraries, Ajax Public Library Board; *Pamela Sadler*, Manager, Marketing & Development, Oakville Public Library; *Carmen*

Sprovieri, Director, Community Relations & Development, London Public Library.

Discover the secrets to successful fundraising in the corporate community; the how, when, and why of starting a Foundation; staffing the development/fundraising function of your organization; the key components to an effective and multifaceted community campaign and the role of Friends as partners and promoters of endowment funds and long-term planning. A thorough and informative look at this timely topic.

Convenor: *Nancy Krygsman*, Friends of the Toronto Public Library.

709 OPLA MTCC Rm 206E

2:30 pm-3:45 pm

SELF-SERVICE CHECK OUT

Lynne McKechnie, Assistant Professor, University of Western Ontario.

Get a brief overview of research related to self-service circulation. Hear the results of a recent study on user satisfaction with self-service checkout conducted in a mid-size Ontario public library, and learn about the experiences of London Public Library, where self-service checkout has been introduced at three sites using specially adapted terminals linked to the library's automated circulation system.
 Convenor: *Heather Carmody*, Toronto Public Library

710 OPLA MTCC Rm 206B

2:30 pm-3:45 pm

RETIREMENT PLANNING FOR OMERS MEMBERS

Philip A. Hollins, Communications Officer, OMERS.

Philip Hollins brings you up-to-date information on the OMERS surplus management plan as well as a brief review of the OMERS pension plan.

Convenor: *Cynthia Mearns*, Clarington Public Library.

711 OSLA CP Kingsway

A SPECIAL DOUBLE SESSION

2:30 pm-5:15 pm

BRAIN THEORY: IMPLICATIONS FOR TEACHING AND LEARNING

Jim Craigen and *Chris Ward*, Consultants, Durham District School Board.

Research into how the brain works has progressed tremendously during the past ten years. This has sparked a new interest in the types of instructional strategies we employ in our classrooms and library. Come and learn what conditions are necessary in order to provide the optimum learning environment. Learn what you can do to increase students' understanding of and ability to use information.

712 OSLA MTCC Rm 203D

A SPECIAL DOUBLE SESSION

2:30 pm-5:15 pm

MOVING BEYOND "ALL ABOUT..." PROJECTS

Carol Koechlin and *Sandi Zwaan*, co-authors of *Information Power Pack Junior and Intermediate and Teaching Tools*. Copies are in the OLA Store.

Project design must give students opportunities to apply knowledge, skills and values from content, and at the same time help students to make personal meaning. Projects must include opportunities for students to transfer literacy skills and lifelong skills. Strategies and tools for project design and performance assessment are offered.



Carol Koechlin and Sandi Zwaan

713 OSLA MTCC Rm 203B
A SPECIAL DOUBLE SESSION
 2:30 pm-5:15 pm



Jo-Anne LaForty

STRANGE BEDFELLOWS: INTERDISCIPLINARY CURRICULUM

Susan Drake, Faculty of Education, Brock University; *Jo-Anne LaForty*, Library Head, *Beryl DeKoker*, OAC teacher, *Erin Irish*, English teacher, and *Carolyn Humphrey*, Teacher-librarian, O'Neill Collegiate Vocational Institute, Durham District School Board.

Secondary schools have traditionally treated subjects as separate entities. An interdisciplinary approach is key to highlighting relationships among various disciplines. Susan Drake shares her findings on how schools have implemented interdisciplinary studies. Hear how teacher-librarians and subject teachers use the study of information skills to correlate the various aspects of subject curriculum effectively.

714 OSLA MTCC Rm 206F
A HANDS-ON DOUBLE SESSION in the Super Conference CyberLab
 2:30 pm-5:15 pm

USING PRESENTATION SOFTWARE

Instructor: *Mary Storey*, York Region District School Board.

The Ministry of Education has licensed a number of standard software programs for school use. Learn hands-on how to use Word Perfect presentations or to support staff and student use in their learning/teaching activities. This program is in one of the Super Conference CyberLabs, two special classrooms developed and managed by a consortium of sponsors and OLITA. (Limited enrolment.)

715 OSLA MTCC Rm 202D
 2:30 pm-3:45 pm

PREPARING PORTFOLIOS FOR PROSPECTIVE EMPLOYERS

Patricia Irving, Principal, Rideau High School, Ottawa-Carleton District School Board.

The portfolio as a method for presenting a comprehensive picture of your skills to prospective employers is explored – the professional's portfolio, the grade 9 student's portfolio and the Co-op student's portfolio. Attention is given to the skills of the teacher-librarian in this process.

716 OSLA MTCC Rm 202C
 2:30 pm-3:45 pm



SECRETS FROM THE MOWAT BLOCK

Bonnie Hamilton, Toronto District School Board.

An update for secondary teachers, teacher-librarians and administrators on the progress of the curriculum writing teams and any contents of documents that are known. Bonnie's knowledge in this area is amazing. She

will help us position the school library program to meet the new challenges.

717 OSLA MTCC Rm 202B
 2:30 pm-3:45 pm

SCHOOL LIBRARY ARCHITECTURE

Liz Kerr, Kawartha Pine Ridge District School Board.

Delivery of an exemplary school library program is greatly facilitated by a well-designed learning environment. The exemplary School Library Information Centre is an inviting, accessible and



Liz Kerr

stimulating place for students and the school community. Using visual media technologies, Liz Kerr examines a broad spectrum of elementary and secondary libraries, and highlights the best layout and

design features in them.

718 OSLA Cancelled
A SPECIAL DOUBLE SESSION
 2:30 pm-5:15 pm

STUDENT PORTFOLIOS FOR ALL

Karen Sheppard, O'Neill Collegiate & Vocational Institute and *Cheryl Hoyle*, John Dryden Public School, Durham District School Board.

This activity-based session will introduce participants to the student portfolio as an effective instruction and assessment tool that is a component of school reform. Portfolio background, purpose, process, outcomes, and samples will be covered.

719 ASSOCIATE MTCC Rm 205B
Digital Frog International Inc.
 2:30 pm-3:45 pm

MULTIMEDIA: WHEN BOOKS BYTE BACK

Celia Clark, Vice President, Digital Frog International, Inc.

Explore the value of computer-based learning tools in the library and classroom, using Digital Frog International's award-winning (and fun to use) software products as examples. Find out why the Digital Field Trip to the Rainforest is "Freakin' awesome!" and is listed in the top five Notable Software Titles for 1998 by the American Library Association.

720 OLA MTCC Rm 206C

2:30 pm-3:45 pm

**IN CONVERSATION:
1999 RED MAPLE AWARD
NOMINATED AUTHORS**

Gayle Friesen, author of *Janey's Girl*; *William Bell*, author of *Zack*; *Norah McClintock*, author of *Sins of the Father*.



The Red Maple Award Reading Project was introduced last year to give children in Grade 7, 8 and 9 a follow-up to the Silver Birch Awards Reading Project for Grades 4, 5 and 6. Three of this year's nominated authors have graciously agreed to appear on this panel to talk about their nominated titles and get us into the second year of this new program with style and aplomb. Autographing will be available during the noon hour at EXPO '99 and at the OLAstore. A detailed schedule is in your registration materials. The appropriate parts are reprinted each day in the Super News. Get your copy each morning.

Gayle Friesen
Norah McClintock

**721 CP Niagara Room
Strategic Directions Council**

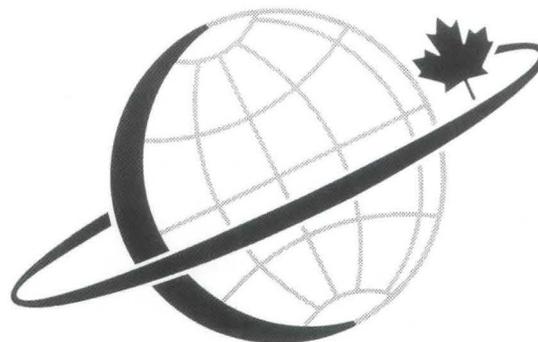
2:30 pm-3:45 pm

**ONTARIO PUBLIC LIBRARY GUIDELINES
ACCREDITATION PROGRAM**

John Slater, Consultant, OLS-North, Chair, OPL Guidelines Monitoring and Accreditation Council.

The accreditation program for small- and medium-sized public libraries and for county libraries had its official start in September 1998. Learn about the program, its main elements and plans for its future.

Convenor: *Margie Singleton*, Clarington Public Library



**Become a
Connected Canadian!**

It's amazing what you can do when you and your library connect to the Net. And the sooner we're all connected, the better prepared we'll be for success in the 21st century.

Visit the Connecting Canadians booth to learn about the importance of being connected – for schools, libraries, businesses and you – and how the Government of Canada can help.

Also plan to attend seminars on:

- Canada's SchoolNet
- Community Access Program

Connecting Canadians is a Government of Canada initiative helping Canadians to become the most connected people on earth, ready for the jobs and opportunities of today's knowledge-based economy.

 connecting.canadians

Canada

4:00 p.m.

**Sessions
801-813****Sessions 702, 708, 711, 712, 713,
714 and 718 continue.****801 OLA CP Niagara Room**

4:00 pm-5:15 pm

WORKING AT THE KNOWLEDGE FRONT

The latest trends in research at the Graduate Program of Library and Information Science at the Faculty of Information and Media Studies, University of Western Ontario.

Chair: Dr. Manju Pendakur, Dean.

Dr. Catherine Ross. Finding without Seeking: What Readers Say about Fiction as a Source of Information.

Dr. Margaret Ann Wilkinson.

Information Seeking Behaviour of Lawyers.

Dr. Kirsti Nilsen and Dr. Lynne McKechnie. Who Decides?

User Perceptions of Collection Development in Public Libraries.

Paulette Rothbauer, MLIS student.

Gay and Lesbian Fiction for Young Adults: A Study of Holdings in Canadian Public Libraries.

Followed by a reception hosted by new FIMS Dean, Dr. Manju Pendakur.

802 OCUA CP Oakville

4:00 pm-5:15 pm

**DOWN-SIZING IN ONTARIO'S
UNIVERSITY LIBRARIES:
WHAT THE RESEARCH REVEALS**

Shauna Taylor, Ph.D. Candidate, Faculty of Information Studies, University of Toronto.

Down-sizing and restructuring have been major features in the landscape of academic libraries across Ontario. In March 1998, Shauna Taylor, conducted a major survey of librarians in Ontario's CARL member libraries to assess their experience of recent orga-

nizational and funding changes. The results of the survey will inform the discussion of the implications for Ontario university libraries.

Convenor: Emma Duncan, Bladen Library, Scarborough Campus, University of Toronto.

803 OCUA/OLITA MTCC Rm 206D

4:00 pm-5:15 pm

**GODOT: OPEN, HIGHLY CONFIGURABLE
DOCUMENT REQUESTING SYSTEM**

Todd Mundle, Head Interlibrary Loans, Bennett Library, Simon Fraser University; Dave Binkley, Systems Librarian, Bata Library, Trent University.

Finally, the wait is over! Developed by a consortium of western universities, GODOT is a flexible web-based holdings and document requesting system that puts ILL, full text, and other document delivery options on the same menu. Come hear from its developers how the new system will allow you to move information across Canada faster and more conveniently than you thought possible.

Convenor: Alan Gale, University of Guelph Library.

804 OLTA MTCC Rm 206B

4:00 pm-5:15 pm

**LIBRARY RESOURCES:
THE LEGAL LIMITS
OF THE LAW**

Ron Kanter, Morris, Rose, Ledgett, lawyers; Sonia Lewis, Deputy Chief Librarian, Burlington Public Library; Susan Lawson, Chair, Burlington Public Library Board.

The firm of Morris/Rose/Ledgett was retained in August 1998 by the Burlington Public Library Board to examine its Internet access policies and procedures. This session summarizes the legal opinion resulting from this review. It addresses the applicability of

the Criminal Code and Charter of Rights and Freedoms, the legislative powers of municipalities, the issue of "in loco parentis", filtering and modifying filtering software, providing print services to Internet users, and ways libraries can minimize the risk of illegality.

Convenor: Sonia Lewis, Burlington Public Library

The legal opinion with supporting documentation is available for sale from the OLAstore, on the OLA web site <www.accessola.org> or from the OLA office. Proceeds will go to Burlington Public Library and to the OLA to help defray the costs of the contract.

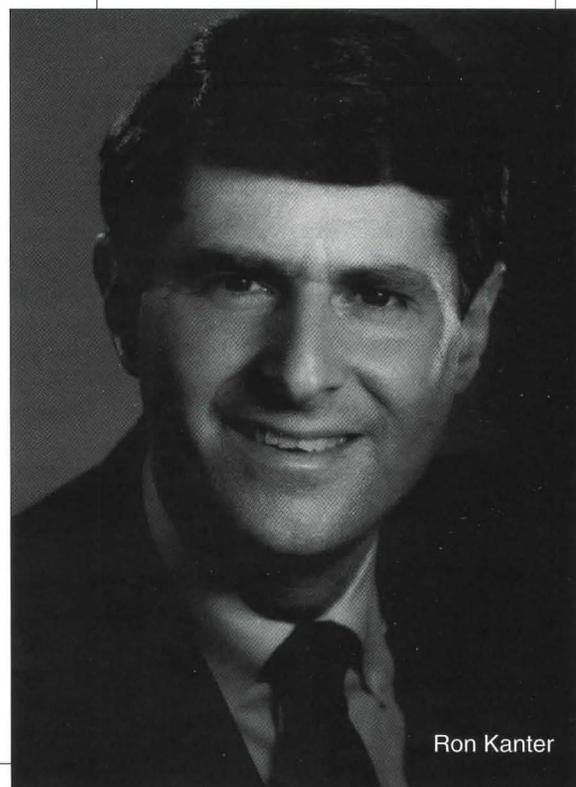
805 OLITA MTCC Rm 206E

4:00 pm-5:15 pm

USING YOUR INTERNET COOKIES

Isobel Lathim, Project Manager, Paul Franc, Marketing, Passport Online.

Do you know what's in your cookies? Find out how internet cookies work and what information is being stored in them about you and your patrons when accessing the web. Learn about



Ron Kanter

the positive and negative implications of this technology. An introduction to the latest software to manage and monitor your cookies. Find out how to use cookies on your library's site to better serve your patrons.

Convenor: *Robert Hubsher*, Cornwall Public Library.

806 OPLA MTCC Rm 206A

4:00 pm-5:15 pm

**LIBRARY STATISTICS:
MEASURING FOR SUCCESS**

Eda Conte-Pitcher, Access and Information Specialist, *Christine Macdonald*, Planning Officer, and *Antonella Nicaso*, Planner, Toronto Public Library.

Examine the types of statistics libraries can keep, including performance measures and benchmarks, and how to use them to evaluate services. Data gathering and management are covered as well as measurement of the use of new electronic resources.

Convenor: *Heather Mathis*, Toronto Public Library.

807 OPLA CP Halton

4:00 pm-5:15 pm

THE PUPPET FACTOR

Carol Ann Wiebe and *Beth Maddigan*, Children's Librarians, Cambridge Public Library.

Develop a clear rationale for including puppetry in your programming, raise the profile of children's services in your organization and provide programs which excite children, parents and staff. A practical session for library staff working with children.

Convenor: *Lisa Moffatt*, Brampton Public Library.

808 OSLA CP Ballroom A

4:00 pm-5:15 pm

**THE NEW K-8 ONTARIO SCIENCE AND TECHNOLOGY CURRICULUM:
RESOURCES FOR TEACHER-LIBRARIANS**

Kyn Barker, Science Consultant, York Region District School Board.

Kyn provides an overview of the new science and technology document and outlines some resources for teacher-librarians and public librarians to aid in its implementation.

809 OSLA MTCC Rm 202C

4:00 pm-5:15 pm

ADMINISTRATIVE SUPPORT/EXPECTATIONS OF TEACHER-LIBRARIANS

William Hogarth, Superintendent of Education, York Region Board of Education.

What is the administrator's view of the teacher-librarian and the library information centre? Are they dead or are they being reborn? Frank Braithwaite presents his provocative but hopeful perspectives on these issues.

810 OSLA MTCC Rm 202D

4:00 pm-5:15 pm

USING THE NEW OSLA INFORMATION STUDIES DOCUMENT

Liz Kerr, Kawatha-Pine Ridge District School Board; *Tim Gauntley*, Toronto District School Board.

OSLA's stunning new *Information Studies* document is the cornerstone for work now under way by OSLA on Library Information Centre Standards. Learn more about *Information Studies* as a key to your work as well. See how it can be used to the greatest effect in maximizing learning at the local level. Teacher-librarians are central to the long term impact of this significant piece of work and to its critical role in setting future standards.

811 OFA CP Humber

4:00 pm-5:15 pm

SUPPORTING THE NEW GRADE 9 PROGRAM WITH MEDIA RESOURCES

Frances M. Broome, Kinetic Video; *Lisa Steele*, V-Tape; *John Taylor*, Marlin Motion Pictures.

Meet with a panel of educational media distributors and learn which

video resources will help you support the new Grade 9 program. You know why media is important – now find out what to use.

812 ASSOCIATE MTCC Rm 205B

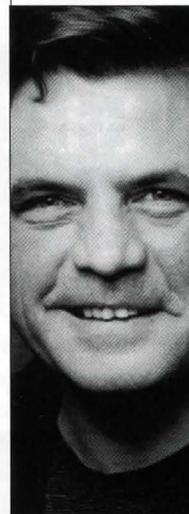
CEDROM-SNI

4:00 pm-5:15 pm

**OUR INSTINCT TO SHARE:
LICENSING AGREEMENT LIMITATIONS
FROM THE INFORMATION
PROVIDER'S VIEWPOINT**

Christina Dawson, CEDROM-SNi

The ways in which we can and cannot share on-line information are set out in licensing agreements. While we should always read the fine print, the language is not always as explicit as we might wish. The limitations on use and distribution of the information often seem rather arbitrary and restrictive. Hear an information provider's view on these issues.



813 CP Ontario

OLA

4:00 pm-5:15 pm

**IN CONVERSATION
WITH
PETER SÍS**

Internationally acclaimed illustrator, author and filmmaker, Peter Sís became one of North America's leading illustrators with the publication of the 1986 Newbery Medal

Winner, *The Whipping Boy*, by Sid Fleishman. He is five-time winner of the *New York Times* Best Illustrated Book of the Year for *Rainbow Rhino*, *Beach Ball*, *Follow the Dream*, *Komodo!* and *The Three Golden Keys*. His *Starry Messenger: Galileo Galilei* was a 1997 Caldecott Honor Book. His latest book, *Tibet: Through the Red Box*, came out in November and is winning strong praise.

814 **ABFO CP Simcoe**

4:00 pm-5:15 pm

SALON DU LIVRE DE TORONTO

Christine Dumitriu van Saanen,
Directrice Générale, Salon du livre,
écrivain, ingénieure géologue.

Le Salon du livre de Toronto, le seul en son genre à l'extérieur du Québec, au Canada et en Amérique du Nord, est l'événement littéraire francophone annuel le plus important en Ontario français. Il rassemble une centaine d'exposants représentant 600 maisons d'édition du Canada et du monde. Un Festival des écrivains, réunissant plus de 80 écrivains du Canada français et du monde, se tient au cours des journées du Salon du livre de Toronto, depuis 1993. Quel est son impact littéraire et éducationnel pour l'Ontario? Quelles sont ses retournées économiques pour Toronto et l'Ontario? Venez le découvrir. Président d'atelier: Laurent Gauvin, Bibliothèque publique de North York (à la retraite)

5:15 p.m.

Annual Business Meetings

THE ONTARIO LIBRARY AND INFORMATION TECHNOLOGY ASSOCIATION ANNUAL MEETING



MTCC Rm 205D

Presiding:
Sue Medhurst,
OLITA President
1998

LA RÉUNION ANNUELLE DE L'ASSOCIATION DES BIBLIOTHÉCAIRES FRANCO-PHONES DE L'ONTARIO



MTCC Rm 205B

Présidant:
Olga Beaulieu,
Présidente
d'ABFO 1998

5:15 p.m.

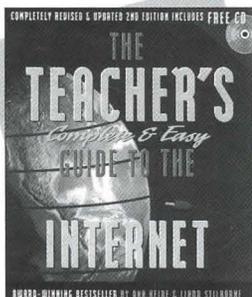
Other Business Meetings

**MTCC Rm 202B
OLA Task Force on Youth Services
A STRATEGIC PLAN FOR CHILDREN'S SERVICES**

Sharon Wilson, OLA Task Force Chair.

Come discuss the progress being made by the OLA Task Force in fulfilling its mandate to create a strategic plan for children's services in Ontario.

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Small Press Book Awards 1997
— Awarded to the First Edition



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— 1999 OLA Super Conference —

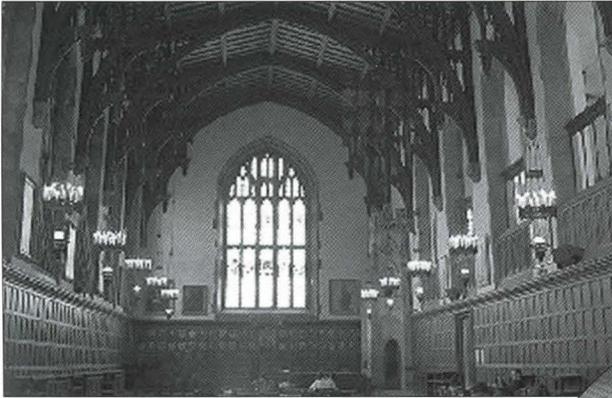


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FRIDAY EVENING *La Ronde*

AN EVENING IN TEN PARTS WITH PROGRAM AT THE UNIVERSITY OF TORONTO



DINNER from 7 pm

in HART HOUSE'S GREAT HALL

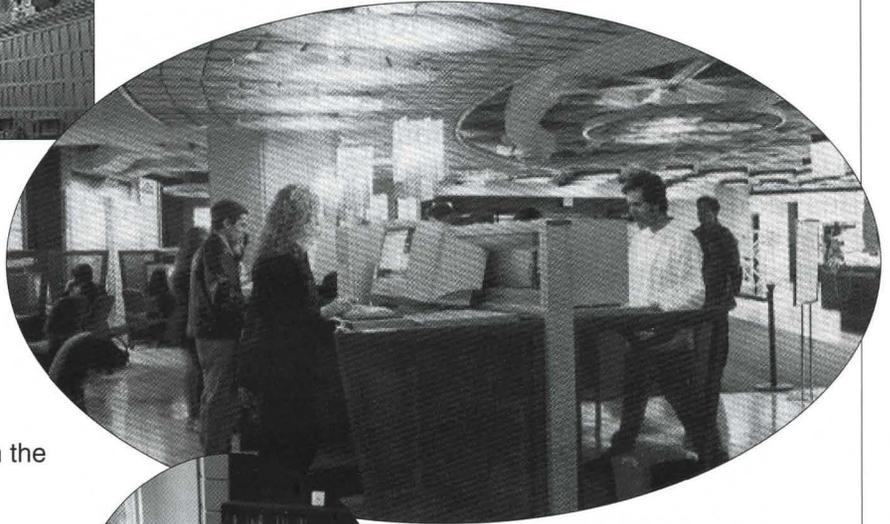
Fine dining in a very grand setting. Good conversation. And wine, of course... No dessert – that comes later!

A SUBSIDIZED EVENT. \$25.00 per person plus GST includes bus, dinner, all entertainment, wine and dessert finale.

et LE DÎNER d'ABFO À HART HOUSE

THE INFORMATION COMMONS from 8 pm at the Robarts Library

- Tours of the Commons (including behind the scenes in the new multimedia part) on the half hour, starting at 8 p.m.
- Try the latest adaptive technologies in the state-of-the-art special centre



AUTHOR READINGS AND OTHER ENTERTAINMENT at the Faculty of Information Studies from 8:30 pm

- Sheree Fitch reading her hilarious poetry
- Enter ITER, internet gateway
- The award-winning films of Peter Sís
- Short concerts by Faculty of Music students
- Fortuneteller Mme Ola - master puppeteer Don Mills
- Reading by an author chosen by the University of Toronto Bookstore, home of Toronto's most impressive reading series
- Web sites for children in the FIS lab – FIS students are your guides!



INFORUM from 8 pm at the Faculty of Information Studies

A major step into the new millennium but different again. The staff who created it conduct the tours continuously throughout the evening.

Shuttle from 6:30 pm to 11:00 pm

EXCHANGE YOUR COUPON FOR A BOOK OF TICKETS AT THE DOOR.

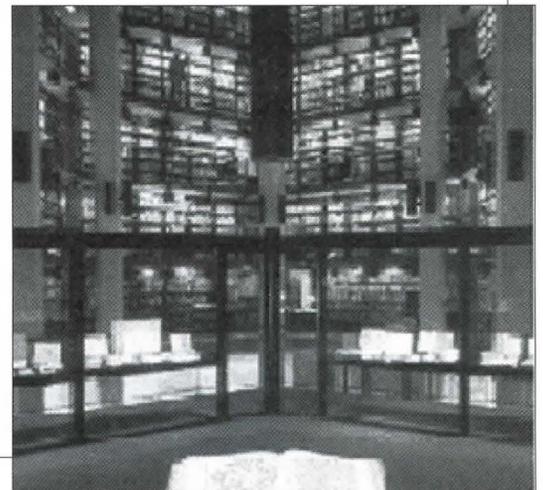
DESSERT FINALE from 10 pm AT THE FISHER RARE BOOK LIBRARY

Fine music by our Faculty of Music ensemble.

DESSERT FINALE from 10 pm IN THE FIS SEVENTH FLOOR LOUNGE

Rousing music by Soul of the Andes.

The ultimate ending to a great evening. A great way to thank the staff for wonderful hospitality.



1999

Saturday January 23

From
8:00 a.m.

SATURDAY BREAKFASTS

ALL CONFERENCE BREAKFAST
MTCC Rm 204

OLTA TRUSTEES' BREAKFAST
CP Ontario Room

\$15 per person

SEATS RESERVED FOR BREAKFAST
PARTICIPANTS AT THE PLENARY SESSION

9:00 a.m.

Plenary Session 900

CP Ballroom

**A SUPER
CONFERENCE
SPECIAL
EVENT**

**FOR ALL
DELEGATES**

PAMELA WALLIN

Host and producer of her own show on CBC News World
Canadian **extraordinaire**

a.m.

**Sessions
901-907****901 OSLA MTCC Rm 202A**

8:45 am-10:00 am

**TEXT...TEXTILE...TECHNOLOGY:
THEMATIC UNITS FOR
CROSS-CURRICULAR TEACHING**

Sharon Doyle, teacher-librarian, and Ruthanne Wrobel, teacher, Havergal College, Toronto.

Cross-curricular activity has always been a major part of partnering activities between teachers and teacher-librarians. Here is an unusually creative approach to the activity that uses Margaret Atwood's *Alias Grace* and the development of a quilt.

902 OSLA MTCC Rm 202B

8:45 am-10:00 am

**THE GOOD NEWS ABOUT
PREP COVERAGE:****'IT'S NOT WHAT HAPPENS TO YOU,
IT IS WHAT YOU MAKE OF IT'**

Carol Koechlin, Teacher Specially Assigned, Learning Resources, Toronto District School Board; Sandi Zwaan, retired, Toronto District School Board.

If you are a teacher-librarian who is in the position of delivering the program through scheduled classes you will find this workshop very helpful. Participants will gain strategies and tips for planning and implementing information literacy programs that fit tight schedules.

903 OSLA MTCC Rm 202C

8:45 am-10:00 am

**CIRCLES OF LOVE:
A COMMUNITY LITERACY PROJECT
IN AN AWARD-WINNING SCHOOL**

Kim Whyte, Teacher, South Simcoe Public School, Durham District School Board; Joan Bowness, Instructional/Media Technologies Facilitator, Durham District School Board.

Share the process that South Simcoe Public School in South Oshawa has used to involve the entire community in an early childhood literacy initiative. "Circles of Love" has now gone Canada-wide. South Simcoe has won national and international recognition and awards and has recently been featured on *Man Alive*.

904 OSLA MTCC Rm 202D

8:45 am-10:00 am

**FROM ASSESSMENT TO INSTRUCTION:
A PLAN FOR A BIG 6
SKILLS CONTINUUM**

David McGill and Jim Spencer, Port Hope High School, Kawartha-Pine Ridge District School Board.

Understand how to use assessment scales to define what BIG 6 skills need to be taught and how to design a skills continuum integrated into the new grades 9 and 10 curricula.

For more on the BIG 6, see Session #516.

**905 OSLA MTCC Rm 206F
HANDS-ON DOUBLE SESSION
in the Super Conference CyberLab**

8:45 am-11:45 am

USING HYPERSTUDIO

Instructor: Cathi Gibson, Toronto District School Board.

After just a few hours, you will be able to create your own jazzy multimedia presentations with HyperStudio in this hands-on session. This program has been licensed for use in every school in Ontario by the Ministry of Education and Training and can be used to support a wide variety of projects. Come find out why everyone is hyper about HyperStudio. (Limited enrolment.)

906 Canadian Friends CP Kingsway

8:45 am-10:00 am

STARTING A FRIENDS' GROUP

Terry Sarazen, Southern Ontario Library Service; representatives of Friends Groups to be announced.

Here are the basic steps in getting a Library Friends' Group started in your community. The nature of Friends group activities; the relationship of the group to the library board and the CEO; incorporation, constitution and by-laws; and newsletter and brochure writing are among the many topics introduced in this session.

907 Canadian Friends CP Niagara

8:45 am-10:00 am

RUNNING A FRIENDS' BOOKSHOP

North York Friends of the Library and Judy McCabe, store manager.

Book Ends is the successful bookstore run by the Friends of the North York Public Library. Learn how to make this a great way to raise money for your library and to keep Friends active. Find out how to organize a store; how to train and schedule staff; how to maintain a steady flow of saleable material in inventory; and how to organize and price materials for maximum profit.

908 OSLA MTCC Rm 206C

8:45 am-10:00 am

THE AGE OF GLIB

Jamie McKenzie, editor of *From Now On*, former Director, Libraries, Media and Technology, Bellingham Public Schools, Bellingham, Washington.

If students always skate along the surface, will they ever learn to think for themselves? Will they settle for the sound bites, the mind bytes, the eye candy and the mind candy which is offered up by the media like sticks of chewing gum? Or will they develop a healthy skepticism about the information (and noise) streaming past them? McKenzie will provide examples of modern rant, bombast, blather, poppycock, humbug, malarkey, bunk, and babble and then shows how we can equip students with the tools and the spirit to look deeply at Life and its essential questions, probing beyond the information packages aimed their way.

10:30 a.m.

**Sessions
1001-1019**

1001 ABFO CP High Park
10h.30 à 11h.45

**DOCUMENTS D'ARCHIVES:
PROBLÈMES DE CONFIDENTIALITÉ**

Marthe Brown, archiviste, Université Laurentienne.

Mme Brown parlera des archives et des nouvelles règles à respecter concernant la confidentialité dans la consultation des documents archivés. Pour chercheur(e)s, archivistes et toute personne intéressée aux archives.

Présidente d'atelier: *Sylvie Lafortune*, Université Laurentienne.

1002 OCULA CP Caledon

Sponsored by FAXON Canada
10:30 am-11:45 am

**ARE WE HAVING FUN YET?
COMMUNICATING IN AN IMPLODING
INFORMATION/COMMUNICATION
ENVIRONMENT**



Brenda Dervin, Professor of Communication, Ohio State University.

Libraries stand at the centre of the fastest moving, most chaotic information, communication and technological evolution ever experienced. This widely published and internationally known expert on communication muses about the professional and service implications of this implosion

when communicating with users, staff, communities and institutions.
Convenor: *Rea Devakos*, Gerstein Science Information Centre, University of Toronto

1003 OLITA MTCC Rm 206D
10:30 am-11:45 am

**LEARNING ON-LINE:
RETHINKING LIBRARY INSTRUCTION**

Cory Laverty, Instructional Services Librarian, Stauffer Library, Queen's University; *Allen Brown*, Training Prime-Carrier Data Networks, Nortel.

Technology has provided librarians with new and innovative ways to provide instruction. Attend this session for an overview of state-of-the-art on-line learning and instructional design. How do users respond to these materials and how can these methods be applied to on-line library instruction?
Convenor: *Constance Adamson*, Queen's University.

1004 OLITA
10:30 am-11:45 am

FILTERING SOFTWARE

Andrea Gordon, Head Children's Department, Burlington Public Library.

What are Internet filters and how can they be applied? What are some of the issues and legal ramifications surrounding this technology. An introductory session for those new to the issues and technology.
Convenor: *Diane Bédard*, Windsor-Essex Catholic District School Board.

1005 OLITA /OPLA MTCC Rm 206B
10:30 am-11:45 am

**SCIENCE NET AND THE
VIRTUAL REFERENCE LIBRARY**

Wayne Daniels, Project Co-ordinator, Science Net, and *Kathy Scardellato*, Project Leader, Virtual Reference Library, Toronto Public Library.

Two new internet-based information

services, developed at the Toronto Reference Library, will be important to library service across Ontario! Science Net is a collection of internet sites selected to support the Ontario Schools Sciences Curriculum. The Virtual Reference Library web site is a wide range of electronic reference resources and services to Ontarians.

1006 MTCC Rm 104A
OLTA
10:30 am-11:45 am

**HOW DO YOU GOVERN?
CASE STUDIES IN
MAKING DECISIONS
IN DIFFICULT
SITUATIONS**

Moderator: *Ken Roberts*, Chief Librarian, Hamilton Public Library.

Panel: *Hilary Bates Neary*, former trustee, London Public Library Board; *Roderick McLean*, Teck Centennial Library Board, Kirkland Lake; *Audrey Laurence*, Cumberland Township Public Library Board.

Some of the complex and controversial issues facing today's library boards (e.g., conflicts of interest, discipline of staff, challenges to materials, etc.) will be presented in an entertaining case study format and taken on by a panel who will share their insights on how they feel such situations can be most effectively resolved. Trustees and library staff will gain an appreciation of the different approaches that can be taken, even when a sense of humour may be your best defense.
Convenor: *Martha Murphy*, Markham Public Library Board.

1007 OPLA/OLTA MTCC Rm 206A
10:30 am-11:45 am

**CANADIAN PUBLIC LIBRARY
EFFECTIVENESS STUDY: AN UPDATE**

Diane Mittermeyer, Associate Professor, Graduate School of Library and Information Studies, McGill University.

Ken Roberts



Does the city councillor or city leader perceive the library differently from the public library board or library user? Dr. Mittermeyer presents the findings of her extensive study, which examines the level of importance attributed to the wide range of factors defining public library effectiveness. Convenor: *Celine Marcoux-Hamade*, Vaughan Public Libraries.

1008 OPLA MTCC Rm 206E
10:30 am-11:45 am

MAINTAINING AND IMPROVING YOUR INTERNET SITE

Jo-Anne Westerby, web site editor, Southern Ontario Library Service.

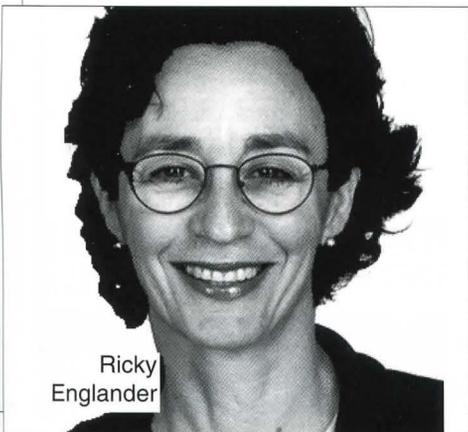
Explore new developments in web page design software. Get suggestions on how to improve your library's web page and to maintain it in a more efficient manner. Convenor: *Cindy Poon*, Clarington Public Library.

1009 OPLA Cancelled
10:30 am-11:45 am

MEDIA RELATIONS

Sam Borenstein, National Public Relations.

Make the most of your media opportunities. Find out how to plan your media campaign, identify key opportunities and maximize your exposure, while continuing to appear relaxed and natural. Convenor: *Margie Singleton*, Clarington Public Library.



Ricky Englander

1010 OSLA MTCC Rm 202A
10:30 am-11:45 am

CANADIAN CHILDREN'S PUBLISHING INDUSTRY

Ricky Englander, Kids Can Press.

Follow the process from idea to book-shelf in publishing children's fiction and non-fiction. Do children still demand book according to the same criteria they have always used? What does Kids Can Press look for in the writing it accepts for publishing?

1011 OSLA MTCC Rm 202B
10:30 am-11:45am

LEARNING, THE NEXT GENERATION: TELECOMMUNICATION, TEAMWORK, AND TRANSFORMATION

Dalia Naujokaitis, Special Assignment Teacher, St. Elizabeth School, Ottawa-Carleton District School Board.

With the advent of school access to the World Wide Web, even young students can be connected to a library without walls, a tool for collaborative learning within and beyond the school, and a publishing vehicle which transforms them from mere consumers to creators of knowledge. Use of the internet by teachers and librarians as a student publishing medium encourages participation and sharing of ideas. Practical tips will be given for the development of internet-based learning projects, and award-winning sites by 9-to-12-year-olds will be highlighted.

1012 OSLA MTCC Rm 202C
10:30 am-11:45 am

SILVER BIRCH, RED MAPLE CURRICULUM CONNECTIONS

Margaret Perez, Orchard Park Public School, Thames Valley District School Board.

See how one school successfully integrated the Silver Birch and the Red Maple Reading Program into the regular curriculum involving all grade 4-7 students while also "marrying" new

technologies such as the Internet, e-mail, spreadsheets and databases with literature.

1013 OSLA MTCC Rm 202D
10:30 am-11:45 am

INFORMATION LITERACY: KEY TO THINKING AND LEARNING IN THE DIGITAL AGE

Gail Rhodey, Bellview School, Grand Erie District School Board.

Learn how the new Grand Erie curriculum/resource document, *Information Literacy: Key to Thinking and Learning in the Digital Age*, is being implemented, with concrete examples for classroom application. Determine how the document will be effectively introduced in their classrooms.

1014 OSLA /OFA MTCC Rm 203B
10:30 am-11:45am

MEDIA FRANÇAIS: THE UNILINGUAL LIBRARIAN'S GUIDE

Bryan Smith, Past President, OFA/ The Association for the Advancement of Visual Media, College Avenue Secondary School, Thames Valley District School Board

Examine the selection of French language media available for library resource centres, the development of interactive and communicative media activities, and program advocacy and development.

1015 OSLA MTCC Rm 203D
10:30 am-11:45am

THE BOOK CLUB: USING ASYNCHRONOUS E-MAIL TO FACILITATE AN ON-LINE AUTHOR STUDY

Gert Rosenau, Computer Facilitator and *Andrew Harris*, Computer Teacher, Durham District School Board.

Presenters will share the process and software they used to involve over 200 students in an on-line study. Five schools were involved in the initial

project. It was so successful, it has now evolved into a movie club and may yet mutate into a science club.

1019 OSLA MTCC Rm 206C
10:30 am-11:45am

THE NEW PLAGIARISM

Jamie McKenzie, editor of *From Now On*, former Director, Libraries, Media and Technology, Bellingham Public Schools, Bellingham, Washington.

Cut and paste technologies make it all too easy to "lift" the words and thoughts of others without giving them credit and without attributing the source. Many schools are finding electronic text a decidedly mixed blessing as these new information technologies make intellectual dishonesty as easy as falling out of bed. Between Web-based report mills and vast databases of articles and information, the school report which emphasizes information gathering is proving obsolete. As the access to electronic text becomes universal we are likely to see

plagiarism take on entirely new forms. Unless schools and teachers make major changes in the way they formulate research projects, we are apt to see intellectual dishonesty expand and multiply like an academic plague.

1016 ASSOCIATE MTCC Rm 205D
SIRSI

10:30 am-11:45am

**THE SUCCESSFUL MIGRATION:
A GUIDE TO IMPLEMENTING
YOUR LIBRARY'S NEXT SYSTEM**

Doug Livesey, SIRSI

Learn from the experts how to prepare successfully for a system migration: how to assess the benefits for staff and patrons; what the timelines are; how to decide what hardware and software will be needed; and what steps need to be taken along the way. You will leave with a detailed checklist of issues to consider and essential tasks to be done.

Convenor: *Helen Maturan*, student in Library Technology, Seneca College.

1017 CP Kingsway
Canadian Friends
10:30 am-11:45am

**FRIENDLY
PERSUASION**

Don Mills, CEO, Mississauga Library System.

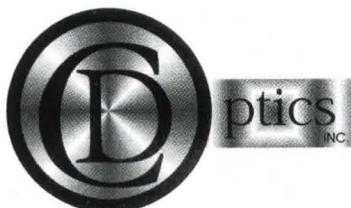
Learn how to make politicians the Friends' "best friend" and how to make the media part of your program. Share ideas that bring *real* results!

1018 CP Niagara
Canadian Friends
10:30 am-11:45am

PROFITABLE BOOK SALES

Dennis Nolan and *Barbara Dubrule*, Oakville Friends of the Library.

Find out how to put a dynamic, ongoing organization in place to provide both continuity and new ideas. Your book sale is a "must" event for both customers and volunteers. Here are the key areas to concentrate on for success.



Is your library or school interested in an unique and profitable fundraising campaign? Drop by Booth 731 to receive a full information package or call the toll free number below to have a package sent to your organization.

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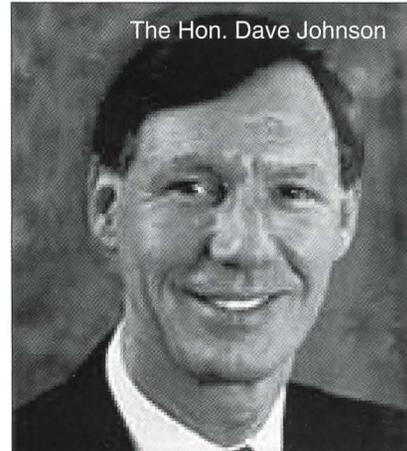
THE 1999 AWARD LUNCHEONS

EDUCATION AWARDS LUNCHEON

MTCC Rm 104A

The Hon. Dave Johnson
Minister of Education and Training

- OCULA Award for academic excellence in librarianship to Martha K. Wolfe, The Leddy Library, University of Windsor
- OSLA Award of Excellence to Tim Gauntley, Toronto District School Board
- OSLA Distinguished School Administrator Award Peter Chrisomalis, Principal, Percy Centennial Public School, Cobourg
Jim Trafford, Superintendent, Toronto District School Board
- OSLA Award of Merit Donna Carson, Fenton Turner Secondary School, Peel District School Board
- OLITA Award for Technological Innovation The TRELIS Project by the libraries of the University of Guelph, Wilfrid Laurier University and the University of Waterloo.



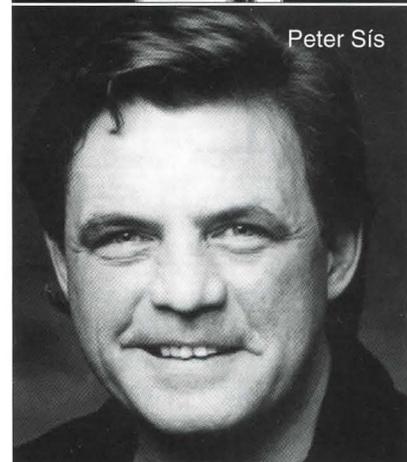
The Hon. Dave Johnson

CHILDREN'S SERVICES AWARDS LUNCHEON

MTCC Rm 204

Peter Sís
Multi-award-winning author, illustrator, filmmaker, designer

- Children's Services Award



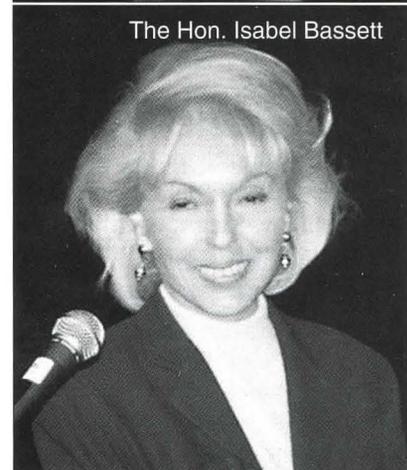
Peter Sís

PUBLIC LIBRARY AWARDS LUNCHEON

MTCC Rm 105

The Hon. Isabel Bassett
Minister of Citizenship, Culture and Recreation

- OPLA's James Bain Medallion to Hilary Bates Neary, London and Margaret MacLean, Thunder Bay
- OLTA's W.J. Robertson Medallion to Alexander (Sandy) Cameron, Pickering Public Library
- Prix Micheline Persaud d'ABFO à Danièle Talbot-Bradley, Bibliothèque publique de Sudbury
- OLA Library Building Awards
- Angus Mowat Awards North Bay Public Library and Toronto Public Library
- Accreditation Certificates Middlesex County Public Library, Fergus Public Library, the Centennial Branch of Fort Erie Public Library and Englehart Public Library.



The Hon. Isabel Bassett

FRIENDS OF LIBRARIES LUNCHEON

CP Ontario Room

Kathy Lowinger
Publisher, Tundra Books

Sponsored by McClelland & Stewart and Tundra Books

2:00 p.m.

The 1999 SUPER SESSIONS

1101 OLA MTCC Rm 203B

RADICAL TIMES REQUIRE RADICAL SOLUTIONS: THE FUTURE OF LIBRARIES AND OF THE OLA

June Wilson, OLA President 1999, winner of the 1998 Ontario Amethyst Award for Innovation.

At Geneva Park in early October, close to sixty elected officers and number of invited guests were asked to participate in a three-day think tank to look at the likely future of libraries and library-trained people ten years from now, and at the type of organization OLA must become if it is to be flexible enough to meet the needs of a radically shifting field. A very different OLA was proposed by participants by the end of the weekend and a process is now to begin.

This session captures the spirit of the weekend by giving you the opportunity to participate in some of the activities and to draw your own conclusions about our future.

Listservs and a web page are among the tools that will be used to let members participate in the discussions ahead.

1102 OLITA
MTCC Rm 104D

A COMPASS TO NAVIGATE OUR WIRED WORLD

Paul Hoffert, author of *The Bagel Effect*, Director of CulTech Collaborative Research Centre at York University

Power and control are rapidly moving from the centre of systems (big governments, big business, central regulators, bureaucracies) to their edges -- into the hands of citizens, customers and ordinary people in all areas of society. Paul Hoffert call this the 'bagel effect' and out of this come clear trends and predictable outcomes important to all of us who plan for the future.

Hoffert is a scientist, researcher, university professor, writer, composer, and musician. He is the mastermind behind the world's first totally wired, interactive community, a \$100 million project which *The Financial Post* described as "quite possibly the world's most important interactive multimedia trial." And yes, he is past Chair of the Ontario Arts Council and the founder of the enormously popular 1970s band, *Lighthouse*.



Jamie McKenzie,
Director, Libraries,
Media and Technology,

1103 OSLA MTCC Room 202

CRITICAL THINKING, INFORMATION LITERACY AND ONTARIO'S NEW CURRICULUM

Bellingham Public Schools, Bellingham, Washington, editor of *From Now On*, contributing editor to *eSchool News*, *Classroom Connect*; *Gerry Connolly*, Director, Curriculum, Learning and Teaching Branch, Ministry of Education and Training; *Marguerite Jackson*, Director, Toronto District School Board; a parent and teacher-librarian to be announced.

Internationally acclaimed educator Jamie McKenzie sets the stage with his views on critical thinking and information literacy. Gerry Connolly from the Ministry of Education and Training shows how the Ministry is seeing these skills being developed and how teachers can be assisted in creating information literate students. Marguerite Jackson, Director of Education for the new Toronto District School Board, outlines how boards need to respond to achieve these proficiencies. A reaction panel will include a teacher-librarian, parent and student.

This session is another milestone in OSLA education programming and will, once more, provide a benchmark for library program in Ontario. *Don't miss it!*



1104 OCULA CP Caledon

LEADING AND ASSIMILATING CHANGE: CREATING POSITIVE CHANGE AGENTS THROUGHOUT THE ORGANIZATION

Kathryn Deiss, Senior Program Officer for Training and Leadership Development, Office of Management Services, Association of Research Libraries.

Organizational change is a fact of life for all librarians. What happens in the organization when change of various kinds occurs? How can our organizations and the people who work in them be better prepared to accept and cope with change? Can all members of your organization become change agents? Kathryn Deiss, a well known consultant to many academic libraries across Canada and the U.S. explores the dynamics of change. Come participate in this session and share ideas on assimilating externally imposed change and leading desired change. Convenor: *Angela Madden, Health Sciences Library, Queen's*

**1105 CP Ballroom
OLTA/OPLA/OLITA**

WELCOME TO THE WILD WEST: RIDING OUT THE INTERNET STORM

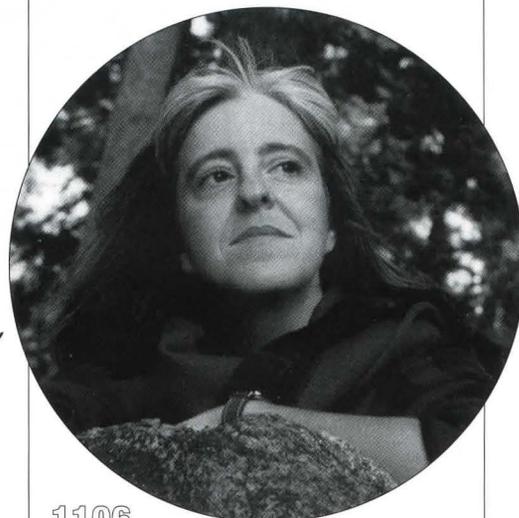
Greg Hayton, Chair, OLA Intellectual Freedom Task Force, OLA President 1997, Chief Librarian, Cambridge Public Library; Sonia Lewis, Deputy Chief Librarian, Burlington Public Library; Erik Knutsen, former trustee, Thunder Bay Public Library Board.

The internet is a work in progress. The wars over the net's values, the net's excesses, the net's dramatic changes, the net's controversial freedoms are only beginning. Years of fight on the world stage and in the world's courts are coming.

In the meantime, where do you want your library to be? Is there a refuge for you and your library in the coming storm? This session is not going to provide you with answers to stop every challenge now, but it will explore strategies with which to weather the difficulties and to maintain the respect our institutions and communities have for our libraries.

See the legal opinion provided by Ron Kanter of Morris, Rose, Ledgett in Session #804 on Friday afternoon at 4 p.m. The Ontario Library Association invested in this law firm's investigation for the Burlington Public Library Board. This and other legal opinion will form a departure point for the construction of our survival kit.

A critical session for our times.



**1106
ABFO CP High Park**

L'APRÈS-MIDI AVEC ANDRÉE LACELLE, POÈTE ET PÉDAGOGUE

**Partie 1:
POÉSIE POUR TOUS ET TOUTES**

La poésie est au coeur de nos vies: dans l'enfance, à l'adolescence et à l'âge adulte. Et pourtant force est de constater la quasi indifférence générale qui lui est réservée. Poète et pédagogue, Andrée Lacelle propose une approche fondée sur l'expérience de la poésie vécue authentique à chacun.

**Partie 2:
ANIMATION EN BIBLIOTHÈQUE A L'OCCASION DE VISITES D'AUTEUR(E)S**

Activités d'animation en bibliothèque: atelier de lecture active, de création de textes et d'échanges autour des pratiques d'écriture. Pour tous.

Présidente d'atelier: *Claire-Marie Paquette-Finlay, Service des bibliothèques de l'Ontario Sud.*



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build and manage an integrated,
electronic library*

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OCLC FirstSearch Electronic Collections Online Service

Deliver quick, easy access to over 1,200 full-image academic and professional journals, along with an electronic archive of journals, collection management tools and links to FirstSearch databases. Stretch your electronic journals budget with our special program for libraries with print subscriptions. Ask about the Journal Licensing Program, providing one-stop shopping for electronic journal subscriptions.

OCLC SiteSearch Suite

Integrate local and remote library information resources from a single Web interface. SiteSearch now offers enhanced multi-database searching and browsing, and full resource integration.

OCLC Technical Services

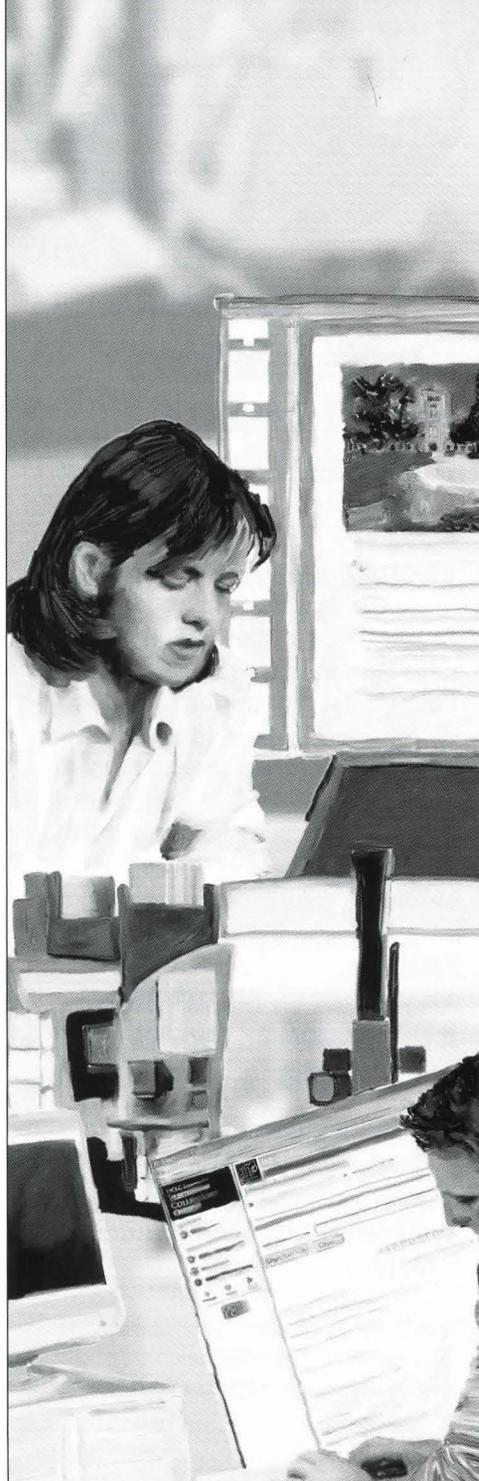
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FURTHERING ACCESS TO THE WORLD'S INFORMATION



2:00 p.m.

**Session
1101-1109**

1101 MTCC Room 203B
A CONFERENCE SUPER SESSION
2:00 pm-4:30 pm

RADICAL TIMES REQUIRE RADICAL SOLUTIONS: THE FUTURE OF LIBRARIES AND OF THE OLA

See p. 68 for details.

1102 MTCC Room 104D
A CONFERENCE SUPER SESSION
2:00 pm-4:30 pm

A COMPASS TO NAVIGATE OUR WIRED WORLD

See p. 68 for details.

1103 MTCC Room 202
A CONFERENCE SUPER SESSION
2:00 pm-4:30 pm

CRITICAL THINKING, INFORMATION LITERACY AND ONTARIO'S NEW CURRICULUM

See p. 68 for details.

1104 CP Caledon/Oakville
A CONFERENCE SUPER SESSION
2:00 pm-4:30 pm

LEADING AND ASSIMILATING CHANGE

See p. 69 for details.

1105 CP Ballroom
A CONFERENCE SUPER SESSION
2:00 pm-4:30 pm

WELCOME TO THE WILD WEST: RIDING OUT THE INTERNET STORM

See p. 69 for details.

1106 CP High Park
CONFERENCE SUPER SESSION
2:00 pm-4:30 pm

L'APRÈS-MIDI AVEC ANDRÉE LACELLE, POÈTE ET PÉDAGOGUE

Voir p. 69 pour enseignements.

1107 MTCC 206F
OSLA HANDS-ON DOUBLE SESSION
2:00 pm-4:30 pm

USING CLARISWORKS HOMEPAGE

Gerry Keily, Computer Resource Teacher, Hamilton-Wentworth Catholic District School Board.

The Ministry of Education has licensed a number of standard software programs for school use. Learn hands-on how to use Adobe Persuasion to enhance your presentations.

1108 CP Kingsway
Canadian Friends
2:00 pm-3:15pm

RAISING A MILLION DOLLARS: FUNDRAISING THE BARRIE WAY

Adele Kostiak, CEO, Barrie Public Library.

Barrie Public Library has mounted a very successful library capital fundraising projects in the province. Hear from a leader of this campaign how your library can also mobilize the community to generate big money. Learn the planning process and key do's and don'ts.

1109 CP Niagara
Canadian Friends
2:00 pm-3:15pm

PLANNING AN AUTHORS' EVENT

Pat Robertson, North York Friends;

Jami Van Haaften, Chair, Friends of the Sudbury Public Library and Vice-President, Friends of Canadian Libraries.

Bringing in authors is a sure way to get the community's attention for your library. Discover how your group can promote reading and libraries by partnering your library with authors, publishers, literacy and arts groups.

3:30 p.m.

**Session
1201**

1201 CP Kingsway
Canadian Friends
3:30 pm-4:45 pm

DO AS WE DO – FUNDRAISING AND FUN

Val Marshall, President, Friends of Canadian Libraries, Friends of Ajax Public Library.

Val Marshall has learned that raising money for libraries is much easier and more successful when both volunteers and donors are enjoying themselves. Success depends on the positive meeting and networking of people in the community. In fundraising activities, friends and sponsors share their ideas, share their fun, and the library is the big winner!

4:30 p.m.

CLOSING RECEPTION FOR ALL DELEGATES

**THE SUPER CONFERENCE '99
CLOSING RECEPTION**

MTCC Room 205B

Hosts: THE 1999 OLA PRESIDENTS:
OLA President June Wilson, OCULA President Leila Wallenius, OLITA President Art Rhyno, OPLA President Sharon Wilson, OSLA President Jo-Anne LaForty, Président de l'ABFO Yvon Léonard.



June Wilson

Super Conference 2000 ● Call for Presentations

All OLA Members are invited to make suggestions for conference workshops, seminars or presentations at the 2000 OLA Super Conference. If you know an individual or a group of people who can make a valuable contribution, please pass along a copy of this Call for Presentation. The deadline for proposals to be received is the 28th of April.

Notification of acceptance will occur by early June.

TITLE OF SESSION (limit 10 words) _____

WHAT TYPE OF SESSION is this:

- | | |
|---|---|
| <input type="checkbox"/> Introductory/general info. | <input type="checkbox"/> Learning/improving skills |
| <input type="checkbox"/> Specialized/advanced | <input type="checkbox"/> Visionary ideas and issues |

SESSION DESCRIPTION (Please use descriptive benefit-oriented statements):

● _____

● _____

● _____

SUGGESTED LENGTH of session: 75 mins 90 mins 120 mins Other _____

EQUIPMENT REQUIRED:

- None TV & VCR Data Projection Device & Screen Overhead & Screen
 Other _____

Presenter must provide their own computer equipment, if required. Canned demonstrations are encouraged. A limited number of rooms may be available with a live internet connection.

ROOM SET-UP PREFERRED:

- Rounds - Small groups at tables Theatre - chairs in rows Computer lab - specify below

PROPOSED SPEAKERS AND THEIR POSITION:

PROPOSAL SUBMITTED BY (OLA members need only include their name, e-mail, work phone):

Name _____ Position _____

Employer _____

Mailing Address _____

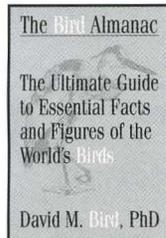
City _____ Province _____ Postal Code _____

Work Phone _____ Home Phone _____

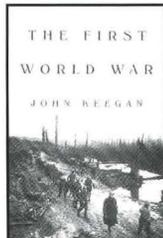
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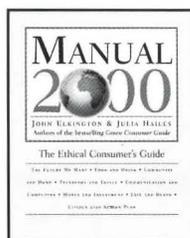
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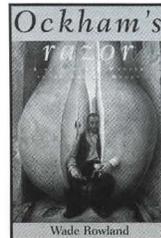
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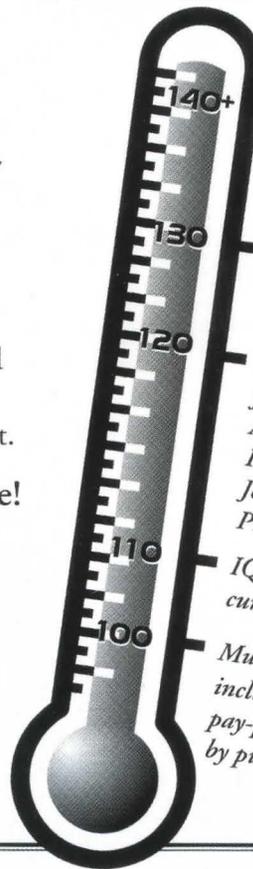
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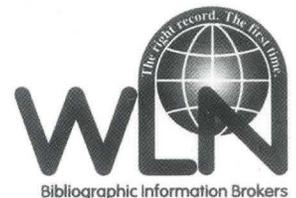
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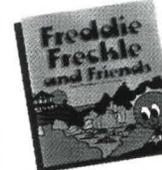
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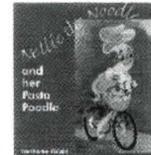
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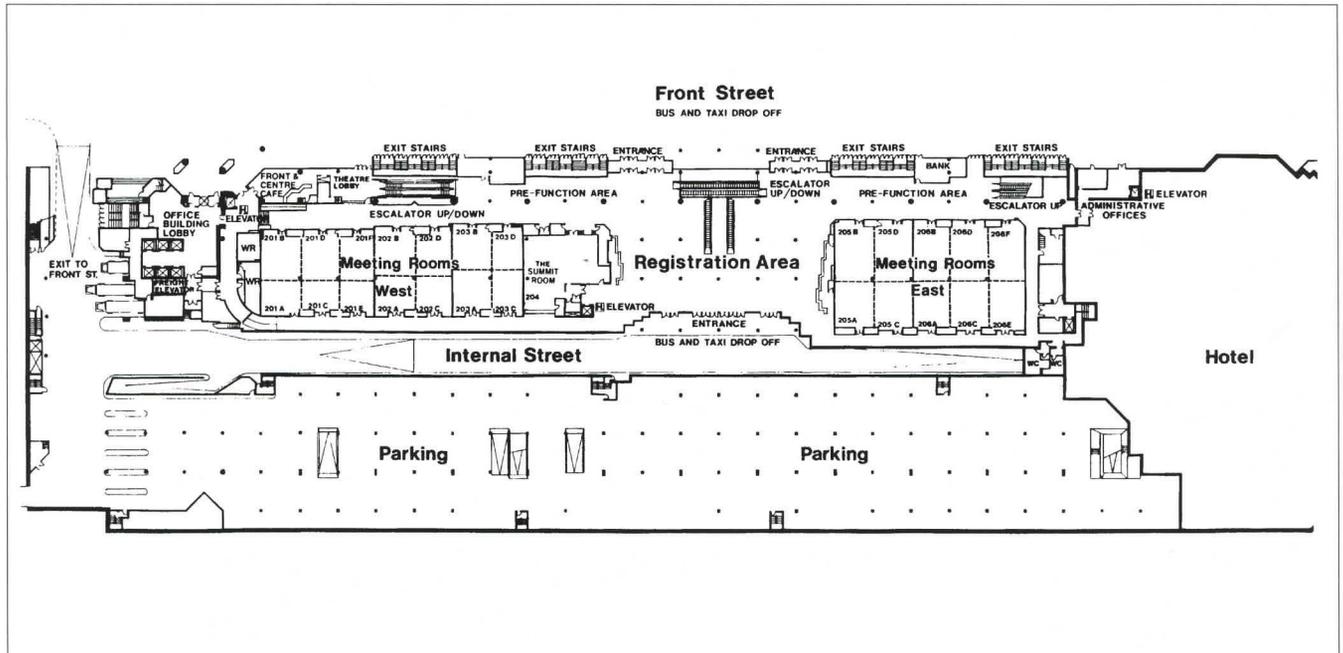
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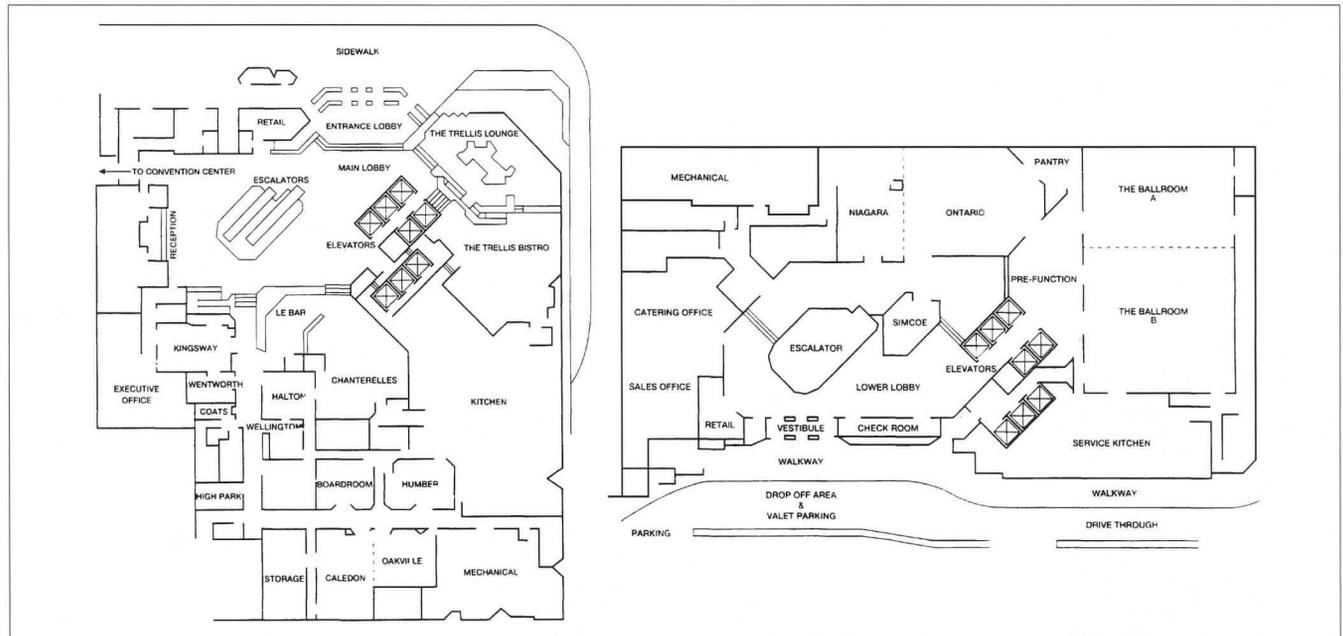
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