#103

Thursday, Nov. 14 9:30 a.m. - 11:30 a.m. LOVE 'EM OR LEAVE 'EM: HIGH SCHOOL STUDENTS' USE OF ACADEMIC AND PUBLIC LIBRARIES Speakers: Helen Benoit, Hamilton Public Library; Margaret Hendley, University of Waterloo; Linda Helson, Ancaster High School, Wentworth County Board of Education.

Learn more about the problems and constraints facing libraries as they attempt to cope with the ever-increasing demands of students for access to more and more information. Find out how to establish useful communication links with other types of libraries and examine solutions tried.

#104

Thursday, Nov. 14 9:30 a.m. - 11:30 a.m.

CREATING A SERVICE-ORIENTED STAFF TO MEET THE NEEDS OF A BILINGUAL COMMUNITY

Speakers: Carol Germa, Sudbury Public Library; Geraldine Salter, Iroquois Falls Public Library.

How have libraries created service-oriented staffs that can meet the needs of bilingual communities? Acquire specific knowledge about the use of service plans, staffing and training to help you serve your community better.

Thursday, Nov. 14 9:30 a.m. - 11:30 a.m. NATIVE STORIES: WHO SHOULD TELL THEM. WHO SHOULD WRITE THEM. Speakers: Panel to be announced.

Develop an appreciation for native authors and a better understanding of native issues and how those issues are transferred to the storytelling art. Expect a lively debate among the native and non-native writers and storytellers on the panel.

#106

Thursday, Nov. 14 9:30 a.m. - 11:30 a.m. PARTNERS IN ACTION: THE SECOND WAVE

Speakers: Members of the Council of Ontario School Library Consultants Steering Committee.

Learn what you can do to further the development of school libraries in Ontario as envisaged in the week long strategic planning session held last May at Eaton Hall. Library consultants from around the province will highlight important issues and stimulate discussion about the new plan.

Thursday, Nov. 14 9:30 a.m. - 11:30 a.m. BRIDGING THE GAP BETWEEN COMMUNITY CENTRES AND LIBRARIES TO SERVE MULTICULTURAL COMMUNITIES Speakers: Fatima Fillipi, Rexdale Women's Centre; Chrysostom Louis, Cross Cultural Communication Centre, Toronto; Myrta Sahas, Kitchener-Waterloo Multicultural Centre.

Understand the roles and activities of community centres in supporting cultural groups and the barriers to communication that appear to exist with libraries. Share strategies for new approaches and initiatives that will improve links between the two institutions.

#108

Thursday, Nov. 14 9:30 a.m. - 11:30 a.m. **BUILDING TEEN COLLECTIONS:** A FURTHER CONSIDERATION Speaker: Dorothy Broderick, Editor, Voice of Youth Advocates.

A plain title masks one of the critical sessions of this year's conference. Dorothy Broderick brings provocative and insight-filled ideas and perspectives to age-old questions surrounding collection development for teens.

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