



Our Staff

At Muskoka Woods we take the safety of our guests very seriously, and we believe safety begins with hiring the right staff. We believe our staff are the best in the industry—rest assured, your children are in great hands. Last year we had 787 applicants, interviewed 463 of those applicants and hired 320. With such a high number of applicants, this allows us to be extremely selective in our interviewing and hiring.

All applicants are interviewed in a face to face (unless out of province or international) interview and are asked about their family, education, work experience, experience with kids and several behavioural based questions.

Each applicant requires 3 written references with an additional phone reference and a police check. This includes vulnerable sectors screening every year, regardless of whether they are returning or not. Our hired staff participate in 7 days of staff development - health and safety, Muskoka Woods service standards and on the job specific training. Instructors are also trained in executing Ornge's j-smarts risk assessment tool.

The Muskoka Woods HR team has under gone Praesidium training (Praesidium is the national leader in Child Risk Management) and they work diligently to ensure that the staff we hire provide a safe and fun experience for your children.

340

passionate,
energetic,
caring staff

1:2

the best staff to
guest ratio in
the industry

7

days of
intense on-site
safety & skills
training