

Best Buy CORRECTION NOTICE

NEWSPAPER RETRACTION FOR THE BEST BUY MARCH 21 CORPORATE FLYER We would like to clarify the Fido Nokia Lumia 625 (WebCode: 10287747) advertised in the March 21 flyer, page 2. Please be advised that this phone is only available in select stores and it is \$0 with NO gift card NOT \$0 with a \$75 gift card, as previously advertised.

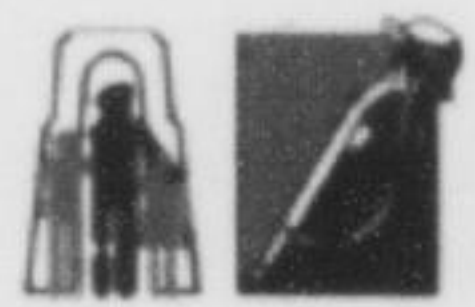
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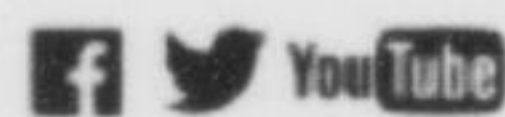
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Enhancements coming to 9-1-1 for deaf

The deaf and hard of hearing community will have better access when it comes to 9-1-1 services under impending changes across the province.

Halton Regional Police is the 9-1-1 public service answering point for emergency services across the region.

In partnership with the Halton Hills, Milton, Oakville and Burlington Fire Departments and Halton Regional Paramedic Services, progress is being made toward enhancing 9-1-1 service in the region to include a 'text with 9-1-1' feature for the deaf and hard of hearing community.

Once properly registered with their wireless service provider, users will be able to connect with 9-1-1 through text messaging, said Halton police Support Services Insp. Dave McCartney.

Currently, the public can primarily make only emergency voice calls and Teletype calls (by deaf or hard of hearing persons) to the 9-1-1 centre.

Only minimal caller data is deliv-

ered with these calls, such as the phone number of the device calling, and any address associated to that phone number.

In some cases, the GPS co-ordinates of a wireless 9-1-1 telephone call can also be determined by the 9-1-1 call centre.

Enhancements part of national effort

Improving access to the deaf and hard of hearing community is part of a much larger national effort to enhance 9-1-1 access to all people using a new technology that enables the public to transmit text, images, video and data to the 9-1-1 call centre, McCartney said.

"We do see anything that will make it easier for those people to access our service is a good thing," said McCartney, but he cautioned that he's not sure when the service will be up and running.

"It's not as simple as flipping a switch and here we go."

That will be something that will occur once all police services across

the province are ready to offer the service.

McCartney said Halton police's goal is to have the staff training and software and hardware technology in place this year, so they're ready to go when the rest of the province is. The decision to start with the deaf and hard of hearing community was made by the Canadian Radio-television and Telecommunications Commission (CRTC) and supported by a CRTC report that identified significant access limitations to 9-1-1 services for this community. Next Generation 9-1-1 (NG9-1-1) is a technology that will allow people to send a variety of digital information to emergency services in a real-time environment.

Further enhancements could come

Once fully implemented, he said the enhancements could also include:

- An expanded ability for the public to make voice, text, or video emergency calls from any communication device.

- The ability to receive data from personal safety devices, advanced automatic collision notification systems, medical alert systems, intrusions alarms, surveillance systems and other sensors of various types.

- The ability for individuals to send video clips of a crime in progress, motor vehicle collision, fire or other public safety hazard to emergency services.

- The ability for 9-1-1 centres to issue emergency alerts to wireless devices in an area via voice or text message, and to highway alert systems (electronic boards seen on highways).

Halton police said they're committed to working with all stakeholders and partners to make NG9-1-1 a reality.

More information on this service can be found on the Canadian Wireless Telecommunication Association website at: <http://textwith911.ca/>.

For details on the CRTC decision, go to <http://crtc.gc.ca/eng/archive/2013/2013-22.htm>.

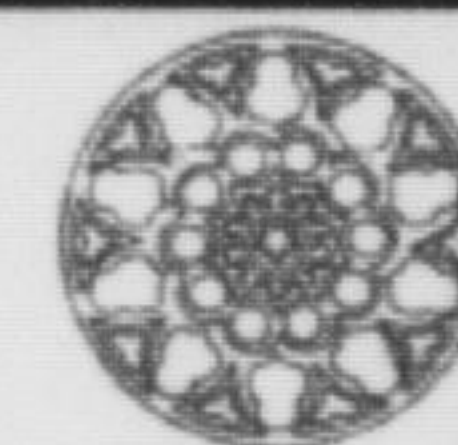
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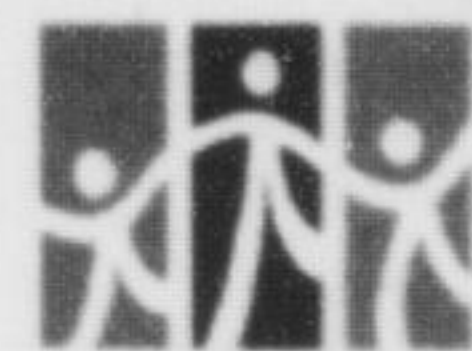
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