MILTON HYDRO NOTICE

We have been advised that there are persons posing as Milton Hydro representatives in our community asking to see your hydro bills. Please note that Milton Hydro is NOT knocking on doors selling electricity contracts.

If you choose to sign a contract with a Retailer for electricity KNOW what you are committing to! IF YOU HAVE RECENTLY SIGNED A CONTRACT, YOU SHOULD KNOW

- All electricity contracts have a 10-day cancellation clause;
- Retail contracts only deal with the "Electricity" line item on your hydro bill;
- For comparison, current Time of Use (TOU) pricing is:
 - Off-peak 4.2 cents per kWh (420 off-peak hours per month)
 - Mid-peak 7.6 cents per kWh (180 mid-peak hours per month)
 - On-peak 9.1 cents per kWh (120 on-peak hours per month)

KNOW THE FACTS

- 1. DO NOT show or give your hydro bill to anyone at your door unless you intend to sign a retail contract.
- 2. Know your rights! Do not sign anything unless you intend to execute a retail contract.
- 3. Contract Commitment know the terms of your contract including rates, cancellation penalties and length of contract.
- 4. Any complaints should be directed to the Ontario Energy Board 1-877-632-2727.



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