

311 phone service will start this summer

The business plan for a 311 phone service in Halton has received a stamp of approval from regional council.

The document, which lays out details of the service designed to simplify residents' access to non-emergency local government services, was endorsed by council at a recent meeting.

A report from Halton Community Relations Director Carleen Carroll to council explains 311 "eliminates the need for a caller to understand which level of government provides which services and then determine which phone number for that government

service is the right one."

"It (311) allows citizens to request a service, carry out transactions or receive general municipal information," the report notes.

The system differs from the 211 phone service model previously approved by council in that 211 is an information and referral service on community information.

Staff estimates that the Access Halton call centre will receive an additional 221,000 calls per year as a result of 311. The system will operate between 7 a.m. and 9 p.m. on regular business days.

311 is expected to be running by the summer, with a public launch in the fall.

Open Houses

This Weekend

SATURDAY APRIL 14	
2-4 pm, 834 Syer Cr., \$404,900	Jackie Holigrocki, ReMax Performance Realty Inc., 905-270-2000
2-4 pm, 53 Dawson, \$264,900	Angel Lyons, Royal LePage Meadowtowne Realty, 905-878-8101
2-4 pm, 8 March, GUELPH, \$287,000	Mirella Marshall, Royal LePage Meadowtowne Realty, 905-878-8101
2-4 pm, 147 Cooke Cres., \$448,900	Marek Kluga/Jack Nasarzewski, Go West Realty, 905-542-2745
2-4 pm, 680 Irving Terrace, \$357,900	Bob Pridham, Realty Executives Plus, 905-693-9575
2-4 pm, 1075 McCuaig, \$379,900	Andrew Casale, Min Com Solutions, 905-812-1100
2-4 pm, 1687 Norris Circle, \$439,900	Theresa Keates, ReMax Real Estate Centre 905-878-7777
2-4 pm, 694 Tuxford Dr., \$589,900	Jodi Leis, Royal LePage Meadowtowne Realty, 905-878-8101
1-3 pm, 1102 Bowring Cres.	Mark Kluga/Jack Nasarzewski, Go West Realty, 905-542-2745
1-3 pm, 1101 Bowring Cres.	Mark Kluga/Jack Nasarzewski, Go West Realty, 905-542-2745
SUNDAY APRIL 15	
2-4 pm, 1279 Roper Dr., \$489,900	Myrna Worgan, ReMax Specialists 905-828-3434
2-4 pm, 801 Trudeau Dr., \$424,000	Darren Williams, Royal LePage Meadowtowne Realty, 905-877-8262
2-4 pm, 46 Anne Blvd., \$349,900	Kim Scott, Royal LePage Meadowtowne Realty, 905-878-8101
2-4 pm, 17 Sloan Dr., \$325,000	Jackie Holigrocki, ReMax Performance Realty Inc., 905-270-2000
2-4 pm, 61 Main St., \$579,900	The Meehan Team, ReMax Real Estate Centre 905-878-7777
2-4 pm, 53 Dawson, \$264,900	Angel Lyons, Royal LePage Meadowtowne Realty, 905-878-8101
2-4 pm, 8 March Cres., GUELPH, \$287,000	Mirella Marshall, Royal LePage Meadowtowne Realty, 905-878-8101
2-4 pm, 422 Bundy Dr., \$269,900	Andrea Sevontkiddis, Prudential, 905-878-9100
2-4 pm, 258 Caves Cr.	Lloyd Moore, ReMax Real Estate Centre 905-878-7777
2-4 pm, 1016 Borden Lane., \$292,888	Barb King, ReMax Real Estate Centre 905-878-7777
2-4 pm, 7566 Sixth Line, \$559,000	Mirella Marshall/Mandy Sedgwick, Royal LePage Meadowtowne Realty, 905-878-8101
2-4 pm, 680 Irving Terrace, \$357,900	Bob Pridham, Realty Executives Plus, 905-693-9575
2-4 pm, 108 Cobblestone Place, ROCKWOOD, \$599,000	Mirella Marshall, Royal LePage Meadowtowne Realty, 905-878-8101
2-4 pm, 1075 McCuaig, \$379,900	Andrew Casale, Min Com Solutions, 905-812-1100
2-4 pm, 1632 Dempsey Cres.	Craig Hackenbrook, ReMax Real Estate Centre 905-878-7777
2-4 pm, 1016 Borden Lane	Barb King, ReMax Real Estate Centre 905-878-7777
2-4 pm, 1687 Norris Circle, \$439,900	Bill Currie, ReMax Real Estate Centre 905-878-7777
2-4 pm, 1408 McDermott Way, \$264,900	Michelle Merritt, Royal LePage Meadowtowne Realty, 905-878-8101
2-4 pm, 694 Tuxford Dr., \$589,900	Ingrid Hollinger, Royal LePage Meadowtowne Realty, 905-878-8101
1-3 pm, 1102 Bowring Cres.	Jack Nasarzewski, Go West Realty, 905-542-2745
1-3 pm, 1101 Bowring Cres.	Jack Nasarzewski, Go West Realty, 905-542-2745
2-4 pm, 380 Woodward Ave.	Glen Thomas, ReMax Real Estate Centre 905-878-7777



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Adventurer to speak at breakfast

Adventurer Jeff MacInnis will be this year's keynote speaker at the Bell/Chairman's Breakfast on the Environment Friday, Apr. 20.

The event will be held at Rattlesnake Point Golf Club from 7 to 9 a.m.

Those who attend will get to hear MacInnis' tales as the leader of the first team to sail the Northwest Passage, captain of a top 10 Eco-Challenge Team, a World Cup downhill ski racer, best-selling author and entrepreneur.

Tickets cost \$40 and tables of 10 are available for \$400, with half of the seats being donated to local students.

Registration forms are available at www.halton.ca or by calling (905) 825-6000.

The Chairman's Breakfast on the Environment is supported by Bell Canada through the Bell Community Development Fund and presented in partnership with the TD Friends of the Environment Foundation.

Recipients of the Halton Youth Awards for Environmental Excellence and the Halton Environmental Scholarships Awards will also be honoured at the breakfast.

Seniors document called 'stunning'

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just an absolutely stunning document," he said.

Burlington Councillor Carol D'Amelio asked if there's a need for education for seniors to learn how to take public transit.

Ward replied that what's really needed are incentives such as better lighting and benches in shelters, which exist in other communities, and reduced fares. (There are currently reduced rates for

10-ticket books or monthly passes, but not single fares.)

Milton Councillor Colin Best added that contractors should be encouraged to consider the aging population and multi-generation families when building homes.

"There's still much to be done if we're to create a true senior-friendly community," Ward concluded.

Stephanie Thiessen can be reached at sthiessen@miltoncanadianchampion.com.

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