CUSTOMER SERVICE

REPRESENTATIVE

Sonoco, a global packaging company, has a Cus-

tomer Service Representative position available.

This position will require working from both our

Mississauga and Brantford, Ontario facilities. Indi-

vidual will be under the direction of the Customer

Primary Responsibilities: Make point-of-order

decisions entering orders, creating new part num-

bers, checking inventory levels, answering custom-

er inquiries, and following up call support; supports

field sales efforts in current and new account man-

agement through information gathering, project

work, and process setup; routinely submits written

correspondence to customers and, as appropriate,

documents issues and any significant actions

undertaken during the course of business; respon-

sible for ensuring customer databases and infor-

mation systems remain current will all appropriate

customer-related data; maintains close communi-

cation with manufacturing planner/ schedulers,

shippers, transportation, and production personnel

Individual must be authorized to work in Canada,

have an undergraduate degree and preferably cus-

tomer service experience. Excellent computer

skills also required. Proficiency with Microsoft

To apply, please e-mail resume to

L. Mahl at leslie.mahl@sonoco.com

or fax 843-383-3334.

Visit our Web site:

www.sonoco.com. EOF/AAA/H/V

Sonoco

to ensure on-time delivery to customers.

Word and Excel would be a plus.

Service Manager for day-to-day activities.

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Bryant, Kenneth William January 26, 1932 - August 6, 2005

Now at peace after a courageous battle with Scleroderma lasting many years, he will be deeply missed by his wife of 52 years Grace. daughter and son-in-law Judy and Frank Spahich, and grandsons Kevin and David Spahich. Dear brother of Helen Pezzetta, Shirley Messenger, Doris Gay, and Don Bryant. Predeceased by brothers Jim, Gord, Butch, Jack and sister Evelyn. Ken's faith in God gave him strength and the will to keep going. Despite the painful disease, which necessitated a liver transplant over 7 years ago, Ken and Grace continued to travel to visit friends and family and enjoy their camping trailer in beautiful parks along their way to Nova Scotia each year. For their 50th anniversary they travelled by train to Vancouver, visited his sister and friends, and enjoyed an Alaskan cruise. He was a member of the teamsters local 938 having driven the big rigs for over 45 years. He was previously in the Royal Canadian Navy. We urge you to discuss organ donation with your families, as the success of Ken's transplant added many good years to their life together. Family and friends are invited to visit at the McKERSIE-KOCHER FUNERAL HOME 114 Main St. Milton 905-878-4452 from 2-4 pm and 7-9 pm on Tuesday. The funeral service will be held in the funeral home chapel on Wednesday, August 10th 2005 at 2:30 pm. In lieu of flowers donations to the Scleroderma Society of Ontario associated with the Arthritis Society would be appreciated.

Joukema, Teakele (Ted)

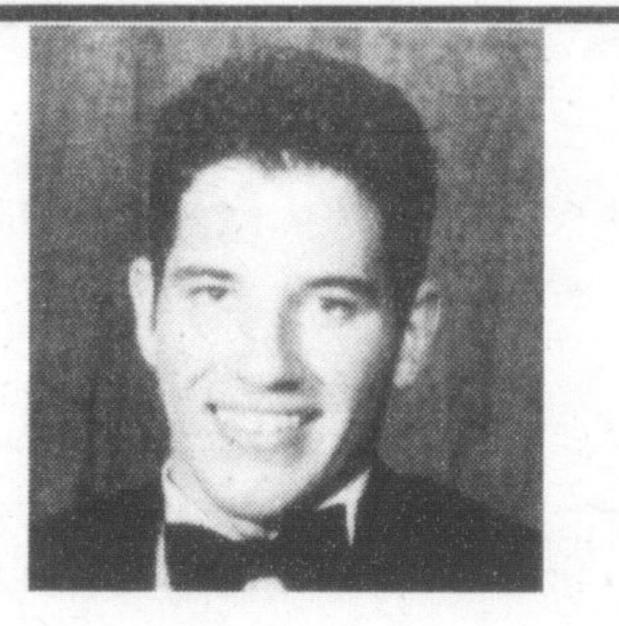
At Albright Centre, Beamsville on Sunday, August 7, 2005. Ted Joukema formerly of Milton & Grimsby, aged 94 years. Husband of the late Martha (1995) & dear father of Ann & Ike De-Witte of St.George, Betty & Joe Van Eden of Grimsby, John & Lennie Joukema of Fonthill and Alice & Bruce Lee of Milton. Also survived by ten grandchildren and seventeen great grandchildren. Mr. Joukema is at the Tallman Funeral Home, 4998 King St., Beamsville where the service will be held in the Chapel on Thursday, August 11 at 1:30 p.m. with interment to follow in Queen's Lawn Cemetery, Grimsby. If desired, donation to a charity of choice would be appreciated by the family. Visitation one hour prior to service.

Marshall, Keith

At his home in Milton on Friday, August 5th 2005. Keith Marshall, retired, 30 year veteran of the Toronto Police Service. Predeceased by his parents Donald and Elizabeth Marshall. Beloved husband of Holly. Loving father of Jason and his wife Andrea, Tara and her husband Vince King, Daina, Erica and Deanna. Keith will be missed by his grandchildren Victoria, Elaina, Emily and Paige. Dear brother of Katherine, Tara, Michael and James. Family and friends are invited to visit at the McKERSIE-KOCHER FUNERAL HOME 114 Main St. Milton 905-878-4452 from 2-4 pm and 7-9 pm on Tuesday. The Mass of Christian Burial will be celebrated at Holy Rosary Catholic Church 139 Martin St. Milton on Wednesday, August 10th 2005 at 10:00 am. Cremation to follow at the Milton Evergreen Crematorium. As expressions of sympathy, memorial donations to the Canadian Cancer Society would be appreciated.

258 In Memoriam

258 In Memoriam



In memory of Christopher Salvatore Galioto

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> Love Mom and Dad

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RESPONSIBLE GAMBLING COUNCIL Manager - Responsible **Gaming Information Centre**

The Responsible Gambling Council is one of the world's leading experts in problem gambling prevention. The Council is establishing a Responsible Gaming Information Centre at Niagara Fallsview Casino under a two year pilot program funded by the Ontario Lottery and Gaming Corporation. The Centre will provide on-site assistance, information and referral to individuals experiencing problems with gambling. It will also play an important role in delivering a range of patron awareness and information programs.

The Council is seeking a Manager to manage the staff of Service Coordinators and support staff at the Responsible Gaming Information Centre at Niagara Fallsview Casino.

The responsibilities include:

· Providing a high level of professional supervision for staff involved in patron assistance, crisis management and referral Scheduling services - both on-site and on-call

· Working with the Operations Director, RGC program planners and casino staff in the creation and

implementation of varied awareness programs

· Leading the promotional activities of the RGIC on-site and in the local community

· Building strong linkages with community service providers including treatment agencies, credit counselling agencies, family services, Gamblers Anonymous and many others · Working in liaison with casino security staff in assisting patrons wishing to establish self-exclusion

arrangements.

The Manager must possess outstanding human service skills usually gained through formal training in social sciences, problem gambling counselling, health promotion, communications and related disciplines. This position also requires considerable understanding and commitment to awareness programs. Understanding the gaming environment would be significant assets.

The successful candidate will possess superior motivational and communication skills, as well as have excellent judgement with regards to operating within a large commercial enterprise. He/she will also have a strong customer service orientation and flexibility in hours of work to fit the pattern of casino patron visits, including some evenings and weekends.

This position is a two year contract with the opportunity for renewal based on evaluation of the program. Secondments from community agencies will be considered.

Resumes with covering letters must be received by August 22, 2005 and directed to:

The Selection Committee Responsible Gambling Council 3080 Yonge Street, Suite 4070, Box 90 Toronto, Ontario, M4N 3N1 Facsimile: 416-499-8260



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