

CUSTOMER SERVICE REPRESENTATIVE

LaserNetworks is an industry leader in providing business-to-business printing and imaging solutions including equipment, service and supplies across Canada. Due to continued growth we are seeking a full-time bilingual Customer Service representative that will be based in our Oakville head office.

The position of Customer service representative works in a Call Centre supporting our customers across Canada for their office printing and imaging service and supplies needs. You will be responsible for handling a high volume of in-bound service calls, queries regarding delivery of product, dealing with customer issues and processing

Position requirements:

A minimum of 2 years Customer Service

- and/or Call Centre Experience Ability to work with customers in a friendly and professional manner
- Work in fast paced team work environment
- Ability to quickly learn new systems & procedures
- Fast and accurate data entry skills
- Multi-tasking skills
- Post secondary education is an asset Competitive remuneration pkg. including benefits.

Please send your resume to: rguest@lasernetworks.com

Office Admin. Position

Mature, multi-tasked and organized individual. Must be a self starter & be able to work independently. Candidates must be proficient in MS Office (Word, Excel, PowerPoint), internet and emailing. Position is for 3 days (M-W-F)/ could be F/T. Location: E. Oakville, SS Rd E. Resume to:

Stonecroft+Partners Inc! Fax: 905-842-7147 kcurwen@stonecroftsolutions.ca

Sales Help

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In 1991, The Loyalty Group was established in Canada to create and manage the AIR MILES® Reward Program, which today remains the cornerstone of the company's business.

Taking the successful concept of rewarding customer loyalty and focusing on ease of use, The Loyalty Group and the AIR MILES® Reward Program have provided the Canadian service and retail marketplace with a unique and dynamic customer relationship model. Today, the AIR MILES® Reward Program is Canada's most popular customer loyalty marketing program.

Are you up to the challenge? If you are a team player, are responsible and accountable for your work, have respect for your co-workers and like to continuously learn while having fun along the way, this career opportunity could be for you!!

Part-time Call Centre Customer Service Representatives

Mississauga

You will service incoming customer calls by responding to general inquiries and requests for information relating to the AIR MILES® Reward Program, collector accounts and sponsor's offers. Your responsibilities will include up-selling and cross-selling items in the AIR MILES® reward miles merchandise portfolio, accessing and updating customer accounts and dealing with ad hoc changes and difficult queries in a patient and professional manner. Analyzing individual problems and taking the appropriate action to ensure that customer needs are met will also be among your duties.

As our ideal candidate, you thrive in a multi-facet call centre environment and have the ability to effectively promote AIR MILES® products and services. Possessing excellent verbal communication skills, you have experience in a call centre environment and a strong customer orientation. A detail-oriented team player, you have the demonstrated abilities to listen, understand and respond appropriately, complemented by a proven record of superior work performance and dependability and strong PC skills. Selected applicants will be required to successfully pass a computerized call centre simulation test. The flexibility to work different shifts within the call centre operating hours is required, as is daytime availability. The Loyalty Group offers a great benefits package, with benefits starting after six months. Wage rate: \$14.50 per hour, plus, as applicable, a shift premium of \$1.50 per hour after 6 p.m. and a bilingual premium of \$1.50 per hour.

Please note: these are part-time positions that will not evolve into full-time or evening/weekend positions. Training will take approximately five weeks of full-time hours.

Interested candidates should apply online via the Careers/Career Opportunities section of our Web site at www.loyalty.com

We appreciate your interest, however, only those selected for an interview

will be contacted. No phone calls or agencies, please. www.loyalty.com





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OFFICE CLERK REQUIRED

For friendly, fast paced environment. Position includes customer service, collections and data entry. Should have a good knowledge of Excel and Business Visions32. French is also an asset.

Please submit resume to: R.A.M. Lighting 300 Bronte Street S., Milton, ON L9T 2X6 Fax: 905-878-3642

Only considered applicants will be contacted

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Georgetown

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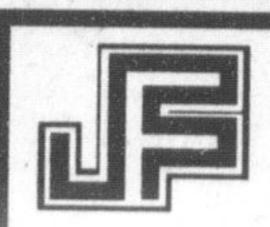
Champion



Retail Sales Representatives

Fax resume to 905-877-7770 sales@georgetownbellworld.on.ca Only qualified applicants will be contacted Sales Help

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Joanne Fabrics Inc "Here we Grow Again"

We are currently located within the 401/Dixie area: however.

as of January 1st, 2005 we will move to our new home in Oakville located at Winston Churchill south of QEW.

We have an immediate opening for a new position within our Credit Dept.

for a Bilingual (French/English) JR. A/R CLERK.

Will train, however, our candidate must be energetic, with strong organizational and communication skills. Computer exposure is a must.

If you are looking to join a winning team, apply directly to: Kelly Cochrane via email

530 Sales Help

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BILINGUAL HEALTH AND SAFETY SALES

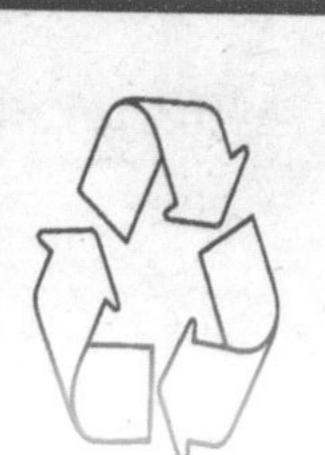
Are you fluent in English and French? Do you enjoy a challenge? If you do, than this may be the

SafetyCare Inc. is an international company which produces and distributes its own range of Safety Training Videotapes and Manuals. Working out of our Burlington office, we provide companies throughout Canada with quality aids to help train their staff in health and safety.

The successful applicants' responsibility will involve working with existing clients as well as developing new business exclusively in the Quebec market. All the sales activity is done over the phone. Previous sales experience is not a prerequisite, but the applicant must be self-motivated and have the desire to succeed in a competitive sales environment

We offer a basic salary, plus commissions and health ben-

If this position interests you please call Ed Aasman at SAFETYCARE INC. 905-631-6070



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F: Gord H. F. Celebrates Ford Canada's

100 Year Amiversary



Discounts of 5%, 15% or 25% off selected Ford Quality Care or Fast Lane Services.

BOMUS Grand Prize Draw To enter, please complete the information on the back of the Card. Please see the Service Manager or





SCRATCH 'N SAVE FROM 5% TO 25% DISCOUNT ON SELECTED PARTS & SERVICE

Right now when you have your car serviced you'll receive a Scratch 'n Save Card where every card is a winner. You'll either get 5%, 15% or 25% off on selected Ford Quality care or Fast Lane Auto Services. Every card also allows you to enter a bonus draw for a chance to win a die-cast 1:18 scale model Ford GT.* So visit your Ford Quality Care or Fast Lane store to save and to

help celebrate our Centennial Event.





Selected Ford Quality Care

- Maintenance 3 or 4
- Front or Rear Brake Reline
- Engine Tune-Up
- Transmission Service
- Coolant Service

HURRY IN NOW!!

August 17th to August 24th Draw to take place August 25th

*No purchase necessary. To enter visit any participating Ontario Ford Quality Care Auto Service Dealer or Ford Fast lane Tire and Auto Centre (the "Dealer") to have your vehicle serviced. Choose one or more of service(s) being performed by the Dealer. Instant discount odds of winning are 1 in 100 for 25% off, 1 in 4 for 15% off and approximately 3 in 4 for 5% off. The approximate retail value depends on the service(s) of the Bonus Grand Prize is \$44.50 Canadian dollars, before taxes. Chances of winning the Bonus Grand prize are solely dependant on the toal number of elegible entries recieved. Dealer contest dates and the date and time for individual Dealer's Bonus Grand Prize Draw entries must be received no later than 12:00 midnight EST on the date set by the local your local Deaer for details. To be eleigible for thew Bonus Grand Prize Draw, entries must be received no later than 12:00 midnight EST on the date set by the local

655 MAIN STREET EAST. MILTON

FORD LINCOLN

Dealer as their contest close date. One entry per day, per person, per vehicle. To win, the selected entrant must correctly answer the skill-testing question on the reverse of their card. See Dealer for complete contest Rules and Regulations.

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