



MONITOR

THE HEARTBEAT OF OUR COMMUNITY

NEWS AND INFORMATION FROM MILTON DISTRICT HOSPITAL

We would like to thank our sponsors, *Halton Automotive, Bill Currie, Robert (Pie) Lee Insurance, McCuaig Insurance Ltd. and McKersie-Kocher Funeral Home Ltd.* for their wonderful support and generosity.

HOSPITAL

Volunteers Provide New Service at MDH

If you have visited Milton District Hospital recently, you may have noticed that the MDH Auxiliary is now providing an Information Desk at the main entrance, assisting with locating patients and directing visitors to various areas of the Hospital.

MDH recently introduced an automated attendant at its main phone number – 905-878-2383. This technology allows callers to access all Hospital extensions directly and has reduced the number of calls that require operator assistance by 70%. With the reduced volume, HHS was able to consolidate its two switchboards into a single operation this past May. Information indicating whether an incoming call is to the Milton or Oakville site is displayed for the operators so that calls can be answered and directed appropriately. This transition had its normal share of initial difficulties throughout the summer, but the consolidated operation is now running smoothly.

Historically, MDH Switchboard staff, in addition to answering phone calls, had also performed a reception function at the main entrance. When HHS consolidated the switchboards, patients and visitors arriving at the main entrance had no one to assist them. After visiting some local area hospitals to review how other volunteers are providing information desk services, the MDH Auxiliary offered to introduce a similar service at MDH.

Hats off to our volunteers for providing a friendly face to those who visit our Hospital!

New to the Area?

Are you new to the Milton area? Do you need a family physician? Halton Healthcare maintains a list of family physicians currently accepting new patients. You can easily access this information by calling the **Family Physician Hotline** at 905-878-2383, ext. 5021 or by logging onto www.haltonhealthcare.com/mneed.php.

Living Healthy Calendar of Events

Everyone is invited to join us for the following free health seminars, presented by Halton Healthcare.

Breast Health Workshop

Presented by Breast Cancer Support Services

Thursday, November 6th

7:00 p.m.

Loblaws (upstairs), Milton, ON

Cholesterol and Your Heart

With Dr. G. Sawhney, Internist

Thursday, November 13th

7:00 p.m.

Milton Seniors Centre



For more information, or to reserve a seat, call 905-338-4379.

www.haltonhealthcare.com

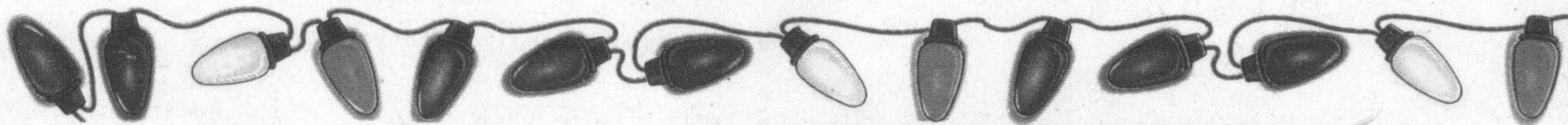
FOUNDATION

THE BUY A BULB TRADITION CONTINUES....

Christmas is already full of traditions – sleigh rides, carol singing, the delicious scent of gingerbreads, and the excited faces of little children. But there's also a Christmas tradition, which has formed, at MDH. The **Buy a Bulb** program. This event has become as much a part of Christmas as the Santa Claus parade. Through the **Twelve Days of Christmas** campaign, the **Buy a Bulb** program raised over \$700,000. On behalf of the thousands of people we have cared for over the years, we would like to express our appreciation to all of

YOU for supporting this initiative.

This year we are thrilled to announce the **Buy a Bulb** program will continue. We are pleased to introduce the **"We Believe in Angels"** campaign, beginning with **"Angel of Dreams"** the first of a series of three beautifully crafted, limited edition Seagull pewter tree ornaments. Donations to the **Buy a Bulb** Program may be made in person at the MDH Foundation, or you may send your contributions to MDH Foundation, Buy a Bulb Program, 30 Derry Rd. E., Milton, Ont. L9T 2X5



Standing l to r Margaret Pearson, Lillian Hopkins, Marlene Pearson. Sitting Liza Lawson

AUXILIARY

THE MDH GIFT SHOP - A SPECIAL JEWEL IN THE MIDDLE OF THE HOSPITAL

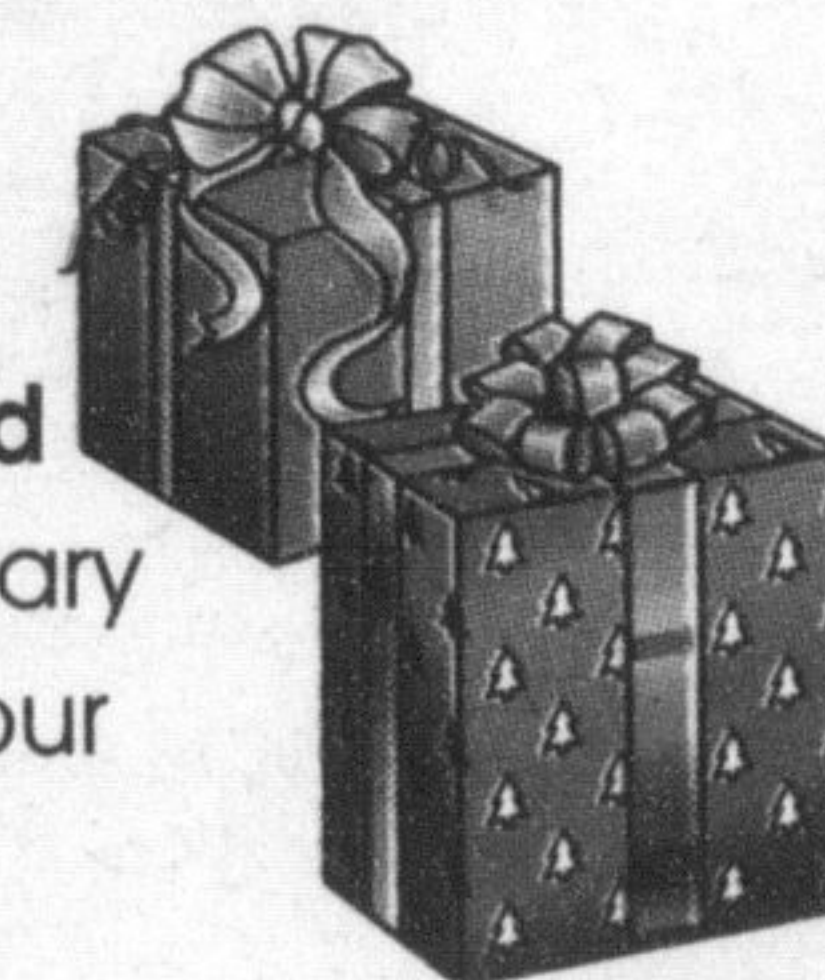
Everyday, more and more Christmas giftware is arriving in the MDH Gift Shop. Beautiful and unique items are sure to please all those on your Christmas list. View our Milton Heritage afghans, the great selection of baby gifts, and beautiful Christmas ornaments. While you are there don't forget to buy a raffle ticket and win one or more of an array of great prizes.

CHRISTMAS CRAFT FAIR AND LUNCHEON

will be held on **Saturday, November 8th** between the hours of 9 a.m. and 5 p.m. Luncheon will be offered from 11 a.m. to 1:30 p.m. **Parking is FREE!**

ALL THUMBS WHEN IT COMES TO GIFT WRAPPING?

Drop on over to Milton Mall between **December 12th and 24th** and let one of the Auxiliary members beautifully wrap your presents.



Thanks for your outstanding support at the **Milton Fall Fair Tea Room**. Due to your generosity the Auxiliary raised over \$1,000.

DON'T FORGET

to get your flu shot between **November 3rd and 14th**.

Always Looking For Volunteers!

Remember.....If you have a few hours to spare a week or month and would like to become an Auxiliary member call the Milton District Hospital at 905-878-2383.



MILTON DISTRICT HOSPITAL
Quality Care for a Healthier Community.