

The Canadian Champion



✓ Good News! The Canadian Champion has started two routes in the newly developed neighbourhoods at the south-east end of town. More routes to follow in due course.

Pictured above with Steve Crozier, Director of Distribution are (l to r), Connor Brodie, Keira Brodie, and Michael Richardson - our newest additions to the growing Milton carrier force! Their first delivery day this past Tuesday was a bit damp and cool, but spirits were high as they delivered newspapers and flyers to the many customers in the area who have been eagerly anticipating home delivery of The Champion.

If you or someone you know are interested in becoming a carrier for The Canadian Champion in any Milton neighbourhood, please call Lisa Meecham, Assistant Circulation Manager at (905) 878-5947.

Entrance Exam
Saturday, December 8th, 2001, 8:30 A.M.
Call to Register Now!



- independent, coeducational, university-preparatory school for day students and boarders in Grades 7-12
- academically challenging curriculum promoting excellence
- extensive programmes in the arts, athletics, and community service
- accomplished, dedicated teachers who motivate and inspire in small class sizes
- IBM ThinkPad™ computers for every student as part of the *e.school@appleby™* programme

Pre-registration required by December 5th.
Appleby College uses the Secondary Schools Admissions Test (SSAT) as its entrance exam. For more information on the exam visit www.ssat.org

For more information, please call:

Tel: 905.845.4681 ext. 252

540 Lakeshore Road West, Oakville, Ontario, Canada L6K 3P1
E-mail: enrol@appleby.on.ca www.appleby.on.ca

APPLEBY COLLEGE



I don't blame the teens

• from HERE'S on page 8

I had my worst experience at a Mississauga movie theatre. I had to wait until the ticker seller finished her conversation; stood at the counter waiting to be served for five minutes with no other customers there because I wasn't standing in the right spot; heard one of the workers burp loudly as he walked by; stood in front of the counter with the floor so sticky I could barely move my feet; waited while the counter person came back several times to check on the order (popcorn and a drink); and then gave my ticket to a slouched over person who grunted at me. And this was a good day.

It's not so bad everywhere. I find that grocery stores are good, as well as restaurants where they have tips in mind, hardware chains, and shops where only one teenager is working.

I don't blame the teens, I blame the people who train them or watch over them. You tell them what to do and make sure they do it. If they don't, you send them on their way to the other major chain.

Recently, I ordered something at a large

coffee chain. She got everything I ordered without coming back to check two or three times. I was impressed and gave her a tip. Then I thought about it, I was impressed because somebody did what they were supposed to do?

In most cases, it would take five minutes to train somebody to do these jobs. But, they're kids and often this is their first venture into the work force. Teens can be clueless at times, I remember it well. I'm still clueless sometimes with work.

One store was so good with their teenage help that I sought out the owner to tell him. It was a couple years ago, but the service I got was outstanding.

I'm not against teenagers having fun while they work. But, they have to keep in mind that they're there to do a job. If they make mistakes, that's fine, I'm not an ogre, but rudeness and poor manners shouldn't be tolerated.

That's why I'm going to give all teens and their managers my special 10-second course in how handle the public. Look at the customer, smile at the customer, and be pleasant. Your training is finished.

GAMBLING PROBLEM?

If you or someone you know needs help with a gambling problem, please call the Ontario Problem Gambling Helpline at 1-888-230-3505, or in your community:

ADAPT

Alcohol, Drug & Gambling
Assessment Prevention & Treatment Services

Burlington 905-639-6537

Halton Hills 905-873-2993

Milton 905-693-4250

Oakville 905-847-6547

All services are free and confidential



Thinking about quitting?
CALL THE CANADIAN CANCER SOCIETY'S TOLL-FREE SMOKERS' HELPLINE 1-877-513-5333

"Where tradition and vision meet"

MacLachlan College

MacLachlan provides a superior, university bound education for boys and girls from J.K. to Grade 12. Small classes, a friendly atmosphere and personal attention from highly qualified teachers, constitute the right ingredients for the MacLachlan student to find a place to belong and grow in confidence and self esteem.



At MacLachlan we treasure the values of traditional academic scholarship, and reach out to the future through our sophisticated level of information technology. In the task of graduating well-rounded and confident young people, MacLachlan's outstanding record of success speaks for itself.

School bus service is available for Oakville and surrounding areas.

JK - Grade 5: Interviews & testing now being scheduled
Grade 6-12: SSAT entrance test date Sat., Dec. 8, 2001
Call our admissions office to reserve a time for testing • Spaces are limited

337 Trafalgar Road, Oakville • (905) 844-0372
www.maclachlan.on.ca • registrar@maclachlan.on.ca

Accredited by CCSI Canadian Educational Standards Institute and a member of CIS Conference of Independent Schools of Ontario