

# Milton Success Stories

## State Farm Insurance - Offers much more than personalized service.

For over 80 years State Farm Insurance has been offering people what they want - personalized service and products that meet their changing needs. Miltonians have been counting on State Farm for their automobile, home, life, business and disability insurance for almost 25 years. Husband and wife team Don MacRae and Anita Cutaia operate one of the Milton offices and have over 14 years combined experience as State Farm representatives.

Mr. MacRae believes the key to State Farm's success is small-town service that goes above and beyond. He and his wife are very active within the Milton community. As a member of the Local School Board committee, they believe in the importance of teaching safety as a preventative measure. They also coordinate and participate in the annual Bicycle Safety Rodeo.

Community involvement and personalized service extends into their local Milton office. When a person calls into the office they are answered by a real person. There is no annoying 800 number to dial. If assistance is required after office hours, simply dial the local office number and you are in touch with a live person who will assist you with your needs. The office also prides itself on its very friendly, informative and knowledgeable staff. State Farm has locations throughout North America so you also have the security of knowing you will be looked after when travelling out of

province or country.

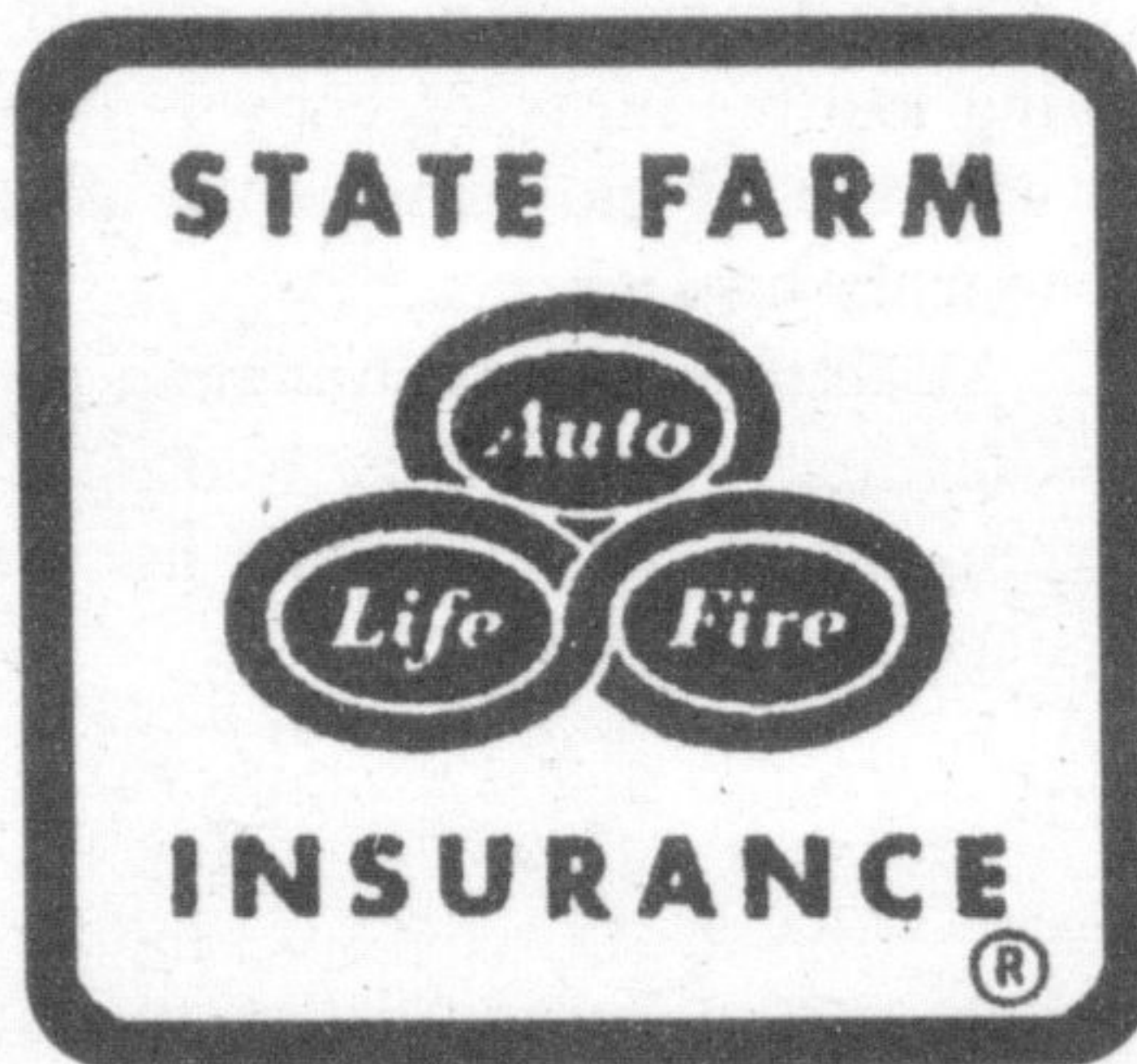
It is very important to note that State Farm is a mutual company owned by their policyholder group. When claims costs have been significantly less than expected, the company has returned premium dollars to their policyholders. In the past two years, they have returned more than 1.5 billion dollars. They have also reduced insurance rates by more than \$2 billion in the past two years.

To add to their excellent rates, service and community involvement - it should be duly noted that the actions and research of a State Farm employee set in motion the chain of events that recently led to the largest tire recall in history. It is remarkable that a lone researcher at an insurance company out did a federal agency with millions of dollars in annual funding. This clearly defines the nature of State Farm representatives as going above and beyond the call of duty.



Left to Right: Elaine Golavecchia (Customer Service Rep.), Jill Dales (Service Specialist), Spring Lacourse (Customer Service Rep.), Lana Walsma (Customer Service Rep.)  
Sitting: Anita Cutaia (Agent), Don MacRae (Agent)  
Absent: Cheryl Meredith (Office Manager)

*State Farm Insurance is a well recognized, financially stable firm with a focus on personal service. This reputation ensures security and confidence with their clients. We pledge to always provide the quality, service and fair prices State Farm pioneered with our first insurance policy in 1922. And, like we did then, we promise to keep looking for ways to serve you better.*



*Like a good neighbour, State Farm is there.®*

### The Feminine Way Toning Salon

exp. Friday Nov. 3rd

No strenuous effort - No strain - No fatigue

**Free 30 minute trial**

No taxing hours of exhausting exercise. All you do is come in. Exercise tables do the rest to shed inches and lose unsightly bulges.

42 Bronte St. Unit 11, Milton 876-2838  
Call for an appointment. Certain restrictions apply. Limited time only.

### TWISS LUBRICANTS LTD.

**Automotive, Commercial and Industrial Lubricants**

**Twiss Collector Car Parts Ltd.**

Model 'A' & 'T' Ford New & Used Parts and Collector Advice

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(905) 878-5987 Fax (905) 878-6198

## State Farm Sells Life Insurance

Don MacRae 878-8109  
Anita Cutaia 878-8871

485 Main St. E.

*Like a good neighbour, State Farm is there.®*

STATE FARM FIRE AND CASUALTY COMPANY, CANADIAN HEAD OFFICE: SCARBOROUGH, ONTARIO

## Boardtopia

Snowboard Packages starting @ \$399<sup>99</sup>

**NO PAYMENTS\* FOR 90 DAYS ON ALL SNOWBOARD PKGS. \*OAC**

**Tune-Up Special \$19<sup>99</sup>**

462 STEELES AVE. E. (905) 875-9999 MILTON

Team rider Will Johnson

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EST. 1979

- Family Karate - Kids, Teens & Adults
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- Traditional weapons
- Ladies' kickboxing
- Day, Afternoon & Evening Classes

**3 MONTHS \$169<sup>99</sup> + TAX**  
INCLUDES FREE UNIFORM  
Expires Wed., Nov. 15<sup>th</sup>

465 Main St. (above Rodgers Video)  
**878-8941**

## MILTON OPTICAL

Life is light

- Eye exams arranged
- Lab on Premises
- Contact Lens Fitter
- Most vision plans accepted

## RED ROSE

Carriage Square-15 Martin St., Milton 876-0556