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Merry Motoring

Dear Patrons,
We're proud to know you as our good friends and customers.
With sincere appreciation, we say,
Thanks and Happy Holidays

Holiday Hours

Friday	Dec. 24	Closed	Wednesday	Dec. 29	7-6
Saturday	Dec. 25	Closed	Thursday	Dec. 30	7-6
Monday	Dec. 27	Closed	Friday	Dec 31	7-1
Tuesday	Dec. 28	7-6	Saturday	Jan. 1	Closed

Brian's

Auto Repairs & Tire Centre
For all Your Auto Needs!

390 Ontario St. N. Unit #1, Milton
HOURS: Mon. - Fri. 7-6, Sat. 8-12 except long weekends **875-1522**

Stroke patients' length of stay only concern: report

• from HHS on page 1
"We haven't gone backwards at all in this amalgamation."

Compiled by the Ontario Hospital Association (OHA), the Hospital Report '99 rated 89 hospitals, hospital corporations or groups of hospitals in four areas — patient satisfaction, financial performance and condition, clinical utilization and outcomes, and system integration and change.

The report is meaningful because it's the first to compare the performances of Ontario hospitals, said HHS public relations manager Trish Carlton.

"It's apples to apples," she said. "We're very happy with it."

But one area of concern is the length of stay of stroke patients, the report showed.

And that problem has already been addressed with the September, 1999 opening of a new rehabilitation unit at the Oakville site, said Mr. Sharman.

"That certainly will take care of that," he said. "That's the area we're obviously focusing on."

A March release of a follow-up technical report by the OHA will provide greater details on how HHS fared in the score card.

"It's work in progress," said Mr. Sharman. "We'll be working to make a good report an excellent one."

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ROGER SHARMAN

But a thumbs up in patient satisfaction is particularly pleasing, he added.

"As you know, it hasn't been easy with the amalgamation," said Mr. Sharman.

"We didn't want to be one of those hospitals which are having to defend themselves."

Staff should be proud of the report card results, said HHS board of directors chair Christa Wessel.

"Halton Healthcare Services had some of the highest scores in the GTA in the patient satisfaction category," she said.

"This is a significant achievement in these challenging times. The results are a credit to the staff, physicians and volunteers at both hospital sites."

The report inspired spontaneous applause from HHS staff when its results were announced last Thursday, said Ms Carlton.

"It's something the staff have

been really pleased with."

The report showed HHS performed above average in the low re-admission rates of asthma patients and the use of clinical data, strategies for alternate level of care patients and in the housekeeping portion of the patient satisfaction class. And HHS will continue to work toward top notch care, said Mr. Sharman.

"We know there's still a lot more we can do," he said.

Streamlining Oakville's hectic emergency department is high on the priority list.

"We're very concerned that people are waiting three or four hours (in non-critical cases)," he said.

And putting ambulances on redirect to other hospitals when the emergency room is snowed under is becoming an unpleasant reality at the site, said Mr. Sharman.

"It used to be a rarity," he said.

HHS will also attempt to ensure that hospital stays are the appropriate length for patients.

"Certain lengths of stay can be too short," said Mr. Sharman. "I think the optimal length of stay is what we're looking for."

And purchasing technology to improve patient care is a pricey part of the 2000-2001 to-do list.

"Looking at the equipment list for next year, it's long and really quite expensive," he said.



THE CORPORATION OF
THE TOWN OF MILTON
TTY: 878-1657 878-7211

MILTON
ON-LINE
<http://www.town.milton.on.ca>

MUNICIPAL PUBLIC FACILITIES HOURS FOR THE HOLIDAY SEASON

Town Hall:

Please note that the Municipal Offices will be closed for the Holiday Season, from Friday, December 24, 1999 until Friday, December 31, 1999. The Municipal Offices will re-open on Monday, January 3, 2000 at 8:30 a.m. For any Town of Milton Operational Service Emergency during this time please contact 905-878-7141.

Fire Department ADMINISTRATION ONLY

Please note that the administration for the Fire Department will be closed for the Holiday Season from Friday, December 24, 1999 until Friday, December 31, 1999. The administration for the Fire Department will re-open on Monday, January 3, 2000 at 8:30 a.m. For Fire Service Emergencies please call 911.

Leisure Centre and Arenas:

For further information, on programs and operational schedules during this Holiday Season, please contact the appropriate facility, noted below.

Leisure Centre878-7946
John Tonelli Arena878-2671
Milton Memorial Arena878-4163

Seniors Activity Centre

Please note that the Seniors Activity Centre will be closed for the Holiday Season, from Tuesday, December 21, 1999 at 4:30 p.m. until Friday, December 31, 1999. The Seniors Activity Centre will re-open on Monday, January 3, 2000 at 8:30 a.m. For further information please contact the Seniors Activity Centre at 875-1681 or Town Hall at 878-7211.

Mayor Krantz, Members of Council and the Staff would like to take this opportunity to wish all the residents of Milton, a happy and safe holiday season.



New Year's Eve at Crown Hill

• Prime Rib and Seafood Newburg Buffet \$16.99 (served from 5 pm till 9pm)

- Regular Menu also available
- Reservations recommended
- AFTER DINNER (no cover charge)
- Party and dance to our satellite music system
- Party Favours & Midnight champagne

DRAW TICKETS FOR:*

- Premium Sweatshirts
- Two General Admission Tickets to a Toronto Maple Leafs game at the Air Canada Centre
- Toronto Maple Leafs Leather

\$34.99 PER PERSON
INCLUDES:

- Purchase your tickets in advance and reserve your spot (first come, first served till capacity is reached)
- Prime Rib and Seafood Newburg dinner buffet (served from 7pm to 9pm)
- live band "E-Z STREET" to dance the New Year in
- Party favours & Midnight Champagne
- Complimentary late night snack table with coffee \$24.95 without Dinner

DRAW TICKETS FOR:*

- Premium Sweatshirts
- Wash Stand (Antique Reproduction)
- Toronto Maple Leafs Leather Jacket with 2 tickets to a Maple Leaf home game in Labatt's private box

*Draw Tickets: 1 for \$5 3 for \$10 8 for \$20

Draws will be held from 1 a.m. till 3 a.m. All winners must be present for the draw and be over 19 years of age.

New Year's Day Brunch 12-3
Your "Number 1" Alternative!
Good Friends Gathering

575 Ontario St., Milton
Corner Derry Rd. & Hwy. 25 **876-1186**

