# Congratulations Allendale Long-Term Care Facility on your 3 year Accreditation Award

Congratulatory Message from Mayor G.Krantz, Town of Milton

As Mayor of the community housing Halton Region's Allendale, I am honoured to extend a 'heartfelt' congratulations to Allendale for recently being accredited by the Canadian Council on Health Services for their excellence in the area of health care services.

Allendale has shown that they provide a level of excellence in health care services while at the same time meeting the needs of its residents and their families. Allendale's health care professionals are efficient and caring and are to be congratulated for this honour and recognition.

Congratulations Allendale for receiving a second three-year accredation award.



Dan Blackburn Area Manager



Wendell Costello Service Manager



Reg Arseneault



Congratulations Allendale

Medical Pharmacies Ltd.

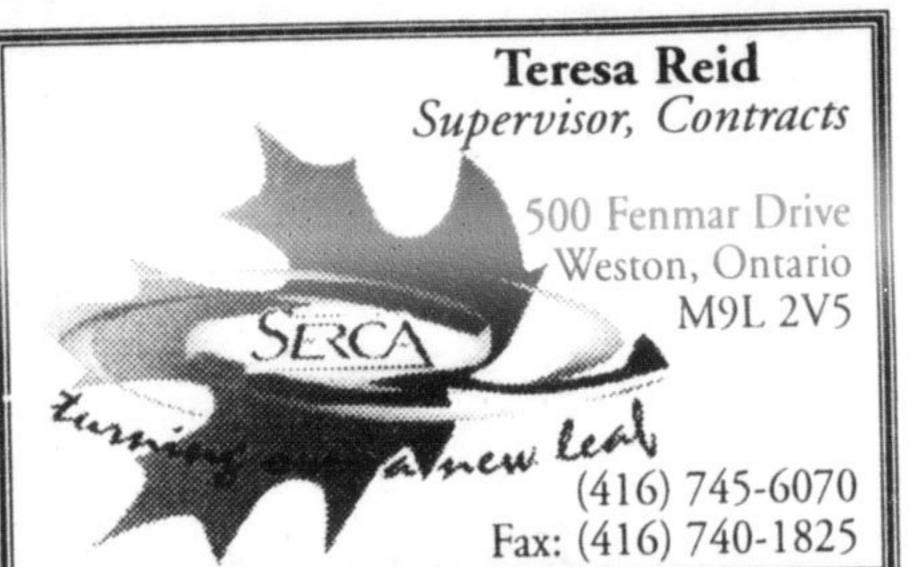


#### ALLENDALE ACHIEVES SECOND 3-YEAR ACCREDITATION AWARD.

Long term care facilities and hospitals have the opportunity to be surveyed in what is called an accreditation process. This process is coordinated by the Canadian Council on Health Services Accreditation (CCHA). The mission of this organization is to promote excellence in the provision of health care and service delivery, and the efficient use of resources.

The Accreditation process is voluntary and is organized and administered by health care professionals under the guidance of CCHA. The first stage of the process is a self assessment, and staff at Allendale measured themselves against a set of nationally applied standards. The second stage is an on-site interview carried out by health care professionals who work in long term care facilities. Interviews were conducted and the various processes in place at Allendale to meet client needs were reviewed. The accreditation process is a client centered approach and facilities must demonstrate that their processes are client centered.

Families, residents and staff worked hard preparing for the survey. The standards are comprehensive and when met, indicate that the facility is providing a level of excellence in health care services. Allendale has achieved a second 3-year accreditation Award.



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Ben Sutton 5105 Tomken Road Mississauga, Ontario L4W 2X5 1-800-461-5081 Congratulations to the Staff of Allendale

#### ACKLANDS-GRAINGER INC.

Congratulations Allendale

RANDY VIGNA



**ROSS MADDALENA** 

Director National Accounts - Food Service



INITIAL SECURITY, formerly Metropol Security, would like to congratulate ALLENDALE in being recognized for your second Accredation Award. Initial Security has been a proud supplier of security services to Allendale since 1993, and we understand the importance of providing quality service to staff and clients.







#### Congratulations to everyone at Allendale on your 3 year Accredation Award.

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Congratulations Allendale

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CONGRATULATIONS ALLENDALE ON YOUR ACHIEVEMENT