



# Rockwood Home Hardware

# Thank you

On behalf of Rockwood Home Hardware I would like to thank all of our regular customers, as well as, the customers who were possibly in the store for their first time on September 25, 2010. We hope you enjoyed yourself and were happy with the looks of our store, our friendly service and our large selection of inventory. For those of you who were not able to take part in our grand opening of our new Home Hardware store you missed out on a great weekend of not only savings of up to 63 per cent off, but an overall great success and a lot of fun meeting new people and sharing some good times with all of our frequent customers who have been shopping in our store for the last 19 years.

It was great to have the 1<sup>st</sup> Rockwood Scouts out to enjoy our special occasion and serve up some very tasty food and as well make the Village of Rockwood and surrounding area aware that if you are looking to join a great group for people and have some fun then they are a great team to be a part of.

To our neighbours at Rockwood T.V., Rob and Carolyn, thank you for all your support in preparing for our big weekend and for being great sports while we invaded their space and taking over the whole parking lot so we could make the opening a memorable one.

If you were able to make it out on Sunday, Klarzy the Clown did some amazing face painting and was a great success for the kids that had a chance to take part in her great work. A total of \$150.00 was donated to The Sick Kids Hospital through Rockwood Home Hardware.

Tim Hortons in Acton provided us with great coffee. All weekend Saunders Bakery in Rockwood served up some great cookies and two very moist, well decorated cakes and I would like to thank you both.

Thank you to Home Hardware St Jacobs for all their support and research to provide us with such great deals for all of you to enjoy when we are in a time where saving money is very important due to a very tight economy.

To all of my regular staff who, day in and day out provide our customers with exceptional service and product knowledge. Thanks for doing what you do best, it's staff like you that keep our customers coming back and making Rockwood Home Hardware a chosen place to shop and spend your hard earned money. The day would have been extremely crazy if it wasn't for the help of my wife Linda, daughters, Marissa and Julia, my brother and sister-in-law Rui Cardoso (Handy) and Rita Cardoso, and good friend Les Palliser. Thanks to our Mayor, Chris White for taking time out of his busy schedule to be a part of cutting the rope of our new store opening. Also on hand for the opening were Bill and Val Manes from Acton Home Hardware to show how Home Hardware owners stick together, to help out our home owners.

Finally, to my Dad, Don Wilson, who is still a very big part of the business, thanks for coming out of Retirement 19 years ago, along with my Mom, Norma, to purchase the store in Rockwood with the intention that I would buy them out so they could finally have a relaxing life together, where their biggest daily decision would be where to golf today? My Dad has provided me with a lot of knowledge over the years which has given me the motivation to make all the changes you have seen over the last 5 years.

The response has been very positive and the customers have been very happy, which has always been our goal for a successful business plan.

Good luck to all those people who entered their names in our draws for some fantastic prizes that were donated by Rockwood Home Hardware, along with various other suppliers who went above the call of duty to provide us with some great donations, to pass on to you our loyal customers. Finally to our future customers, which were all the kids who entered the colouring contest, you all did a great job and you should be proud of yourselves.

Thanks again to everybody who helped out and was able to come in and be a part of our new Home Hardware Store.

Sincerely,  
Paul Wilson your Rockwood Home Hardware Owner



Dave Macpherson, Alex Cardoso, Handy, Marissa Wilson, Les Palliser, Linda Wilson, Mayor Chris White, Nancy Albano, Don Wilson, Paul Wilson, Josh McKeckran, Spencer Jackson, donna Roberts, Tanner Hearn, Murray Wallace, Kyle Anderson. Missing in action: Rita Cardoso, Dan Hopper, Julia Wilson & Phil Devries



**Draw Winners:**  
**Bruce Hagan of Guelph • Cathy Coles of Acton, • Paul Curran of Rockwood**