

# Halton Region asks satisfaction level

Visitors to Halton Region's website are eligible to win a prize by filling out an on-line survey Halton Region is conducting to measure customer service satisfaction with its website ([www.halton.ca](http://www.halton.ca)).

Respondents complete of multiple choice questions and provide general comments and are asked to indicate their interest in participating in a focus group to be held

later. All information collected from the survey responses will be kept confidential.

In 2006, Halton Region's website received more than 1.7 million visits and over 11 million pages were viewed.

"Our website is not only an effective way of making information available about our policies and programs," said Regional

Chair Gary Carr. "It also has tremendous potential for soliciting citizens' involvement in the process of governance and decision-making. The results of the survey will help us ensure our website is an easy-to-use and effective communications tool".

To show appreciation for the time taken to complete the on-line survey, three names will be randomly selected to receive one

of the following prizes: a stadium blanket, a canvas briefcase and a three-ring binder portfolio.

Participants can access the survey from a link on the home page of [www.halton.ca](http://www.halton.ca) until the end of May. The results will be used to identify areas for improvement to ensure the website is accurate, accessible and easy to use.

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GS Model shown. Call for details.



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