



COMFORT & JOY: Kaelin Adair, 7, of Georgetown got friendly with St. John Ambulance therapy dogs Tri and Roxy, with St. John volunteer Randall Burton, on Saturday during the Community Open House at Georgetown Market Place.

— Frances Niblock photo

Acton woman appalled by lack of assistance for injured elderly man

By Frances Niblock

An Acton woman was appalled and shocked after three people walked past an elderly bleeding man who had fallen on an icy ramp at the MAC's plaza last Tuesday afternoon.

"Two men and then a lady walked past him before I could get parked — they saw him — I got out of my van and started yelling that somebody needed to help the man, and the one man just looked at me, shrugged his shoulders and left," Anna Graham said on Friday, adding the callousness of the people made her sick.

Graham was pulling into the parking lot when she saw the man fall and struggle to get up. She left her two children in the vehicle and rushed to help the man who was bleeding profusely from his head.

"The one woman said 'not my problem,' and she got in her car and left, and the third man — he was in his mid-30s — walked right by as if he didn't see him bleeding all over the snow," Graham said, adding she ran into the M&M Meats and MAC's store asking for help.

Graham said the M&M clerk wasn't very helpful — she did direct Graham to a paper towel and told her to take the man to the ambulance station across the street. Graham said the MAC's clerk, who she can't identify, told her to get the man out of the store because he was bleeding.

"I wasn't thinking. I should have put him in my van and driven him, but I was upset that no one would help and I walked him to the station.



INJURY & INSULT: An Acton woman is appalled that no one offered to help her with an elderly bleeding man who repeatedly slipped and fell on this handicapped ramp at the MAC's store last Tuesday afternoon.

— Frances Niblock photo

The ambulance guys were great — they took right over," Graham said, adding the man was taken to Georgetown Hospital for treatment.

"As far as I'm concerned, the three people that walked past us were ridiculous. I was shocked that no one was willing to help, to help me decide what to do, or to call 9-1-1."

Graham went back to M&M and told the clerk how disgusted she was with the man's treatment, and to say she would not be shopping there any longer.

"Maybe had he looked richer or like he had money, I just wonder how people would have acted, if they'd have treated him different... people just didn't seem to care," Graham said, adding the man was scruffy.

M&M Meats manager Linda Hilts defended her staff's response to the incident.

"We offered help by giving her the towels. My staff is very caring and would have

looked after him if we'd realized how serious it was," Hilts said on Friday.

A man who answered the MAC's telephone at the Acton store would not give his name, said he knew nothing of the incident and referred all questions to MAC's head office.

Graham said she is not looking for any praise, but just wants the incident to be a "wake up call" for Acton.

"This was disgusting. Even the customer that was at M&M at the time didn't want to help and he could see I was struggling with the man, who weighed about 200-pounds and was very disoriented," she said, adding she was saddened to see how poorly people acted in the emergency.

Because of privacy laws, Halton EMS officials were unable to provide information about the incident, except to say the man was treated and taken to hospital.

Ontario Energy Board

Commission de l'énergie de l'Ontario



NOTICE OF APPLICATION AND WRITTEN HEARING FOR AN ELECTRICITY DISTRIBUTION RATE CHANGE AND NOTICE OF COMBINE PROCEEDING AND HEARING RELATED TO SMART METERS

EB-2007-0536

Halton Hills Hydro Inc.

Halton Hills Hydro Inc. has filed an application with the Ontario Energy Board (the "Board"), received on January 29, 2007 under section 78 of the *Ontario Energy Board Act, 1998*, S.O. 1998, c. 15 (Schedule B). The Board has assigned the application File No. EB-2007-0536. This Notice contains important information about participation in the hearing associated with the applicant's rate change application ("rate proceeding") and about participation in a combined proceeding relating to rate adjustments for smart meters ("smart meter combined proceeding").

Halton Hills Hydro Inc. has applied to the Board to change its distribution rates. The application has been filed on the basis of the guidelines set out in the December 20, 2006 "Report of the Board on Cost of Capital and 2nd Generation Incentive Regulation for Ontario's Electricity Distributors", available from the Board as described under "Need More Information?" below.

The standard electricity bill for residential and small general service customers has four line items: Electricity; Delivery, Regulatory and Debt Retirement Charge. The rate change application affects only the Delivery line of that bill. If approved, a typical residential customer consuming 1,000 kWh per month would experience an approximate decrease of 1.0% in the electricity bill. A small general service customer consuming 2,000 kWh per month and having a monthly demand of 50 kW or lower would experience an approximate decrease of 0.3%.

Halton Hills Hydro Inc. may apply for a specific rate adjustment related to smart meters. This adjustment is referred to as a "smart meter adder", and represents temporary advance funding to facilitate the acquisition and installation of smart meters through the 2007 rate year. If a smart meter adder is applied for, the **percentage decreases in the electricity bill referred to above do not include the amount of the Halton Hills Hydro Inc.'s smart meter adder.** The prudence of the amount requested by Halton Hills Hydro Inc. for its smart meter adder will not be examined as part of the rates proceeding. It will be dealt with in a separate process at a later date.

As a starting point to that future process, certain general principles will be the subject of a combined proceeding for which a hearing will be held after May 1, 2007. The combined proceeding will involve a number electricity distributors, and may include or consider Halton Hills Hydro Inc.'s smart meter adder. Further information about the treatment of smart meter adders and the nature and scope of the combined proceeding may be found on the January 29, 2007 "Report of the Board on 2nd Generation Incentive Regulation for Ontario's Electricity: Addendum for Smart Metering Rates", available from the Board as described under the "Need More Information?" below.

How to see Halton Hills Hydro Inc.'s Pre-filed Evidence

Copies of the application are available for inspection at the Board's offices in Toronto and on its website, and at the Halton Hills Hydro Inc. offices and on its website, if available.

How to Participate in the Rate Proceeding

The Board intends to proceed with Halton Hills Hydro Inc.'s rate changed application by way of written hearing unless a party satisfies the Board that there is good reason for holding an oral hearing. If you object to a written hearing in this matter, you must provide written reasons why an oral hearing is necessary. Any objections to a written hearing must be received by the Board and copied to the applicant at the addresses below no later than **10 days** from the date of publication of this Notice or, if you have been served this Notice directly, no later than **10 days** from the date of service. The board will not award costs in this matter.

Proceeding by way of written hearing, the Board requests interested parties to file submissions, in writing, setting out their views on the application. You must forward three paper copies and, if possible an electronic copy in Word format and in searchable PDF format of your submission to the Board and one copy to the applicant at the addresses below. All submissions must be received by the Board and the applicant at the addresses below no later than **21 days** from the date of publication of this Notice or, if you have been served this Notice directly, no later than **21 days** from the date of service. If Halton Hills Hydro Inc. wishes to respond to a submission, the response must be filed with the Board and copied to the party that made the submission no later than **7 days** from the date of receipt of the submission.

How to Participate in the Smart Meter Combined Proceeding

If you wish to participate in the smart meter combined proceeding, you must separately notify the board of your intentions to do so **even if you are participating in the hearing on Halton Hills Hydro Inc.'s rate change application.** Application for intervenor status and cost eligibility must be by letter and received by the Board no later than **10 days** from the date of publication of this Notice or, if you have been served this Notice directly, no later than **10 days** from the date of service. If you have notified the Board of your interest in the combined proceeding, you will receive further details regarding participation in, and the timing and conduct of, the combined proceeding once these become available.

How to Make Filings to the Board

All filings to the Board must quote File No. EB-2007-0536, and clearly state the sender's name and postal address and telephone number and, when available a fax number and email address. All communications should be directed to the attention of the Board Secretary at the address below and be received no later than 4:45 p.m. on the required date.

Need More Information?

Further information on how to participate may be obtained by visiting the Board's Web site at www.oeb.gov.on.ca or by calling our Consumer Relations Centre at 1-877-632-2727

IMPORTANT

RATE PROCEEDING: IF YOU DO NOT FILE AN OBJECTION TO A WRITTEN PROCEEDING OR DO NOT PARTICIPATE IN THE PROCEEDING BY FILING A SUBMISSION IN ACCORDANCE WITH THIS NOTICE, THE BOARD MAY PROCEED WITH THE RATE PROCEEDING WITHOUT YOUR PARTICIPATION AND YOU WILL NOT BE ENTITLED TO FURTHER NOTICE IN THIS PROCEEDING.

SMART METER COMBINED PROCEEDING: IF YOU DO NOT NOTIFY THE BOARD OF YOUR INTENTION TO PARTICIPATE IN THE SMART METER COMBINED PROCEEDING IN ACCORDANCE WITH THIS NOTICE, THE BOARD MAY PROCEED WITH THE SMART METER COMBINED PROCEEDING WITHOUT YOUR PARTICIPATION AND YOU WILL NOT BE ENTITLED TO FURTHER NOTICE IN THIS PROCEEDING.

ADDRESSES

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The Applicant:
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DATED at Toronto, February 9, 2007
ONTARIO ENERGY BOARD

Original Signed by
Peter H. O'Dell
Assistant Board Secretary.