

Use Region's 211 and 311 systems to simplify life

Why not take advantage of Halton Region's new three-digit telephone lines to simplify your tasks at this busy time of year. Whether you need information about community services or access to the services provided by the government partners in Halton, you can simply dial 211 or 311. No more hunting through the blue pages for the right number to call.

211 is an information and referral service available 24 hours a day, 365 days of the year. Halton Region customer service representatives can help you find information about community, health and social services in Halton, no matter who provides those services. You can dial 211 to find a family doctor, learn about options for child care, inquire about employment

Gary Carr



insurance or job training programs, and much more. 211 is also available on-line at www.211halton.ca

311 provides direct access to Halton government partners. Dial to request a service or receive general information from regional and local governments, Halton Regional Police, the Halton District School Board and the Halton Catholic District School Board. You can use 311 to contact the Town of Halton Hills to ask about ice time

at local arenas or to report a pothole on a local street. You can dial 311 to contact Halton Region to find out about garbage pickup or well water testing. You can also use 311 for non-emergency calls to the Halton Regional Police Service. Your call will be routed to the right people for quick and seamless service. 311 is available during regular business hours, but calls of an urgent nature, such as sewer backups or flooding, will be handled immediately.

211 and 311 provide easier access to the services that residents need. Callers can be assisted in more than 170 languages. If you have questions just call either number or visit Halton Region's website www.halton.ca.

—Gary Carr is the chair of Halton Region

Jeff & Irene and Beth & Wayne along with Doug & Barbara are pleased to announce the upcoming marriage of their children *Erin Haines and Matthew Holliday* Wedding to take place January 24, 2009.

Congratulations Darlene for graduating with your Library & Information Technician diploma from Mohawk College and for receiving the Cataloguing Award. We are so proud of you!

Love: Dan, Lucas, Hayley and Cody

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