

HAVE YOU SEEN OCTOBER'S FOCUS YET?

A FREE MONTHLY PUBLICATION www.infocushaltonhills.com

IN FOCUS

A special section of The Independent & Free Press OCTOBER 2007 16 Pages Vol. 1 No. 1 See page 12

SO MANY TO CHOOSE FROM

Melissa & Leslie Guerette are all set for Halloween now that they picked up their pumpkins from Allison's Farm Market.

See page 12

See page 15

See page 4

See page 15

Inside INFOCUS

- 3 GEORGETOWN FALL FAIR
- 4 FOCUS AROUND TOWN
- 6 ACTON FALL FAIR
- 8 CALENDAR OF EVENTS
- 10 HALLOWEEN JOURNEY
- 11 VOLUNTEERS & DONATIONS
- 12 ROCK & ROLL CAR SHOW
- 14 FOCUS ON OUR COMMUNITY
- 15 COLOURING CONTEST

Georgetown Volkswagen

203 Guelph Street
905.877.5285
georgetownvw.com

The 2007 Jetta
"All-In" Lease

\$399/mo.
All taxes included



\$0 down payment
\$0 first payment
\$0 security deposit
2.9% APR lease for 48 months

also check out...

www.infocushaltonhills.ca

BUSINESS LINK

Spotlight on Volunteer

By Marnie Hughes, Communication Artistry

Once in a very rare while does one encounter an individual like Chris Miller. From the first moment of meeting Chris, I could sense a compassion-filled spirit. Once we sat down and started discussing his remarkable track record in volunteering, it became apparent to me that this was no regular volunteer. His reasoning is simple, "I believe we are put on this earth to give".

Chris' forty (yes, 40!) years of volunteering started at the ripe age of twenty-one when Chris lived with his family in South Africa. His early volunteer activities included the TOCH Charity, Toastmasters and Lions. He embarked on these early volunteer endeavours because he felt he lacked confidence. But once he started, he was hooked. He had found his calling. He enjoyed helping people grow and watching them develop. And in the process, he grew as well. No longer lacking in confidence, Chris found that he embraced the leadership and communication elements of his volunteer practices and in training others, he was also training himself.

When his family emigrated to Canada, Toastmasters sought him out and he eventually became president and area governor, just as he had in South Africa. His volunteer efforts here have ranged from Kinsmen and VON, to the Terry Fox Run, United Way and Classics Against Cancer. Many of these activities have been a part of Chris' life for well over a decade. He has sponsored a child through World Vision for thirty years and dreams of one day visiting his child in Indonesia.

Chris and his wife, Sally, enjoy travelling



Chris Miller – 2007 Winner of
Marg Tannas Award

and one thing that they have noticed in their travels is that there are always people better off and worse off than they are. Chris finds himself cringing at poverty and the imbalance of wealth in many countries.

Chris is currently focussing his volunteer efforts through his place of worship, St. Alban's Church in Acton. He has been volunteering there for the past fifteen years and enjoys visiting with seniors and bringing some sunshine into their days. Forever the organizer, Chris put together a successful dance and silent auction fundraiser in celebration of the 135th anniversary of the church.

Fortunately, there is no slowing down in Chris' future. He views the spirit of volunteering as "a part of my life" and is eager to share his experience and enthusiasm with others. This 78-time blood donor will continue to give of himself for many years to come.

Congratulations on your award, and thank you.

The Four Levels of Fit

When conducting job interviews, it is easy enough to judge candidates by their technical knowledge, education and skill sets, but that final element – fit – is harder to pin down. Yet, it is this elusive quality that will have the biggest impact on success or failure.

But how do you measure fit? The closest I've come is by breaking it down into four different levels: job fit, boss fit, team fit and culture fit.

First, determining whether an employee is the right fit for the job means more than simply matching knowledge and skills. Each job has its own personality. Some want conservative and compliant while others want flexibility and proactive. A person successful in one role would struggle in the other. Unlike skills, which can be trained, personality factors are engrained and difficult to change.

Second, you have to match the employee with their boss. A study by The Saratoga Institute cited relationships with bosses as one of the top reasons people left their jobs. "A company defined its culture as being entrepreneurial and hired an independent and creative manager. But his boss was very hands-on. The new manager left within a few months."

Third is team fit, which is often a double-edged sword. While no one would dispute the

benefits of a cohesive, tightly knit team, some companies take this to extremes. They hire clones with similar interests and cultural backgrounds, prone to groupthink.

Sometimes it is good to challenge the status quo and hire someone who does not fit. Fourth is culture fit which "can take up to two years at senior levels." To measure cultural fit we use a comprehensive hiring process that includes behavioural job descriptions, personality assessments and 360-degree interviewing. A corporation's culture is influenced by many factors, including senior executive philosophy, location of parent company, industry, level of competitiveness or regulation.

When hiring, it's also important to be up front and candid about existing culture – describe the true nature of the organization's corporate culture. Every company says it is dynamic, fast-paced and entrepreneurial, but that might not be the actual picture day-to-day.

Examining fit through these four levels makes it easier to measure, especially when using practical tools such as panel interviews, behavioural interviewing, and personality assessments. Given the importance of fit in an organization, it's safer to rely on these measures.

By Jim MacLeod, James MacLeod Group,
(905) 877-2146