

Halton seniors' residences receive good reviews

Overall, local residents and their families are satisfied with the services the Region provides for Halton's seniors.

This is one of the results of a survey the Region recently conducted at two of its long-term care facilities— Allendale in Milton and Post Inn Village in Oakville— and in its adult day programs and supportive housing program.

Commissioner of Social and Community Services Adelina Urbanski reported on the survey findings to Halton's health and social services committee Tuesday.

Of the responses the Region received back from residents and their families at Allendale and Post Inn Village, 94 per cent rated the facilities as 'excellent' or 'good' places to live.

Asked whether they would recommend the facility to family and friends, 97 per cent indicated they would.

At the Region's supportive housing program sites— Bonnie Place and Wellington Terrace in Burlington and the Bruce Apartments in Milton— 97 per cent of survey respondents said they were 'very satisfied' or 'satisfied' with overall service delivery.

When it came to how the program enables them to live as independently as possible, 95 per cent said they were 'very satisfied' or 'satisfied'. And, 99 per cent said they'd recommend the program to family and friends.

Participants in the Region's adult day programs (Milton Place/Friend's Landing) and their family members/caregivers were also surveyed, with all who responded saying they'd recommend it to others.

In addition, 95 per cent of participants and 100 per cent of family members/caregivers gave the program an overall rating of 'very satisfied' or 'satisfied'.

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