

WILLIAM OSLER HEALTH CENTRE

Osler This Month

William Osler Health Centre is not only Ontario's 6th largest hospital corporation - it is your hospital. Through this and future articles in your local paper, we will share current news and information about activities at William Osler Health Centre.

So, what's new at William Osler Health Centre's Georgetown Hospital Campus? Take a look:

Did you know that State-of-the art surgery lives here?



The Surgical Team at Georgetown

William Osler Health Centre's Georgetown
Hospital Campus offers patients state-of-the-art
surgical services. In fact more than ten highly
skilled surgeons specializing in orthopedics
(shoulders, knees, and wrists), general surgery and
urology as well as four anaesthetists provided
services to over 2,100 patients last year alone at
Georgetown.

"With access to highly skilled medical staff at the Georgetown Hospital Campus, we have expanded the endoscopy service from one Endoscopist (a specialized physician) to five. Using up-to-date technology including micro cameras, the Endoscopists can see what's happening inside the body without even making an incision and that means early detection of serious disease" says Marjorie Simon, Patient Care Manager for surgery at Georgetown Hospital Campus.

"We have also expanded our orthopedics services which means we can do more procedures right here in Georgetown." Georgetown Hospital Campus also has a very active pediatric surgical program. "I have been impressed by the pediatric program and the involvement that family members have during their child's surgical visit. The staff at this campus are wonderful in their care for the little folks," says Marjorie.

Marjorie, who is new to the Osler team, has an extensive career in operating room (OR) nursing. "I thrive on the change process and making operating rooms and surgical services an efficient, comfortable and safe environment for patients and staff," says Marjorie. "I was attracted to William Osler Health Centre by its reputation in health care and to the high standards of the surgical department. Since joining the surgical program, I have been impressed by the competencies, care and compassion, and respectful attitudes shown by all staff towards their patients and to each other. Each staff member is a unique part of our health care team. The picture is not complete without the contribution of each person. I'm very happy to be working here and hope that the Georgetown community is as proud of their hospital and the people who work here as I am."

There are indeed people who are very proud of their hospital. One donor who was concerned about the appearance of the day surgery waiting area decided to donate money to give it a face-lift. Fresh paint, new carpeting and some new furniture complete with TV have transformed the area into a comfortable, home-like space for people waiting for loved ones.

Here are some quick facts about our surgical services:

- •Two fully equipped operating rooms with state-of-the-art equipment including computerized patient information accessed right in the OR (this means the patient's complete file is at the surgeons fingertips without having to go through paper files)
- •Emergency surgery services
- •Four-bay Post Operative Care Unit (PACU) with high tech monitoring equipment
- •More than 2,100 patients seen each year

Services include:

- General Surgery
- Gynecology
- Ear, Nose and Throat Surgery
- · Plastics
- Orthopedics
- Urology
- Oral Surgery

Next month we will feature our volunteers - a vital part of the Healthcare Team in Georgetown and the maternal/newborn service at Georgetown. Meet some of the new people who help to deliver your children.

William Osler Health Centre includes four hospital campuses located in Etobicoke, Brampton and Georgetown. We are People Caring About People.

If you would like more information on these or other aspects of your hospital, please call our community contact line at (905) 451-1710, ext. 2505 or e-mail us at: oslerconnection@oslerhc.org.

Foundation Corner

Telefundraising:

Our telephone fundraising campaign began in September. Thank you to the people of Georgetown for responding in such a positive way! People have been even more generous than we had hoped for and we thank them for showing their support when we call.

After the first month of calling, we have received over \$16,000 in pledged support from more than 400 people. One of the most encouraging signs is that people are joining our Monthly Giving Team to help fund excellent patient care in Georgetown on an ongoing basis.

A question that has been raised frequently is whether donations will remain in Georgetown or will they be used at the other William Osler Health Centre campuses in Brampton and Etobicoke. We wish to assure you that all funds donated by the people of Georgetown to be used to help the Georgetown Hospital Campus will be used for that hospital only.

If you receive a call, please do as so many of your neighbours have done and lend a helping hand.

Coming Events:

Annual Christmas Tree Lighting Ceremony
Tuesday, December 3rd at 7 p.m. in the
courtyard at Georgetown Hospital Campus.

Mayor's Annual Dance

North Halton Golf & Country Club Saturday, December 7, 2002 \$200 per couple