

Wheels & Car Care

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Jason Turner (right) gives his employee Jason Medeiros a hand replacing a fuel tank on a vehicle at his 332 Guelph Street shop. A mechanic since 1989, Turner offers a full service shop that was expanded last summer with the addition of a third bay. The shop has recently added a pickup and delivery service for customers who need it.

Photo by Ted Brown

At Turner Automotive

Job number one is ensuring the customer comes first

For Jason Turner of Turner Automotive, his prime concern is keeping his customers happy.

"I like to give quality customer service," says Turner, "And in doing so, I often prioritize items, so customers can stick to a budget. If we find something that can safely be left for another few months, and save the customer a bit, then we'll try our best to keep repairs within their budgets.

"Cars can be the most imperfect thing to work on, and are full of surprises," adds Turner, "And for a single mom or a senior on a limited bud-

get, it's not nice to be hit with an unexpected huge bill. I try to stay within the bounds of a customer's needs."

Turner also has recently begun to provide a pickup and delivery service for customers who need it.

"If a mom has little kids at home, and the car needs service, we'll pick it up in the driveway, and then take it back after," says Turner. "It's a huge hassle for a mom to dress her little kids and haul them out just to take the car to the shop."

He provides the same for seniors or others with health problems who

can't easily make it in themselves.

Working in the automotive industry as a mechanic since 1989, Turner has spent the bulk of that time working locally in Georgetown, and he also grew up in town.

Two years ago he purchased an established business, formerly called Joe and Ray's Service, and has been moving forward ever since.

Offering a full-service shop, with a total of four employees including himself (two of whom are licensed Class A mechanics) Turner Automotive handles all regular repairs, including oil and lube, front end and

brakes, exhaust and tires.

The shop, located at the side entrance of 332 Guelph Street, is open Monday through Friday from 8 a.m. to 6 p.m., and features three bays to serve customers.

The shop was expanded last summer with the addition of the third bay, and Turner looks forward to opening his newly-renovated reception and waiting area by the end of April, giving customers a roomy, comfortable place to wait for their cars.

—By Ted Brown, staff writer

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