


# Business

**JR. A Raiders Draw-Feb. 2/2002**  
**"Win a 2002 Mustang"**  
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 Emerald Isle, Bell Glass 



## Business of the Month

Halton Hills Chamber of Commerce recently presented McMaster's Meats and Deli on Main Street in Georgetown with the Business of the Month honours. On hand to presented the sign were (from left) Chamber director Norm Paget, Wayne Lariviere of McMasters, Chamber president Scott Becksted, Kim Lariviere, Gen Wagstaff, Julie Thompson, owner Bob McMaster, Adam Arnold, Jen Hanna and Chamber director Travis Allinott. The sign will hang in the shop for the month of November.

Photo by Ted Brown

## Halton Region hires export consultant

Halton Region Business Development Centre has hired small business/export consultant Javier Lopez.

Lopez will assist post start-up or growing businesses and consult on export and import, growing a business, and financing strategies.

Lopez has strong commercial and export experience dealing with different products and markets in Latin America, Japan, U.S. and Europe, and he brings a wealth of business development and export skills with a comprehensive understanding of major markets.

There is a definite demand for exporting assistance in Halton's business community. From September 1999 to April 2001, the Halton Region Business Development Centre was part of a pilot program with Industry Canada and Human Resources Canada to test the demand for export development advisors across Ontario. Over 300 companies used this service in Halton during the pilot.

To set up a meeting, to discuss your business needs contact the Halton Region Business Development Centre 1-866-442-5866, or visit the Web site at [www.haltonbusiness.com](http://www.haltonbusiness.com)



## A Royal Fair winner

From the Garden to the Jar, owned and operated by Gloria Sargent, won two awards for her bread and butter pickles and peach jam at the Royal Winter Fair. This marks the third year that the hobby-turned business has won at the Royal. Sargent grows a lot of her own produce to ensure freshness and quality. Another local grower, the Greigs on 15 Sideroad, provide additional products as well. Preserves, jams, jellies, as well as gift baskets can be ordered by calling 905-838-2813 or obtained at McMaster's on Main St. in Georgetown.

Photo submitted



## An Update to the Community from the Community Care Access Centre (CCAC) of Halton

The Community Care Access Centre (CCAC) of Halton provides quality services for home care, referrals to nursing homes and health information to Halton residents.

### Service Update

The CCAC of Halton has been working diligently in an attempt to continue to provide services to all eligible residents of Halton. However, our funding levels from the Ministry of Health and Long-Term Care have not kept pace with the ever-increasing demands for our services. This has resulted in service

reductions for some of our current clients, the implementation of wait lists for all of our services, and changes within the organization. We regret the stress and hardship this has caused our clients, their



families, our service providers and our staff as well as other community organizations. The decision to approve these service reductions has not been undertaken lightly.

### Service Quality

Although it has been necessary to reduce the level of services provided to our community at this time, the quality of services remains high, as evidenced by the results of our recent Client Satisfaction Survey. Of those clients interviewed:

- 95% rated the overall services as excellent or good
- 97% would recommend CCAC services to a family member or friend
- 96% felt that their home care services allow them to stay as independent as possible.



### Accreditation

In addition to the positive feedback received from our clients, the CCAC of Halton is pleased to announce that we recently received a three-year accreditation award from the Canadian Council on Health Services Accreditation (CCHSA). The CCAC of Halton's performance was assessed by CCHSA surveyors, against nationally developed standards. The surveyors reported that, "the CCAC of Halton is very client focused and has a strong commitment to continually improving the quality of service they deliver to their clients."

The Board of Directors wishes to thank our clients, their families, our service providers and our staff for their assistance and support during our recent Accreditation process.

How to contact us:

**Phone Numbers:**

(905) 639-5228

or toll free:

7 days a week 1-800-810-0000

**440 Elizabeth St., 4th Floor,  
Burlington**

**Visit our website:**

[www.ccac-halton.on.ca](http://www.ccac-halton.on.ca)

**Telephone Inquiries: 8:30 a.m. - 10:00 p.m. daily**

**Office Hours (open to the public):**

8:30 a.m. - 4:30 p.m. (Monday - Friday)