

Been given the business lately?

Does anyone know what date the unofficial credo of all salespeople—"The customer is always right"—died? Or the one about "service with a smile".

Wifey and her parents are doing their best to keep the economy going in the wake of recent events by spending money they had earmarked for home improvements. Note the fact they WANT to spend money. It just seems that some businesses, with their lousy attitudes, aren't eager to take their cash.

Case in point #1: Wifey and I decided to buy three French doors and have them installed. The company we dealt with (not local) seemed fine until it came time to do the work.

The day before the job was to be done, wifey, being the smart one in our family, called to confirm the appointment we had booked three weeks previous.

"Nope, you're not on the list," said the not-so-friendly wit-, er, woman on the phone. "And you're not on the list for next week either."

"But, we arranged this date three weeks ago," said wifey, "and we booked the day off work."

"That's your problem," was the response.

Case in point # 2: Several months ago wifey's parents ordered a couch from a large department store—a company I know needs all the customers it can get.

They were told it would be delivered in late August, then the date was later moved to early September. Two days prior to a supposed "firm" delivery date the store called asking them where they lived, even though all this information was on the order.

During the next two weeks the store called three more times—twice to ask for their account number (a number the store had all along) and the third time to ask, "What did you order again?"

Finally, on September 25 the couch arrived—in the wrong colour. Three months and much grief later this now couchless couple have taken

THIS
'N
THAT



John McGhie

their business elsewhere.

Case in point # 3: Our house needs painting so five weeks ago I called Henry, our lanky pal who doesn't worry about formalities like payment, invoices, dates, etc. He just likes his doughnuts.

Sunday night Henry called. "I come tomorrow," he said.

So, Monday morning I had half a dozen sour cream doughnuts waiting for him when he arrived at 9 a.m. Money was never discussed but I know he'll undercharge me, the work will be impeccable and there will be no mess.

The moral of this tale: The business world needs more Henrys.

Dis 'n Data

Fascinating fact: If you bought \$1,000 of Nortel stock a year ago it would be worth about \$49 today. If you had bought \$1,000 worth of beer you could get \$79 for the empties...For years so-called "experts" have been foretelling of the death of newspapers as the electronic age booms. Bunk! The days after the terrorist attacks on the U.S. dailies were flying off store shelves...Don't you love it when performers butcher anthems at sporting events? Rapper Ginuwine sang *God Bless America* before a boxing match Saturday and came up with the unique line "the prairies covered in white foam." It's supposed to be "to the oceans white with foam".

A Movable Feast



Cooking
Classes

Starting for Fall

Thai Class ~ starting Oct. 9th

Low Fat Class ~ starting Oct. 30th

Men's Club & Italian Class
~ starting in November

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151st Erin Fall Fair - Oct. 5, 6, 7, 8

A Thanksgiving Tradition
at the Fairgrounds,
Main Street, Erin
This year's theme "Pumpkins"



Hall Exhibits, Agricultural Exhibits,
Ambassador Contest,
Pet Show, 4-H Competition,
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& MUCH MUCH MORE!!!

NEW Baby Contest Sat. Afternoon
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Tooth Chatter



by
ALEX
TRENTON
DENTURIST

THE "TRY-IN" APPOINTMENT

The "Try-In" appointment is the most interesting stage of denture construction. This is when you get to see exactly what your denture will look like before it's finished. Because the teeth are set in wax, the teeth can be moved or changed to the desired appearance. Some people bring along a close friend or spouse for a second opinion. Only when you are happy with the appearance will the denture be finished. Because this is such an important stage, sometimes a second "Try-in" visit is necessary, if changes are to be made.

Because we make everything from start to finish in our own dental lab, located right on the premises, special attention is given to the types of teeth used, as well as the specific colour and shape that is exactly right for you. The result is a custom-cosmetic denture that we can both be proud of!

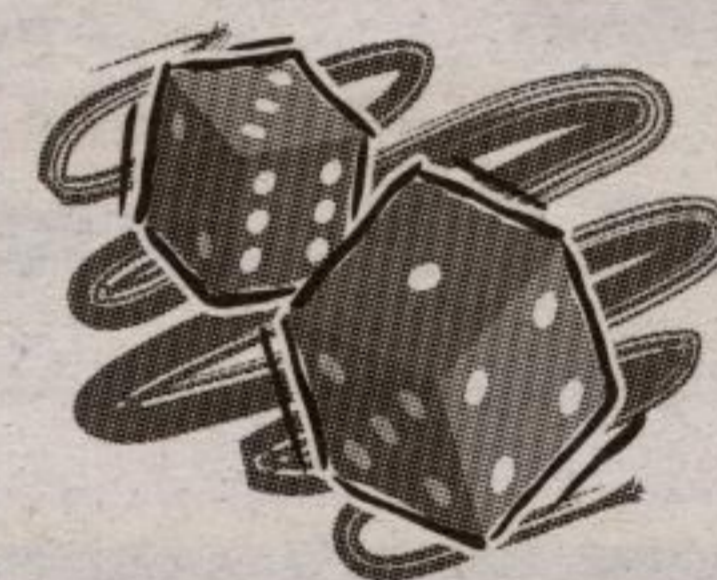
You do not need a referral; simply call out office direct.

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(905) 877-2359

(Across from the Library and Cultural Centre)
www.georgetowndentureclinic.com

DON'T GAMBLE WITH YOUR LIFE



Shooting drugs is no different than shooting dice: you'll be on a roll for a while, but one time is all it takes to end the game.

Drug addiction can happen quickly and be hard to beat. So, why play games with your health and well-being? It's not a gamble worth taking.

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Downtown Georgetown

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