

YOU HAVE RIGHTS!

A 'SET OF STANDARDS' OF EXPECTATIONS TO RECEIVE when travelling via air transportation is being promoted - A CONSUMER BILL OF RIGHTS - so you, the traveller will know the level of service you can expect to be provided. At the moment the airlines can cancel, delay, alter, or whatever, any flights they choose. They can delay refunds, do not have to provide oversell information, fare options, lost baggage delivery timing - all are areas customers have to accept what they are told. A National organization, THE ASSOCIATION OF CANADIAN TRAVEL AGENTS (ACTA) is lobbying to have this approved in parliament in their clients' interest. It follows a similar action taking place in the US. This as a result of so many delays, fare changes, and the lack of communication when changes occur, causing havoc in some cases, and much frustration in many.

www.passengerrights.com

A WEBSITE TO RECORD AIR TRAVELLER COMPLAINTS EXISTS for passengers to tell their tale of 'woe' during a recent flight. Passengers put on wrong flights; passengers sitting in airports for hours because their connecting flight was cancelled - even when it's a problem with nature, i.e. an ice storm - there are many problems which develop (certainly for the carrier first, but their handling process often leaves something to be desired as many who have been in that situation will attest to) and for uninformed travellers it can be chaos. THE SITE IS - www.passengerrights.com - give it a look. We know some travel agents who will gladly assist their clients to register their complaints via this route too!

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DID YOU KNOW DEPT: THE FIRST COUNTRY TO SEE THE NEW MILLENIUM IS FIJU: If you are there on December 31 this year you will be able to 'straddle the date line' into the next century!

TRAVEL TIP OF THE WEEK: Does anything sound as nice as a 'SPA GETAWAY'? There are many companies offering this type of travel now, or you don't even have to leave the province to give one a try. GO FOR IT - YOU ONLY LIVE LIFE ONCE!

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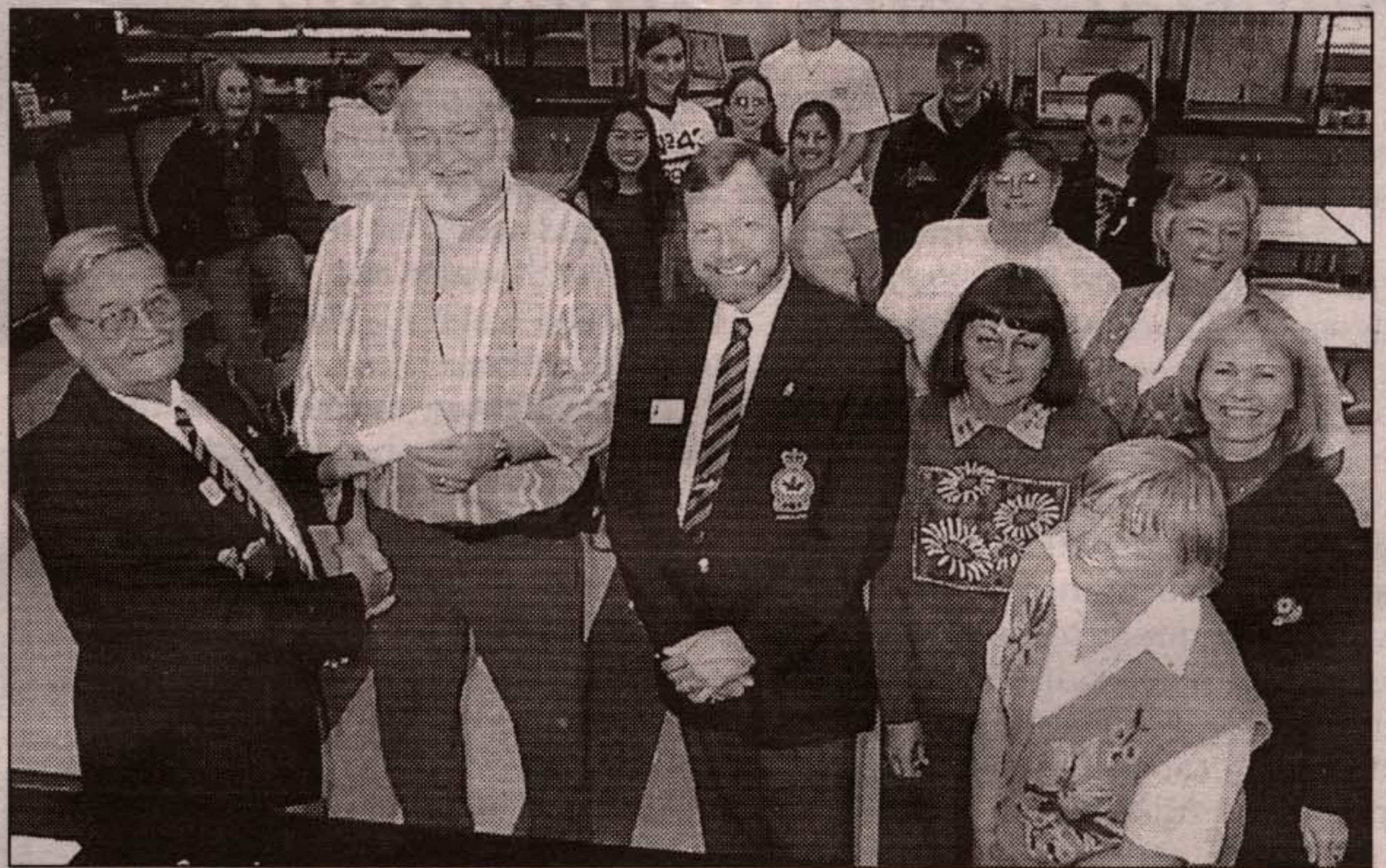
853-3580
Halton Hills (Acton)
56 Mill St. in the 'Mews Mall'
Also in Milton, Oakville and Clarkson
www.brucehood.com

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Project gets a boost

The Royal Canadian Legion, Br. 120 recently donated \$1,000 to the Science 2000 project. The Georgetown District High School Parent Advisory Group is aiming to raise \$100,000 to buy computers, update equipment and improve ventilation in the school's science labs. On hand for the presentation were GDHS students and (front, from left) Legion president Harry Archer, head of the science department; Neil Cotton, head of the science department; Legion youth education director Dave Harley; parent advisory group members Barb Mansfield, Valerie Pakkala, Zita Lee, Ann Tapp-Gatto and GDHS principal Marie Jacobs. The Legion is challenging other service groups and businesses to match the donation.

Photo by Herb Garbutt



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<p>Now \$499 Kenmore® Ultra Wash Dishwasher 3 wash levels for even wash coverage, 6 push buttons, 5 wash cycles and a 0-5 hour delay. #15641. Sears reg. 599.99. Black console also available</p>	<p>Now \$699 Kenmore Easy-Clean Electric Range Save \$140! Lift-top cooktop. Electronic delay/cook/off timer. #62291. Sears reg. 839.99. Black-on-Almond, White-on-White, plus self-clean extra</p>	<p>Now \$1018 Kenmore Super-Capacity Laundry Team 8-program washer. #47602. Sears reg. 719.99. \$619 6-program dryer. #88602. Sears reg. 499.99. \$399</p>
<p>MAYTAG Save \$40 Maytag® Dishwasher 6-tier jetclean wash system. 7 wash cycles. 8 pad clean style. 'Quiet Plus II' sound-silencing system. #97132. Sears reg. 749.99. 709.99 Almond and Black also available</p>	<p>Now \$1099 Kenmore 24" Laundry Centre Washer has 1.35-cu. ft. cap., 4 wash/rinse temp. selections. Dryer has 3.4 cu. ft. cap., Fabric master®/autodry and 7 programs. #18202. Sears reg. 1129.99.</p>	<p>Now \$797 Kenmore 18-cu. ft. Top-Mount Refrigerator 1 full and 1 split cantilever shelf. 2 clear crispers with glass covers. #60882. Sears reg. 1049.99. Almond-on-Almond also available</p>

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