

# Public may be asked to help Canada Post with mail problems

By FRANCES NIBLOCK  
The New Tanner

Canada Post may ask people to put more information on letters - including rural emergency numbers - to try to improve rural mail delivery service in Acton.

"There's not much more we can do. There just aren't many other options out there," explained Canada Post information officer Tom Creech following a recent meeting to deal with a growing list of complaints from rural residents about missing mail, mis-directed mail and spotty delivery service. There has been a raft of complaints since July when an Ottawa-based company won the Canada Post contract to de-

liver rural mail in this area. That company then sub-contracted the routes - some of which have had numerous delivery people over the past nine months.

Creech said that they think the master contractor is doing a good job and things have picked up lately in terms of deliveries and they are working on a plan of attack.

"We may ask our customers to provide us with some additional address information to try to give our delivery folks more information. We may be going to the public and asking for their help, maybe to use their municipal address or emergency locator number as part of their mailing address - but we're still working on it," Creech said,

adding that no decision has been made yet.

"We think that through a combination of maybe perhaps some extra awareness on behalf of the delivery contractors, a clean-up of the sortation cases - I mean some modifications of how the customers are actually identified - would go a long way."

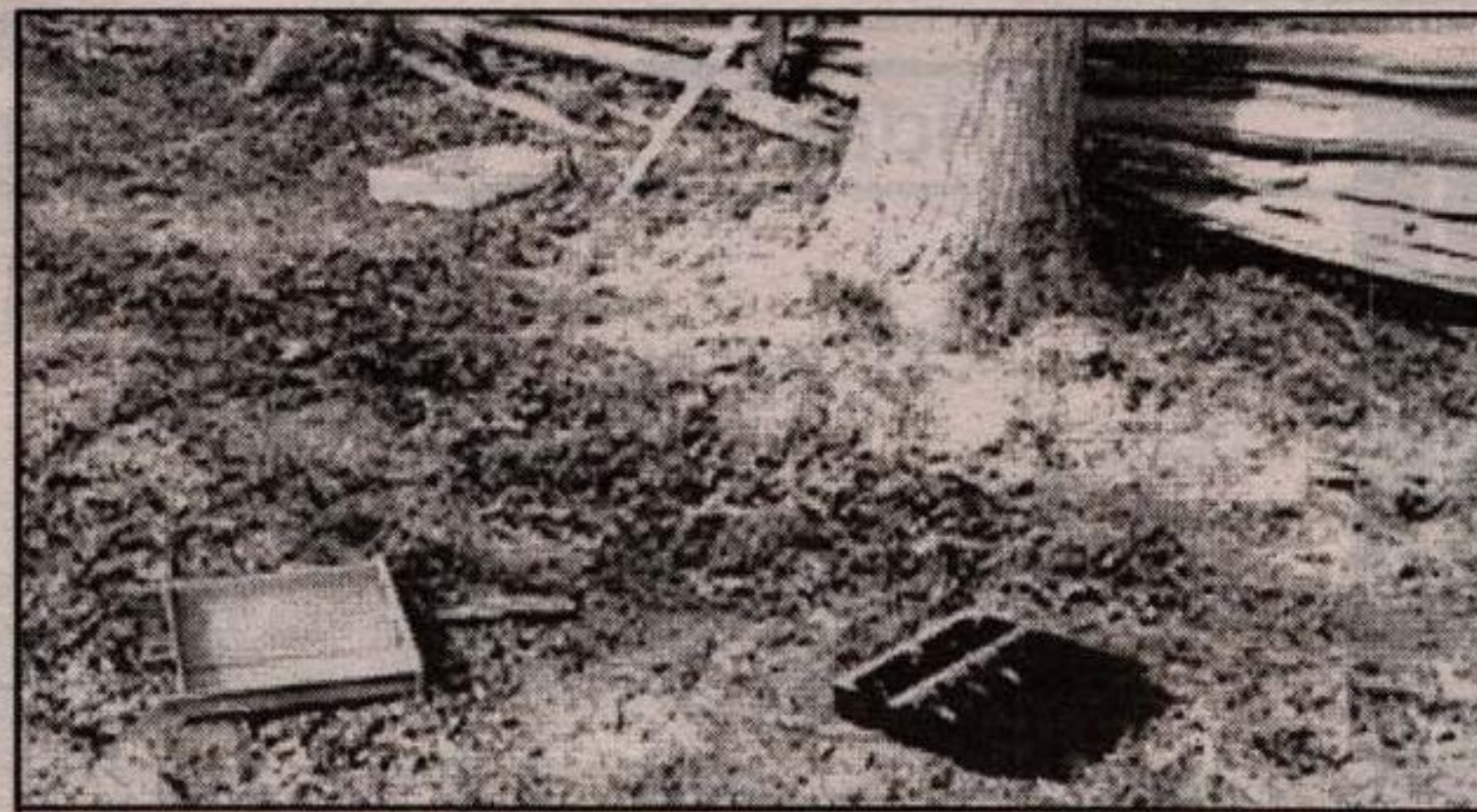
RR 2 resident Debbie Lindsay said she was disappointed that the people who aren't getting their mail - including her family - weren't invited to that meeting to discuss local post problems.

"We've had nothing but problems - we're still waiting for a government cheque that was mailed to my husband John six weeks ago and hasn't arrived," Lindsay said, adding it's not uncommon for their rural mail carrier to not close the door on boxes along Highway 7, east of Acton.

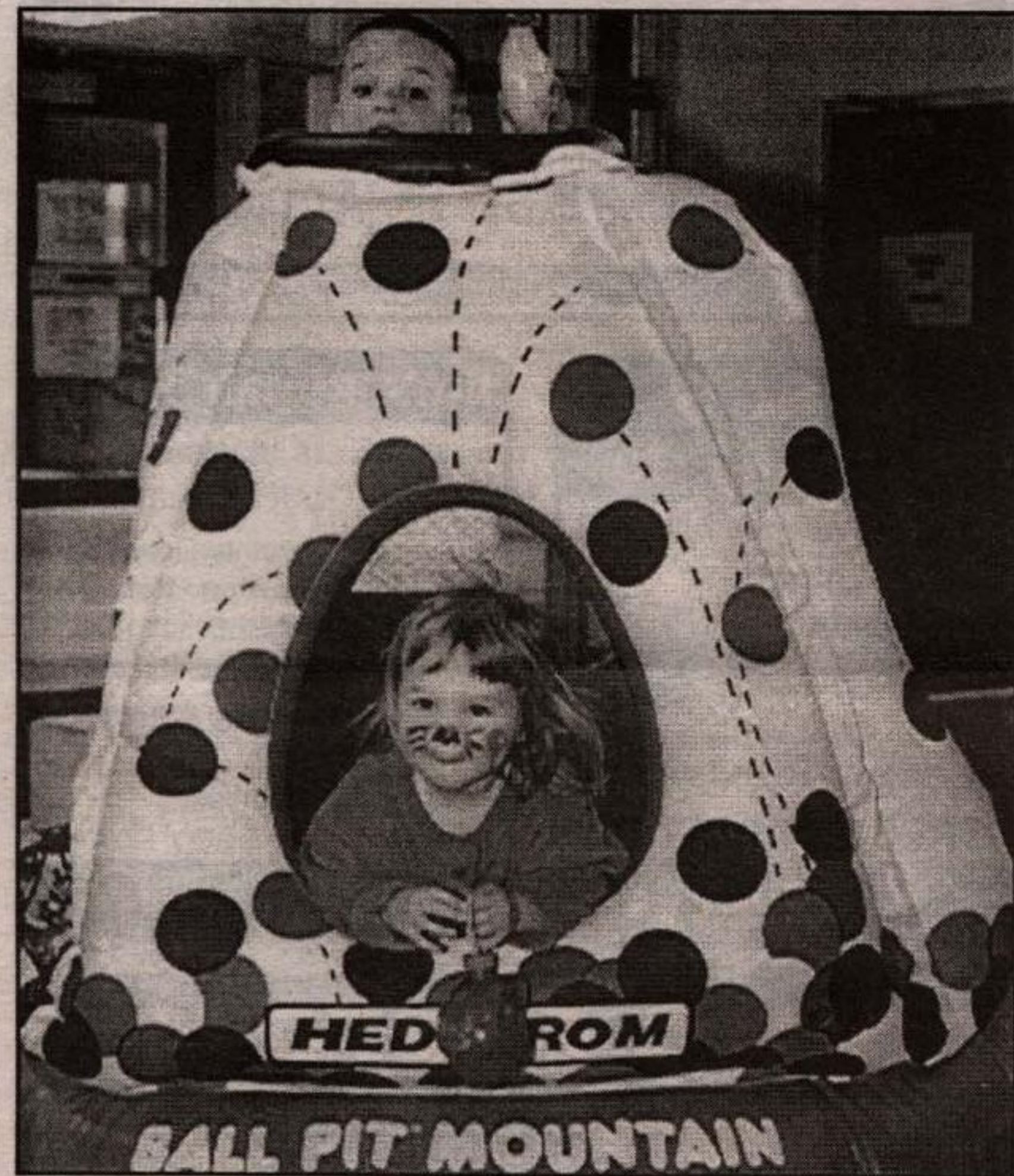
"You drive down the road and the guy can't even be bothered to close the mailboxes and the big trucks go by and sucks the mail right out of the boxes," Lindsay said adding that she keeps getting mail for a Mark Lindsey in Erin and a David Lindsay who lives on Highway 25.

"My husband has left numerous complaints at both the Acton and Georgetown post offices and nothing is done. He keeps taking the mail we get for other people to the post office and they say thanks for bringing it in, but nothing changes."

Creech said the decision about asking the public for help will be made within weeks by the superintendent for this area and the director of collection and delivery.



**SHOW ME THE MONEY:** Parts of a cash register were found on the Halton/Milton Townline, south of Highway 7 on Monday afternoon. Police were able to get fingerprints from it and are investigating the crime. - Angela Tyler photo



**BALL PIT:** Acton's Christopher and Emily Bourque check out the ball pit at the Acton arena during Sunday's annual skate-a-thon for Cystic Fibrosis which raised \$3,400. - Frances Niblock photo

## POLICE BEAT

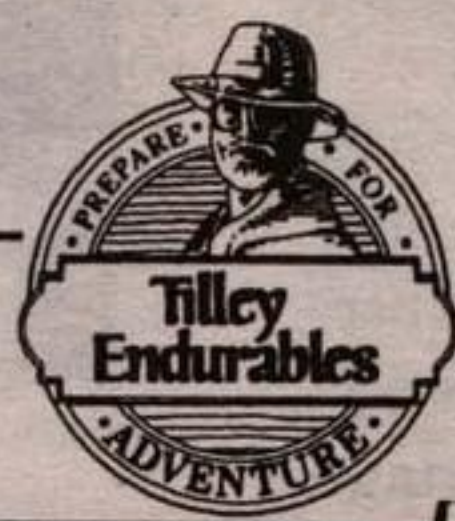
### Bovine postal theft

Halton police are utterly baffled in their investigation into the theft of a hand-crafted black and white mailbox - made to look like a dairy cow - that was stolen from in front of a Young Street home overnight Friday.

Police report the mailbox is valued at \$100. They believe who ever took the box also stole and tore up a real estate sign that was on a neighbouring lawn.

### Rural vandalism

For the third time in six months vandals have wrecked the mailbox at a rural property on the Fourth Line at 22 Side Road. The latest vandalism occurred overnight Saturday. Police have no suspects or witnesses.



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<b>FREDERICTON</b>	depart: June 21-Sept 13 return: June 21-Sept 13	<b>\$379</b> return
<b>THUNDERBAY</b>	depart: June 25 - Sept 10 return: June 25 -Sept 10	<b>\$349</b> return
<b>MONTREAL YUL</b>	depart: May 2 - Oct 31 return: May 2 - Oct 31	<b>\$149</b> return
<b>WINNIPEG</b>	depart: May 2 - Oct 31 return: May 2 - Oct 31	<b>\$299</b> return
<b>EDMONTON</b>	depart: May 4 -June 27 return: May 4 -June 27	<b>\$379</b> return
<b>CALAGARY</b>	depart: May 1 - 30 return: May 1- 30	<b>\$359</b> return
<b>VICTORIA</b>	depart: June 29-Sept 1 return: June 29-Sept 7	<b>\$549</b> return
<b>REGINA</b>	depart: June 25-Sept 11 return: June 25-Sept 11	<b>\$439</b> return
<b>SASKATOON</b>	depart: June 25-Sept 11 return: June 25-Sept 11	<b>\$439</b> return

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