

# STATEMENT 2000

## Halton's Results from the 2000 Municipal Performance Measurement Program

As required by the Ontario Government in its Municipal Performance Measurement Program (MPMP), all municipalities in Ontario must file a report to the province and the public on performance data for nine core service areas: solid waste, sewers, water, roads, transit, fire, police, local government and land-use planning. The following table describes Halton Region's submission. More detailed performance information about all of the Region's services is available on its Web site: [www.region.halton.on.ca](http://www.region.halton.on.ca)

MEASURE	HALTON'S 2000 RESULT	SERVICE LEVELS (Important details about factors affecting service levels are available on the Region's Web site)
<b>WASTE COLLECTION AND RECYCLING</b>		
Operating cost for waste collection per tonne	\$51.86 per tonne	Using a private contractor, residential waste collection occurs once per week (83,175 tonnes were collected in 2000). Seasonal yard waste collection occurs on a bi-weekly basis, as does a variety of special collections for bulk items and Christmas trees. Service is not provided to the commercial and industrial sector. All waste is delivered to the Region's landfill site on Regional Road 25 in Milton.
Percentage of residential solid waste diverted for recycling and tonnes of solid waste recycled	34% diverted 34,991 tonnes recycled	Using a private contractor, the Region picks up recyclables every two weeks. Special biweekly yard waste collection days are also available from April to November, and the material collected is turned into compost. A household hazardous waste drop off facility is maintained at the Region's landfill site that residents can use free of charge. The Region operates one "tire amnesty" day to allow residents to dispose of tires free of charge at the landfill. A recycler removes the tires. The Region also financially supports a re-use centre where residents can dispose of bulky items suitable for re-use free of charge.
<b>SEWAGE TREATMENT</b>		
Operating costs for treatment and disposal of sewage and stormwater per cubic metre treated	\$0.25 per cubic metre treated	The Region has seven wastewater treatment plants, all of which provide both primary and secondary sewage treatment. Three of the Region's plants discharge into streams and are subject to more regulation than the four plants that discharge into Lake Ontario. The Region disposes of its water pollution control plant sludge by injection spreading on agricultural land free of charge within Halton.
Number of hours when untreated or partially treated sewage was released into a lake or natural water course	138 hours	The Region's sanitary sewer system is not connected to the storm sewer system. In May, 2000 there was a single storm event that created sewer main backups in parts of Halton, and contributed to the results presented in this measure. While this figure is currently already reported to the Ministry of the Environment, its presentation in this format requires additional details to fully understand its meaning. If you would like more information, please contact Halton's Environmental Services Division.
<b>WATER</b>		
Operating costs for water treatment per million litres of water treated	\$197 per million litres	For the Region's two largest urban areas, Burlington and Oakville, water is sourced from Lake Ontario and is purified at two water purification plants located on the lakeshore. The Region's smaller urban areas, Acton, Georgetown and Milton are served by a series of municipal wells.
Number of breaks in water mains per kilometre of water main pipe	0.11 per km	The Region's water pipes are constructed of ductile iron, cast iron, concrete and P.V.C. and lie at an average depth of 5.5 feet or greater. In 1996, the Region began an extensive replacement program for its 150 km. of cast iron water mains (9% of the total), the oldest in the Region. As of the end of 2000, just under 80 km. of cast iron pipe has been replaced with PVC. The replacement program will be completed in 2005. The water pipes are expected to last up to 50 years or longer before replacement is necessary.
Number of days when a boil water advisory, issued by the medical officer of health and applicable to a municipal water supply was in effect	13 days	For the Region's two largest urban areas, Burlington and Oakville, water is sourced from Lake Ontario and the distribution system for these two urban areas is interconnected. The Region's smaller urban areas, Acton, Georgetown, Milton and one rural hamlet are served by independent distribution system sourced from municipal wells. The result of this measure relates exclusively to a single event in Campbellville at the Glenda Jane water supply, which is separate from the municipal system and was not chlorinated. It services approximately 35 households. The system is now chlorinated.
<b>ROADS - WINTER CONTROL</b>		
Operating costs for winter control maintenance of roadways per lane km	\$2,095 per km	The majority of the Region's road network is located in the rural area in the north of Halton which is subject to more frequent winter storm events than in the south of Halton. The Region's winter control maintenance program is performed under a fee for service contract by the area municipalities. A series of maintenance standards determine the level and frequency of maintenance work.
Percentage of winter event responses that meet or exceed municipal road maintenance standards	92%	There were a total of 51 winter event responses in 2000.
<b>POLICE</b>		
Operating costs for police services per \$1,000 of assessment	\$1.69	Halton Regional Police has one of the lowest cost per capita in the Province. We do not have Cost per \$1,000 of assessment for 1999 but our Cost per capita in 2000 was \$129.82 an increase over 1999 by 2.5%.
Percentage of cases cleared for the following Statistics Canada categories: violent crimes; property crimes	76%; 31%	Our overall clearance rate is 43% up from 1999 which was 41.6% and compares favourably to the provincial and Canadian averages of 38.4% and 36.6% respectively. Calls for service also increased by 3.13% in 2000. Criminal Code offences increase by 3.4%. PON tickets increased by 19%. Halton is still the safest community according to Stats Canada for any community having a population of over 100,000. This is largely due to Halton's proactive policing initiatives including many Community partnerships and our favourable demographics.
<b>LOCAL GOVERNMENT</b>		
Operating costs for municipal services as a percentage of total municipal operating costs	6.1%	The Region has a centralized organizational structure for administrative services through the office of the Chief Administrative Officer and the Corporate Services Department. There are two administrative support divisions to support operating departments that are not reflected in this measure. The Region contracts out its water and wastewater billing operations to the area municipal hydro corporations. The cost of this service is charged directly to the water and wastewater programs.  As an upper tier municipality the Region is responsible for paying for property assessment services provided by the Ontario Property Assessment Corporation, but is not responsible for the collection of property taxes.  The Region has delegated the responsibility for the administration of the Provincial Offences Act (POA) to the area municipalities. The Region receives a share of the net POA revenues and reports them as such.  The Region's uncollectible property taxes would be considered to be low by Ontario standards.



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