

#### BEAUTIFUL

Three bedroom rural home close to town. Finished and decorated to the Nth degree on a 75' x 394' lot. Has detached garage plus guest cottage just \$209,000. Call soon.

93-525



## LOVELY

Three bedroom bungalow in Glen Williams on large lot with full basement. Rec room walks out to patio and pool. Priced at just \$219,000. Enjoy the advantage of a two-car garage this winter. Call me for more details today. 93-484



## INCOME

Very desirable property on Main St. N. in Acton for just \$99,000. Being sold under "power of sale". Building includes two 2-bedroom apartments (legal duplex). Needs work but should pay for itself. Call for details today. 93-444



today and today and find out why more and more people consider Don Hearn\* their real estate agent.

Business
Residence

\* Sales Rep. Not intended to solicit properties already listed.

## Mold-Masters claims a first

Mold-Masters Ltd. of Georgetown is the first hot runner manufacturer in the world to gain the coveted international ISO 9001 quality accreditation - the highest of the three ISO quality levels. The accreditation was obtained after an intensive 18 month effort to put the necessary quality documentation processes and systems in place.

Jonathan Fischer, Executive VP: "The ISO 9001 accreditation gives our customers a quantifiable method of evaluating our quality commitment and systems relative to our competitors - whether they operate in North America, Europe or the Far East.:

"To gain 9001, we had to evolve every facet of our operation, from the ordering of raw materials to sales and service to manufacturing and administration. From a traditional perspective, this was a very lengthy and costly effort. However, the correct perspective is that it puts us in a better competitive position internationally, and we can instantly demonstrate to our clients the highest level of quality commitment. That's

## Business

definitely value-added."

"ISO accreditation is being requested by more and more of our customers. Some are even demanding it. ISO is very strong in Europe, gaining momentum in North America and is naturally very strong in the Far East. We feel that, in a matter of a few years, a company's ability to meet quality standards will be as fundamental to business survival as a health balance sheet."

The ISO ratings are based on standards developed by the International Standardization Organization (ISO) in Geneva, Switzerland. The ISO 9000 series standards address themselves to certification of quality assurance to satisfy manufacturers and their customers. The standards include ISO 9001, 9002 and 9003 with 9001 being the most comprehensive.

Henry Decloe, Manager of Quality, said: "A program of this scope naturally requires total employee commitment. Every single individual has to participate and be fully committed to the process to work as a whole. Our goal has always been to empower the

employee, to bring decisions to the "hands-on" level, and the ISO procedures actually help make this happen."

"ISO 9001 provides a controlled process throughout our organization. Every employee is working with the same procedures. Non-conformances are automatically tracked, corrective action is quick and the solution is checked. It's a closed-loop process.

But 9001 is really only part of an ongoing process. It's not a one-shot effort. Maintaining the commitment requires continuos improvement and total quality management. The Quality Management Institute (the certification group) will do a partial re-audit every year and a complete re-audit every 3 years. In addition and beyond the strict certification requirements, Mold-Masters will carry on its own internal audit every 6 months to ensure compliance with the ISO 9001 standards."

Being a global program, the ISO standards will be implemented in all Mold-Masters manufacturing facilities, including Baden-Baden, Germany and Kawasaki-Shi, Japan.



Spares for the 1993 Gordon Alcott Tennis Club Ladies "A" team included, from left; Louise Campbell, Sandy Lewis and Carol Beeney. photo by Norma Maynard

# Technical Trades Exploration IV

Adult & Continuing Education (Halton Board of Education) in partnership with the Canada Employment Centre (Georgetown), presents a 21 week course in Trades Exploration & Training.

Training Program Includes an Overview of Modern Industrial Technology and provides an Introduction to:

- Machinist/Tool & Die
- Industrial Electrician/Mechanic
- Computer Assisted Design/Machining

Combined classroom training, job search skills and a 4 week workplace experience are components of the program.

If you are in receipt of Unemployment Insurance Benefits, and eligible for displaced worker initiative then:

PLEASE GO, IN PERSON, TO YOUR LOCAL CANADA EMPLOYMENT CENTER FOR FURTHER INFORMATION

FUNDED BY

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