What's Happening at GEORGETOWN HOSPITAL

Introducing Monica Bettazzoni, COO

The Georgetown Hospital Foundation is pleased to welcome Monica Bettazzoni as the new Chief Operating Officer for Georgetown Hospital and Director for the Georgetown Hospital Family Practice Program.

While Monica started her new role on June 13, 2022, she has been with Halton Healthcare for over 10 years, in the role of Director, Mental Health, Central Intake and Self-Management Programs. In this tri-site and regional role, Monica led and expanded Halton Healthcare's mental health services across Halton and was instrumental in ensuring patient access to appropriate levels of support, care and programming.

Monica has provided exceptional leadership on several key projects and initiatives including the Mental Health Program expansion, the move to the new Oakville Hospital and the integration of the North Halton Mental Health Clinics from Halton Region to Halton Healthcare. She was also Co-Chair of the Mental Health and Addictions Work Stream for the Connected Care Halton Ontario Health Team.

Monica began her career as an Occupational Therapist and says she chose the profession because she was pulled towards helping people, particularly with a focus on recovery. "Working as part of a team, and empowering patients to overcome physical and mental health challenges to achieve their goals has been very rewarding, "says Bettazzoni.

As she joins the Georgetown Hospital team, Monica says her early priority will be to learn as much as she can about the hospital and its people through meeting with staff, physicians and volunteers doing a lot of listening.

A strong focus will be to restore the hospital's health human resources and team well-being.



"The COVID-19 pandemic has taken a significant toll on all healthcare workers," says Bettazzoni. "We need to support and restore our staffing, and move back to a state of stability,

Fun Facts About Monica

- Monica grew up in Winnipeg, Manitoba and holds a Bachelor of Medical Rehabilitation, Occupational Therapy from the University of Manitoba as well as a Master of Education and Doctor of Philosphy from the University of Toronto
- She is an avid cottager and loves all things outdoors. She loves the peace of kayaking and seeing the views of the shoreline from her kayak
- She is an avid reader and her favourite books are any in the Outlander series



which means retaining and recruiting, strengthening our teams and a continuous focus on putting the focus back on care." Monica will be working closely with the Georgetown Hospital Foundation and is excited to meet donors and learn more about the Halton Hills communities who generously support the Georgetown Hospital.

Last but not least, Monica is looking forward to supporting the planning that is underway to redevelop the current hospital that will transform healthcare services for the residents of Halton Hills. "We have learned so much throughout the pandemic that we can incorporate into our future plans to ensure we are better prepared to respond to emerging issues, including infectious diseases, such as COVID-19. We will continue to engage with the community as we proceed through the Ministry of Health's planning process."

"I want to thank everyone for welcoming me to the team and fordiving right into the work with me. I am so honoured to be working with such talented and caring professionals. I also want to thank Cindy McDonell, who was in this role before me – following in Cindy's accomplished footsteps will be a definite challenge but I can't wait to see what we're all able to accomplish together, with our shared purpose: To Care."

