

# What's Next» For Georgetown Hospital

**Georgetown  
Hospital  
Foundation**  
Living. Giving. Caring.



**I**F the parking lot is any indication, things are starting to ramp up at Georgetown Hospital. After postponing many hospital based services in March because of the COVID-19 pandemic, Halton Healthcare is gradually restarting non-urgent scheduled services at Georgetown Hospital.

“Care that clinicians felt could be safely deferred was postponed at the direction of Ontario’s Chief Medical Officer of Health,” said Denise Hardenne, President & CEO of Halton Healthcare. “While we were able to continue to provide urgent and emergent care during this time, we are now well positioned to begin the gradual implementation of our Restart Plan.”

Patients whose surgeries and procedures are being rescheduled will be contacted by their physician or Georgetown Hospital. Patients will receive a call in advance of their appointment to explain the new processes, including screening protocols and specific arrival times.

The hospital will also be introducing new visiting guidelines. “Visiting restrictions implemented during the COVID-19 pandemic have had an impact on our patients and their families,” said Cindy McDonell, Chief Operating Officer, Georgetown Hospital. “While some limited visits were permitted on compassionate grounds and our Virtual Visiting Program has been hugely successful, there is no comparison to an in-person visit from a loved one. As we continue to navigate our Restart Plan involving the resumption of some clinical services, we are also gradually welcoming visitors back to our hospitals,” Cindy finished.

Our emergency department staff are so grateful for the support our community has provided during COVID-19. This has been a difficult time for everyone, so receiving baked goodies and lunches, or seeing hand-made posters on the windows and signs on the lawn with supportive messages has lifted our spirits as we walk in to work every day. It lets us know our community is here beside us as we continue this fight. We are so thankful for your well-wishes and support!



—*Jessica Ellins*  
ED Physician Assistant

“This has been an unprecedented and challenging time and I am proud of how our teams are responding to the pandemic. We have received enormous support from our communities and appreciate everyone’s patience as we work to safely resume services,” concluded Ms. Hardenne. For the most up to date information about Georgetown Hospital’s Restart Plan, please visit [www.haltonhealthcare.on.ca/covid-19-info](http://www.haltonhealthcare.on.ca/covid-19-info).

