



Graham Paine/Torstar file photo

A semi-private patient suite at Milton District Hospital.

HOSPITAL PATIENTS SEEING VISITORS VIRTUALLY DURING PANDEMIC

Local hospitals are getting creative to keep patients connected with loved ones during the COVID-19 pandemic.

Halton Healthcare, which operates the hospitals in Georgetown, Milton and Oakville, is offering Virtual Visiting and Email a Patient programs as visitor restrictions continue at the local facilities.

Through Virtual Visiting, patients can connect with their loved ones over the internet. Those who are not able to use their own devices to communicate through audio or video chats can receive assistance with hospital devices

and technology platforms. The program is available seven days a week between 9 a.m. and 9 p.m., with 24 hours' notice recommended.

The Email a Patient program is an established initiative at Halton Healthcare that allows individuals to send emails to patients in the hospital when they're not able to visit in person. The email is printed by hospital staff, sealed and delivered to the patient.

"Family support is always important, especially at this time. While we've had to temporarily restrict visitors to our hospitals for

safety during this pandemic, we want to ensure that patients can stay in touch and connect with their families and friends," said Trish Carlton, Halton Healthcare's director of communications and public affairs. "These programs allow us to protect our patients, staff and community while utilizing technologies to provide alternative ways to visit and communicate."

Families are encouraged to visit the COVID-19 section at haltonhealthcare.com and fill out the request form for Virtual Visiting or use the Email a Patient service.

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- Watch the virtual presentation & leave your comments
- Assess areas of review & give your feedback
- Drag/drop pins on the map & tell us what you love about the Glen & where or how we can make improvements

Project consultation ends May 22



If you require accessible versions of consultation materials, contact planning@haltonhills.ca or 905-873-2600, ext. 2900

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